Oracle Mobile Cloud Enterprise - Intelligent Bot - Virtual Box Release Notes

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Environment Overview

Architecture

The VBox image runs the Docker image v1.1 (17.4.5) for Intelligent Bot. The docker containers needed have been pre-created.

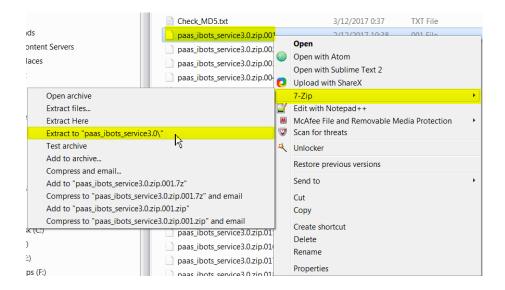
Ports Used

List all the ports used by different services for this demo.

Process	Port
Bots UI	8080
Bots Samples & Admin UI	8888

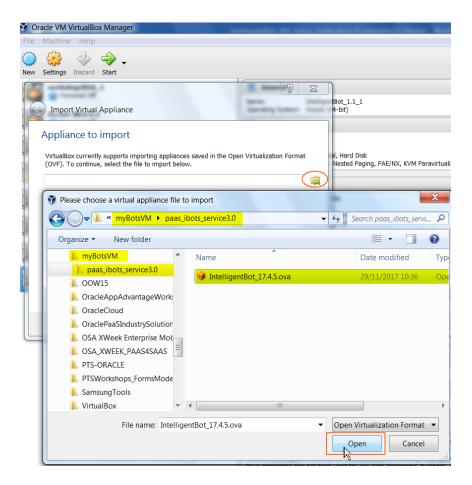
Downloading & Setting Up the VM

- 1. Download all the zip files from https://www.dropbox.com/sh/iuywn9ipxltwlty/AACWVdSJsCNJrA6adMCGEer7 a?dl=0. There should be 18 files with nsames as follows.
 - paas_ibots_service3.0.zip.001
 - paas_ibots_service3.0.zip.002
 - paas_ibots_service3.0.zip.003
 -
 - paas_ibots_service3.0.zip.018
- 2. After the part files have got downloaded, right click on one of the part file(example .001) and extract it using 7-zip as shown below

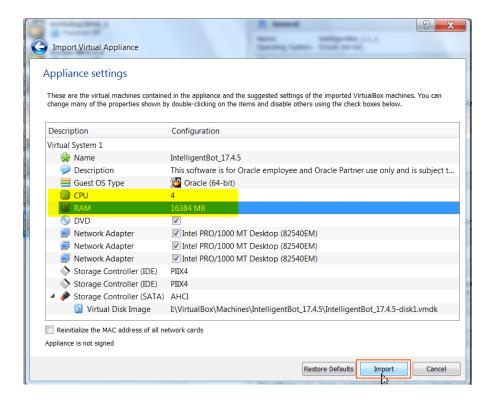


Note:

- a) You will need to have latest version of 7z for this to work, preferably 7z version 9 or higher.
- b) Usually the 7z executable is found under C:\Program Files\7-Zip
- 3. This will create the IntelligentBot_17.4.5.ova file in paas_ibots_service3.0 folder
- 4. Once the OVA file has been extracted, it can now be imported into VBox. In Virtual Box, import this image as an appliance (File > Import Appliance). Do NOT check the box to reset MAC address for network ports.



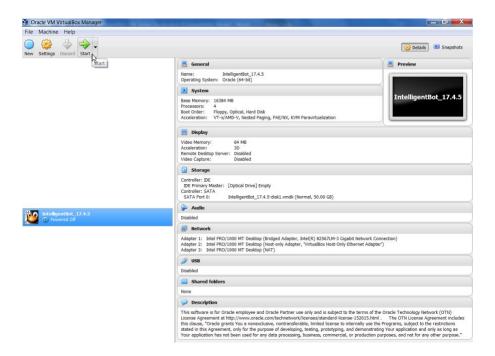
- 5. Press Open then Next
- 6. Press Import and continue with import steps it might take a few minutes (notices the RAM size on Appliance Settings Screen 14027 MB and CPU 4 => you can adapt to your laptop resources). Once it has been imported, the Image / Appliance would show up on the Oracle VM VirtualBox Manager. The right hand side of the screen shows the settings of the Image.



Note: The above steps will work for Windows platform only. Steps for MACs and Linux are similar, although you would need to apply these steps to the MAC or Linux version of the Oracle Virtual Box and 7-Zip Utility.

Starting the Virtual Box

To start up the Intelligent Bot virtual machine, use **Start** on Oracle VM VirtualBox Toolbar.



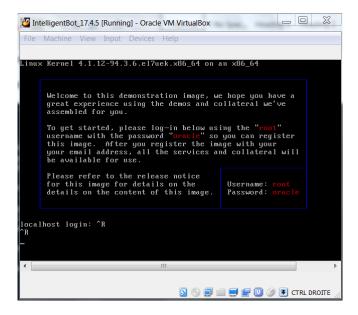
Note: Depending on your host machine configuration, you may get a message regarding hardware acceleration not being enabled. In this case, you can enable hardware acceleration in your operating system BIOS, which is often located under Security – please check Oracle VM VirtualBox install guide.

