

# SHAWNA CHENG

shawna.xyz / +1 408 464 8409 / scheng02@alumni.risd.edu

## Experience

### Stockwell AI / Product Designer

March 2019 — Current

- Co-lead user study and conducted intercept interviews to gauge the usability of new features.
- Facilitating redesign and auditing of UI components across consumer app and internal ops tools for the style guideline.

### OpsRamp / Interaction Designer

January 2018 — March 2019

- Redesigned major workflows in the service map and topology map features through series of design sprints.
- Designed a multi-cloud dashboard to improve cost and consumption visibility.
- Designed several new features for OpsQ AIOps solution.

### Consumer Physics / Designer

February 2017 — June 2017

- Developed the SCiO hand-held spectrometer into a pharmaceutical authentication system through ongoing research with 30+ health professionals.

### Drone Squad / UX Design Intern

February 2017 — May 2017

- Designed web, iOS and android app for universal drone racers and TBS racetrack users
- Facilitated usability tests, conduct user interviews and on-site research.

## Education

### Rhode Island School of Design, RISD

BFA Industrial Design 2017

### Brown University

Selected Coursework: Human Factors, DesignStudio, Global China

## Interests

Resurrected Clippy the Word assistant into a Chrome extension. Available on the Chrome store as "**Clippy Everywhere!**"

Programmed a **story generator** using an archive of Redditors' comments. Invited and then recorded guests to do their best dramatic readings of the short stories.

## Skills

### Design

Experience Design  
Cloud Management  
Systems Design  
User Research  
Experiential Design  
Design Fiction

### Software

Adobe XD  
Sketch  
Flinto, Principle, Invision  
SolidWorks  
HTML, CSS  
Processing, p5.js