Audience: Call Centers Location: Benefits/A-Z List

Updated: 7.7.20 Review ed: 7.7.20

Accidental Dental

Description

Services to treat and repair, not replace, an injury to sound, natural teeth.

See also

Similar, related, or easily confused documents.

Oral Surgery

Document history

Date	Description	
7.7.20	Updated to new template.	

Commercial

Introduction

This section applies to all Commercial members, including My Plan.

Where to find benefit

Covered based on place of service. Quote office visit or outpatient hospital benefits.

Benefits

Accident-related dental services are found in the *Medical-Related Dental Services* section.

Note: Some plans limit coverage to sound natural teeth.

Accidental dental services could include:

- Crown
- Post and build-up
- Re-implantation (if tooth was knocked out but still intact)
- Root canal or apexification
- Tooth removal / extraction (if tooth was irreparably damaged)

How long coverage is available

As noted in the plan document, services must be received within the length outlined from the 1) date of the injury OR 2) the date first covered under the contract.

• Date of initial injury and cause of injury must be on every claim.

Accidents from biting or chewing

Accidental dental services related to biting and/or chewing are NOT covered.

Commercial, Continued

Emergency services

Emergency dental services from an OON provider are covered.

- Emergency services within 24 hours could include:
 - Anesthesia (anesthesia, drug administration codes and J-code drug charges, process them the same as the primary procedure)
 - Emergency exam
 - Palliative care (minor procedures to prevent condition from worsening)
 - Pulp cap
 - Pulpotomy
 - Sedative filling
 - Temporary crown
 - Tooth removal/Extraction
 - Tooth stabilization/reimplantation
 - X-rays
 - Call the helpline for questions on any procedure.

Elect/Essential

Care System members do NOT need a referral from their primary care clinics, as stated in the Medical-Related Dental Services section.

ACO members

Emergency services received within 24 hours do not need to be within the ACO.

- Follow-up care must be coordinated by the ACO.
- **HPS note**: Contact the appropriate ACO coordinator to assist the member in locating follow-up services.

Document history

Date	Description	
7.7.20	Updated to new template.	
12.23.19	Removed requirement for Commercial plans to move	
	coverage to INN provider as no network is being maintained	
	and all providers are being paid at INN benefits.	

Government Programs

Introduction

This section applies to all Medicaid and Medicare products.

AccessAbility (SNBC),

Medicaid only groups: Refer to Medicaid below.

Minnesota Senior Care Plus (MSC+)

- Medicare eligible groups: The following conditions apply:
 - Coverage limited to services received within 12 months of the injury to a sound natural tooth (including supporting structures) that is free from disease that would prevent continual function for at least 1 year.
 - For primary (baby) teeth, the tooth must have a life expectancy for at least 1 year.
 - Date of initial injury and cause of injury must be on every claim.
- Medicare is the primary payer.
- Follows Medicare guidelines.
- If no Medicare eligibility, Medicaid applies. Refer to Medicaid below.

AccessAbility Enhanced (SNBC SNP),

Refer member to Delta Dental at 651-406-5919 or 800-459-8574. Refer to <u>Delta Dental Contact Information</u> for additional Delta contacts.

DUAL (MSHO)

Medica is the only payer.

Advantage

- The following conditions apply:
 - Coverage limited to services received within 12 months of the injury to a sound natural tooth (including supporting structures) that is free from disease that would prevent continual function for at least 1 year.
 - For primary (baby) teeth, the tooth must have a life expectancy for at least 1 year.
 - Date of initial injury and cause of injury must be on every claim.
- Refer to the EOC for primary or specialist cost sharing.
- Follows Medicare guidelines.
- Medica is the only payer.

Government Programs, Continued

Advantage PartnerCare (I-SNP)

- The following conditions apply:
 - Coverage limited to services received within 12 months of the injury to a sound natural tooth (including supporting structures) that is free from disease that would prevent continual function for at least 1 year.
 - For primary (baby) teeth, the tooth must have a life expectancy for at least 1 year.
 - Date of initial injury and cause of injury must be on every claim.
- Refer to the EOC. Copays depend on place of service.
- Provider must bill per Medicare Product Grid.
- Medica is the only payer.

Medicaid (SPP)

Refer member to Delta Dental at 651-406-5919 or 800-459-8574.

Prime

Services for accidental dental are not eligible for coverage.

