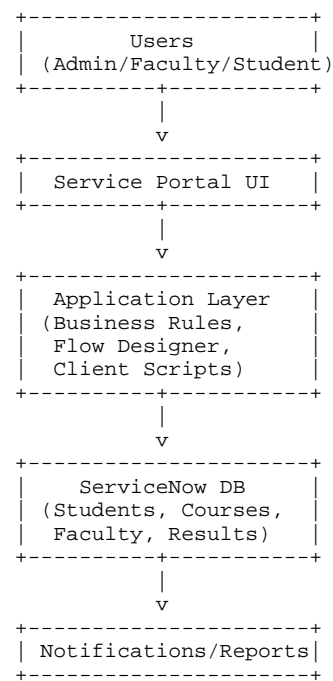# Educational Organization Management System using ServiceNow

Team ID: LTVIP2026TMIDS79862
Team Size: 4
Team Leader: Manohar Udayagiri
Team Members:
• Obili Ramteja
• Ramavathu Durga Prasad Naik
• Sodinapalli Venkata Sravan Kumar Reddy

System Architecture

The system follows a layered architecture including UI layer, Application layer, and Database layer.

Architecture Diagram

```
        +----------------------+
        |        Users         |
        | (Admin/Faculty/Student)
        +----------+-----------+
                   |
                   v
        +----------------------+
        |   Service Portal UI  |
        +----------+-----------+
                   |
                   v
        +----------------------+
        |   Application Layer   |
        | (Business Rules,     |
        |  Flow Designer,      |
        |  Client Scripts)     |
        +----------+-----------+
                   |
                   v
        +----------------------+
        |    ServiceNow DB      |
        | (Students, Courses,  |
        |  Faculty, Results)   |
        +----------+-----------+
                   |
                   v
        +----------------------+
        | Notifications/Reports|
        +----------------------+
```

Database Design

Tables Created:
• Student Table
• Faculty Table
• Course Table
• Enrollment Table
• Result Table

Workflow Design

Admission Workflow → Verification → Approval → Confirmation
Course Enrollment → Faculty Approval → Enrollment Confirmation