





# Metro do Porto

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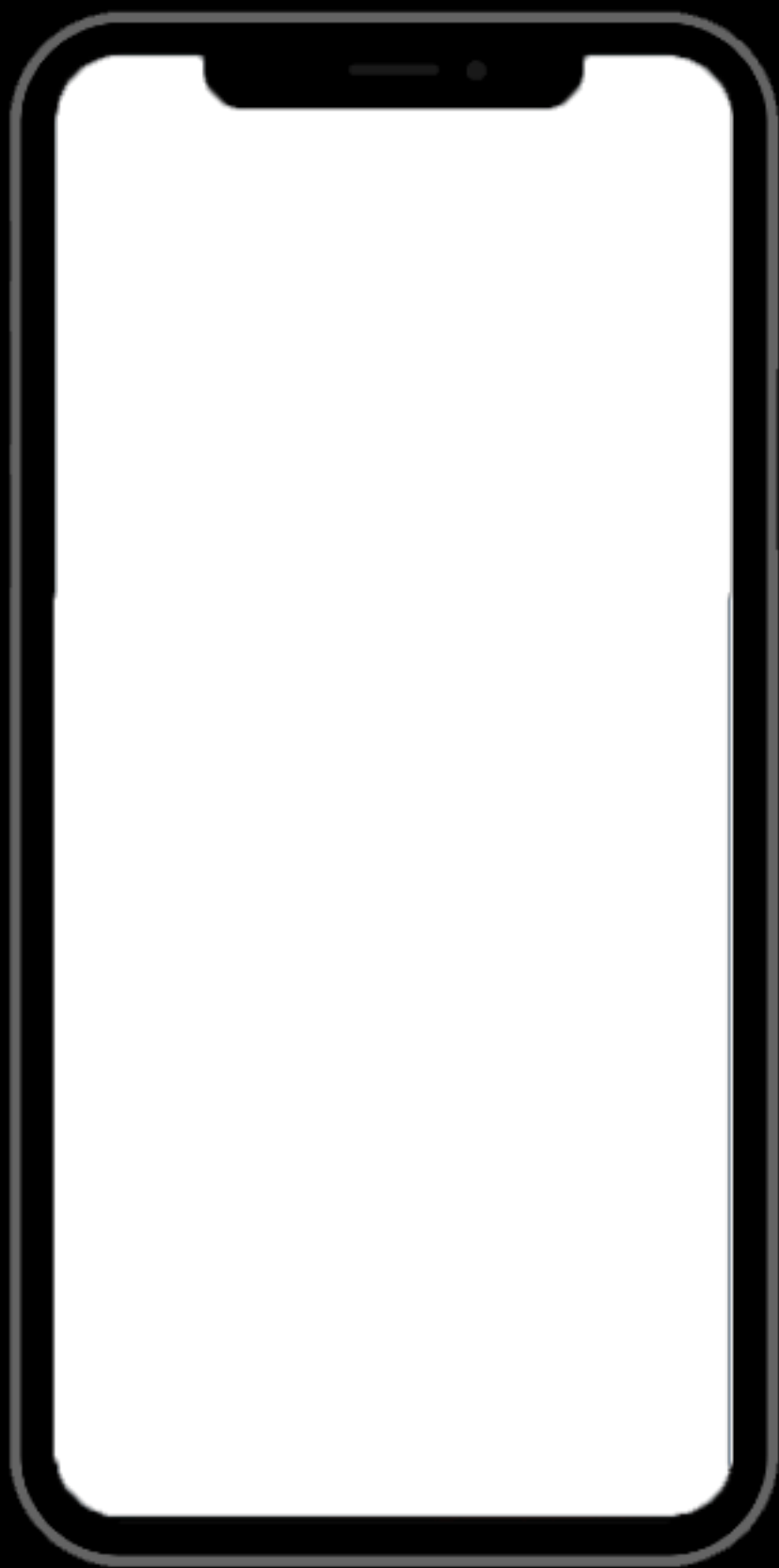
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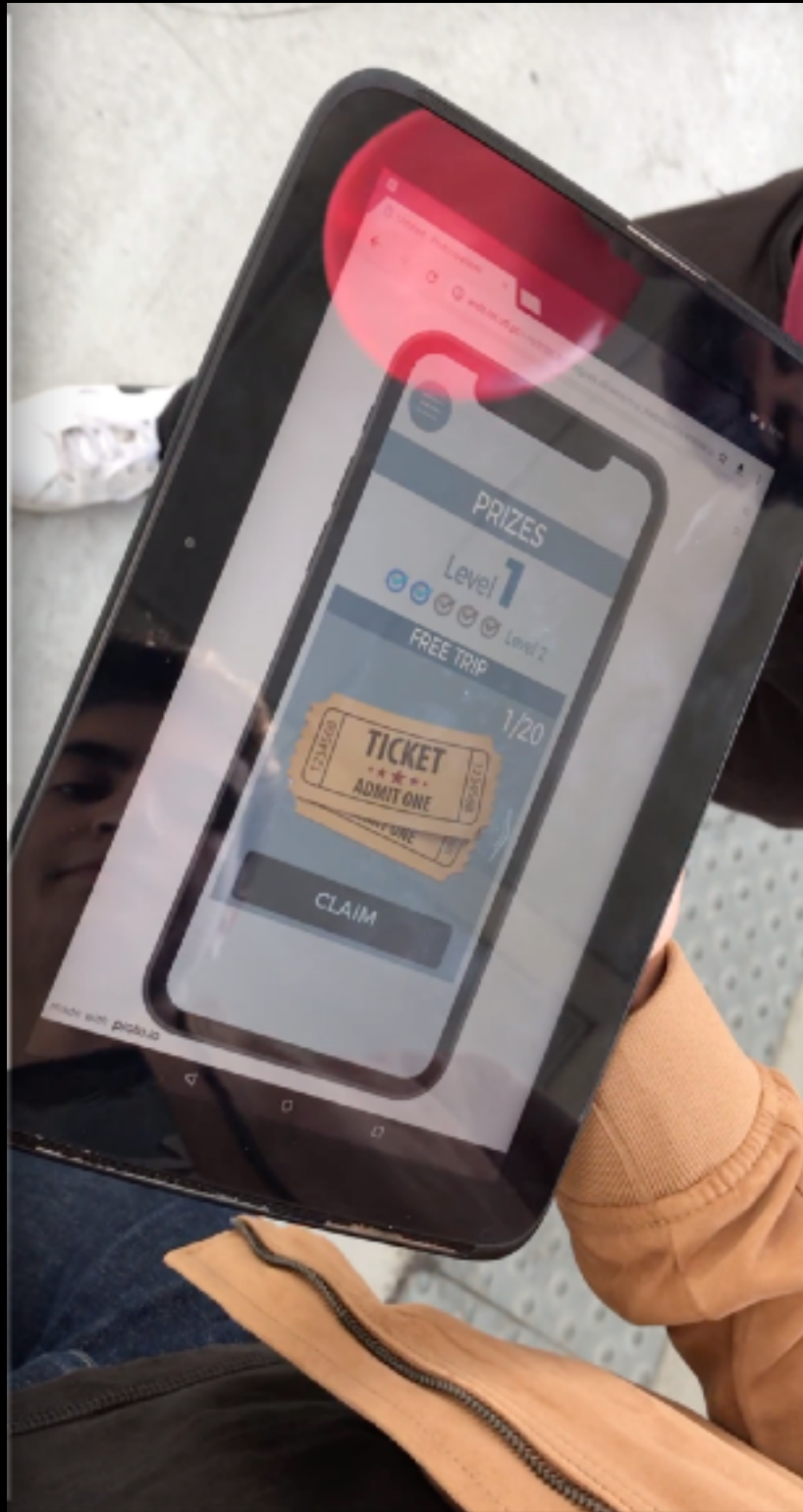


## What do we want to test?

- User scenarios
- Loyalty system
- Intuitiveness
- Efficiency

## What do we want to have?

- Feedback
- Suggestions
- Identified problems



# App & Sensors Testing

- **Test 1**

Validate the ticket if the user forgets

While entering the train, a user forgets to validate the ticket, and the system notifies him/Her

- **Test 2**

Redeem points for a free trip

While entering the train, a user forgets to validate the ticket, and the system notifies him/her

- **Test 3**

Recharge monthly pass

The app notifies the user and (s)he wants to recharge it via the app