First time

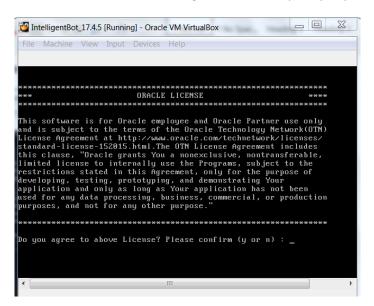
First time starting is a little bit different than the others as you will be requested to authenticate using your email address

After the VM starts, you get a black box

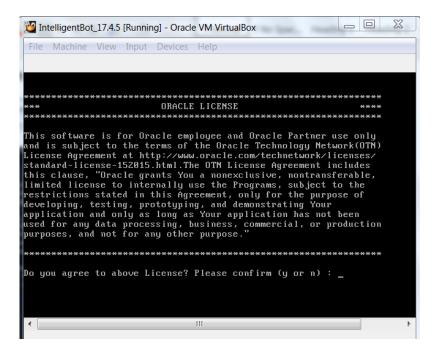
• Click Ctrl-Alt + F2 to get the below screen



As indicated, enter root for login and oracle (qwerty keyboard) as password



- Type y for "Do you agree to above license? Please confirm (y or n): " and click <enter>
- Press Any Key to continue



- Type your email address and click <enter>
 - Be careful as keyboard is in gwerty mode

• Press Any Key to continue

Restart the VM (to be able to set up Keyboard layout - easier to enter the commands to start Docker containers

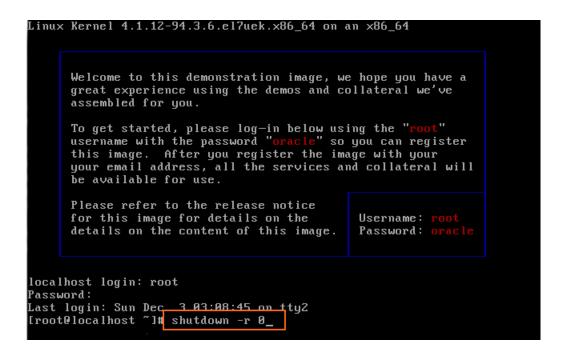
```
Welcome to this demonstration image, we hope you have a great experience using the demos and collateral we've assembled for you.

To get started, please log-in below using the "root" username with the password "oracle" so you can register this image. After you register the image with your your email address, all the services and collateral will be available for use.

Please refer to the release notice for this image for details on the details on the content of this image.

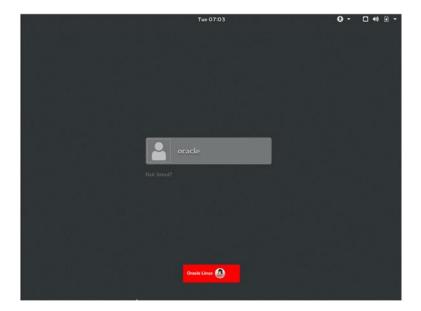
Username: root Password: oracle
```

Connect root / oracle

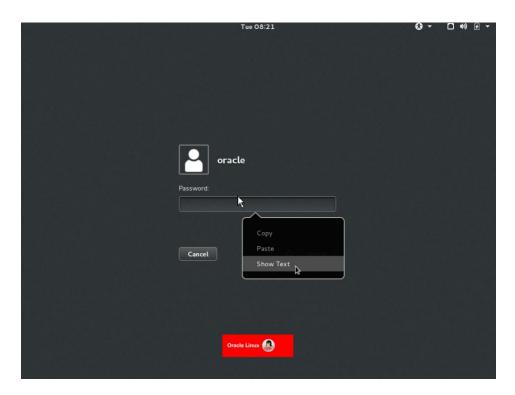


• Type shutdown -r 0

The VM restarts and you get the GUI with oracle user already displayed

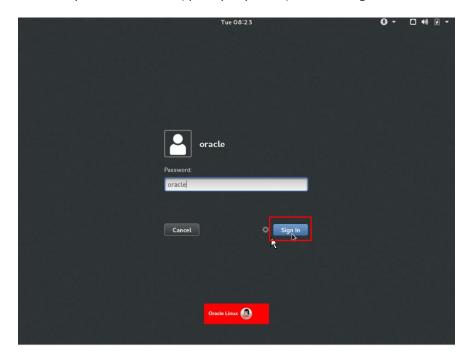


• Click oracle



You can right-click into the **password** field and select **Show Text**

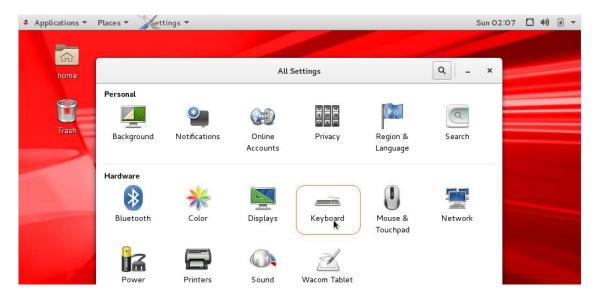
• Enter the password: oracle (qwerty keyboard) and click Sign In



