Brandt Customer Service Centre – Telephone Instructions

| **BRANCH** | |
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| Saskatoon Branch 2 Warehouses: 2D, 2Q, 2M | |
| **ADDRESS** | |
| Brandt Tractor Ltd.  P.O. Box 1200  800 – 60th Street West  Saskatoon, SK S7K 3N2 | |
| **MAIN PHONE** | **MAIN FAX** |
| 306-664-4141 Toll Free: 888-227-2638 | 306-665-1188 |
| **HOURS OF OPERATION** | |

|  |  | **Fridays** | **Saturdays:** |  |
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| **Office:** | 7:00am - 5:00pm Mon – Fri |  |  |  |
| **Parts:** | 7:00am - 10:30pm Mon – Fri  (**Doors lock at 7pm)** |  | **7:00am - 3:30pm** |  |
| **Service:** | 7:00am - 1:00am Mon – Thur  (**Doors lock at 7pm)** | **7:00am – 10:00pm** |  |  |
| **\*\* ALL DEPARTMENTS CLOSED LONG WEEKENDS – ON-CALL ONLY \*\*** | | | | |

**Contact: Peyton Mcgrath, Reception, ext. 3022467,** pmcgrath@brandt.ca

**Tanis Lee, Reception, ext. 3022301.** tlee@brandt.ca

Branch Mgr.: Randy Schwartz, ext. 3025116, 306-290-8778 cell, randy.schwartz@brandt.ca

Division Mgr.: Shane Clark, ext. 3005902, SClark@brandt.ca

Field Parts Operations Mgr.: Chaunce Buniak, 306-222-6452 cell

| **AFTER HOURS ALARM CALLS** |
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| Security Company Calls:  1. Randy Schwartz, Branch Manager 306-290-8778 cell 306-249-6223 (res)  2. Simon Ostapovitch, Parts Manager 306-381-6900 cell 306-664-5106 (res)  3. Chad Wyatt, Service Manager 306-220-9881 cell 306-664-5104 (res) |
| **PARTS** |
| **DURING BUSINESS HOURS, TRANSFER PARTS CALLS TO THE PARTS Q.**    **PARTS OPEN LATE: Mon. to Fri. evenings Parts calls continue to PARTS Q**  We **will not** be charging the customer for this service during this time.    **PSC CALLS PARTS ON-CALL CELL: 306-227-3519**  **Please leave messages if you get their v/m. Wait 15 minutes and if**  **no response or reply, please try again. If no response**  **or reply, please call Simon Ostapovitch.**  **No callout should go past 30 minutes.**    **Simon Ostapovitch, Parts Mgr............................... ext. 3025106.............. 306-381-6900 cell**  Scot Heidel................................................................. ext. 3022404  Dana Muller............................................................... ext. 3022402  Sheldon Tebay.......................................................... ext. 3022403  Dean Osbak .............................................................. ext. 3022406  Tristan Adair ............................................................. ext. 3022409  Matt Johnson............................................................. ext. 3025135  Layne Jackson.......................................................... ext. 3022411 |

**DURING BRANCH BUSINESS HOURS, FOR THE DEPARTMENTS LISTED BELOW, PLEASE TRANSFER CALLS TO EMPLOYEE EXTENSIONS, IF THEY HAVE ONE:**

