

customerRelationshipManagement

Above project uses Spring MVC along with Hibernate ORM to perform basic CRUD operations on Customer Relationship Management Portal.

The Customer has 3 visible as well as 1 hidden attribute.

- They are ->
1. *Id* (hidden)
 2. *First Name*
 3. *Last Name*
 4. *Email id*

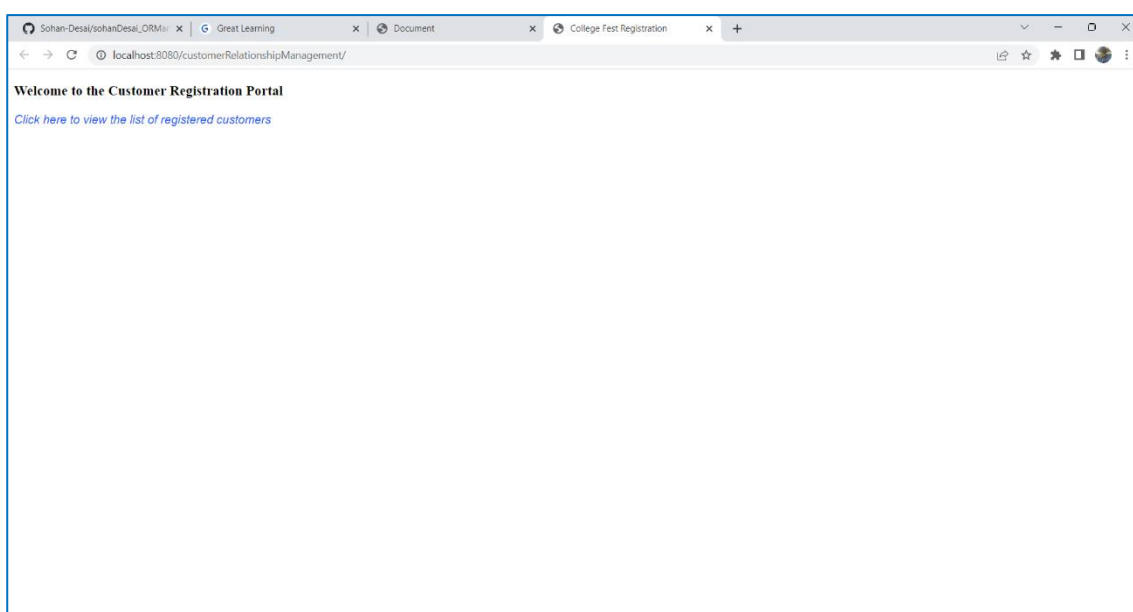
The application performs following functions ->

1. **Create** a Customer record
2. **Read** and display existing records
3. **Update** existing records and save any changes
4. **Delete** existing records

We shall further see each of these functionalities in greater detail

The Main page

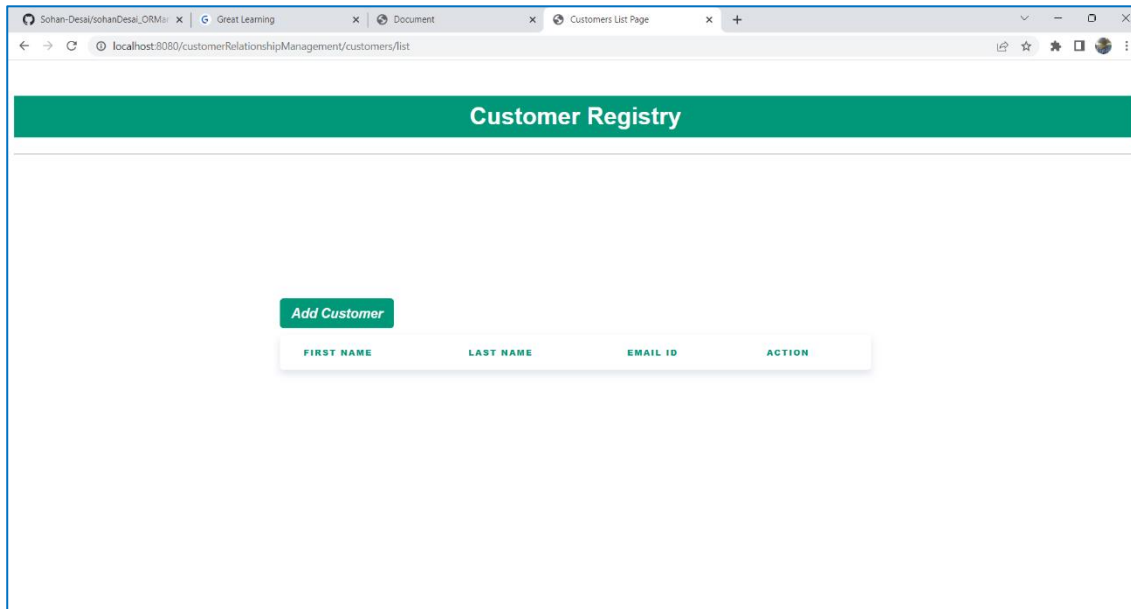
This is the default page that gets loaded when the application is booted on Tomcat server. It has a welcome message and link to **Customer** list page.



Customer List page

Upon clicking on before mentioned link, we arrive at Customer list page. This page contains a header, a table and an “**Add Customer**” button.

