

Safety Rewards Monthly Verification Reports

This document provides an introduction to reading and analyzing your entity's monthly Safety Rewards verification reports from Nest.

GETTING STARTED

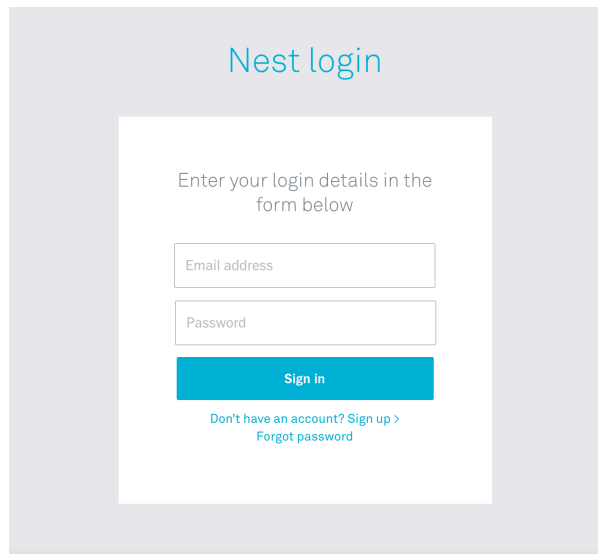
1. Creating a Nest Account

Navigate to <https://home.nest.com> and click the "Sign up" button to create your [nest.com](https://home.nest.com) account. Please use your business or organizational e-mail address. For example:

(i.e. yourname@business.com) to streamline the approval process. Once you have created your account(s), notify your Nest Program Manager. Your Nest Program Manager will notify you once access to the portal has been granted.

2. Login to Nest's Safety Partners Portal

After Nest confirms that your account(s) have been granted access to Partners Portal, navigate to <https://enterprise.nest.com> and login with the username and password you created at <https://home.nest.com>.

A screenshot of the Nest login page. The page has a light blue header with the text "Nest login". Below the header is a white box containing the login form. The form has the text "Enter your login details in the form below" at the top. Below this text are two input fields: "Email address" and "Password". Below the input fields is a blue button labeled "Sign in". Below the button are two links: "Don't have an account? Sign up >" and "Forgot password".

3. Safety Partners Portal Home

Upon successful login with a valid account, you will be directed to the Safety Partners Portal home:



READING AND ANALYZING YOUR REPORTS

Each month, Nest will summarize and upload Nest Protect data in JSON format for all participating customers to the Safety Rewards insurance partner. Data will be provided for all of the partner's active Safety Rewards accounts, as represented by authorization tokens.

Note: Data in a JSON format appears "nested". An access token with no corresponding devices has not yet paired any Nest Protects.

The customer data shared via the Safety Rewards Program is distinct from the data shared via the Works with Nest API because Safety Rewards data can be held in an identifiable way in accordance with the terms of your contract with Nest. In contrast, data obtained via the Works with Nest API can only be held for 10 days.

Table of Definitions

Data	Description
Report Data	
client_id	A unique identifier for your company
start_date, end_date	Provides the date range for the report contents.
customers	Label under which all active access tokens and corresponding structure and device data will appear
access_token	A unique user identifier for pairing the Nest customer to a home insurance policy
Structure Data	
structures	Label under which all active structure and corresponding device data will appear
structure_id	A unique identifier for each home (Note: structures are user-identified)
connectivity (per structure)	<p>The structure connectivity health data will appear in the following forms:</p> <ul style="list-style-type: none"> • "Good" functioning normally • "Low" indicates the device(s) have intermittent connectivity, but checked in recently • "Unknown" indicates that the device(s) have not recently checked in via wifi; refer to as_of_date for information on recency of data
Device Data	
smoke_co_alarms	Label under which all device data will appear. This does NOT provide any data on alarms. (Safety Rewards monthly verification reports do not include any alarm data.)
device_id	A unique identifier for each Nest Protect CO and Smoke Detector. The same identifier is used each month, allowing you to correlate data for the same device across monthly reports.
where	The user's indication of which room contains the Nest Protect. Any custom values are just labeled "Custom".
activation_date	Timestamp indicating when the device was first installed and activated.
as_of_date	The last timestamp within the report date range for which we received data from this device.
battery_level	<p>The battery health data will appear in the following forms:</p> <ul style="list-style-type: none"> • "Good" functioning normally • "Replace" battery charge is low and needs replacement • "Unknown" - device is offline or battery needs replacement
smoke_sensor_status	<p>The sensor health data will appear in the following forms:</p> <ul style="list-style-type: none"> • "OK" functioning normally • "Issue" - problem with one or more sensors • "Unknown" - there may be an issue, but the Nest Protect cannot diagnose it, or has not checked in because it is offline
co_sensor_status	
(per-device)	