

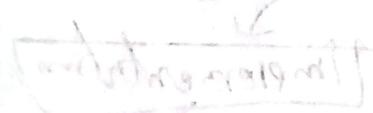
10-09-24

## # Define System Analysis & Design.

It's a process of planning & developing high quality and new business information system which combines IT people & data to support business requirement.

## # Differentiate between Prof. Hoffer's method & Prof. Kendall's method of (SDLC) with respective diagram.

SDLC is a conceptual model or systematic approach which includes policies and procedure for developing system throughout their life cycle. Prof. Hoffer & Kendall has different method for it. Here are,



For Prof Hoffer: (Waterfall Diagram)

Phases in SDLC

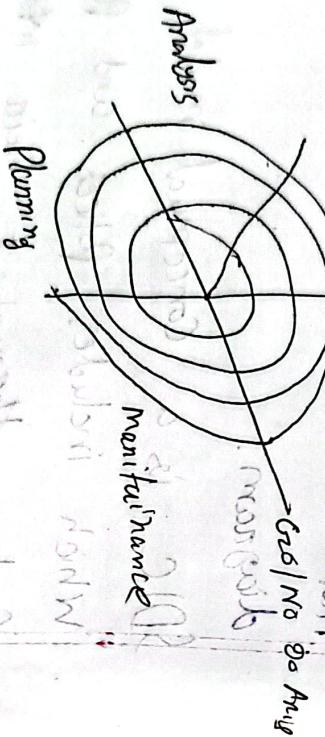
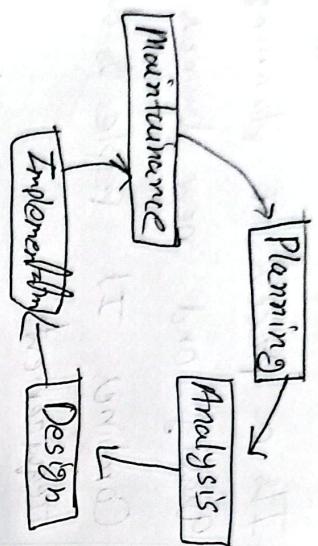
I) Planning

II) Analysis

III) Design

IV) Implementation

V) Maintenance



1) Planning: Define the problem & the objectives of the system.

2) Analysis: It's a detailed investigation on operation relationship among functional units of the system. Study of system requirements.

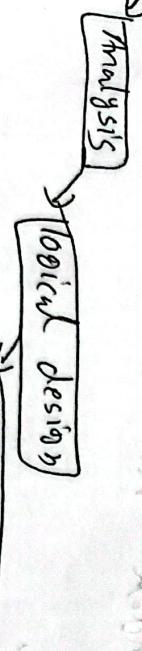
3) Design: Create a blueprint of the system that matches requirements.

Logical Design:

Physical Design

4) Implementation: The design is transformed into coding activities.

Coding activities.



Maintenance: Systemically repair and improve over the time

- (1) Identifying problem
- (2) Gathering requirements
- (3) Designing system
- (4) Coding
- (5) Testing
- (6) Implementation

For Prof. Kendall's (Iterative method)

Traditional methodology for ~~post~~ maintenance and replacing information systems is emphasize reusing & modifying with user with user feedback loops.

Phases in SPIC:

① Identifying the Problem; first phase of SPIC is the analyst is concerned with correctly identifying the problem, opportunity and objective - the stage is carried to the success of the rest of the project

Analysts involved in this phase

Analysts & user typically operation manager

- The analyst need to know:
  - 1) who: one involved
  - 2) what: business activity
  - 3) where
- 4) when (timing)
- 5) how
- 6) why, the business system

and makes recommendations on what should be done

IV) Designing System: The system analyst uses

information collected earlier to accomplish the design of the information system. Design phase is for users to help them directly enter data so that data going to info system are correct.

V) Developing & documenting software: Analysts work with programmer to develop any original software that is needed. In this phase analyst works with users to develop effective software.

VI)

Testing and maintaining the system: before the software is publish it must be tested. It's less costlier than catch a problem before its publish. Maintenance and documentation begins in this phase and its carried out throughout the life of IS.

VII)

Implementing & Evaluating the system: last part of the system. It involves training user to handle system. Analyst needs to plan for smooth conversion from the old system to the new system.

① Identifying problem → Determining

✓ Implementing & evaluating system

Testing → Development → Designing → Documenting → Recommended system  
Analysis

## Key Differences:

D)

Hoffers Method: follows a step by step waterfall approach, while Kendall's method emphasize iterations and prototyping with user with user feedback loops.

E)

Hoffers protocol assumes requirements are fully understood at the beginning - whereas Kendall's approach allows for flexibility, and adjustments throughout the development process.

The waterfall method is better suited for project with clear, unchanging requirements while iterative model is more adaptable allowing for ongoing and refinement.

## Agile Method:

This method focuses on delivering smaller increments releases of a project / product in collaboration with stakeholders, allowing for frequent feedback and adjustments. Agile emphasizes adaptability, customer collaboration and continuous improvement. Rather than following a rigid sequential process like the traditional waterfall mode

Phases

Agile Methods:

- I) Requirement
- II) Design
- III) Coding
- IV) Testing
- V) Deployment
- VI) Feedback

Feedback Requirement

Requirement

Deployment

Design

Testing

Coding

1)

Requirement: Collaboration takes place with Stakeholders to understand the project.

Stakeholder Analysis

2)

Design: translated into actionable tasks (breaking down into smaller chunks). In this step developer develop visual representation of solution.

Design

3)

Code: Iterative cycle known as chained sprints. Focuses on delivering small functional increments of the project.

Sprint

4)

Test: Put of iteration. ensure quality and functionality of software.

Testing

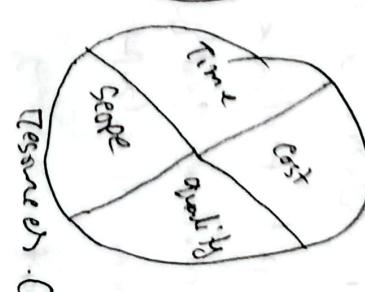
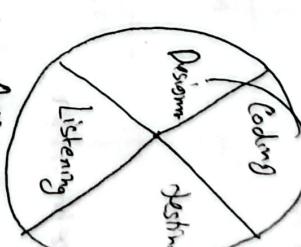
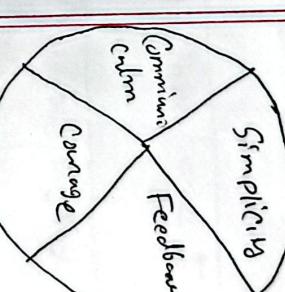
5)

Deployment

Deployment involves releasing the software.

6)

Feedback Crucial for continuous improvement in Agile.



14 principle of Agile model:

1) Satisfy the customer

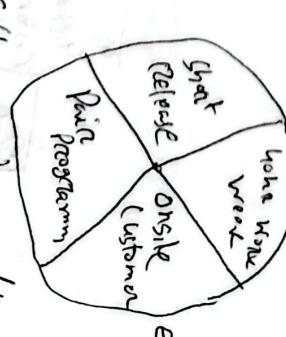
2) Embrace change:

3) Continue to developing functional software incrementally

4) Encourage customers analyst work together

5) Trust motivated individual.

