Copyscape - Manual Review

VERSION	**0.1**
DATE	**JULY 3, 2025**
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REVIEWED BY	*CONFIDENTIAL*
SIGNED BY	*CONFIDENTIAL*

Version History

VERSION NUMBER	CHANGE LOG
0.1	Initial Draft

Contents

Overview

In order to identify and takedown Chegg content that is being illegally used on other websites, we use a tool called Copyscape to scrape the internet through text matching.

Any matches from the results are then manually reviewed to ensure that they do actually infringe on Chegg content. All content matches that have been reviewed and validated as Chegg-owned content (Q&A Answers/TBS Solutions) will then be taken down.

The manual review ensures that all the takedown requests are accurate and confirmed Chegg-owned content.

Content Review

Instructions

1. Receive file > Open both "Found On" URL and "Chegg URL" in separate web browsers (side-by-side)
2. Determine *Match Type* on the drop-down based on content found on both URLs (refer to **Match Type Definitions and Examples** section below).
3. Once complete with all assigned items, reach out to Chegg team.

Match type definitions

1. **Match type** - The relationship between the Chegg content and the potentially infringing content (definition and examples can be found under Content Review section).
   a. **Exact:** The infringing content is an EXACT copy of the Chegg content.

> **Note:** Typed content from Chegg can have a different font or formatting as another website and it can still be an exact match. Also, there can be omitted diagrams/graphs/tables and still be considered a match.

> **Exception:** If a Chegg answer is typed and the infringing content is handwritten (even if all values match), we must call it "*No Match*"

   b. **Similar:** There were edits made that prevent it from being an exact match. For example (but not limited to):
      - Additional paragraphs or sentenced were added.
      - Text has words that have been changed completely or omitted
      - Figures are different or altered.

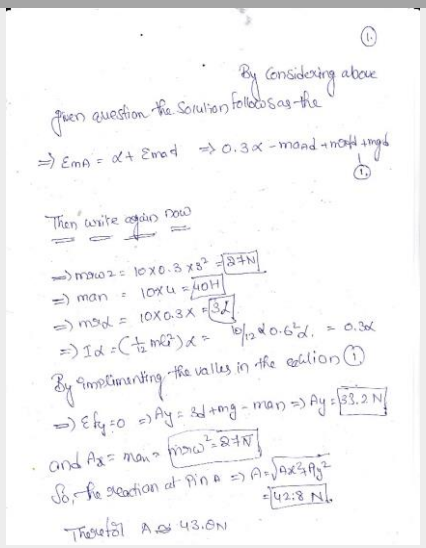
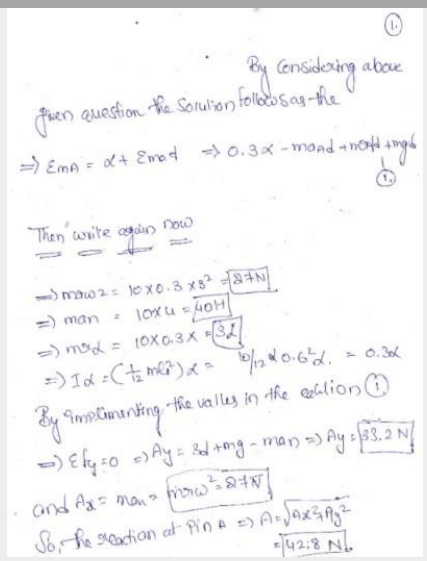
c. **No match:** Majority of words do not match and the figures, tables, or other images are completely different from each other.

