

SHADAB YAKUB PATHAN

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SUMMARY

- Accumulated 3.5 years of experience in the field of Software Testing.
- Proficiently engaged in **Manual Testing** and **Automation Testing**.
- Demonstrated skills in navigating the intricate landscapes of **Software Development Life Cycle (SDLC)** and **Software Testing Life Cycle (STLC)**.
- Adeptly operated within the **Scrum Agile Methodology**, fostering collaboration and agility.
- Contributed to Test Case Design, Test Execution, vigilant **Bug Tracking**, and concise Reporting.
- Exhibited expertise across a diverse spectrum of testing types, including **Smoke Testing**, **System Integration Testing**, **Functional Testing**, **Retesting**, and **Regression Testing**.
- Proficient in Structured Query Language (**SQL**), enhancing data-driven testing capabilities.

EXPERIENCE

Senior QA Engineer / SDET-1

Atos Syntel [Client]

August 2022 – Ongoing

- Client 1: BestBuy.com (E-commerce Platform)**
 - Performed end-to-end testing for one of the largest U.S. retail platforms serving 100M+ monthly users.
 - Designed and executed detailed test cases for critical user journeys – **Product Listing Page (PLP)**, **Product Details Page (PDP)**, **Product Purchase Flow**, and **Payment Journeys**.
 - Validated multiple **payment gateways** (Credit Card, PayPal, Gift Card, and Financing options) ensuring transaction accuracy and order integrity.
 - Collaborated with cross-functional teams to debug, and resolve high-priority production issues in Agile sprints.
 - Additionally tested **internal-facing web applications** such as customer support panels and ticketing tools used by support agents to resolve customer queries.
 - Verified workflows for issue creation, assignment, and resolution across backend microservices ensuring accurate data flow and response times.
- Client 2: Acko Insurance Platform**
 - Responsible for end-to-end testing of Acko's insurance website and web applications.
 - Tested core business journeys – **Insurance Listing**, **Insurance Details**, **Policy Purchase Flow**, and **Payment and Recurring Payment Modules**.
 - Validated customer onboarding, KYC verification, and policy issuance workflows across web and API layers.
 - Performed functional, API, and regression testing ensuring smooth integration between front-end, backend, and third-party payment systems.
 - Tested Insurance Partner onboarding modules allowing partners to create accounts, list insurance products, and control their live/delist status on the platform.
 - working on Automating high-priority micro-services to reduce manual testing efforts.

STRENGTHS

- Manual Testing Automation Testing
Selenium Maven SQL API testing
Test Planning Test Case Design
Regression Testing Defect Tracking
Test Documentation
Testing Environments Security Testing
Problem-Solving Smoke Testing
System Integration Testing
Functional Testing

- Figma Chrome Dev Tools Postman
Mongo DB MySQL WorkBench JIRA
Scrum Agile Methodology
Sprint Grooming Sprint Planning
Sprint Retro Effort Estimation Excel

- Java Selenium WebDriver Playwright
Appium Postman and RestAssured