Audience: All Call Centers Location: Benefits/A-Z List System: N/A Updated: 8.19.24

Reviewed: 2.10.24

## **Cochlear Implant**

#### Also known as

- Bionic ears
- Hearing neuroprosthesis
- Kanso 2 sound processor
- Nucleus 8 sound processor

## Description

Cochlear implant is a surgically implanted neuroprosthesis device that improves hearing. It electrically stimulates the auditory nerve to produce the sensation of sound based on signals received from an external electronic speech processor. It is a used for patients with severe-to-profound deafness.

## See also

Similar, related, or easily confused documents.

- Hearing Aids Electronic devices worn to amplify sound.
- Hearing Exam Test performed by physicians or audiologists to determine hearing problems.

## Table of Contents

The following topics are included in this document:

- Commercial
- Government Programs
- Individual and Family Business (IFB)

# Document history

Date	Description
8.19.24	Also known as - Minor formatting update.
2.10.24	Refreshed due to age.

### **Commercial**

#### Introduction

This section applies to all Commercial members. Benefit details depend on the member's brand: Dean (including Dean Health Plan (DHP) and Prevea360), Mayo Medical Plan (MMP), or Medica (including MHPS).

#### Dean (DHP, Prevea360)

Quote surgical benefits. Include physician, hospital, and anesthesia benefits.

- Clinic POS: Also quote office visit benefits when done in the clinic.
- Bilateral implants: Typically a single implant is needed. Bilateral implants (one for each ear), are covered when needed.
- Supplies, repairs, and batteries: Quote durable medical equipment (DME) benefits.
- Assistive listening devices: FM transmitters and other upgrades are not covered.

## Mayo Medical Plan (MMP)

Quote surgical benefits. Include physician, hospital, and anesthesia benefits.

- Clinic POS: Also quote office visit benefits when done in the clinic.
- Bilateral implants: Typically a single implant is needed. Bilateral implants (one for each ear), are covered when needed.
- Supplies, repairs, and batteries: Quote durable medical equipment (DME) benefits.
- Assistive listening devices: FM transmitters and other upgrades are not covered.
- **Claim issues**: Typically the implant supplier bills the servicing provider for the implant. The servicing provider submits a claim for the device and surgical implantation.
- If the supplier bills the member directly, there will be a separate claim.
- There are no INN implant providers. Send a Client Specialist request to process the claim at INN benefits.

### Medica (including MHPS)

Quote surgical benefits. Include physician, hospital, and anesthesia benefits.

- Clinic POS: Also quote office visit benefits when done in the clinic.
- Bilateral implants: Typically a single implant is needed. Bilateral implants (one for each ear), are covered when needed.
- Supplies, repairs, and batteries: Quote durable medical equipment (DME) benefits.
- Assistive listening devices: FM transmitters and other upgrades are not covered.
- **Claim issues**: Typically the implant supplier bills the servicing provider for the implant. The servicing provider submits a claim for the device and surgical implantation.
  - If the supplier bills the member directly, there will be a separate claim.
- There are no INN implant providers.
  - ISET: A Temporary CPE (CPE 99T) is required to process the claim at INN benefits.
  - HealthRules: Send a Client Specialist request to process the claim at INN benefits.

# Document history

Date	Description
8.19.24	MMP - Updated Claim issues to send a client specialist request; Medica (including MHPS) - Updated Claim issues with different details for ISET vs HealthRules.
2.10.24	Refreshed due to age.
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## **Government Programs**

#### Introduction

This section applies to all Medicaid and Medicare products.

## AccessAbility (SNBC),

#### Medicaid only groups:

• See Medicaid below.

### Minnesota Senior Care Plus (MSC+)

#### Medicare eligible groups:

- Quote outpatient surgical or inpatient hospital benefits.
- Follows Medicare guidelines.
- Medicare is the primary payer.
- If no Medicare eligibility, Medicaid applies. See Medicaid below.

### AccessAbility Enhanced (I-SNBC),

**DUAL (MSHO)** 

Quote outpatient surgical or inpatient hospital benefits.