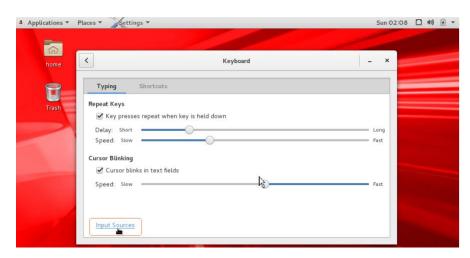
• Change the Settings for Keyboard layout



Select Keyboard



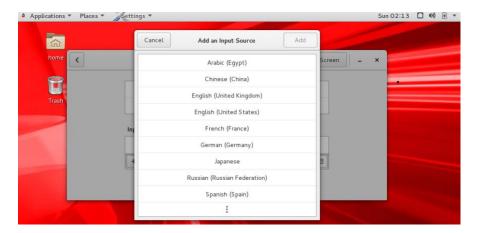
• Select Input Sources



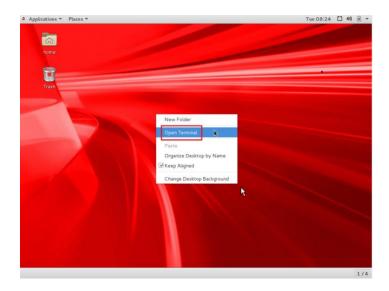
• Click on **+** sign



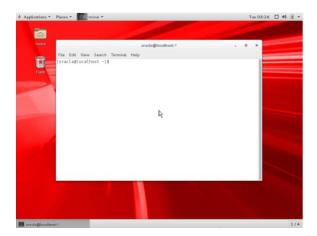
• Select the **Input Source** that suits your needs



- Click Add
- Close the **Region& Language** window to return to the Desktop
- Right-click into the Desktop and select **Open Terminal**

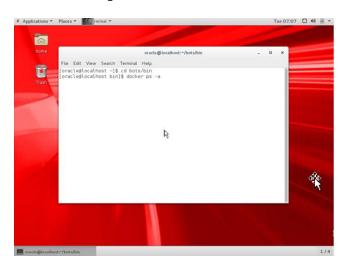


A Terminal window opens



• Type:

\$docker ps -a



The list of the already created docker containers displays

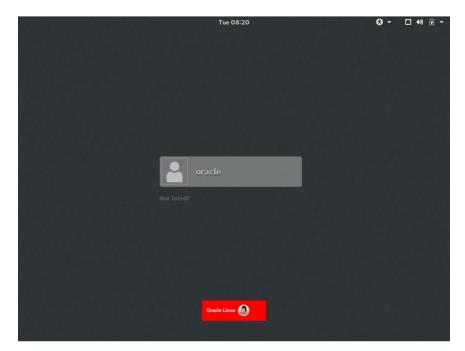


• The containers are in **Exited** status. They are created and you just have to start them now.

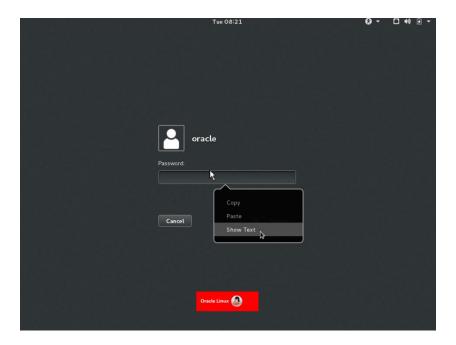
Continue by starting the docker containers as described in the section after the next "Starting the Docker Containers (Infra, Config, Samples, Services)"

