# **Objective**

Accomplished finance/accounting expert and customer service professional seeking opportunity to put my skills to effective use. Key qualifications include:

- 13+ years of accounting and real estate management experience with proven ability to work with people at varying levels to complete multiple objectives while maintaining accurate records
- Master's level education and training in accounting, finance, and mathematics.
- Ability to see challenges as opportunities rather than obstacles with fortitude to overcome them.

### **DATA PROFICIENCIES**

- Financial Analysis
- HTML5
- CSS3
- Javascript
- JQuery
- Database Theory

- MySQL
- Node Package Management
- Identified Opportunities
- Increased Overall Performance/Profitability
- Heroku

- Excellent with Excel/Access
- Training/Motivating
- Excellent communicator
- Customer Service
- Labor/Cost Controls
- Implemented Improvements

# PROFESSIONAL EXPERIENCE

#### Loan Administrator

PNC Bank (Midland Loan Services)

Feb 2017 to Present Overland Park, KS

- Worked on Genworth, moved to MetLife in May 2017.
- Run reports and follow up on delinquencies in payments, insurance, and inspections pertaining to individual loans.
- Communicate with borrowers and mortgage bankers as well as internal clients to resolve issues that arise.
- Process early payoff requests.
- Handle additional projects as assigned.

# Functional Accounting/Pricing Specialist, Core Accounting, Associate II State Street Bank

Aug 2016 to Feb 2017 Kansas City, MO

- Posted separate ledger journals (purchase/sales, income, cash, expense)
- Posted manual entries and adjustments.
- Posted General Ledger Journals.
- Used recon tools to ensure all accounting records have been posted correctly at EOD.

# Functional Accounting/Pricing Specialist, Market Data, Associate II State Street Bank

Feb 2015 to Aug 2016 Kansas City, MO

- Priced the Priac, Sunlife, MassMutual, & Metlife databases daily.
- Reviewed pricing of Cigna, Dwight, Principal, Priac, MassMutual, Pioneer, & IOF databases.
- Processed various derivatives & acquire pricing data from pricing vendors & investment managers.
- Backed up all work and ensured accurate record keeping.
- Developed and implemented automation processes to increase efficiency and accuracy of daily work.
- Ensured accuracy of postings, and correct when necessary.

# **JEFFREY A. KOUNTER, MBA - Finance**

### Custody Specialist, Global Cash Operations, Associate I

Jan 2014 to Feb 2015 Kansas City, MO

Monitored over 100 funds for 7 different clients daily in accordance with prior directives.

- Backed up all work and ensure accurate record keeping.
- Researched and take corrective actions for any accounting discrepancies to avoid overdrafts and loss of interest income.
- Developed and implemented automation processes to increase efficiency and accuracy of daily work.
- Monitored multiple communication channels for client directives.

**Operating Manager** 2005 to 2017 Snowbird Park, LLC Wichita, KS

- Manage family real estate development business through phase 1 of development.
- Maintain accurate tax and bookkeeping records for assets exceeding 1 million dollars.
- Coordinated with city officials and engineers to create plans for residential and commercial property.
- Organizing an auction of remaining property.

Consultant 2013

Global Strategic Management (iSi Environmental)

Wichita, KS

- Strategized possible foreign market entrances for growing US environmental company.
- Conducted analysis of potential competitors and product quality offerings foreign marketplaces to determine viability of international expansion and generating new sources of revenue.
- Presented strategy and viability research to professors and iSi management team.

Consultant 2012

Operations Management (TPS)

Wichita, KS

- Analyzed TPS records to determine operational efficiency during one-month period.
- Logged numerous hours of manual data entry into excel and utilized program analytics.
- Solved production bottleneck issues and delays through analysis of workforce structure and observation.

**Assistant Manager** 2009 to 2011 Wichita, KS

Arby's Restaurant

State Street Bank

- Performed accounting, reconciliation, and proper paperwork for inventory and cash management.
- Trained, scheduled, and supervised up to 10 employees per shift and motivated them to provide excellent customer service.
- Tasked with all inventory management and cost control efforts.
- Monitored store equipment and directed all staff during absence of general manager.

### **EDUCATION**

### **Certificate of Completion KU Coding Boot Camp (in progress)**

University of Kansas Professional & Continuing Education. Overland Park KS: Nov. 2017 Grades: A

Master of Business Administration: Finance.

Wichita State University Wichita, KS: May 2013. GPA: 3.75.

Bachelor of Business Administration: Management, Accounting, Math.

Wichita State University. Wichita, KS: May, 2010. GPA: 3.23.