6) Promote face to face conversation

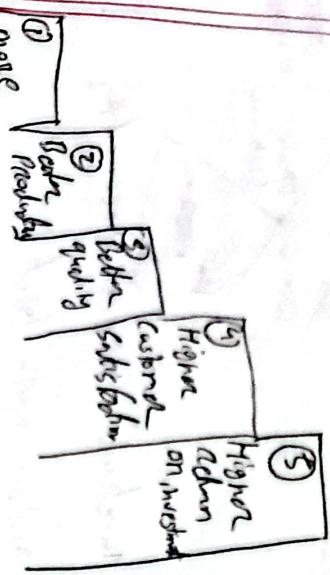


## Another

Prof. Hoffer

Prof. Kendall

- vii) Concentrate on getting software to work
- viii) Continuous, regular & sustainable development
- ix) Plan agility
- x) Self organizing team
- xi) Rapid feedback
- xii) Encourage quality.
- xiii) Review & adjust behaviour.
- xiv) Adopt simplicity.



Agile methodology.

- |   |  |
|---|--|
| ① Prof. Hoffer method is based on waterfall method              | ① Kendall method is based iterative or incremental model   |
| ② Linear & sequential approach                                  | ② This approach is iterative & flexible                    |
| ③ There are 5 phases  | ③ There are 7 phase in method                              |
| ④ Hoffer's Method is less adaptable                             | ④ Embraces change & is refinement                          |
| ⑤ Involves feedback mostly at the end of the development cycle. | ⑤ This method incorporates feedback throughout the process |
| ⑥ Carries higher risk   | ⑥ mitigates risks  |
| ⑦ Relies on detailed documentation before moving forward        | ⑦ adaptive documents evolves with the project              |

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## Lecture 12

Project: A project is an intended set of activities that has a starting and a ending point and results in a unique product

Project management: it's a scientific way of planning, implementing, monitoring & controlling various aspects of project like time, money, cost & manpower & other resources.

### Open programme Evaluation & Review Technique

It's a management tool to schedule, organize & coordinate tasks within project

1) Determine tasks, to do, 2) Standard Overall Project variance

① Network Diagram

② Critical Path

③ Estimated time to variance for each tasks

v) SD of Project variance

vi) Find Z score

## Post Analysis :

$$t_e = \frac{t_o + 4t_m + t_p}{6}$$

$t_o$  = Optimistic time  
 $t_m$  = Most likely time  
 $t_p$  = Pessimistic time

$t_e$  = Expected time

$$\text{Variance } \sigma^2 = \left[ \frac{t_p - t_o}{6} \right]^2$$

Variance is the difference  
 between optimistic & pessimistic  
 time from the mean time

3) Standard deviation of variance is :

$$SD = \sqrt{\text{Project Variance}}$$

4) For Z values

$$Z = \frac{(\text{Due Date} - \text{Expected time of completion})}{\sigma}$$

Critical Path: It's a path connecting first initial node  
 to the very last terminal node. (longest duration)

জো পথটা বড় করে আবেদন করে নিতে

Weak Project as variance যের একটি অন্য Critical Path

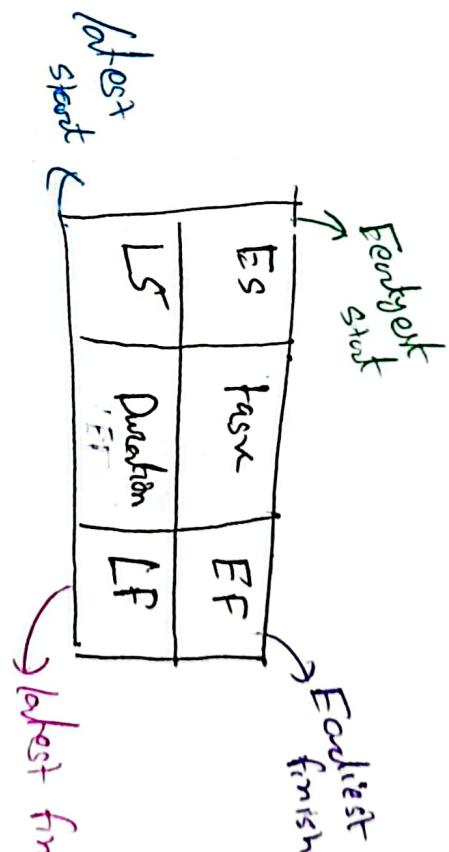
ট্রাই নোড থেকে উত্তরে গুরুত্ব করতে হবে।

## Allocation Method

Slack: Critical Path is the longest path in the network

Each node falls under critical path has zero or negative float.

Slack is the amount of time an activity can be delayed.



For the first node slack  $EF = LF$

for 1st node Earliest start ( $ES$ ) always 0

Slack

Late finish - Early  
late start - Early S

1)

~~2)~~

For next node  $ES$  is  
Previous node  $EF$

### For Forward Pass: (For ES & EF)

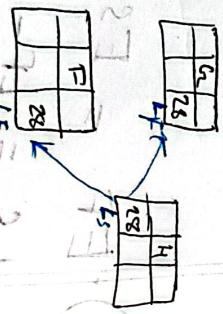
જે મુલ્યાંતર પ્રોવિસ નોડ થાણે ગોટે  
મુલ્યાંતર એર્લિસ્ટ ફિનિશ (EF) તરીકે જાણે જેણે  
બઢે EF દ્વારા નેચે નેક્સટ નોડ



### For Backward Pass

First node ઓફ હે લાસ્ટ નોડ ટાસ્ક્સ એફ = = લ્ફ

લેટ સ્ટાર્ટ ડિટા લેટ ફિનિશ ડિ



4)

જે મુલ્યાંતર પ્રોવિસ નોડ ઓફ હે નેક્સટ નોડ નો લ્ફ ઓ પ્રોવિસ  
મિનિમિન લેટ સ્ટાર્ટ ડિ નેક્સટ નોડ ડિ લ્ફ ઓ પ્રોવિસ

જે સ્લાન નોડ કાર્યક્રમ નાં નાં.

ક્રિક્ટરિંગ સ્લાન = 0 ક્રિક્ટર કાર્યક્રમ ડિ  
મેન્યુન

$$\begin{array}{l} \cancel{\text{EF}} - \text{ES} = 0 \\ \cancel{\text{LF}} - \text{FF} = 0 \end{array}$$

મોન્ટાઇન કાર્યક્રમ

(See A CIIA)