Second time and next

• Start the image from Virtual Box

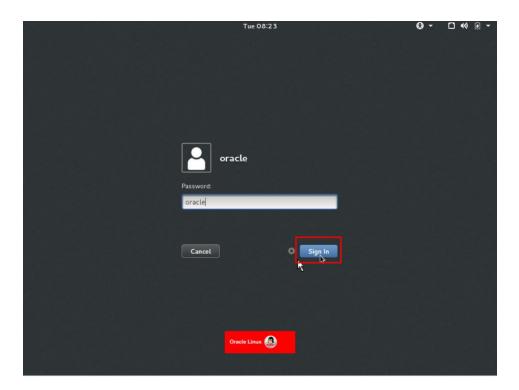


• Click on **oracle**

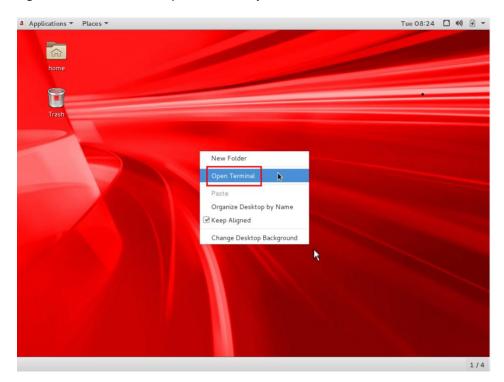


You can right-click into the **password** field and select **Show Text**

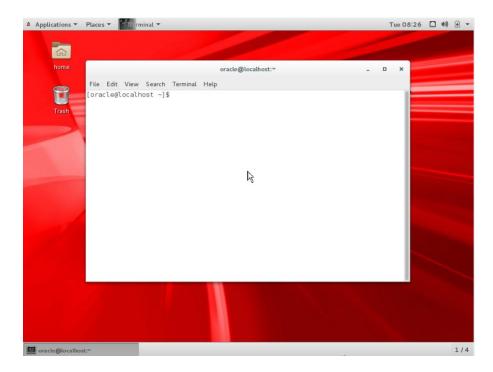
• Enter the password: **oracle** (qwerty keyboard)



- Click Sign In
- Right-click into the Desktop and select **Open Terminal**

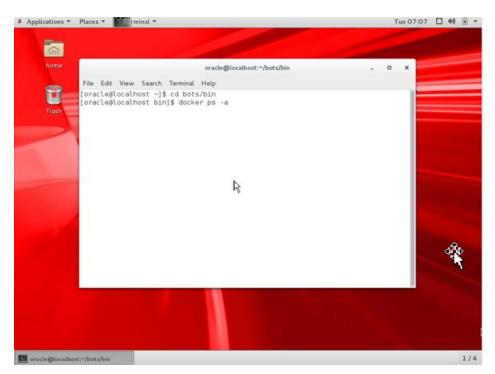


A Terminal window opens



• Type:

\$docker ps -a



The list of the already created docker containers displays



Continue by starting the docker containers as described in the next section.

Starting the Docker Containers (Infra, Config, Samples, Services)

Log in as oracle is not already

\$sudo su - oracle

Go to the bots bin directory

\$cd bots home/bin

Start Infra containers

\$./bots.sh startInfra

The following containers are started:

- bots-repository
- o bots-otd
- o bots-message-queue
- bots-storage

Start Config

\$./bots.sh startConfig

The following container is started:

bots-config

Start Samples

\$./bots.sh startSamples

The following container is started:

o bots-samples-nodejs

Start Services containers

\$./bots.sh startServices

The following containers are started:

- bots-connectors
- bots-qna-server
- bots-intent-server
- bots-pipeline
- bots-management-apis
- You can check if the containers are started by issuing a:

\$docker ps -a

```
bot-build-docker-local.docker.oraclecorp.com/<mark>bots-samples-nodejs:</mark>17.4.5 "./botstrap.sh"
Up 3 minutes 0.0.0.0:5858->5858/tcp, 0.0.0.0:8888-8889->88
8d4cc077316e
               4 days ago
88-8889/tcp
                                     bots-samples-nodejs
bot-build-docker-local.docker.oraclecorp.com/bots-config:17.4.5 "/u01/apaas/bin/a
Up 4 minutes (health: starting) 4040/tcp, 7077/tcp, 8080/tcp, 0.0.0.0:6805->6
88-8889/tcp
7fb0dc2c46fd bot-b
ccs_" 4 days ago
ccs_"
800/tcp
800/tcp bots-config
44da2e3ac5a9 bot-build-docker-local.docker.oraclecorp.com/bots-pipeline:17.4.5 "/u01/apaas/bin/a
ccs" 4 days ago Up About a minute (health: starting) 4040/tcp, 7077/tcp, 8080/tcp, 0.0.0.0:6802->6
800/tcp
800/tcp bots-pipeline
5d60183e62cc bot-build-docker-local.docker.oraclecorp.com/bots-management-apis:17.4.5 "/u01/apaas/bin/a ccs_" 4 days ago Up About a minute (health: starting) 4040/tcp, 7077/tcp, 8080/tcp, 0.0.0.0:6804->6800/tcp, 0.0.0.0:8080->8000/tcp bots-management-apis
                                 bot-build-docker-local.docker.oraclecop.com/bots-qna-server:17.4.5 "/u01/apaas/bin/a
o Up About a minute (health: starting) 4040/tcp, 7077/tcp, 8080/tcp, 0.0.0.0:6808->6
                                                                                                                                                                             "/u01/apaas/bin/a
05a2809bfe8c bot-build-dcccs_" 4 days ago Up #800/tcp, 0.0.0.0:9000->8000/tcp
tes_4 days ago up About a minute (heatth: starting) 4040/tcp, 7077/tcp, 8080/tcp, 0.0.0.0.0:0808->8
800/tcp, 0.0.0.0:9000->8000/tcp bots-qna-server

107a43350bab bot-build-docker-local.docker.oraclecorp.com/bots-intent-server:17.4.5 "/u01/apaas/bin/a

ccs_" 4 days ago Up About a minute (health: starting) 4040/tcp, 0.0.0.0:7077->7077/tcp, 0.0.0.0:680

3->6800/tcp, 0.0.0.0:8087->8000/tcp, 0.0.0.0:8087->8000/tcp, 0.0.0.0:6801->6

1015dc8le2f bot-build-docker-local.docker.oraclecorp.com/bots-connectors:17.4.5 "/u01/apaas/bin/a

ccs_" 4 days ago Up 2 minutes (health: starting) 4040/tcp, 7077/tcp, 8080/tcp, 0.0.0.0:6801->6
                                                     Up 2 minutes (health: starting)
800/tcp, 0.0.0.0:8800->8000/tcp
                                                                                                                      bots-connectors
              , 0.0.0.0:8800-88000/tcp
bfb21 bot-build-docker-local.docker.oraclecorp.com/<mark>bots-repository</mark>:17.4.5 "/bootstrap.sh"
4 days ago Up 6 minutes 0.0.0:1521->1521/tcp, 6800/tcp, 0.0.0.0:808
8b11a5ebfb21
1->8080/tcp
                                                                                                                     bots-repository
1-80809/tcp bots-repository cleed bot-build-docker-local.docker.oraclecorp.com/bots-storage:17.4.5 "/bootstrap.sh" 4 days ago Up 6 minutes 0.0.0.0:8181->8181/tcp, 0.0.0.0:6806->6800/tc
               4 days ago Up 6 minutes
p e8a768102a4d bot-build-docker-local.docker.oraclecorp.com/<mark>bots-message-queue</mark>:17.4.5 "/bootstrap.sn" 0.0.0.0:2181->2181/tcp, 0.0.0.0:9092->9092/tc
p, 6800/tcp
                                                                                                                      bots-message-queue
                          bot-build-docker-local.docker.oraclecorp.com<mark>/bots-otd:</mark>17.4.5 "/op
s ago Up 6 minutes 0.0.0.0:9989-9994->9989-9994/tcp
                                                                                                                                                                                      "/opt/cloudgate/s
crip"
             4 days ago
                                                                                                                      bots-otd
[oracle@localhost bin]$
```

