CREDIT CARD

WEEKLY
STATUS REPORT



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Project Objective

To develop a comprehensive credit card weekly dashboard that provides real-time insights into key performance metrics and trends, enabling stakeholders to monitor and analyze credit card operations effectively.

Download Data

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https://github.com/sainathreddy922/Credit Card Dashboard

DAX Queries

```
Age group = SWITCH(
   TRUE(),
customer[Customer_Age]<30, "20-30",
customer[Customer_Age]>=30 && customer[Customer_Age]<40,"30-40",
customer[Customer_Age]>=40 && customer[Customer_Age]<50,"40-50",
customer[Customer_Age]>=50 && customer[Customer_Age]<60,"50-60",
customer[Customer_Age]>60,"60+",
 "unknown")
Income group = SWITCH(
TRUE(),
customer[Income] < 35000, "Low",
customer[Income]>=35000 && customer[Income]<70000,"Medium",
customer[Income]>70000,"High",
 "unknown")
```

DAX Queries

```
week num2 = WEEKNUM(credit card[Week Start Date])
Revenue = credit_card[Annual_Fees] + credit_card[Total_Trans_Amt] + credit_card[Interest_Earned]
Current_week_Reveneue = CALCULATE(
   SUM(credit_card[Revenue]),
   FILTER
   (ALL
('credit_card'), 'credit_card'[week_num2] = MAX('credit_card'[week_num2])))
Previous_week_Reveneue = CALCULATE(
  SUM(credit_card[Revenue]),
  FILTER
  (ALL
 ('credit_card'), 'credit_card'[week_num2] = MAX('credit_card'[week_num2])-1))
```

Project Insights- Week 52

- ♦ WoW change:
- ♦ Revenue decreased by 12.83%,
- ♦ Total Transaction Amt & Count increased by 1.68% & 1.71 %
- Customer count decreased by 1.62%
- Overview YTD:
- Overall revenue is 55M
- ♦ Total interest is 7.8M
- ♦ Total transaction amount is 45M
- ♦ Male customers are contributing more in revenue 30M, female 25M
- ♦ Blue & Silver credit card are contributing to 93% of overall transactions
- ♦ TX, NY & CA is contributing to 68%
- ♦ Overall Activation rate is 57.5%
- ♦ Overall Delinquent rate is 6.06%

Credit card financial dashboard using Power BI

- Developed an interactive dashboard using transaction and customer data from a SQL database, to provide real-time insights.
- Streamlined data processing & analysis to monitor key performance metrics and trends.
- Shared actionable insights with stakeholders based on dashboard findings to support decision-making processes.