જેણાની A  $\rightarrow$  B, C લઈ ઓર્ગ પેરિંગ  
અને, ડ્રોપ કરી થાય સ્ટાર્ટિંગ નોડ

For Phase 2.  $ES = 0$

$$EF = ES + DU$$

For next node  $EF \Rightarrow ES$

Forward pass અ બિધાને

For last & 1st  $LF == EF$

For backward  $LS = \max LP$   
(minimum)

$$LS = LF - DU$$

ES	EF	
0	A	4
3	4	7

DU      LF

ES

EF

ES	EF	
0	B	5
1	5	6

LS      LF

ES

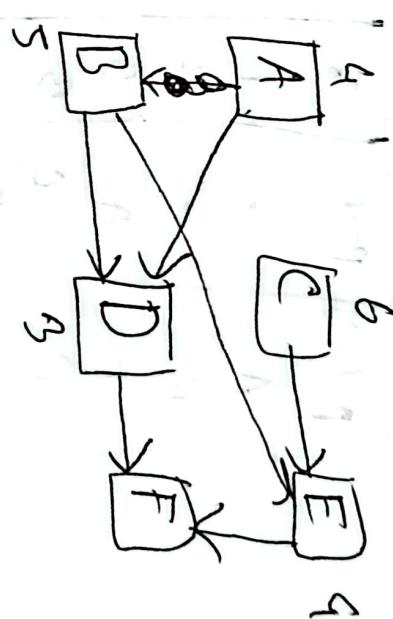
EF

ES	EF	
0	C	6
1	6	7

LS      LF

ES

EF



Task	Dura	Depend
A	4	-
B	5	-
C	6	-
D	3	A $\rightarrow$ B
E	4	B $\rightarrow$ C
F	5	D $\rightarrow$ E

Section

$$R_f = \frac{t_s + 4t_m + t_p}{6}$$

Activity	Pre	T <sub>0</sub>	T <sub>m</sub>	T <sub>p</sub>
A	-	1	2	3
B	-	2	3	4
C	A	3	4	5
D	C	3	4	5
E	D	4	5	6
F	B,D	4	5	6
G	E,F	3	4	5

Activity	EF
A	1
B	3
C	4
D	4
E	5
F	5
G	5

$$S_1 = 0$$

$$S'' = 0$$

$$F_0 \quad E_F$$

0	0	0
0	2	2

7	3	10
10	5	15

10	F	15
10	5	15

10	E	14
11	4	14

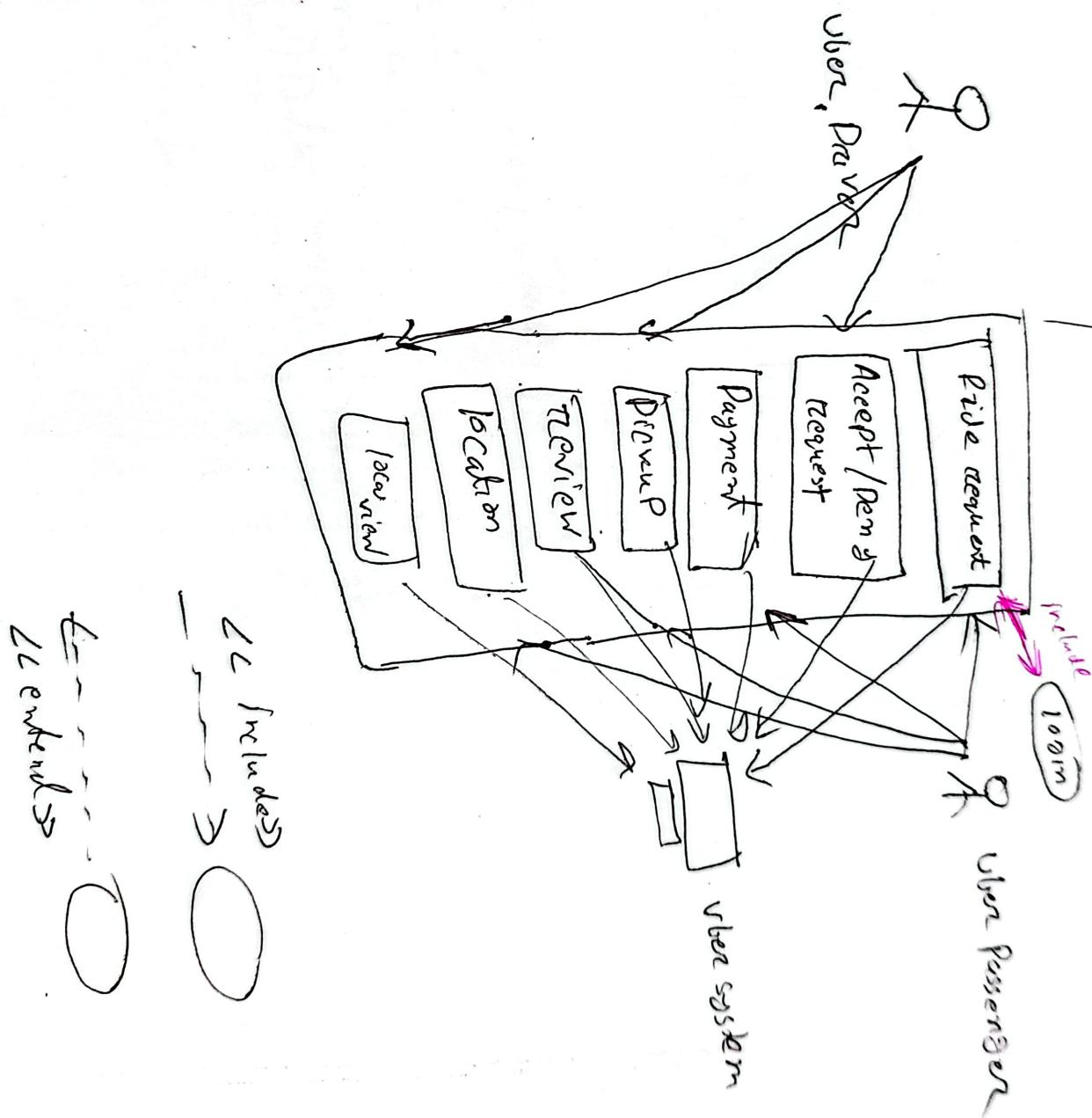
15	G	19
15	4	19

$$S = LF - DM$$

Critical Path = A  $\Rightarrow$  C  $\Rightarrow$  D  $\Rightarrow$  F  $\Rightarrow$

Order in notes  
→ maintain notes

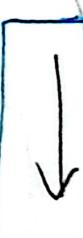
# Draw a Use case diagram of Uber system.



## Data Flow Diagram DFD

DFD shows how data moves through information system

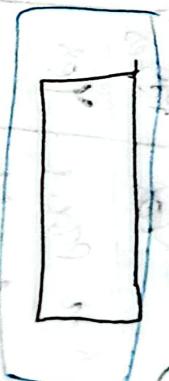
(1) Data flow depicting movement of data



(ii) Source / sink: external entity.

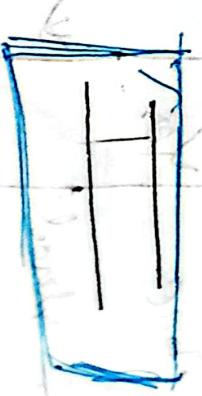
User

receives data from the system

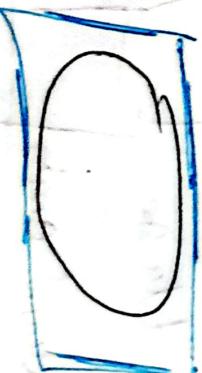


Supplies data to the system

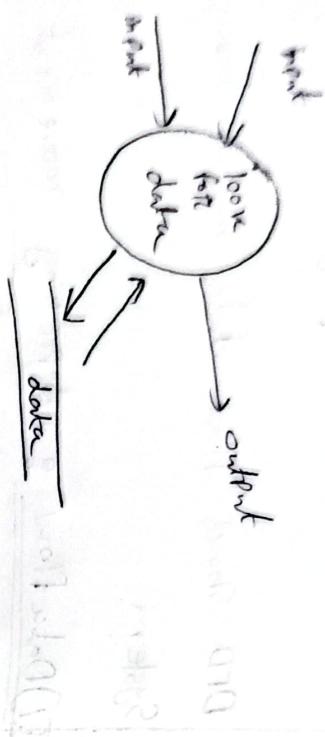
(iii) Data store: data at rest. labels should be noun phrases.



