



Nature of the Customer

PREPARED FOR

Software Engineering (CS 301)

PREPARED BY

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Nature of the Customer

The main users of our app are the university students. But the two main authorities that are involved with us are Dean Student Affairs, Retd. Maj. Gen. A. K. Singh and Mr. Akhlesh Agarwal (IT Manager and Associate Professor).

Our customers are very supportive and open minded. They are open to every new technology and are keen to know it. We had certain requirements and set of permissions to take care of and we claim that they were handled very smoothly by our client. We were provided everything that we seek for like dimension of the hostel rooms along with floor plan and permission to design the model of hostel rooms.

1. Retd. Maj. Gen. A. K. Singh:

He took care of our every needs and provide us the suitable reference to go for. Maj. Gen. Singh is a very disciplined and organised person. His attitude towards the project was very positive and encouraging. Mr.

2. Akhlesh Agarwal:

On the same side if we talk about Mr. Akhlesh Agarwal, he is a purely tech oriented person. He took care of every tech related issues. He is a keen learner and seek for knowledge in every direction possible especially in technology. So we can claim that the nature and attitude of our customers was a great add on to our project. It helped us a lot and kept us motivated throughout.

3. Students of NIIT University

Students of NIIT University are very good. They helped us in designing our model and gave us suggestions regarding the development environment to be used. They suggested the type of modelling to use for buildings. So, we can say that our customers are very helpful and open minded.