You see that the 5 Services containers and the Config container are still in starting status.

You have to wait a while (~10-15 minutes) to get them completely started => Status showing **Unhealthy**

You can also check the log of a specific container. First right-click the CONTAINER ID and select Copy. Then enter **docker logs <CONTAINER NAME> | more**

```
rmine the audit log directory. No log directory specified.

[2017-12-03708:54:48.495+00:00] [Bots] [NOTIFICATION] [] [oracle.jps.config] [host: 44da2e3ac5a9] [nwaddr: 172.1 8.0.11] [tid: 1] [userId: apaas] [ecid: 0000MMR_4B0Fw0K6yVaeMGlQ8vhp00001,0] JpsUtil: isAuditDisabled set to true

[2017-12-03708:54:48.496+00:00] [Bots] [WARNING] [JPS-00244] [oracle.jps.common] [host: 44da2e3ac5a9] [nwaddr: 1 72.18.0.11] [tid: 1] [userId: apaas] [ecid: 0000MMR_4B0Fw0K6yVaeMGlQ8vhp000001,0] No audit log directory is set. Cannot perform audit operations for component JPS.

[2017-12-03708:55:04.818+00:00] [Bots] [NOTIFICATION] [] [org.eclipse.persistence.session.chatbot-tenant] [host: 4dda2e3ac5a9] [nwaddr: 172.18.0.11] [tid: 1] [userId: apaas] [ecid: 0000MMR_4B0Fw0K6yVaeMGlQ8vhp000001,0] Eclipse.link, version: Eclipse Persistence Services - 2.6.4.v20160829-4406606 [2017-12-03708:55:04.824+00:00] [Bots] [NOTIFICATION] [] [oracle.ucp.common.UniversalConnectionPoolBase] [host: 4dda2e3ac5a9] [nwaddr: 172.18.0.11] [tid: 1] [userId: apaas] [ecid: 0000MMR_4B0Fw0K6yVaeMGlQ8vhp000001,0] inactive connection timeout timer scheduled [2017-12-03708:55:07.515+00:00] [Bots] [NOTIFICATION] [] [org.eclipse.persistence.session.chatbot-tenant.connection[] [host: 4dda2e3ac5a9] [nwaddr: 172.18.0.11] [tid: 1] [userId: apaas] [ecid: 0000MMR_4B0Fw0K6yVaeMGQ8vhp000001,0] [nactive connection timeout timer scheduled [2017-12-03708:55:07.515+00:00] [Bots] [NOTIFICATION] [] [org.eclipse.persistence.session.chatbot-tenant.connection[] [host: 4dda2e3ac5a9] [nwaddr: 172.18.0.11] [tid: 1] [userId: apaas] [ecid: 0000MMR_4B0Fw0K6yVaeMGQ8vhp000001,0:3] Timer Expired Session Task scheduled to repeat every 86,400,000 MILLISECONDS [constantiation of the persistence session and the persis
```

