

Educational Organization Management System using ServiceNow

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Team Size: 4

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Project Overview

The Educational Organization Management System is designed to automate admission, course management, academic tracking, and result processing using the ServiceNow platform.

Problem Statement

Manual academic processes cause delays, data redundancy, and errors. A centralized automated system is required to improve efficiency and transparency.

Objectives

- Automate student admission workflow
- Implement role-based access control
- Provide real-time academic tracking
- Generate automated results and reports

Proposed Solution

A ServiceNow-based application with custom tables, automated workflows, dashboards, and notifications.