(iv) Process: actions performed on data



## Data Flow Example



## DFD Rules

	Yes	No
① A process to another process	Yes	
② Process to external entity	Yes	
③ Process to data store	Yes	
④ External entity to external entity	No	
⑤ External entity to data store	✓	
⑥ Data store to data store	✓	
⑦ System to external entity	No	

- ① Each process must have at least 2 input / output
- ② Each data store must have at least 1 data flow in & out
- ③ Stored data in a system must go through process.

- ④ All process in DFD do another process
- Or data store

## DFD to EER

## EER

### DFD

### EER

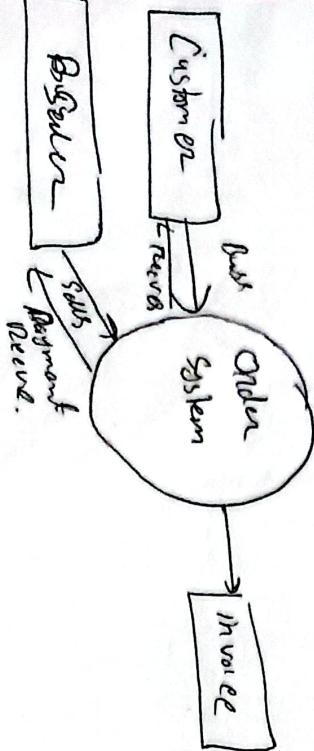
- (1) Data flow diagram  
Entity relationship diagram  
Objective is to represent data entities & relationships between them

- (2) Objective is to represent data entities & relationships between them

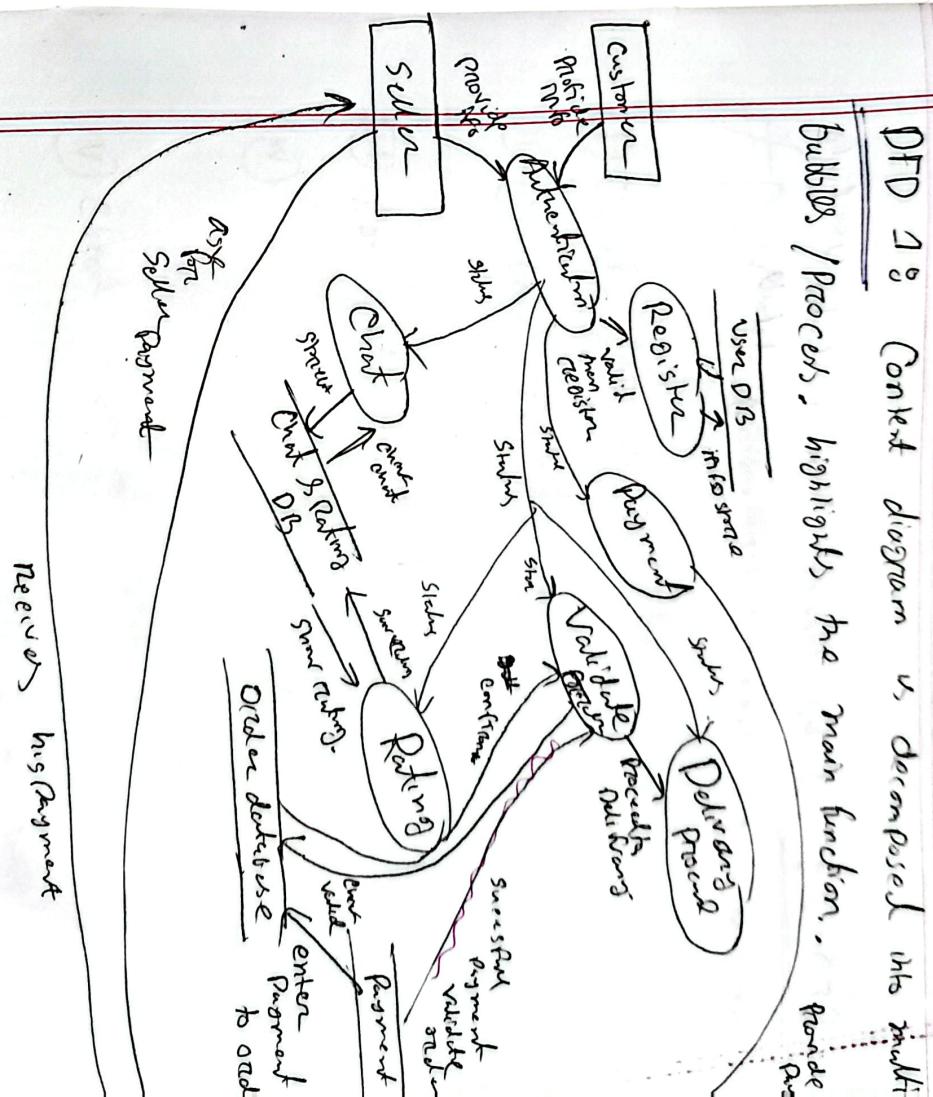
## DM levels & layers

DM levels are number 0, 1, 2 & occasionally 3 or beyond  
Do to even 3 or beyond

DFD 0 is a Context diagram - designed to be an abstraction view. Showing system as a single process with relation with external entities. Represent entire system as a single bubble. with 20 we don't use storage here.



(6, 7) Phases



DFD 2<sup>o</sup> → one step deeper than Level 1. Used to plan / record specific / necessary details.

### # Developing / creating Dataflow Diagrams

- (1) Create list of activities
- (2) Construct Context level / Level 0 DFD

- (3) Construct Level 1 DFD

- (4) → Level 2

- (5) Check against rules of DFD

### DFD Naming Guidelines

4) Data sets

- 1) External entity → Name
- 2) Data flow → Names of data
- 3) Process → verb phrase

## Economic Feasibility

Dimensions of feasibility: Operational, Technical, Economic Schedule.

# Present value (PV) refers to the current value today of an amount of money or income, to be received at a particular future date.

$$PV = \frac{FV}{(1+i)^n}$$

$FV =$  Future value/cash value at time  
 $i$ : rate of interest  
 $n$  = time in year.

## Net Present value (NPV)

$$NPV = \left[ \frac{P_1}{(1+i)^1} + \frac{P_2}{(1+i)^2} + \frac{P_3}{(1+i)^3} + \dots \right]$$

$i$  = interest rate.

$n$  = time in year.

$P$  = assumed cash flows of the investment in  $i$ th period.

To find the difference between the present value of the cash flows and the present value invested over a period of time.