- After a while you can see that all the containers are started
 - o Ignore "Unhealthy" in this version. Containers are up.

```
oracle@localhost:~/bots_home/bin
   File Edit View Search Terminal Help
 CONTAINER ID
                                                                                                                                                                                                                                     COMMAND
                                                 IMAGE
                    CREATED
                                                                     STATUS
                                                                                                                                          PORTS
              NAMES
 7ffd0da8f0dd
                                               bot-build-docker-local_docker.oraclecorp.com/bots-pipeline:1.1
                                                                                                                                                                                                                                     "/u01/apaas/bin/a
 ccs_" 2 weeks ago
bots-pipeline
                                                                   Up 21 minutes <mark>(unhealthy)</mark> 0.0.0.0:6802->6800/tcp
                                               。
_bot-build-docker-local<mark>.docker.orac</mark>lecorp.com/<mark>bots-management-apis:1.1</mark>
 fef8ba8094f6
                                                                                                                                                                                                                                     "/u01/apaas/bin/a
 ent-apis
bot-build-docker-local<mark>.docker.orac</mark>lecorp.com/<mark>bots-intent-server:1.1</mark> "/u01/apaa
Up 21 minutes <mark>(unhealthy)</mark> 0.0.0.06<mark>803->6800/tcp, 0.0.0.0:8</mark>087->8000/tcp
                                                                                                                                                                                                                                 "/u01/apaas/bin/a
 7cd93290c9bd
             ' 2 weeks ago
bots-intent-server
                                               bot-build-docker-local<mark>.docker.orac</mark>lecorp.com/<mark>bots-connectors:1.1</mark>
                                                                                                                                                                                                                                   "/u01/apaas/bin/a
 062a5dbf089e
 oots-connectors
19455f bot-build-docker-local<mark>.docker.ora</mark>clecorp.com/<mark>bots-config:1.1</mark>
2 weeks ago
Up 21 minutes (unhealthy) 0.0.0.0:6805->5800/tcp
 c3a556f3455f
                                                                                                                                                                                                                                    "/u01/apaas/bin/a
Casabalsas.

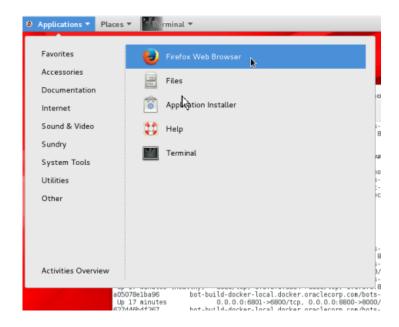
ccs " 2 weeks ago Up 21 minutes tunheactive bots-config
31196605cb72 bot-build-docker-local.docker.oraclecorp.com/bots-samples-nodejs:1.1
2 weeks ago Up 23 minutes 0.0.0.0:5858->5858/tcp, 0.0.0.0:tcp bots-samples-nodejs

tcp bots-samples-nodejs
bot-build-docker-local.docker.oraclecorp.com/bots-storage:1.1

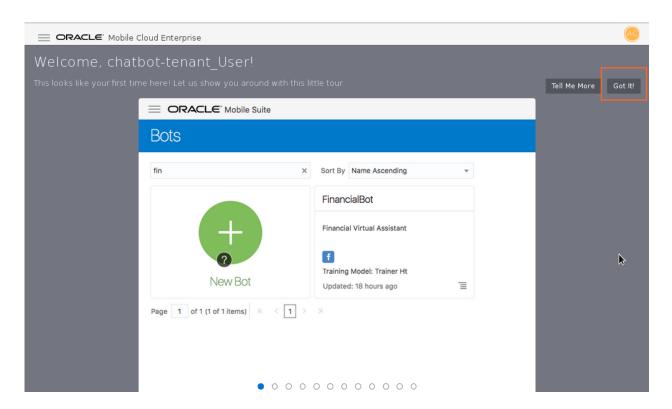
0.0.0:8181->8181/tcp, 0.0.0.0:
                                                                                                                                           0.0.0.0:5858->5858/tcp, 0.0.0:8888-8889->8888-8889/
                   // 1/438d bot-build-docker-local.docker.oraclecorp.com/bots-storage:1.1 "/bootstra
2 weeks ago Up 26 minutes 0.0.0.0:8181->8181/tcp, 0.0.0.0:6806->6800/tcp
                                                                                                                                                                                                                                   "/bootstrap.sh"
             b625c f3d3105
                                                bot-build-docker-local.docker.oraclecorp.com/bots-otd:1.1

Up 26 minutes 0.0.0.0:9989-9994->9989-9994/tcp
                                                                                                                                                                                                                                    "/opt/cloudgate/s
2622 fadc 9d1 f
                  2 weeks ago
                                                                  Up 26 minutes
crip" 2 weeks ago bots-ord bot
```

