**Resume of Ramakrishna Chunduru**

*Scrum Master*

|  |
| --- |
| Professional Skills |

**Location:** Charlotte, NC

**Availability:** 24-hour notice to in person interview and available to start with a 2-week notice

**BAC Experience:** N/A

**Candidate Experience:**

* 8+ years working in an Agile environment
* 2+ years working as a SAFe 4 Certified Agilist
* 6+ years working as a Certified Scrum Master
* Leader of multiple traditional/SDLC projects
* Top skills include working with BigData, Oracle Databases, SQL & Cloud Implementing

|  |
| --- |
| Technical Skills |

* Jira
* Oracle
* PL/SQL Programming
* SQL Loader
* Hadoop
* UNIX
* Toad
* Putty
* Tortoise SVN
* Java
* Salesforce
* Informatica
* Sharepoint
* Primavera
* MS Project
* MS Office
* Rally
* ASP .NET
* C#
* HTML/HTML5
* CSS/CSS3
* JavaScript
* Visual Studio
* SQL Server
* SSIS
* SSRS

|  |
| --- |
| Professional Experience |

**Citi Group June 2016 – Present**

**Agile Consultant**

*Project*: Optima Retail was to build a global Consumer Risk platform to produce risk management calculations and reports from account-level data for over 100 million credit card, mortgage and loan accounts. The system builds a global risk management platform to support various business functions including Basel reporting, CCAR (Comprehensive Capital Analysis and Review), FDIC reporting, Loss Mitigation. Also played a key role in developing Reporting (Citi Risk portal) platform for regulatory projects like CCAR, IFRS. Apart from development activities, the responsibilities involved helping Product owner(s) in creating epics/user stories in Jira, helping team members effectively utilizing Jira by adding comments, updating progress etc.

* Run daily Scrum meetings with a global team
* Track and manage team risks and issues arising
* Work with Scrum team to remove impediments
* Track and report on progress of the Sprint
* Facilitate all scrum ceremonies
* Work with other Scrum masters and program manager to manage any interdependencies
* Drive the team efforts to continuously improve
* Coach the scrum team on self-organization, cross-functionality and Scrum working practices
* Support the product owner in maintaining an effective product backlog

*Technology*: Jira, Oracle, PL/SQL Programming, SQL Loader, Hadoop, UNIX, Toad, Putty, Tortoise SVN, Java, MS Office (Word, Excel, Power Point, Visio)

**Camso Inc.** **February 2015 – June 2016**

**Sr. Technical Project Manager/Scrum Master**

*Project:* Facilitate, manage and execute projects on behalf of the Camso Inc. Manage project(s) and ensure resources are utilized appropriately, Compile project status reports, coordinate project schedules, manage project meetings and identify and resolve problems. Identifies and analyzes project requirements and defines project scope, requirements, and deliverables. Coordinate project activities and ensures all project phases are documented appropriately.

* Conduct client assessments and establish proposals and recommendations
* Conduct Cloud/On-premises Hybrid Solution Architecture Development and solution presentation workshops for the client.
* Serve as a guidance contact for clients and prospects for any pre-sales enquiry
* Gather project requirements for specific projects defined by the client and project and/or program plans.
* Lead and facilitate project meetings.
* Assist with time and resource management throughout the development and management of full project plans
* Lead daily stand-ups and scrum ceremonies for two scrum teams.
* Work closely with development teams and subject matter experts to plan, perform, and maintain project tasks and milestones
* Work with product owners to groom the backlog and plan sprints.
* Create and use Agile boards/dashboards in Jira.
* Track project deadlines and make sure that they are met
* Manage client engagement and communication relative to project status and progress.
* Develop client presentations for project updates, proposals and governance approvals
* Anticipate and mitigate project risks

*Technology*: Salesforce, Informatica, Oracle, SharePoint, Jira

**Sogeti USA (a Capgemini Company), Charlotte NC September 2014 – January 2015**

**Sr. Project Manager**

*Project*: Assisting customers realize complete value of their investment in Salesforce.com application. Providing consulting, project management, and implementation services in Salesforce.com. Propose and deliver optimal solutions leveraging best practices and consistently delivering client value while increasing Salesforce.com revenue through active engagement in client management.

* Responsible for Architecture, design of solutions and products in customer domain.
* Coordinate between the sales executives and all other departments and the clients
* Design, develop, test and implement Risk & Regulatory solutions based on business requirements and strategic direction.
* Provide technical leadership to teammates through technical design, code reviews and implementation of best practices, adhering to LPL’s SDLC and RM processes.
* Collaborate with other Development teams, Enterprise Architecture and Support teams to design, develop, test and maintain the case management system and its integration with other systems.
* Provide leadership and guide the team’s development efforts towards successful project delivery and application support.
* Maintain, troubleshoot, optimize and enhance Risk and Regulatory applications
* Communicate with technical and non-technical groups on a regular basis as part of product/project support
* Detect and solve technology delivery issues effectively.
* Ensure contingency activities are covered related to system/application availability.
* Ensure service level agreements are met daily.

