



Care Inbox

**Turn patient emails into booked appointments and
clear answers with AI agents.**

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Inspiration

Booking care should not require phone tag, holds, or office-hour juggling. So our goal was to reduce the friction to patients and doctors focus on health, not logistics.

Features

- **AgentMail** receives emails and AI agent **understands** query intent
- Smartly **propose** and **schedule** appointments in available time slots
- Continue the conversation in **same thread** assisting with diverse queries
- Human-in-the-loop: escalate emergency situations/queries to a human managed dashboard
- Guardrails ensure that AI agents don't provide diagnosis and only handles logistics