## NPV: Present Value

- NPV > 0: The money earned on the investment is more than money invested, so it's a good investment
- NPV = 0: The money earned on investment is equal to the money invested. Therefore no difference between cash inflows & outflows.
- ② NPV < 0: The money earned on investment is less than money invested. So it's not a fruitful investment

$$ROI = \frac{\text{Total benefit} - \text{Total cost}}{\text{Total cost}} \times 100$$

Break even point (BEP): at which total revenue equals total cost and there is no profit

$$\textcircled{1} \quad BEP = \text{fixed cost} \div \text{gross margin}$$

$$\textcircled{2} \quad BEP = \frac{\text{Yearly NPV} - \text{Cumulative NPV}}{\text{Yearly NPV}}$$

Production > BEP  $\rightarrow$  Profitable (accumulate)  
Production < BEP  $\rightarrow$  Loss in business

## Return On Investment (ROI)

of the investment from its final value. we  
divide this new number by the cost of the  
investment and finally multiply it by 100

### Fall 23

Given,  
investment = 250000

$$n = 2$$

Growth in Profit = 200000

$$ROI = \frac{250000 - 200000}{200000} \times 100\%$$

### Spring 23

$$\text{Total fees} = 500000 + 150000 + 200000$$

$$ROI = \frac{1600000 - 850000}{850000} \times 100\%$$

### Fall 22

Total Fees = 50000

Given ROI for investment

$$ROI = \frac{1000000 - 500000}{500000} \times 100\%$$

### Fall 22

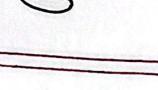
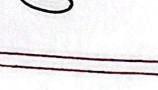
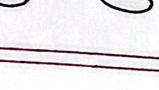
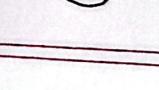
$$\text{Total fees} = 50000 + 100000 + 150000 \\ = 300000$$

$$ROI = \frac{500000 - 300000}{300000} \times 100\%$$

$$= 6.6 \times 100$$

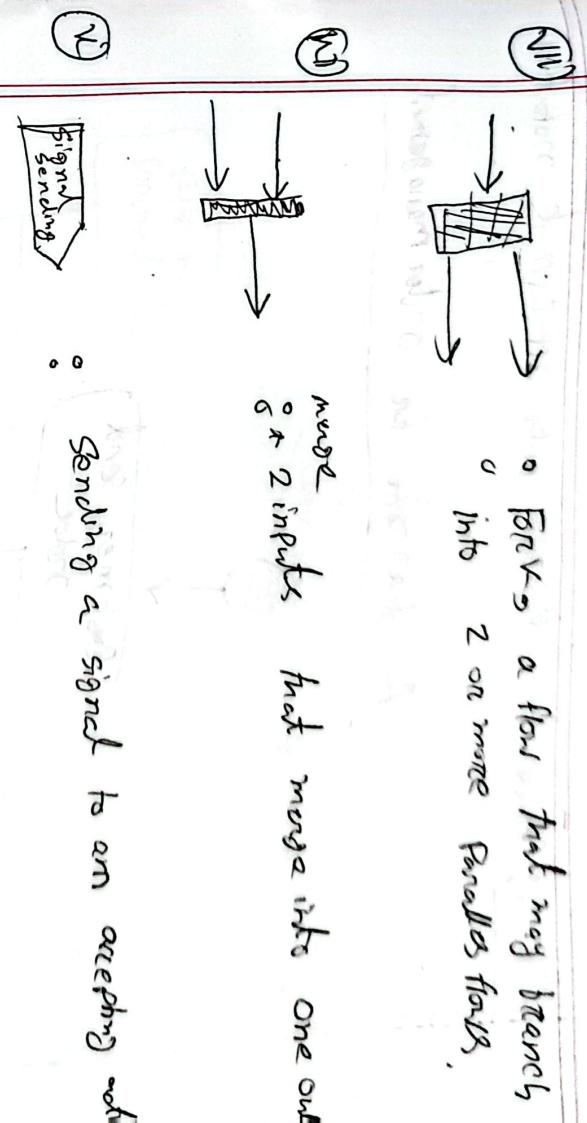
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## Activity Diagram

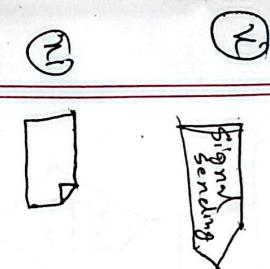
- ①  → start → starting point / initial state.
- ②  ° Activity / action
- ③  ° Control flow → edge
- ④  ° Object flow, control edge.
- ⑤  ° Find node, used to mark end of all control flows within activity.
- ⑥  ° flow final node, end of a single control flow
- ⑦  ° merge node
- ⑧  ° Decision node.



° Forks a flow that may branch into 2 or more parallel flows.



° Merge 2 inputs that merge into one output  
° & 2 inputs that merge into one output



° Sending a signal to an accepting node  
° Note, comment

Skip to Draw Activity

Step - 2: Identify initial & final state.

- Step - 3: Identify intermediate activities needed.
- Step - 4: Identify the conditions or constraints.

Step-9: Draw the diagram with appropriate notation.