- Follows Medicare guidelines.
- **Reminder**: Members can use non-Medica Service Area providers. Refer to Out-of-MSA Benefits.

Select,

• The following conditions apply:

Signature

- Coverage limited to services received within 12 months of the injury to a sound natural tooth (including supporting structures) that is free from disease that would prevent continual function for at least 1 year.
- For primary (baby) teeth, the tooth must have a life expectancy for at least 1 year.
- Date of initial injury and cause of injury must be on every claim.
- Medicare supplement. Medicare is the primary payer.
- Follows Medicare guidelines.

Government Programs, Continued

Document history

Date	Description	
3.19.21	AccessAbility Enhanced (SNBC SNP), DUAL (MSHO) – Added	
	Delta Dental contact link.	
7.7.20	Updated to new template.	

Individual and Family Business (IFB)

Introduction

This section applies to all Individual and Family Business (IFB) members.

Benefits

Accident-related dental services are found in the *Medical-related Dental* or Dental-*Related Services* section of the Policy.

- Services are for a sound natural tooth (including supporting structures)
 that is free from disease that would prevent continual function for at least
 1 year.
- For primary (baby) teeth, the tooth must have a life expectancy for at least 1 year.

Accidental dental services could include:

- Crown
- Post and build-up
- Re-implantation (if tooth was knocked out but still intact)
- Root canal or apexification
- Tooth removal / extraction (if tooth was irreparably damaged)

Coverage availability and duration

If covered, date of initial injury and cause of injury must be on every claim.

• Refer to the member's Policy for details.

Accidents from biting or chewing

Accidental dental services related to biting and/or chewing are NOT covered.

Individual and Family Business (IFB), Continued

Emergency services within first 24 hours

Emergency dental services within the first 24 hours from an OON provider are covered at the INN level.

- Follow-up care must be by an INN provider for INN benefits.
- Emergency services within 24 hours could include:
 - Anesthesia (anesthesia, drug administration codes and J-code drug charges, process them the same as the primary procedure)
 - Emergency exam
 - Palliative care (minor procedures to prevent condition from worsening)
 - Pulp cap
 - Pulpotomy
 - Sedative filling
 - Temporary crown
 - Tooth removal/Extraction
 - Tooth stabilization/reimplantation
 - X-rays
 - Call the Helpline for questions on any procedure.

Document history

Date	Description	
7.7.20	Updated to new template	

Medica Health Plan Solutions (MHPS)

Introduction

This section applies to all Medica Health Plan Solutions (MHPS) members.

Benefits

Accident-related dental services are found in the *Medical-related Dental* or Dental-*Related Services* section of the Plan Document.

- Services are for a sound natural tooth (including supporting structures)
 that is free from disease that would prevent continual function for at least
 1 year.
- For primary (baby) teeth, the tooth must have a life expectancy for at least 1 year.

Accidental dental services could include:

- Crown
- Post and build-up
- Re-implantation (if tooth was knocked out but still intact)
- Root canal or apexification
- Tooth removal / extraction (if tooth was irreparably damaged)

Coverage availability and duration

If covered, date of initial injury and cause of injury must be on every claim. Refer to the member's Plan Document for details.

Accidents from biting or chewing

Accidental dental services related to biting and/or chewing are NOT covered.

Medica Health Plan Solutions (MHPS), Continued

Emergency services

Emergency dental services from an OON provider are covered.

- Emergency services within 24 hours could include:
 - Anesthesia (anesthesia, drug administration codes and J-code drug charges, process them the same as the primary procedure)
 - Emergency exam
 - Palliative care (minor procedures to prevent condition from worsening)
 - Pulp cap
 - Pulpotomy
 - Sedative filling
 - Temporary crown
 - Tooth removal/Extraction
 - Tooth stabilization/reimplantation
 - X-rays
 - Call the Helpline for questions on any procedure.

Document history

The document history for the past 12 months is outlined below. See Iris/KN for the complete document history.

Date	Description	
7.7.20	Updated to new template.	

Applicability

Business Segments						
■ AII □ AHP □ COM- (AII) □ GOVT- (AII) □ IFB □ MHPS □ PSC						
Specific Clients/Products						
■ All □ Other:						
Platform or System						
☐ All ■ N/A ☐ Other:						
Departments						
■ Call Center ☐ Multiple: ☐ Other:						
Approved By	Document Owner	Date				
A-Z Review Team	KNTWs	7.7.20				

