

Baliyah Lassiter

b.lassiter223@gmail.com | 7063726607 | Atlanta, GA 30308

Summary

Detailed-oriented professional, versatile computer technician seeking to secure the role of the tech process associate. Ability to work efficiently along with analytical skills to evaluate, and resolve hardware and software conflicts.

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- [Linkedin.com/in/Baliyah-Lassiter-86816683](https://www.linkedin.com/in/Baliyah-Lassiter-86816683)
- <https://smoknpython.github.io/>

Skills

- Python
- Javascript
- Front-End Skills: HTML, CSS
- jQuery, Bootstrap
- Gimp
- Photoshop
- ITIL
- ServiceNow

Experience

Computer Repair Technician - Apto Solutions Inc. (Atlanta, GA)

September 2021 - Current

- Completed partial or full dismantling of equipment to repair or replace defective components and restore functionality. components.
- Data removal.
- Software reinstallation.

Store Manager - Techy (powered By Dr.Phonefix) (Athens, GA)

January 2019 - September 2021

- De-soldered and re-soldered connections between parts and motherboard.
- Oversaw equipment inventory to maintain on-hand availability of necessary replacement parts.
- Refurbished PC systems and peripherals such as monitors, networking equipment, printers, etc.
- Updated software.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.

Education

- **New Apprenticeship**, The ITSN BootCamp explores various organizational roles, such as administrators, users, and groups, as well as the tools and best practices to effectively manage IT services.
- **High School Diploma PennFoster** — Remote 06/2010
- **Web Development:** Python/Django Full Stack Web Developer Bootcamp Udemy — Remote

Certification

- **UX/UI Certificate:** UI/UX DESIGN Coursera - 01/2022
- **Python Certificate :** Google IT Automation With Python Coursera - 12/2021
- **IT Fundamental Certificate:** IT Coursera - 09/2021

Languages

English:

 Native/ Bilingual

Arabic:

 Limited