

Enterprise_NXT (Enterprise_NXT) Producer FAQ

General Information

Q: How can I contact Producer Services?

A: You can reach Enterprise_NXT Producer Services at 1-800-123-4567 for assistance with plan

information, application processes, commissions, and other producer-related inquiries.

Q: Where can I find the Producer Manual?

A: The Producer Manual is available on the Enterprise_NXT website under the Producer section. It

includes comprehensive information about policies, procedures, and guidelines for selling Enterprise_NXT

plans.

Plan Information

Q: What types of health plans does Enterprise_NXT offer?

A: Enterprise_NXT offers a variety of health plans, including individual and family plans, Medicare plans,

Medicaid expansion plans, and employer group plans. Each plan has different levels of coverage

and benefits.

Q: How can I get detailed information about the plans?

A: Detailed information about Enterprise_NXT plans, including coverage options, benefits, and pricing, is

available in the Producer Portal. Producers can also request plan brochures and marketing

materials from Producer Services.

Application and Enrollment

Q: How do I submit an application for a client?

A: Applications can be submitted through the Enterprise_NXT Producer Portal. Producers must ensure that

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all required information is completed accurately and submit the necessary documentation

electronically.

Q: What is the process for enrolling a client in a Enterprise_NXT plan?

A: The enrollment process involves:

- Completing the application form.
- Submitting required documents, such as proof of eligibility.
- Confirming the plan selection with the client.
- Submitting the application through the Producer Portal for processing.

Commissions and Payments

Q: How are commissions calculated?

A: Commissions are calculated based on the plan type and the number of enrollees. Detailed information on commission structures can be found in the Producer Manual and on the Producer Portal.

Q: How and when are commissions paid?

A: Commissions are paid on a monthly basis via electronic funds transfer (EFT) or check. Producers can view their commission statements and payment schedules in the Producer Portal.

Training and Certification

Q: What training programs are available for producers?

A: Enterprise_NXT offers various training programs, including webinars, online courses, and in-person training sessions. These programs cover plan details, sales techniques, compliance, and best

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practices.

Q: How do I become certified to sell Enterprise_NXT plans?

A: Producers must complete the required training and certification courses. Information on certification requirements and available training sessions can be found in the Producer Portal.

Resources and Support

Q: Where can I find producer forms?

A: Producer forms, including application forms, change request forms, and commission inquiry

forms, are available on the Enterprise_NXT website under the Producer Resources section. Producers can

also access these forms through the Producer Portal.

Q: What resources are available to help me sell Enterprise_NXT plans?

A: Enterprise_NXT provides a variety of resources, including marketing materials, sales guides, and plan comparison tools. Producers can access these resources in the Producer Portal or request them from Producer Services.

COVID-19

Q: What COVID-19 coverage information is available for producers?

A: Enterprise_NXT provides comprehensive coverage for COVID-19 related services, including testing, vaccination, and treatment. Producers can find detailed information on the Enterprise_NXT website under the COVID-19 section.

Q: How can producers support their clients during the COVID-19 pandemic?

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A: Producers can support their clients by providing up-to-date information on COVID-19 coverage, encouraging vaccination, and facilitating access to testing and treatment services. Enterprise_NXT offers resources and guidelines to help producers navigate the challenges of the pandemic.