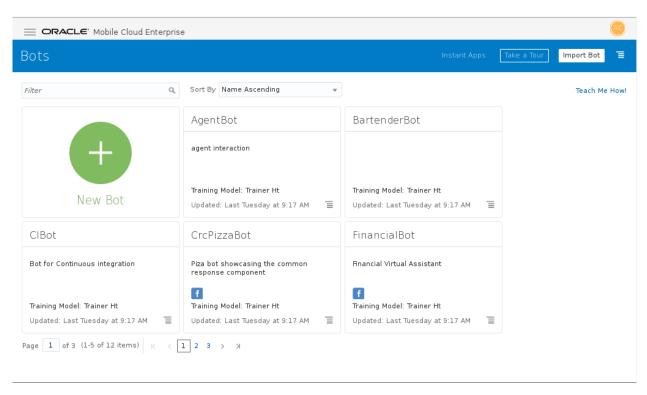
Launch Firefox



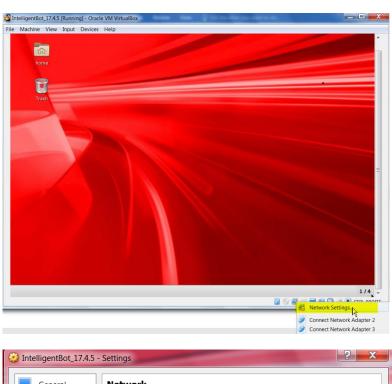
• Check if you can access the Bots UI by running http://localhost:8080/botsui/bot in the browser

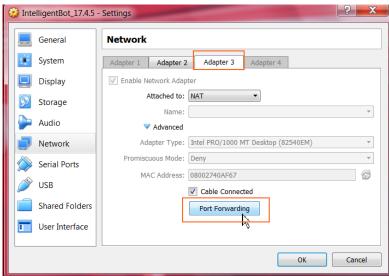


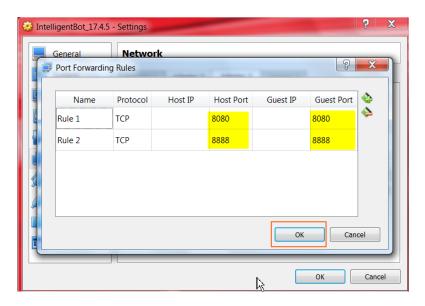
• Click "Got It" to display the list of sample bots



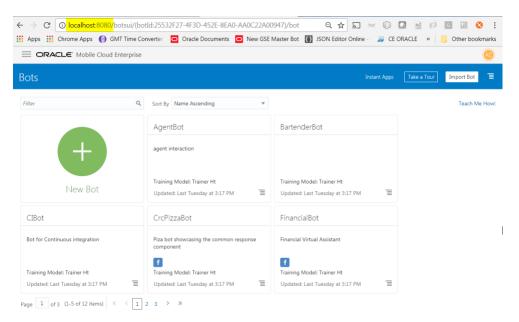
Enable Port Forwarding (for 8080 and 8888) on NAT network





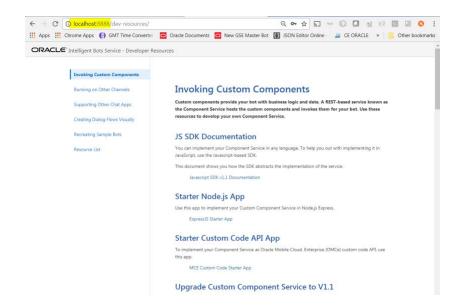


- Try to access the Bots UI from your host using http://localhost:8080/botsui/bot
 - O You need to be disconnected from VPN for enabling Instant Apps



Try to access Bots resource from your host using http://localhost:8888

Username: MyTestUser Password: MyTestPassword



Start ngrok in the VM

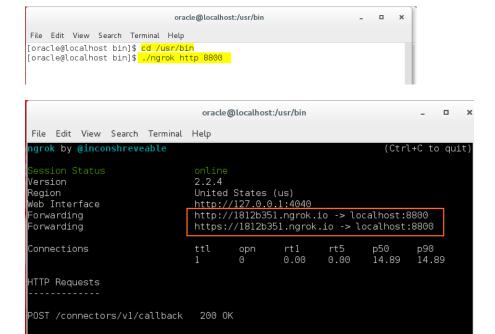
** If you're disconnected from VPN, you will have to unset http_proxy & https_proxy

```
WINDOWPATH=1
XDG_RUNTIME_DIR=/run/user/1000
DISPLAY=:0

MINDOWPATH=1
XDG_RUNTIME_DIR=/run/user/1000
DISPLAY=:0

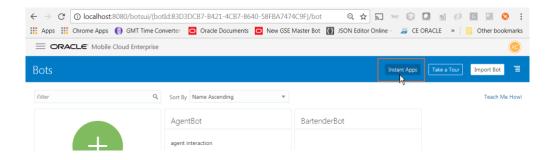
XDG_CURRENT_DESKTOP=GNOME-Classic:GNOME
XAUTHORITY=/run/gdm/auth-for-oracle-xXKqB4/database
=/usr/bin/env
[oracle@localhost bin]$ unset http_proxy
[oracle@localhost bin]$ unset https_proxy
[oracle@localhost bin]$
```

- Start ngrok for port 8800
 - o You will need it for instance to confige Instant Apps callback