An diagram for order management

Customer send Order

System generate receipt

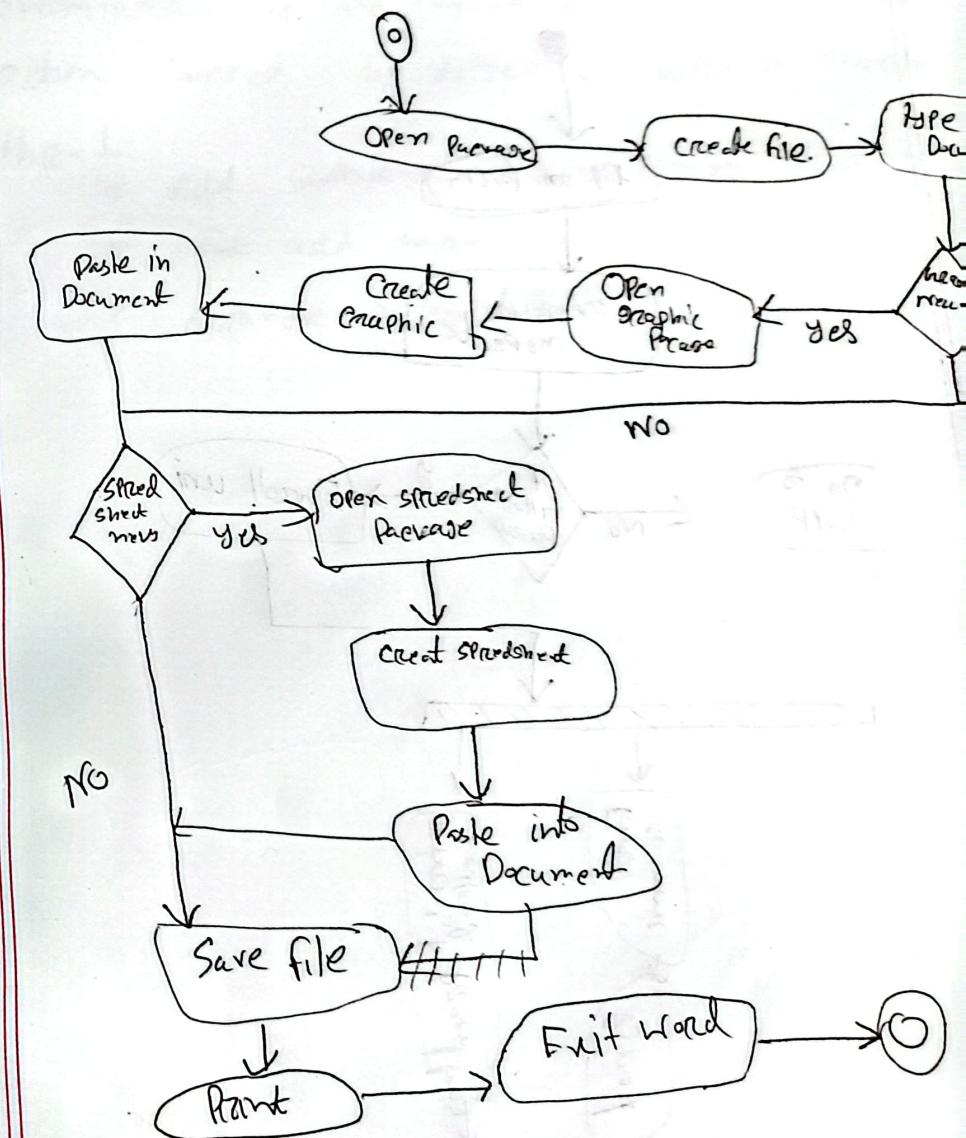
① No  
Valid order  
Diamond

Confirm order

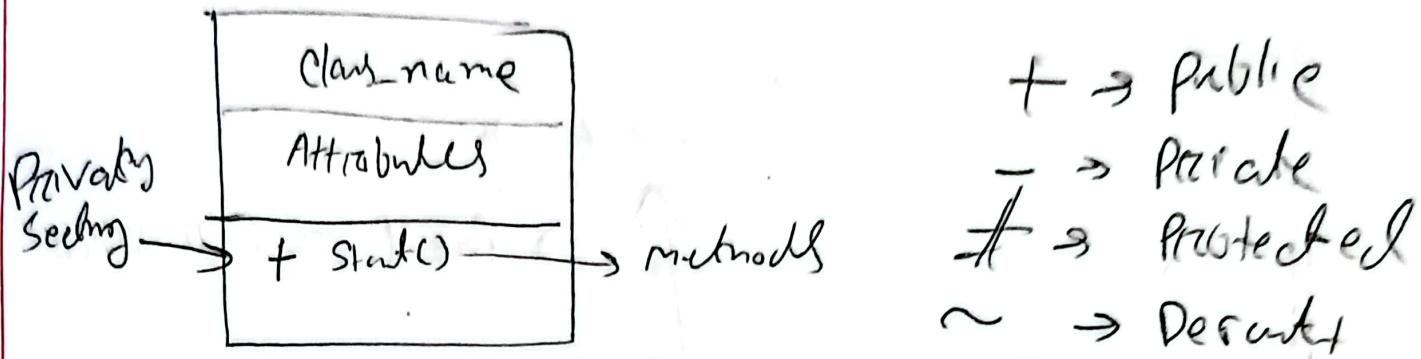
Dispatch order

②

Diagram for Word processor

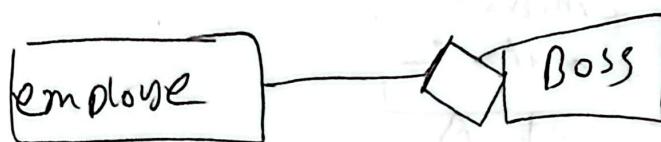
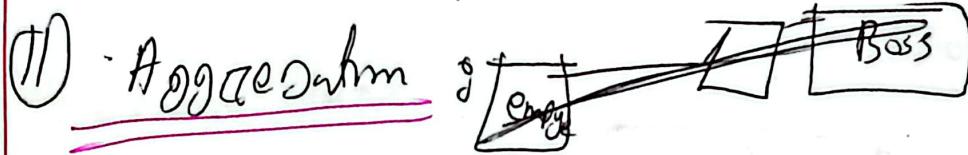


# Class Diagram



(1) Association → — it means both classes are directly connected.

Promoted Association → Connected but not directly - with some other way



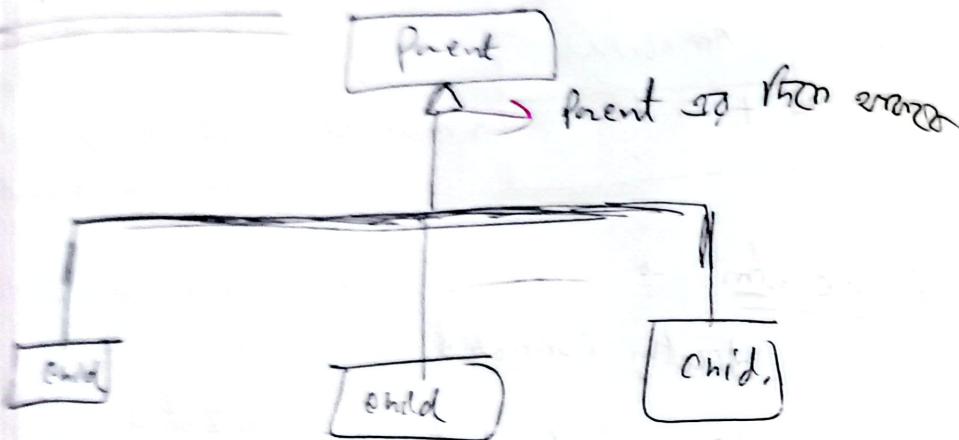
"Whole Part Relation" - Boss is under Employee  
 Boss is part of Employee but Employee independent

(2) Composition → it's also a "whole part relation" but more stronger

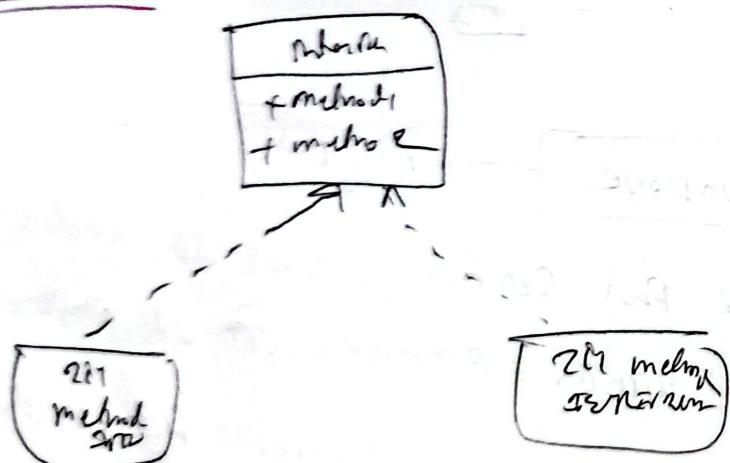


Contract is owner of employee, Contract book is part of contract, independent of it

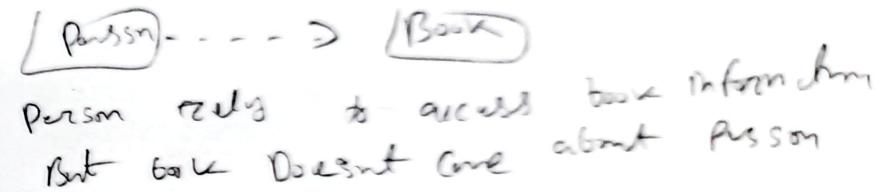
## ④ Instances



## ⑤ Interface

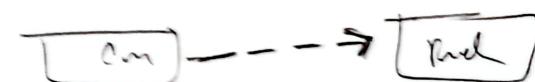


⑥ Dependency: One class depends on another but not as strong as Aggregation and Composition.



