RE: [Snowflake-Labs/Excelerator] Cannot Clear Excelerator AddIn from Excel (#22)

Cal Roberts < Kelvin.Roberts@officedepot.com>

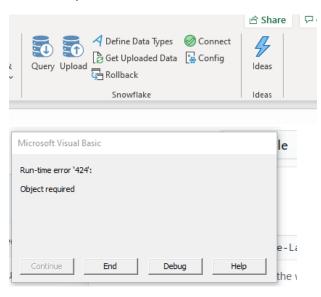
Fri 3/19/2021 9:35 AM

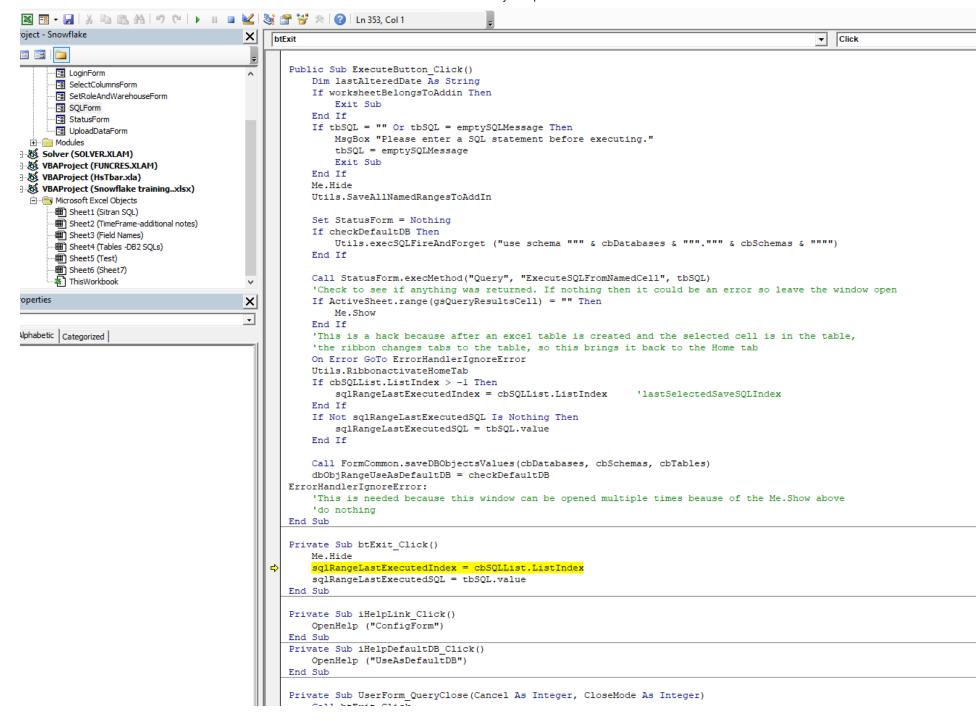
To: Terry Campbell < Terry.Campbell@officedepot.com>

When I opened up Excel today I only had one instance of Excelerator. I ran a SQL and it worked. Then closed it down and ran it again and got the same error.

I followed the instructions below. I only saw one instance of Excelerator. I deleted it and started over and I still goet the error. The only odd think I see is that when I walk through the process the first time and close the Excel file I get the runtime error below and it as me do I want to debug. I ignore it and close the file and get when I run the SQL I then get the compilation error. I don't get that runtime error with anything else I use.

Let me know if you can touch base.





Regards,

Cal Roberts CPA

Sr. Manager Inventory | Office Depot, Inc. 6600 N Military Trail | Boca Raton, FL 33496 Tel: (561) 438-0088



From: Terry Campbell <Terry.Campbell@officedepot.com>

Sent: Thursday, March 18, 2021 10:17 PM
To: Cal Roberts <Kelvin.Roberts@officedepot.com>

Subject: Fwd: [Snowflake-Labs/Excelerator] Cannot Clear Excelerator Addin from Excel (#22)

Cal,

Try this. If you want to get on a call we can walk through it together.

Regards,

Terry

Sent from my T-Mobile 4G LTE Device

Get Outlook for Android

From: Steven Segal <<u>notifications@github.com</u>> Sent: Thursday, March 18, 2021 7:10:48 PM

Sent. Hursuay, March 10, 2021 7.10.46 PM

To: Snowflake-Labs/Excelerator < Excelerator@noreply.github.com>

Cc: Terry Campbell < Terry.Campbell@officedepot.com; Author author@noreply.github.com
Subject: Re: [Snowflake-Labs/Excelerator] Cannot Clear Excelerator Addin from Excel (#22)

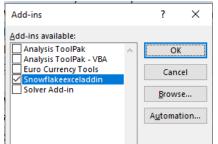
[CAUTION: EXTERNAL SENDER]

Terry,

This can be a little tricky. Excel might ask you to move the add-in to the user directory, so it might be hard to find. It can be stored in this directory C:\Users<user>\AppData\Roaming\Microsoft\AddIns.

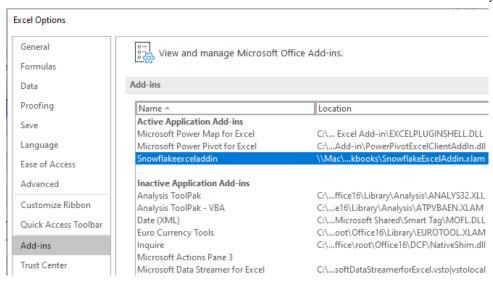
Sounds like you have two add-ins enabled. To delete both of them try this:

1 - Make sure all snowflake add-ins are checked in the add-in config window



2 - Close the add-in window. Go to File --> Options --> Add-ins

You should be able to see where the add-ins are located. Make note of these locations because you will need to delete it in subsequent steps.



- 3 Go back to the step 1 and uncheck all Snowflake add-ins.
- 4 Find all the the add-ins from step 2 and delete them.
- 5 Open the Add-in config window in step 1. Check the add-ins and it should tell you that they can't be found and ask if you want to delete it. Say yes.
- 6 You should now be able to add the add-in that is unblocked.

Let me know if this works for you.

Steve

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You are receiving this because you authored the thread.

Reply to this email directly, view it on GitHub, or unsubscribe.