

Alex Running

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Education

Full Stack Web Development

University of Wisconsin Extended Campus Full Stack Coding Program

Current. Early September 2022 Graduation.

Bachelor of Social Work

University of Wisconsin-River Falls

May 2019

Summary of Qualifications

- HTML, CSS, Javascript, JQuery, Bootstrap, JSON, AJAX, Handlebars, React.js, Express, MERN Stack, MySQL & MongoDB, Heroku, Git, GitHub Pages.
- Familiar with Server Side Development, Browser Based Technologies as well as Quality Assurance and Deployment.
- Efficient and concise communicator that has experience coordinating with large teams with different backgrounds with Kanban & daily Scrum meetings.
- Utilized code review tools to share knowledge as well as to allow different approaches to solving problems.

Leadership Experience

Shift Supervisor, Caribou Coffee, New Richmond, WI

December 2021-Current

- Directs and leads team members by identifying areas where support or reeducation is needed to be able to create a more efficient team.
- Trains and supports team members in their daily duties by assisting with customer interactions, troubleshooting equipment malfunctions and filling open roles on the team as needed.
- Assists with inventory management by maintaining current running records of stock within the store.
- De-escalates disagreements with customers and staff to provide satisfactory customer service as well as employees.

MSHO/MSC+ Care Coordinator, HealthPartners, Bloomington, MN

March 2021-November 2021

- Integrates clinical and psychosocial information for case identification and individual patient assessment to develop action-oriented and time-specific planning and implementation of appropriate interventions.
- Facilitates integration of patient care by encouragement of effective communications between patients, families, providers, health plan and care system programs, and community-based services.

- Establishes and maintains good working relationships within the Case Management department, with other HealthPartners departments, and with other health team participants.

Waiver Case Manager, Redeemer Services, Woodbury, MN

May 2020-March 2021

- Assist person on the CADI/DD waivers program in Ramsey County to access needed waiver and state plan services, as well as needed medical, social, education, and other services.
- Advocate for the person receiving services by encouraging and empowering them to make informed choices as well as promoting their health, safety, and well being.
- Ensure providers are accurately and appropriately delivering services to those who need it.
- Coordinated support teams for the person receiving services in order for them to accurately and appropriately receive services.

Housing Access Coordinator, Redeemer Services, Woodbury, MN

September 2019- May 2020

- Provide person-centered planning to assist persons currently living in the community to find appropriate housing within the community.
- Managed a caseload of up to 13 clients receiving housing services and updated their income and other information as required.
- Prepared clients for housing court to ensure appropriate behaviors.
- Trained and created training materials for new hires within the company to ensure smooth transitions into the workplace.
- Coordinated with Case Managers, ARHMS Workers, landlords, and other related professionals as part of the relocation process.

Anti Violence Advocate Volunteer, Outfront MN, St. Paul, MN

August 2018 – June 2019

- Ensured client needs were addressed while operating crisis hotline by connecting client to appropriate resources, coordinating hotel stays and transportation, and de-escalating situations
- Screened crisis hotline calls to determine scope and severity of altercation and the relationship between the abuser and victim/survivor to provide appropriate resources and documentation
- Created non-violence and social awareness policy for domestic abuse shelter to apply in daily operations for LGBTQ+ inclusivity, resulting in shelter adopting policy
- Collaborated with team and outside agencies to lobby at Minnesota State Capitol to push for inclusive and positive LGBTQ+ policies
- Advocated for clients experiencing violence by accompanying them in court at their requests