## ⑦ Usage Dependency

client depend on supplier to perform certain task



Q1

Q2

# Discuss the function of swimlanes of activity

Diagram.

Swimlane in an activity diagram divide the workflow into section to clarify responsibilities of different entities..

Each swimlane represents specific actor /dept that perform task . It visually clarifies & highlight on which entity is responsible for each task

#

⑩ Used to model business requirement.

AD are used to visualize workflows /steps in a business proc. . It describe the sequence from one activity to another

Steps steps of AD

① Start & end points of the process, process

② Identifying key activities, tasks, decision within process.

- (6) Action sumlane to indicate who performs what
- (7) Reentrant decision node with branches after alternate path

### Uses

- (1) Help stakeholders to understand business eq.
- (2) Another workflow is bottleneck in process
- (3) Provides a blueprint for automation of tasks

### Major notation of activity diagram

- (1) Starting point / initial node :
- (2) Activity / action :
- (3) Control flow :
- (4) Final / ending node :
- (5) Merge node : combine multiple flows into one

- (6) Decision node :



- (7) Fork / Join node :



- (8) Sumlane

Write the Purpose of Usecase Diagram.

A usecase diagram visually represents the interactions between users and a system.

- (1) To represent system functionality from perspective.
- (2) To define the interaction between user.
- (3) To communicate requirements to stakeholders.
- (4) Outline different actors & their roles in with the system.

## Analyse rules & requirement of DFD

### Rules

- ① Process must have at least one input & one output
- ② Each data store must have at least 2 data flow in & out
- ③ Shared data in a system must go through process
- ④ All process in DFD do to another process or data store.
- ⑤ Data stores cannot transfer data directly to another data store.
- ⑥ External entities should interact with process not with data store.

### Requirements

- ① Identify all external entities
- ② Define all process, data stores, data flows.
- ③ Use a top-down approach, level-0

## What is Notation in DFD

↳ Describe the roles of drawing with DFD notation  
 Example, Graphical representation of the movement of data between external entities, process and data stores with DFD Notations are symbols that are used

DFD Notations are symbols that are used to represent components of a DFD

Process transforms input data to output



Emp; order for

Dataflow: arrow shows Data movement. A path → Data move one part of no

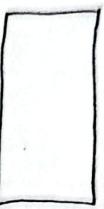
to another

Data store: data at rest



0mm's customer database

External Source: Source of data



0mm's customer

Role of DFD:

- ① Analyze & model the flow of data in system
- ② Identify system boundaries, flows & data sources
- ③ Improve system's data handling

Limitations Example:

What are the common errors in Drawing D?

① Missing Processes

② Improper naming → Name same for processes & data flows.

(\*)

③ Data store to Data store → Data should not

be connected

Directed flow behavior

④ Missing arrow → Omitting directional arrows

data flow

⑤ Too many levels & overcomplicating the diagram

With unnecessary details

Advantage of DFD

- ① Used as a part of system documentation file
- ② Explains the logic behind the data flow

## Components

# Describe the major Notation of Class Diagram

(V) Dependency: Dashed arrow pointing to Dependent class.

Class: Represented as rectangles with 3 parts

Name - attributes, operations

Also known as the body of 

Class	attribute
Method	function

known as function or methods represent the behavior or functions of the class

Visibility

Public = +  
Private = -  
Protected = #

Relationship:

- Association : Simple line connects 2 class

① Aggregation : A hollow Diamond pointing to whole class

② Composition : A filled diamond pointing to the whole class.

③ Inheritance : A solid line with a hollow triangle pointing to the parent class.

# Class Structure relationship of class diagram with example:

Relationship	Description	Example
Association	Simple link between class	Student → Computer
Aggregation	A "whole part" relation (weave)	Department → Employee
Composition	A "stronger" "whole-part" relation	Car → Engine
Dependency	One class depends on another	Order → Payment
Inheritance	is-a relation	Dog → Animal

CD is a static structure diagram that describes the structure of the system by showing system class, attributes, methods and relationships among objects.

A class is a blueprint for an object.

## Difference between Activity and sequence

Diagram.

Activity	Sequence
Described work flow of activities (process)	Shows object interactions Over time
Focuses on operation & logic flow	Focuses on time based oper. Focuses on time based oper.
Movement activities Decision	Lifeline, message, activation Interaction between objects
System / Business rule	

## DFD Use Case, class

use case	class	DFD
Describe system functionality from user perspective	Shows static model flow structure of system within system	
Focuses on Userrole	Focuses on class, attribute.	
between actor & usecase	Association, inheritance, aggregation	flow be process & control

use case	class	DFD
Focuses on Userrole	Focuses on class, attribute.	
Shrunk from use case	Object	

# Explain the purpose of using Sequence Diagram

A sequence diagram represents the interaction between objects in a time sequential order.

Purposes:

- (i) To show flow message over time.
- (ii) Describe how objects collaborate to perform function.
- (iii) Identify the lifetimes of objects and their interaction.
- (iv) To visualize the order of method calls of response between components.
- (v) Easy to maintain.
- (vi) Can easily update.
- (vii) Allows reverse and forward engineering.

13, 16

Notation of Sequence Diagram

MESSAGE: Synchronous (Solid arrow)

Sender waits for receiver  
Response to receiver

Asynchronous:  
No response

3) Return message

4) Create message

Activation Bar: thin rectangle along lifetime of object. Contains object creation [ ]

Destroys (ii) : Shows objects destroyed

~~ff~~ Compare types of flow in sequencing plan.

Synchronous	Asynchronous	Return	Create	Delete
① →		— — — →	→	✗
② Sender waits for response before Continue	Sender sends without wait	Return of control or data base to sender	message to create or new db of an Object	term man. or deletion

~~ff~~

Define Return on investment

~~If~~ Use it's a use to evaluate the profitability of efficiency of an investment measures down the according to the investment

$$\text{ROI} = \frac{\text{Net profit}}{\text{Cost of investment}}$$

~~How is ROI Benefit used for a business?~~

① helps management allocate resources effectively

investment

- ① can be complex when too many lifeline in
- ② it order of message change incorrect result
- ③ each msg needs to be represent differently
- ④ types of message decides types of sequence in diagram

Sequence in diagram

- ① Assist investors in comparing high and low value investment
- ② Aids in evaluating potential gains from various opportunities
- ③ Supports organizations in cost analysis and strategic issues

## Notations for Usecase Diagram

### Actors

Actors are individuals involved with system  
these are human or other external sys



Usecases usecase describes how actors uses  
a system to accomplish a particular goal.



