# Campaign Analysis Based On Website Data (Aug 2008)

**A Capstone Project** 

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- Company Overview
  - CoolTShirts Campaigns
  - CoolTShirts Sources
  - Relationship Between Sources and Campaigns
  - Website Pages

## **CoolTShirts Campaigns**

- CoolTShirts currently has EIGHT campaigns underway.
  - Campaigns are:
    - Getting-to-know-cool-tshirts
    - Weekly-newsletter
    - Ten-crazy-cool-tshirts-facts
    - Retargetting-campaign
    - Retargetting-ad
    - Interview-with-cool-tshirts-founder
    - Paid-search
    - Cool-tshirts-search

## **CoolTShirts Sources**

- There are currently SIX sources that are attracting visitors to the CoolTShirts website.
- Those sources are:
  - Nytimes
  - Email
  - Buzzfeed
  - Facebook
  - Medium
  - Google

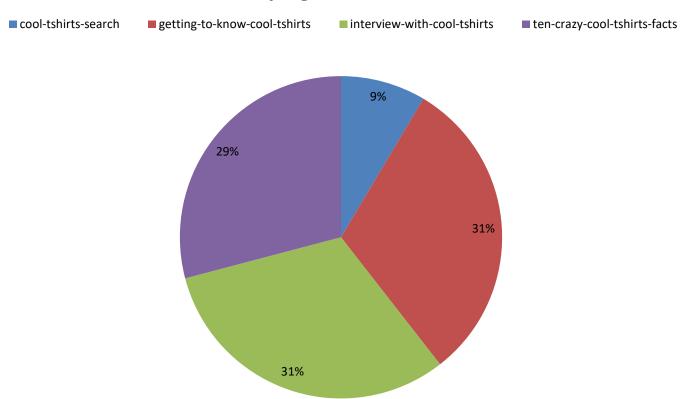
- The relationship between campaigns and sources:
  - Email led to 692 last touches over 2 campaigns
  - Facebook led to 443 last touches over 1 campaign
  - Google led to 238 last touches over 2 campaigns
  - Nytimes led to 232 last touches over 1 campaign
  - Buzzfeed led to 190 last touches over 1 campaign
  - Medium led to 184 last touches over 1 campaign

- CoolTShirts website displays FOUR pages to customers:
  - 1 landing\_page
  - -2 shopping\_cart
  - -3 checkout
  - -4 purchase

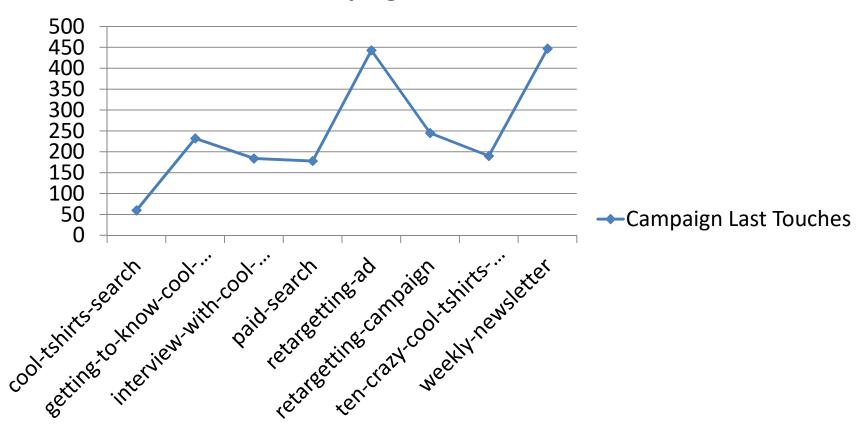
## CoolTShirts Customer Analysis

- Our analysis is based on:
  - CoolTShirts campaign customer first touches
  - CoolTShirts campaign customer last touches
  - CoolTShirts last touches on purchase page per campaign
  - CoolTShirts customer purchases
  - CoolTShirts typical customer journey

#### **Campaign First Touches**

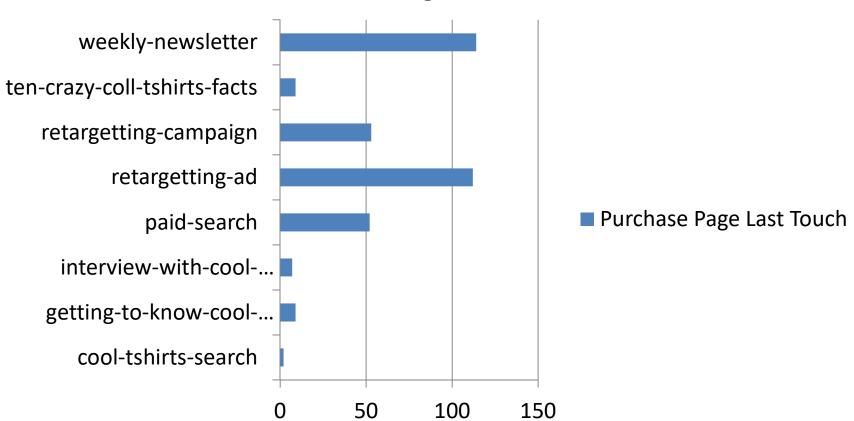


#### **Campaign Last Touches**



## Purchase Page Last Touches by Campaign

#### **Purchase Page Last Touch**



## Overview of Customers Journey

- The eight campaigns led:
  - 361 customer purchases
  - 1431 visits to checkout page
  - 1900 visits to shopping cart page
  - 2000 visits to the landing page

## CoolTShirts Campaign Optimization

- Based on the data provided by CoolTShirts and my analysis. The CoolTShirts company would best serve itself by investing in the following five campaigns:
  - Cool-tshirts-search
  - Getting-to-know-cool-tshirts
  - Interview-with-cool-tshirts-founder
  - Paid-search
  - Ten-crazy-cool-tshirts-facts

- The analysis data shows these to be the least effective campaigns in use by the company.
- The weekly-newsletter and retargetting-ad show they are self-sufficient.
- The retargetting-campaign is borderline as to needing possible funding.
- The company may want to look at boosting their advertising campaigns based on their sources also.