

Kranti Rokka

Hamilton ON | (905)923-3236 | kranti.rokka@mohawkcollege.ca | www.linkedin.com/in/kranti-rokka-35252a2a

PROFILE

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. A personable and vivacious team player with the ability to build strong customer relations and increase customer engagement. Seeking an opportunity to leverage skills in a dynamic workplace, contributing to operational success while delivering exceptional service.

SKILLS

- Training and Mentoring
- Collaborative Team Player
- Effective and Engaging Communicator
- Meticulous Eye for Detail
- Excellent Time Management

EDUCATION

Mohawk College | Hamilton ON Jan 2023 – Present
Tourism – 2 Year Program

Quest Model College | Chitwan Nepal Jan 2020 – Dec 2021
Hospitality and Tourism Management

EXPERIENCE

Team Member | Hotties Smash Burger | Hamilton, ON Jun 2024 - Present

- Keep work areas clean, organized, and safe to promote efficiency and team safety
- Address and resolve customer complaints in a polite and professional manner
- Collaborate with team members to fulfill customer orders quickly and accurately during high volume service periods
- Prepare and cook high quality smash style burgers, ensuring consistency and adherence to company recipes
- Prepare tasks, making patties and cutting vegetables, ensuring seamless kitchen operations

Prep Cook | Chipotle Mexican Grill | Ancaster, ON Feb 2024 – May 2024

- Reduced food waste by properly storing ingredients and monitoring expiration dates
- Maintained clean, hygienic kitchen workspace by sweeping, mopping, and taking out trash
- Prepared cooking supplies and workstations during opening and closing to maximize productivity
- Followed orders from head chef establishing productive and timely preparation of meals
- Prepared various types of cuisine, showcasing adaptability in the kitchen environment