

## Phases 7, 8, and 9

External Document:

Created one Excel sheet containing the data:

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Transaction_ID_c	Fraud_Type__c	Risk_Score	Status__c	Analyst_Comments_c	Approval_Status__c							
2	TXN-001	Phishing	90	Pending Review	Suspicious email	Not Submitted							
3	TXN-002	Card Fraud	75	In Progress	OTP misuse	Approved							
4	TXN-003	Identity Theft	82	Pending Review	KYC mismatch	Rejected							
5	TXN-004	Card Fraud	67	Closed	Duplicate transaction	Approved							
6	TXN-005	Phishing	95	Pending Review	Large fund transfer	Not Submitted							
7	TXN-006	Fake Refund	88	In Progress	Customer claim review	Approved							
8	TXN-007	Card Fraud	80	Pending Review	CVV leak	Not Submitted							
9	TXN-008	Identity Theft	92	In Progress	Fake PAN used	Rejected							
10	TXN-009	Loan Scam	70	Closed	Test data	Approved							
11	TXN-010	Phishing	99	Pending Review	High-value account	Not Submitted							
12													
13													
14													
15													
16													
17													
18													
19													
20													
21													
22													
23													

Import Data with Data Import Wizard:

Setup

Home

Object Manager

Q Search Setup

Getting closer...

Choose data

Edit mapping

Start import

What kind of data are you importing?

What do you want to do?

Where is your data located?

Standard objects

Custom objects

Fraud Analyses

Fraud Cases

Add new records

Match by: -None-

Which User field in your file designates record owners? -None-

Which Account field in your file do you want to match against to set the Customer ID lookup field? -None-

Trigger workflow rules and processes? ☐ Trigger workflow rules and processes for new and updated records

Record type Bank Scam Case

Update existing records

Drag CSV file here to upload

CSV

File

Choose File Fraud\_Case\_\_le\_Data.csv

Character Code ISO-8859-1 (General US & Western European, ISO-LATIN-1)

Values Separated By Comma

Cancel

Previous

Next

<https://orgfarm-6320eb9685-dev-ed.develop.lightning.force.com/dataimporter/dataimporter.app#f>

Quick Find

Setup Home

Salesforce Go

Service Setup Assistant

Commerce Setup Assistant

Field Service Setup Home (Beta)

Hyperforce Assistant

Release Updates

Salesforce Mobile App

Lightning Usage

Optimizer

Sales Cloud Everywhere

ADMINISTRATION

> Users

> Data

> Email

PLATFORM TOOLS

> Subscription Management

> Apps

SETUP

Bulk Data Load Jobs

Bulk Data Load Job

750gK00000DmOz7

View the details of a bulk data load job

< Back to List: Bulk Data Load Jobs

Bulk Data Load Job Detail

Reload

Job ID	750gK00000DmOz7	Job Type	Bulk V1	Status	Closed
Submitted By	Sneha Belagavi	Operation	Insert	Total Processing Time (ms)	51
Start Time	9/25/2025, 6:16 AM PST	Queued Batches	0	API Active Processing Time (ms)	0
End Time	9/25/2025, 6:16 AM PST	In Progress Batches	0	Apex Processing Time (ms)	0
Time to Complete (hh:mm:ss)	00:02	Completed Batches	1		
Object	Fraud Case	Failed Batches	0		
External ID Field		Progress	100%		
Content Type	CSV	Records Processed	10		
Concurrency Mode	Parallel	Records Failed	10		
API Version	64.0	Retries	0		

Reload

Batches

View Request	View Result	Batch ID	Start Time	End Time	Total Processing Time (ms)	API Active Processing Time (ms)	Apex Processing Time (ms)	Records Processed	Records Failed	Retry Count	State Message	Status
View Request	View Result	751gK00000B9ybO	9/25/2025, 6:16 AM	9/25/2025, 6:16 AM	51	0	0	10	10	0		Completed

Reports:

Fraud Detection App

Dashboards

Accounts

Cases

Reports

Fraud Cases

App Launcher

Search...

Star

Share

Help

Refresh

Notifications

User

Reports

Recent

4 items

Search recent reports...

New Report

New Folder

Settings

REPORTS	Report Name	Description	Folder	Created By	Created On	Subscribed
Recent	Pending Review		Private Reports	Sneha Belagavi	9/25/2025, 6:30 AM	
Created by Me	High-Risk Cases		Private Reports	Sneha Belagavi	9/25/2025, 6:26 AM	
Private Reports	Fraud Cases by Type		Private Reports	Sneha Belagavi	9/25/2025, 6:22 AM	
Public Reports	Sample Flow Report: Screen Flows	Which flows run, what's the status of each interview, and how long do users take to complete the screens?	Public Reports	Automated Process	9/19/2025, 2:43 AM	

All Reports

FOLDERS

All Folders

Created by Me

Shared with Me

FAVORITES

All Favorites

Sample Report:

Search...

★

+

🏠

?

⚙️

🔔

2

👤

Fraud Detection App

Dashboards

Accounts

Cases

Reports

Fraud Cases

App Launcher

REPORT

Fraud Cases by Type. Fraud Cases

↶

↷

Add Chart

Save & Run

Save

Close

Run

Outline

Filters 1

Previewing a limited number of records. Run the report to see everything.

Update Preview Automatically

Groups

GROUP ROWS

Risk Score

Transaction ID

Case Status

GROUP COLUMNS

Columns

Add column...

Fraud Case: Fraud Case Name

Risk Score ↑	Transaction ID ↑	Case Status ↑	Fraud Case: Fraud Case Name ↑
90.00 (1)	TXN-001 (1)	Pending (1)	Wrong transaction
		Subtotal	
	Subtotal		
Subtotal			
Total (1)			

Row Counts

Detail Rows

Subtotals

Grand Total

Dashboard Creation:

Dashboard

Fraud Monitoring Dashboard.

As of Sep 25, 2025, 6:37 AM Viewing as Sneha Belgavi

Refresh

Edit

Sub

High-Risk Cases

Record Count: 1

Risk Score: 90.00

View Report (High-Risk Cases)

As of Sep 25, 2025, 6:37 AM

Pending Review

Record Count

1

View Report (Pending Review)

As of Sep 25, 2025, 6:37 AM

Fraud Cases by Type

Record Count

Account Takeover

View Report (Fraud Cases by Type)

As of Sep 25, 2025, 6:37 AM