ScrumLord Property Management

User roles:

(authentication - you are who you say you are / authorization - what you are permitted to do)

* Not authenticated
* Renter
* Landlord
* Staff
* Admin

High Level Functionality

* View available rental properties (not authenticated)
* View when rent is due/overdue (landlords / admin / existing renters)
* Submit property maintenance requests ( landlords / admin)
* List properties for rent (landlords / admin)
* Assign maintenance requests to staff (landlords / admin)
* View maintenance requests-
  + Landlords see all requests they have generated and their status (landlords / admin)
  + Staff see requests assigned to them (landlords / staff / admin)
* Indicate when maintenance requests are completed
  + Assuming that the staff and or landlord can mark a request completed? Two step process?? Staff completes, then landlord closes-out request? Request history?

Rent payment functionaltiy:

* Account per user
* Rent amount due
* When is rent payment considered late?
* Balance / outstanding balance