Audience: Call Centers Location: Benefits/A-Z List Updated: 1.17.20

ted: 1.17.20 Reviewed: 6.19.15

## **Biofeedback**

#### Also known as

- 1. Assisted biofeedback
- 2. Biofeedback therapy
- 3. Biofeedback training
- 4. Heart rate variability biofeedback
- 5. Neurofeedback
- 6. Pelvic floor biofeedback
- 7. Thermal biofeedback

### Description

Biofeedback is a technique that uses electronic monitoring equipment to train people to control bodily functions which are normally automatic (for example, their blood pressure, heart rate, or muscle tension).

#### See also

Similar, related, or easily confused documents.

 <u>qEEG Biofeedback</u> - Type of biofeedback using an electroencephalogram (EEG) to measure activity in specific regions of the brain.

## Medical providers

medical com does not have a biofeedback provider search. Below is a known medical provider.

United Pain Center 280 North Smith Avenue Doctors Professional Building Suite #600 St. Paul, MN 55102 651-241-7246

**Note**: Make sure provider is INN for the member's plan.

### Commercial

Coverage depends on the reason.

- Medical: Covered based on place of service. Quote office visit or outpatient hospital benefits. See <u>Medical providers</u> above for a known provider.
- Mental Health: Refer to Medica Behavioral Health (MBH).

## Biofeedback, Continued

# Government Programs

Refer to the table below.

Coverage			
Medicaid only groups:			
Refer to Medicaid below.			
Medicare eligible groups:			
Coverage depends on the reason.			
<ul> <li>Medical: Covered based on place of service. Quote</li> </ul>			
office visit or outpatient hospital benefits. See			
Medical providers above for a known provider.			
<ul> <li>Mental Health: Refer to Medica Behavioral Health (MBH).</li> </ul>			
Medicare is the primary payer.			
Follows Medicare guidelines.			
Coverage depends on the reason.			
- <b>Medical</b> : Covered based on place of service. Quote			
office visit or outpatient hospital benefits. See			
Medical providers above for a known provider.			
- Mental Health: Refer to Medica Behavioral Health			
(MBH).			
Medica is the only payer.			
Coverage depends on the reason.			
- <b>Medical</b> : Covered under office visit benefits. Check			
EOC for primary or specialist cost sharing. See			
Medical providers above for a known provider.			
- Mental Health: Not Medicare eligible.			
Follows Medicare guidelines.      Provider must bill per Medicare Product Crid			
Provider must bill per Medicare Product Grid.      Nadicalia the apply payor.			
Medica is the only payer.			

## Biofeedback, Continued

# Government Programs, continued

Plan	Coverage			
Advantage	Coverage depends on the reason.			
PartnerCare	<ul> <li>Medical: Covered under office visit benefits. Check</li> </ul>			
(I-SNP)	EOC; copays depend on place of service. See Medical			
	providers above for a known provider.			
	<ul> <li>Mental Health: Not Medicare eligible.</li> </ul>			
	Refer to the EOC. Copays depend on place of service.			
	• Provider must bill per Medicare Product Grid.			
	Medica is the only payer.			
Medicaid	Coverage depends on the reason.			
(SPP)	<ul> <li>Medical: Covered based on place of service. Quote</li> </ul>			
	office visit or outpatient hospital benefits. See			
	Medical providers above for a known provider.			
	<ul> <li>Mental Health: Refer to Medica Behavioral Health</li> </ul>			
	(MBH).			
Prime	Coverage depends on the reason.			
	<ul> <li>Medical: Covered under office visit benefits. Check</li> </ul>			
	EOC for primary or specialist cost sharing. See			
	Medical providers above for a known provider.			
	<ul> <li>Mental Health: Not Medicare eligible</li> </ul>			
	• Follows Medicare guidelines.			
	<ul> <li>Provider must bill per <u>Medicare Product Grid</u>.</li> </ul>			
	Reminder: Members can use non-Medica Service Area			
	providers. Refer to <u>Out-of-MSA Benefits</u> .			
Select,	Coverage depends on the reason.			
Signature	<ul> <li>Medical: Covered based on place of service. Quote</li> </ul>			
office visit or outpatient hospital benefits. See				
Medical providers above for a known provider — Mental Health: Not Medicare eligible.				
			Medicare supplement. Medicare is the primary	
	Follows Medicare guidelines.			

## Biofeedback, Continued

# Individual and Family Business (IFB)

Coverage depends on the reason.

- Medical: Covered based on place of service. Quote office visit or outpatient hospital benefits. See <u>Medical providers</u> above for a known provider.
- Mental Health: Refer to Mental Health and Substance Abuse Services.

## Medica Health Plan Solutions (MHPS)

Coverage depends on the reason.

- Medical: Covered based on place of service. Quote office visit or outpatient hospital benefits. See <u>Medical providers</u> above for a known provider.
- Mental Health: Refer to Mental Health and Substance Abuse Services.

## National Account Member Services (NAMS)

May be listed separately, if so, quote from iBAAG.

- If not listed separately, coverage depends on the reason.
  - Medical: Covered based on place of service. Quote office visit or outpatient hospital benefits.
  - Mental Health: Refer to mental health vendor. National Service Center (NSC) and Indemnity members quote mental health benefits.

## Document history

Document history outlined below.

Date	Description	
1.17.20	MHPS and IFB - Updated to refer to MH/SA Services.	
1.17.20	Government - Updated Advantage, Advantage PartnerCare,	
	and <i>Prime</i> with medical vs MH details.	
12.5.19	Updated to new template.	

Biofeedback, Continued					
Applicability					
Business Segments					
■ All □ Assoc. □ Comm. □ IFB □ Medicare □ Medicaid □ MHPS □ My Plan □ PSC					
Specific Clients/Products					
■ All □ Other:					
System					
□ CCMS □ COS □ HealthRules Payor □ ISET (Choose an item.) ■ N/A □ Other:					
Departments					
☐ All ☐ Billing ■ Call Center ☐ Claims ☐ Enrollment ☐ Other:					
Approved By	Document Owner	Date			
A-Z Review Team	KNTWs	6.19.15			