

# Shawna Cheng

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## Experience

### **VMware** / Product Designer III

11/2019 – Present

*Palo Alto, CA*

- Orchestrated the company-wide effort in UX to build a new cloud consumption experience for DevOps customers.
- Lead design and research for onboarding and enabling our vSphere customers to start deploying Kubernetes on top of their 70+ million legacy workloads without having to leave the vSphere UI.

### **Stockwell.AI** / Product Designer

3/2019 – 11/2019

*Oakland, CA*

- Facilitated user research and sought out usability requirements for new product opportunities across the consumer app and internal ops tools.
- Modeled the Stockwell store designs with SolidWorks CAD, 3D printing, CNC machining, woodworking, and laser cutting. Worked closely with mechanical engineering, ops team, and users to develop design requirements.

### **OpsRamp** / Interaction Designer

12/2017 – 3/2019

*San Jose, CA*

- Piloted design to build out the augmented training capabilities for the inference models within OpsRamp's OpsQ #AIOps solution.
- Oversaw design for a multi-cloud visibility platform that empowers admins to monitor and manage IT assets, including features like cloud consumption, cost analysis, and cost recommendations.

## Education

### **Rhode Island School of Design**

#### **Brown University**

2014-2017

*Providence, RI*

BFA, Industrial Design

Elective student, Human Factors and Global Politics