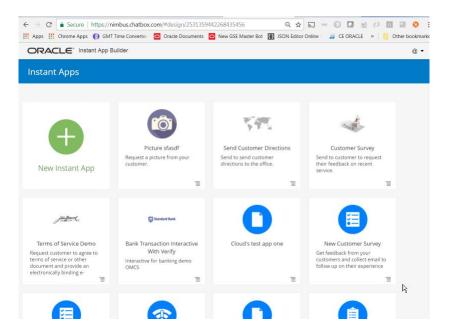


Configuring Instant Apps

First enable Instant Apps in Intelligent Bot UI

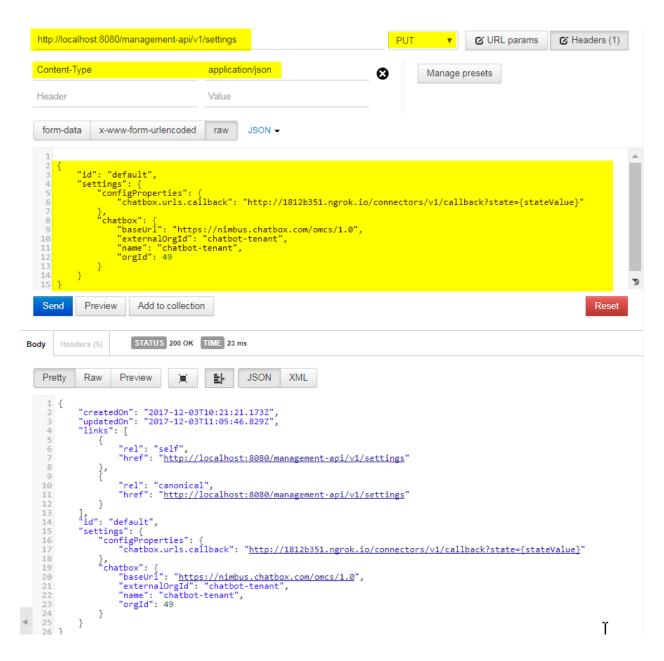


• Click on Instant Apps

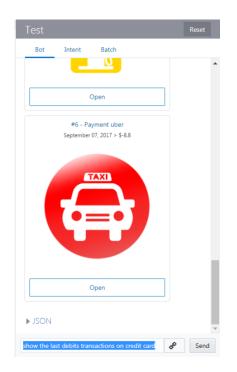


- Configure Instant Apps callback by using using cURL or Postman
 - First do a GET http://localhost:8080/management-api/v1/settings for getting the attributes values
 - o Then do a PUT http://localhost:8080/management-api/v1/settings with the following body
 - Check and modify the values (bold red) from the response got with the above GET
 - Use the ngrok you started for port 8800 in previous step

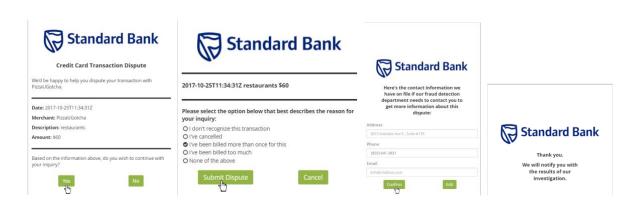
```
{
  "id": "default",
  "settings": {
     "configProperties": {
        "chatbox.urls.callback": "http://1812b351.ngrok.io/connectors/v1/callback?state={stateValue}"
    },
    "chatbox": {
        "baseUrl": "https://nimbus.chatbox.com/omcs/1.0",
        "externalOrgId": "chatbot-tenant",
        "name": "chatbot-tenant",
        "orgId": 49
    }
}
```

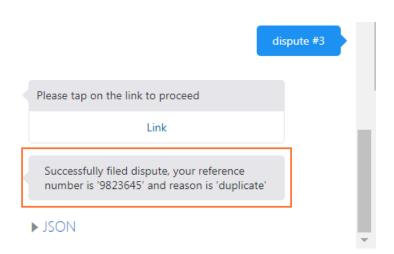


• Test the FinancialBot (Enter show the last debits transactions on credit card)









Before to shutdown the Virtual Box

Before to shutdown the VM, better to stop the containers as follows:

- Open a terminal window
- Log in with oracle if not yet

\$sudo su - oracle

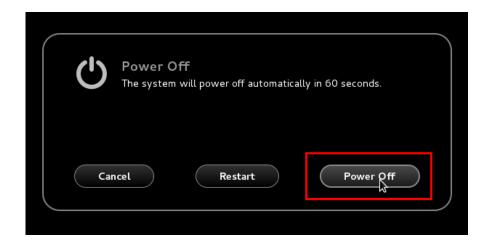
- Log Stop the containers (reverse order than to start)
 - \$./bots.sh stopServices
 - \$./bots.sh stopSamples
 - \$./bots.sh stopConfig
 - \$./bots.sh stopInfra

If you do a \$docker ps -a, you can see that all the containers are in Exited status



- Enter exit in the terminal window to close it
- Stop the machine





You are done!!