*Technology*: MS Project, Java, Oracle, Salesforce

**Accenture, Inc, Bartlesville, OK December 2013 – September 2014**

**Scrum Master**

*Project*: Provide overall management and support for concurrent projects across multiple products. Serve as a conduit between customers, management and the development team. Apply best practices to ensure projects run consistently and that risks are communicated. Work with VP of Development to define and plan new projects and roll out group wide initiatives. Work closely with Development Manager, QA Manager and Scrum Masters to ensure projects are executed successfully.

* Worked closely with stakeholders from various business units to gather their requirements and translate their business needs to the project delivery team.
* Customized application for page layouts, Interface designs, workflow & approval processes, validation rules, and reports to meet the business needs of each division.
* Managed custom development, integration, and deployment projects. Worked with 3rd party vendors to meet the business requirements.
* Implemented data migration & maintenance procedures including de-duplication and analytics.
* Development leveraging scrums, sprints, user stories, retrospectives, etc.
* Help the product owner understand how to effectively manage the work of the team, using the product backlog and the planning and review meetings.
* Guide and help the team in solving issues and resolve any problems that are blocking the development and involve those with the needed skills and experience.
* Help the team to stay focused and follow the agreed-upon rules for all scrum events like daily scrum, sprint planning, sprint review and sprint retrospective.
* Develop and maintain the project roadmap for future releases.
* Create project specific SharePoint websites, manager users and user access to folders on the SharePoint site. Upload relevant documents to the site to share with appropriate users and for auditing.

*Technology*: Salesforce, Informatica, Oracle, SharePoint, Jira, Primavera

**AT&T, Inc. Middleton, NJ January 2013 – December 2014**

**Scrum Master**

*Project*: Implemented Agile Scrum Methodology throughout the organization to improve communications between Engineering, Product Management, and Business; to provide more transparency across the 3 departments; and to obtain great business value with short turnarounds.

* Worked closely with stakeholders from various business units to gather their requirements and translate their business needs to the project delivery team.
* Customized application for page layouts, Interface designs, workflow & approval processes, validation rules, and reports to meet the business needs of each division.
* Managed custom development, integration, and deployment projects. Worked with 3rd party vendors to meet the business requirements.
* Implemented data migration & maintenance procedures including de-duplication and analytics.
* Development leveraging scrums, sprints, user stories, retrospectives, etc.
* Help the product owner understand how to effectively manage the work of the team, using the product backlog and the planning and review meetings.
* Guide and help the team in solving issues and resolve any problems that are blocking the development and involve those with the needed skills and experience.
* Help the team to stay focused and follow the agreed-upon rules for all scrum events like daily scrum, sprint planning, sprint review and sprint retrospective.
* Develop and maintain the project roadmap for future releases.
* Create project specific SharePoint websites, manager users and user access to folders on the SharePoint site. Upload relevant documents to the site to share with appropriate users and for auditing.

*Technology*: Rally, .Net, HTML5, JavaScript, JQuery, Oracle, Teamcity, and SVN

**CRM Metrix, Inc. (a MetrixLab Company), Secaucus, NJ March 2001 – December 2012**

**Sr. Project Manager**

*Project*: Lead multiple projects from inception to completion in various roles. Datacenter management facilitated project planning sessions with internal stakeholders to determine/document the scope and objectives of each project; work with business stakeholders to establish project performance goals. Designs project plans, developed timeline, identify project milestones, and tracked performance against performance goals and timeline. Identified, tracked, and work with both onshore and offshore teams resolving project issues.

* Worked closely with stakeholders from various business units to gather their requirements and translate their business needs to the project delivery team.
* Customized application for page layouts, Interface designs, workflow & approval processes, validation rules, and reports to meet the business needs of each division.
* Managed custom development, integration, and deployment projects. Worked with 3rd party vendors to meet the business requirements.
* Implemented data migration & maintenance procedures including de-duplication and analytics.
* Development leveraging scrums, sprints, user stories, retrospectives, etc.
* Help the product owner understand how to effectively manage the work of the team, using the product backlog and the planning and review meetings.
* Guide and help the team in solving issues and resolve any problems that are blocking the development and involve those with the needed skills and experience.
* Help the team to stay focused and follow the agreed-upon rules for all scrum events like daily scrum, sprint planning, sprint review and sprint retrospective.
* Develop and maintain the project roadmap for future releases.
* Create project specific SharePoint websites, manager users and user access to folders on the SharePoint site. Upload relevant documents to the site to share with appropriate users and for auditing.

*Technology*: MS Project, Rally, ASP.NET (C#), ADO.NET, HTML/HTML5, CSS/CSS3, JavaScript & Libraries, Visual Studio, SQL Server, T-SQL, SSIS, SSRS

*Earlier positions available upon request.*

|  |
| --- |
| Education & Certifications |

**Master’s in Computer Science** – Osmania University, College of Engineering, Hyderabad, India

**Bachelor of Science** – Railway Degree College, Hyderabad, India

* Project Management Professional (PMP®)
* Agile Certified Professional (PMI-ACP®)
* SAFe® 4 Certified Agilist
* Scrum Master Certified (SMC)
* Lean Six Sigma Green Belt
* ITIL V3 Foundation
* Certified Scrum Master (PSM)
* Financial Markets – Yale University
* Strategic Management
* Management for Competitive Edge