- Bilateral implants: Typically a single implant is needed. Bilateral implants (one for each ear), are covered when needed.
- Supplies, repairs, and batteries: Covered under durable medical equipment (DME) benefits.
- Assistive listening devices: FM transmitters and other upgrades are not covered.
- **Claim issues**: Typically the implant supplier bills the servicing provider for the implant. The servicing provider submits a claim for the device and surgical implantation.
- If the supplier bills the member directly, there will be a separate claim.
- There are no INN implant providers. A CPE is required to process the claim at INN benefits.
- Medica is the only payer.

#### Cost (Prime)

A National Coverage Determination (NCD), Cochlear Implantation, is on medicare.gov.

- Covered indications are listed under *Nationally Covered Indications*.
- If eligible, quote outpatient surgical or inpatient hospital benefits.
- Repairs: Quote durable medical equipment benefits.
- Eligible providers: Can be billed by a various providers (such as audiologists, physicians, or speech language pathologists).
- Follows Medicare guidelines.

#### **Med Advantage**

A National Coverage Determination (NCD), Cochlear Implantation, is on medicare.gov.

- Covered indications are listed under *Nationally Covered Indications*.
- If eligible, quote outpatient surgical or inpatient hospital benefits.
- Repairs: Quote durable medical equipment benefits.
- Eligible providers: Can be billed by a various providers (such as audiologists, physicians, or speech language pathologists).
- Follows Medicare guidelines.
- Medica is the only payer.

### Med Supp (Select, Signature)

A National Coverage Determination (NCD), Cochlear Implantation, is on medicare.gov.

- Covered indications are listed under *Nationally Covered Indications*.
- If eligible, quote outpatient surgical or inpatient hospital benefits.
- Repairs: Quote durable medical equipment benefits.
- Eligible providers: Can be billed by a various providers (such as audiologists, physicians, or speech language pathologists).
- Follows Medicare guidelines.
- Medicare supplement.
- Medicare is the primary payer.

## Medicaid

Quote surgical benefits. Quote physician, hospital, and anesthesia benefits.

- Bilateral implants: Typically a single implant is needed. Bilateral implants (one for each ear), are covered when needed.
- Supplies, repairs, and batteries: Quote durable medical equipment (DME) benefits.
- Assistive listening devices: FM transmitters and other upgrades are not covered.
- Claim issues: Typically the implant supplier bills the servicing provider for the implant. The servicing provider submits a claim for the device and surgical implantation.
  - If the supplier bills the member directly, there will be a separate claim.
  - $-\mbox{\it There}$  are no INN implant providers. A CPE is required to process the claim at INN benefits.

# Document history

Date	Description
2.10.24	Refreshed due to age.

## **Individual and Family Business (IFB)**

#### Introduction

This section applies to all Individual and Family Business (IFB) members. Benefit details depend on the member's brand: Dean (including Dean Health Plan (DHP), Medica (formerly WellFirst), and Prevea360) or Medica.

### Dean (DHP, Medica formerly WellFirst, Prevea360)

Quote surgical benefits. Include physician, hospital, and anesthesia benefits.

- Clinic POS: Also quote office visit benefits when done in the clinic.
- Bilateral implants: Typically a single implant is needed. Bilateral implants (one for each ear), are covered when needed.
- Supplies, repairs, and batteries: Quote durable medical equipment (DME) benefits.
- Assistive listening devices: FM transmitters and other upgrades are not covered.

#### Medica

Quote surgical benefits. Include physician, hospital, and anesthesia benefits.

- Clinic POS: Also quote office visit benefits when done in the clinic.
- Bilateral implants: Typically a single implant is needed. Bilateral implants (one for each ear), are covered when needed.
- Supplies, repairs, and batteries: Quote durable medical equipment (DME) benefits.
- Assistive listening devices: FM transmitters and other upgrades are not covered.
- **Claim issues**: Typically the implant supplier bills the servicing provider for the implant. The servicing provider submits a claim for the device and surgical implantation.
- If the supplier bills the member directly, there will be a separate claim.
- There are no INN implant providers. A Temporary CPE (CPE 99T) is required to process the claim at INN benefits.

## Document history

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