Relationships Relationship between actors & usecas



System Boundary: Define system of interest in  
to the world around it

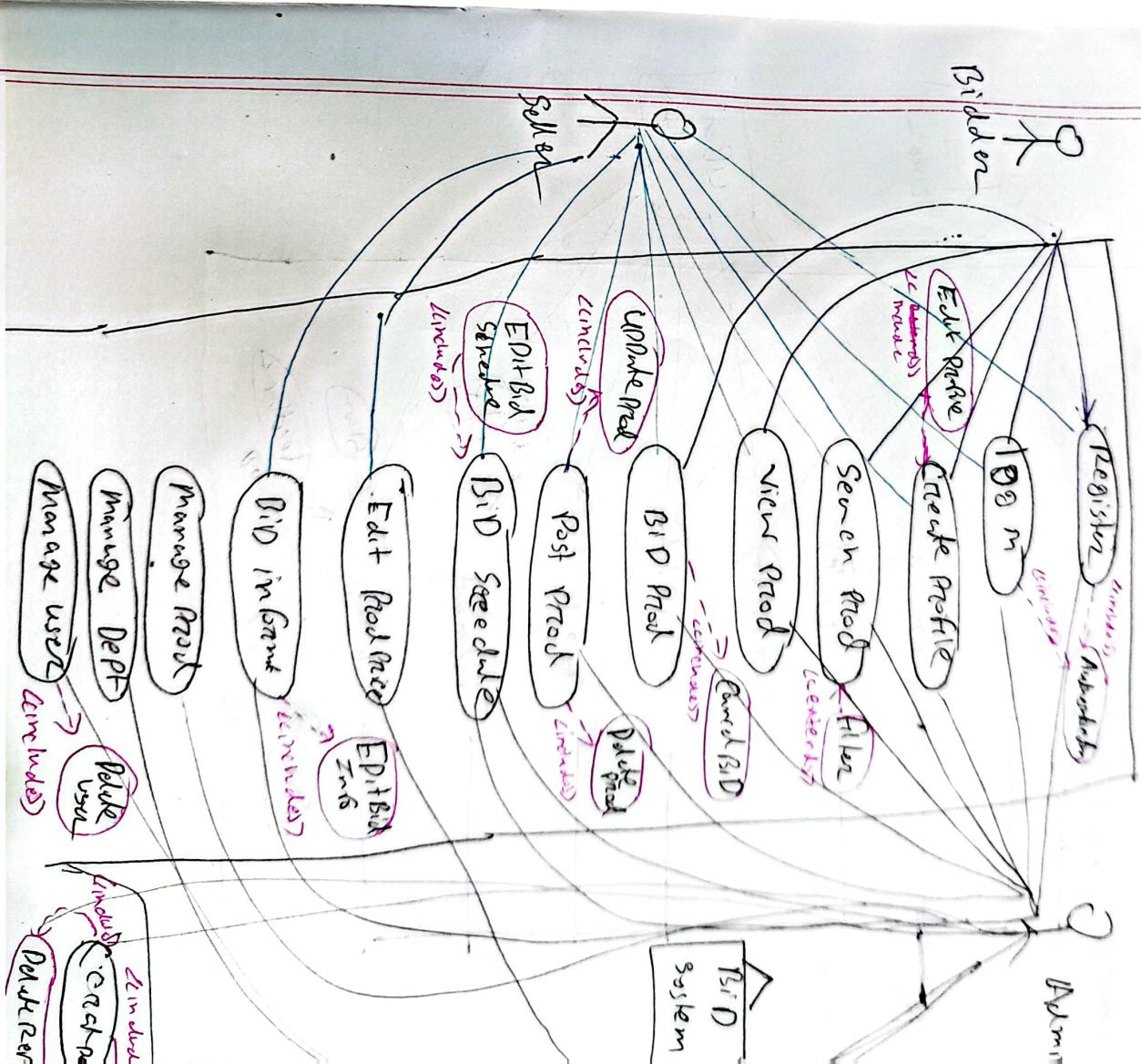
## Benefits of Usecase Diagram

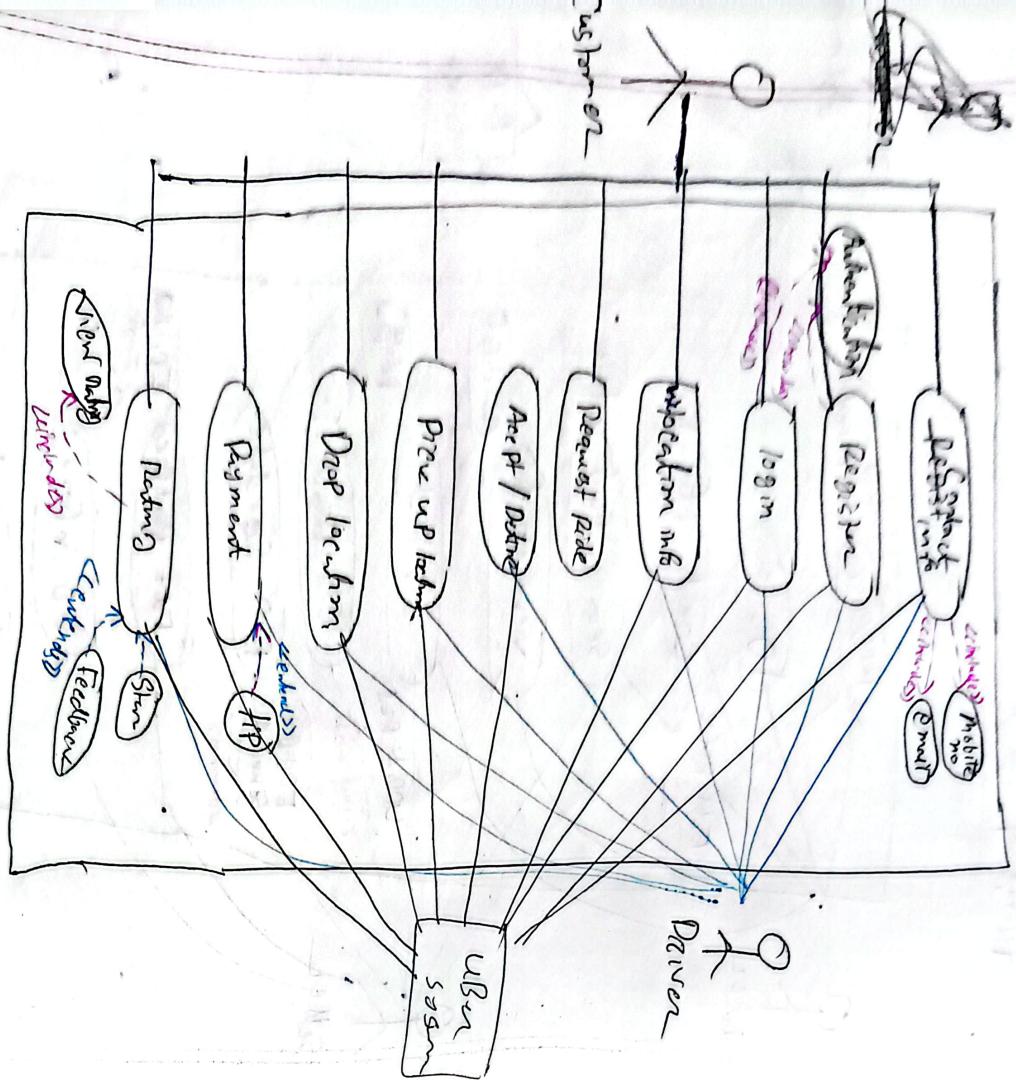
Powerful technique for the process of development  
and documentation of functional requirement

Easy to understand An excellent way to communicate  
Customer

- (iv) helps to manage complicated collaboration with multiple object
- (v) makes collaboration with multiple objects

Spring Fall → 2<sup>o</sup>





5)

J Present

(a)

