

Educational Organization Management System using ServiceNow

Team ID: LTVIP2026TMIDS79862

Team Size: 4

Team Leader: Manohar Udayagiri

Team Members:

- Obili Ramteja
- Ramavathu Durga Prasad Naik
- Sodinapalli Venkata Sravan Kumar Reddy

Development Environment

Platform: ServiceNow

Modules Used: Flow Designer, Business Rules, Client Scripts, Reports

Implementation Steps

1. Created custom tables
2. Designed forms for student and faculty
3. Implemented workflows
4. Configured notifications
5. Developed dashboards

Testing & Validation

- Unit Testing for each module
- Integration Testing for workflows
- User Acceptance Testing