

ANNEXURE - V

The following is model email request to any payment gateway like PayTm, CC Avenue etc

Sir,

It is reported that the bank account of State Bank of India A/c 1234567890 with Debit Card number 1234 5678 9012 3456 of Mr / Mrs abc xyz was misused and the following unauthorized transactions were made.

Sl.No	Amount	Date	Transaction ID	Transaction Description

In this connection it is requested to furnish the following information for the purpose of investigation

1. The details of the goods / services purchased.
2. The name, address and contact details of the buyer.
3. Delivery / shipping address.
4. The ownership details of the e-wallet account holder, if any.
5. Bank account number that may be associated with the buyer who has done the mentioned transactions.
6. The IP Addresses along with date and time from which the above mentioned transactions were made.
7. Any other information / data that may be useful the culprit who made the above mentioned unauthorised transactions.

Note: The transactions mentioned above may be aborted / cancelled or kept on hold till information otherwise is received from this agency.