

Project title: Fraud Detection System using Salesforce

Phase – 5(Not Applicable)

Phase – 6(User Interface Development)

Fraud case:

The screenshot displays the Salesforce interface for a 'Fraud Case' record named 'TXN-001'. The top navigation bar includes 'Fraud Detection App', 'Dashboards', 'Accounts', 'Cases', 'Reports', 'Fraud Cases', and 'App Launcher'. The record header shows 'Transaction Amount: \$100,000.00', 'Risk Score: 90.00', and 'Case Status: Pending'. The main content area is divided into two sections: 'Details' and 'Activity'. The 'Details' section contains 'Transaction Details' and 'Customer Info'. The 'Activity' section shows 'Upcoming & Overdue' tasks, including 'Investigate High Risk Fraud Case' assigned to 'Fraud Analyst' for 'Tomorrow'. Below the screenshot, a detailed view of the 'Customer Info' and 'Fraud Analysis' sections is provided.

Customer Info

Customer ID	John Deo
Location	International
Device Info	Mobile

Fraud Analysis

Risk Score	90.00
Fraud Type	Transaction Fraud
Case Status	Pending
Fraud Case Name	Wrong transaction
Created By	Sneha Belagavi, 9/25/2025, 5:05 AM
Owner	John Deo
Last Modified By	Sneha Belagavi, 9/25/2025, 5:05 AM

Lightning App Builder:

The image displays two screenshots of the Lightning App Builder interface, showing the configuration of a 'Fraud Case Record Page' in 'Tablet - Landscape' view.

Top Screenshot: The main record view for 'Fraud Case TXN-001'. The page layout includes a header with 'New Event', 'New Task', 'New Contact', and 'More' buttons. The main content area displays transaction details: Transaction Amount (\$100,000.00), Risk Score (90.00), and Case Status (Pending). Below this, there are sections for 'Transaction Details' and 'Customer Info'. The 'Transaction Details' section includes fields for Transaction ID (TXN-001), Transaction Amount (\$100,000.00), and Date of Transaction (9/25/2025, 12:00 PM). The 'Customer Info' section includes fields for Customer ID (John Deo), Location (International), and Device Info.

Bottom Screenshot: The 'Fraud Analysis' section of the record view. It displays fields for Risk Score (90.00), Fraud Type (Transaction Fraud), Case Status (Pending), Fraud Case Name (Wrong transaction), and Created By (Sneha Belagavi, 9/25/2025, 5:05 AM). The 'Owner' field is set to John Deo, and the 'Last Modified By' field is set to Sneha Belagavi, 9/25/2025, 5:05 AM. Below the analysis section, there are tabs for 'Open Activities', 'Activity History', and 'Approval History'. A tooltip indicates 'Related Lists in Main Region template region'.

Components Sidebar (Left): Lists various components available for use, including CRM Analytics Collection, CRM Analytics Dashboard, Dynamic Related List - Single, Einstein Next Best Action, Flow, Flow Orchestration Work Guide, Highlights Panel, Invoice Preview, Launchpad, List View, LWC CRM Analytics Dashboard, My Labels, Path, Quip Associated Documents, Quip Document, Quip Notifications, Recent Items, and Recommendations. A 'Get more on the AppExchange' button is at the bottom.

Page > Related Lists Panel (Right): Shows the configuration for related lists. The 'Related List Type' is set to 'Default'. A 'See How It Works' button is present. Below, there are sections for 'Set Related Lists in Page Layouts' and 'Assign Page Layouts', with a link to 'Fraud Case Layout (previewed)'. A note states: 'Dynamic Related Lists are available only for existing Related List - Single components. To configure the list label, its fields, its page actions, and its filters, use the Dynamic Related List - Single component.' Another note mentions: 'The Open Activities and Activity History related lists show up only if the Activities View is set to Related Lists for the org or user. Tell Me More'. A 'Set Component Visibility' button is at the bottom.

Cases:

Fraud Detection App

Dashboards

Accounts

Cases

Reports

Fraud Cases

App Launcher

Case

+ Follow

Edit

Delete

Change Owner

Priority

Status

Case Number

Medium

New

00001026

Feed

Related

Post

Poll

Share an update...

Share

Most Recent Activity

Search this feed

All Updates

Call Logs

Text Posts

Status Changes

Sneha Belagavi

Case created

Subject: Priority: Medium Status: New Case Number: 00001026

1m ago

Details

Case Owner

Sneha Belagavi

Case Number

00001026

Contact Name

John Smith

Account Name

Type

Case Reason

Web Email

Web Name

Date/Time Opened

9/25/2025, 5:24 AM

Status

New

Priority

Medium

Contact Phone

(123) 456-7890

Contact Email

Case Origin

Email

Web Company

Web Phone

Date/Time Closed