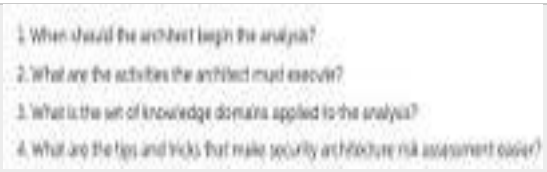
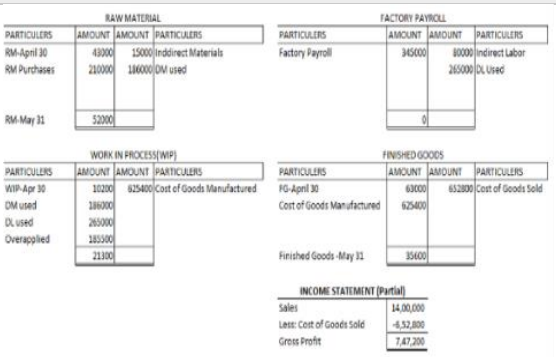
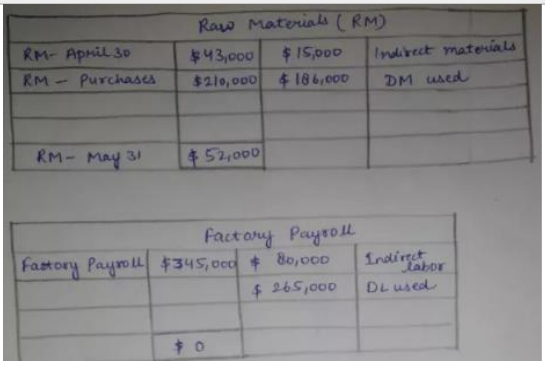
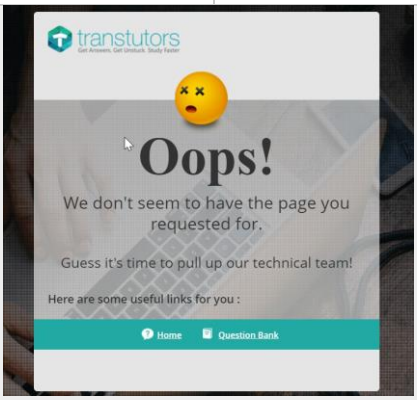
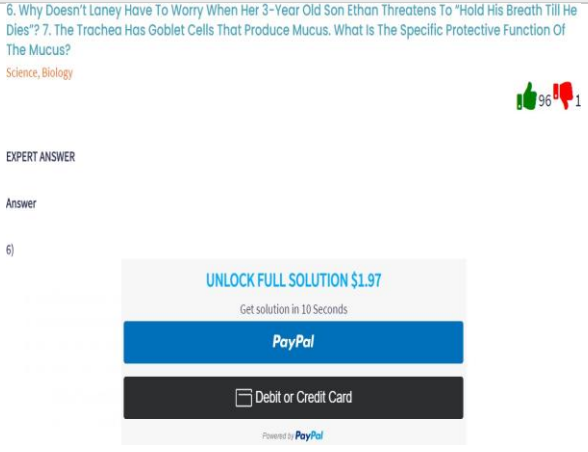
d. **Invalid:** To be used when links do not work, content taken down, there is a pay wall, or there is copyright abuse (on the Chegg URL).

Comments - Use the following standard comments to explain why item was marked as "Invalid":

- "Found On" URL not working
- Question/Answer deleted
- Copyright

Match type examples

Match type	Chegg content	Other website
1. **Exact** (exact copy)		
2**. Exact** (different font and omitted diagrams/graphs /tables)	Water initially at 300 kPa and 250°C is contained in a piston-cylinder device fitted with stops. The water is allowed to cool at constant pressure until it exists as a saturated vapor and the piston rests on the stops. Then the water continues to cool until the pressure is 100 kPa. On the T-vdiagrams sketch, with respect to the saturation lines, the process curves passing through both the initial, intermediate, and final states of the water. Label the T, Pand vvalues for end states on the process curves. Find the overall change in internal energy between the initial and final states per unit mass of water.  FIGURE P3–44	Water initially at 300 kPa and 250°C is contained in a piston-cylinder device fitted with stops. The water is allowed to cool at constant pressure until it exists as a saturated vapor and the piston rests on the stops. Then the water continues to cool until the pressure is 100 kPa. On the T-vdiagrams sketch, with respect to the saturation lines, the process curves passing through both the initial, intermediate, and final states of the water. Label the T, Pand vvalues for end states on the process curves. Find the overall change in internal energy between the initial and final states per unit mass of water.

3. **Similar**		
4. **No match** (even though all values match)		
5. **Invalid** (page not working)		
6. **Invalid** (pay wall/sign-in required)		

Validation Pointer(s)

- If there is any advertisement in the content on the other website, consider it irrelevant and categorize solely based on the content.