| **CSA:** Nathan Wiebe ................................................ ext. 3025115.............. 306-221-2418 cell  Justin Ermel....................................................................................... 306-361-3956 cell  Chris Martin........................................................................................ 306-227-4746 cell    **SHIPPING / RECEIVING PARTS:** .......................... ext. 3025118  **YARD / RECEIVING MACHINES:** Yard ...................................................... 306-370-1977 cell  **PARTS WAREHOUSE:** ext. 3025118  Billy Rowe, Roland Delacruz Acbo, Austin Bowes, Emily Rosenthal |
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| **SERVICE** |
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| **PLEASE make sure you always ask if they are looking for Shop Service or Field Service:**    **Shop calls:**  **Ryan Fletcher, 7:00am – 5:00pm........................... ext. 3025105**  **Brennan Piot, 8:00am – 5:00pm............................. ext. 3025119**  **Tyler Fullowka-MH, 7:30am- 5:00pm..................... ext. 3025103**    **Field calls:**  **Kirk Trachsel, 7:30am – 5:30pm............................ ext. 3025134**  **Matthew Russell, 7:30am – 5:30pm....................... ext. 3025133**  **Tyler Fullowka-MH, 7:30am – 5:30pm................... ext. 3025103**    **SHOP SERVICE OPEN LATE – only voice mail for now:**  **Monday to Friday......................................... ext. 3025104**    **AFTER HOURS FIELD SERVICE: 306-270 8613**  **Please leave messages if you get their v/m.**  **If no response or reply after 15 minutes, call Chad Wyatt**  **No callout should go past 30 minutes.**    **Chad Wyatt, Service Mgr.** ...................................... **ext. 3025104**.............. **306-220-9881** **cell**  Satellite Service Shop:  Lloydminster - follow callout instructions above. Mon - Fri, 7:30 am to 4:00pm    **SERVICE WRITERs:**  Kelly Quinn................................................................ ext. 3025108  Keeley Sopel, ........................................................... ext. 3025124  Allison Bouthillette, .................................................. ext. 3022462    Tyler Fullowka, Shop Foreman ................................ ext. 3025103............... 306-361-6081 cell  Ryan Fletcher, Shop Foreman................................. ext. 3025105............... 306-220-9651 cell  Brennan Piot, Shop Foreman................................... ext. 3025119............... 306-227-3844 cell  Matt Russell, Field Foreman.................................... ext. 3025133............... 306-371-1871 cell  Kirk Trachsel, Field Foreman................................... ext. 3025134............... 306-221-9950 cell  Alex Dobroskay, Lead Hand Evening |
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| Trevor Reder, Resident Tech Lloydminster.................................................. 306-220-2905 cell    Terry Beck, Resident Tech Lloydminster...................................................... 306-227-9790 cell  Zach Fendelet, Resident Tech Lloydminster................................................ 306-229-6498 cell  Ryland Bernier, Resident Tech Melfort......................................................... 306-361-0100 cell |
| Mark Anderson, Field Tech Nick Vandenhurk, Field Tech  Matt Pletz, Field Tech Zach Edwards, Field Tech  Dylan McNutt, Field Tech Chad Schmidt, Field Tech  Eugene Hnatiuk, Field Tech Jaden Laroque, Field Tech  Jadyn Park, Field Tech Kyle Kraft, Field Tech |
| **Other Service Staff that have NO phones:**   | Aaron Lewko | Drew Lesperance | Samuel Peterson | | --- | --- | --- | | AJ Dobroskay | Erik Humphreys | Taylor Bouvier | | Anton Heidstra | Eugene Hnatiuk | Jaron Beaulac | | Ben Jantz | Kyle Sevingy | Conner Brissette | | Blair Duke | Liam McKay | Erik Solberg | | Steven Molnar  Taylor Kucharyshen | Ron Neufeld  Braxten Giroux | Emma Just  Dakota Burgart | |

| **SALES** |
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| **Dalton Baycroft, C&F Sales Mgr...... ext. 3025117.. 306-220-7677 cell…306-945-2264 (res)**  Allen Bekolay, TM......................................................................................... 306-291-6168 cell  Brad Fleishacker, TM.................................................................................... 306-280-9972 cell  Kelly Deobald, TM......................................................................................... 306-227-7720 cell  Cody Spence, TM......................................................................................... 306-321-7980 cell  Ryder Constantinoff, TM............................................................................... 306-821-7887 cell  Joe Hunchak, TM.......................................................................................... 306-221-3098 cell    **Scott Gamwell, CCE Sales Mgr.............................. ext. 3025128.............. 306-380-2233 cell**  Lee Prefontaine, Corp. Product Mgr.-Trailers........... ext. 3022464.............. 306-281-6563 cell  Ben Lacaille, CCE......................................... ............................................... 306-381-5332 cell  Pete Kacso, CCE.......................................... ............................................... 306-380-4416 cell  Micheal Kuntz, CCE ..................................................................................... 306-280-3616 cell  Derwin Joelson, Ditch Witch......................................................................... 306-221-1106 cell  Derek Luberda, Truck Rigging & Trailers...................................................... 780-690-5293 cell  Brett Baycroft, CCE...................................................................................... 306-220-5644 cell    **DIR. OF SALES-ROAD TECHNOLOGY:**  Denny Ogle.................................................................................................... 306-230-2360 cell    **SALES COORDINATORs**: Michael Labelle........... ext. 3025126  Brett Tolley.................. ext. 3025109    **RETAIL FINANCE MANAGER:** Blair Chadwick..... ext. 3025122.............. 306-227-2210 cell |
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| **BRANDT POSITIONING TECHNOLOGY (BPT) DIVISION - Topcon** |
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| **Budris Bejleraj, Topcon Service............................ ................................... 306-570-2785 cell**  **Chris Robinson, TM.................................................................................... 306-220-0902 cell**  **Cody Kurtz, TM............................................................................................ 306-222-0359 cell** |