

TASK 1

REQUEST SPECIAL PICK-UP Use Case

NAME: Request Special Pick-Up

Actor: Dispatcher/Driver/Passenger

Description: Describe process to request a special pick-up

Successful Completion:

1. Dispatcher checks route schedule/driver availability
2. Dispatcher notifies driver of route change
3. Dispatcher confirms special pick-up with passenger
4. Dispatcher adds special pick-up to driver route
5. Driver picks up new special passenger en route to destination

Alternative:

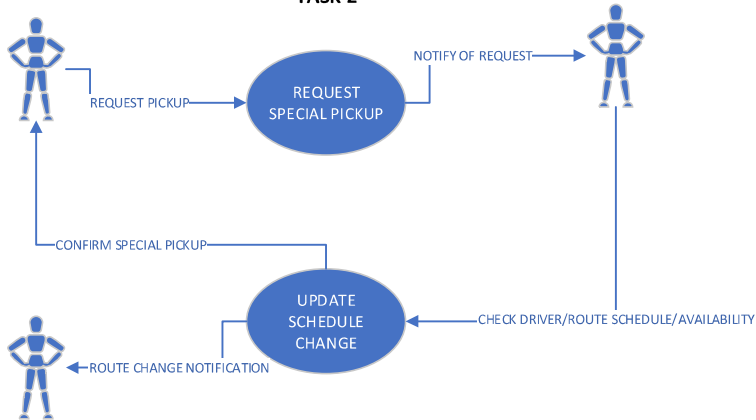
1. No driver available
2. Dispatcher tries to schedule another time/day if possible

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Assignment 6

TASK 2



TASK 3