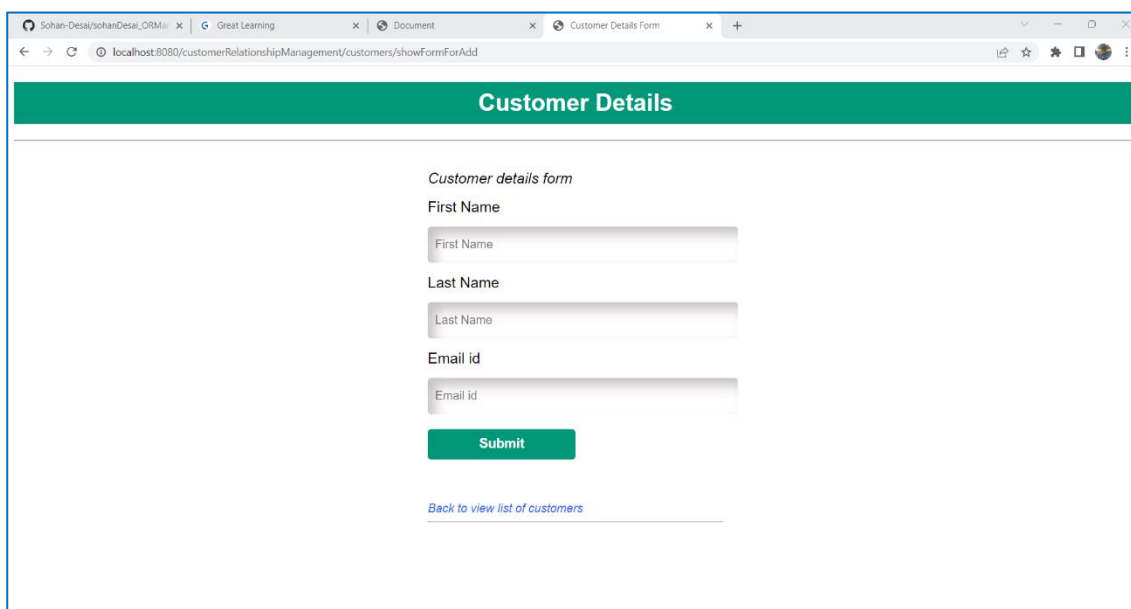
There are no records to be shown yet.



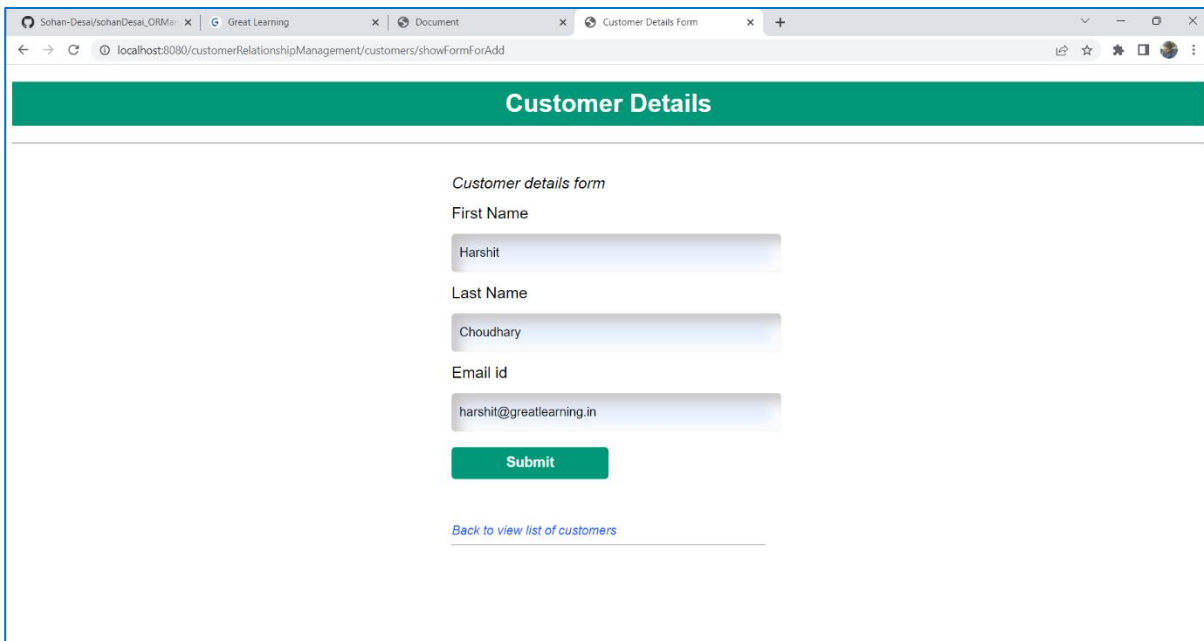
The table has 4 columns. Three of which are customer attributes whereas the fourth column is an action column. This column will display the action buttons viz. **Update** and **Delete**.

Clicking on “**Add Customer**” button takes us to customer form page.

Customer Form page

A screenshot of a web browser displaying the 'Customer Details' form page. The page has a green header bar with the text 'Customer Details'. Below the header, there is a section titled 'Customer details form'. This section contains three input fields: 'First Name', 'Last Name', and 'Email id'. Below these fields is a green button labeled 'Submit'. At the bottom of the form, there is a link that says 'Back to view list of customers'.

This page has a header row displaying text “Customer Details”. Below it are the 3 fields along with their labels followed by the **Submit** button



Customer Details

Customer details form

First Name

Harshit

Last Name

Choudhary

Email id

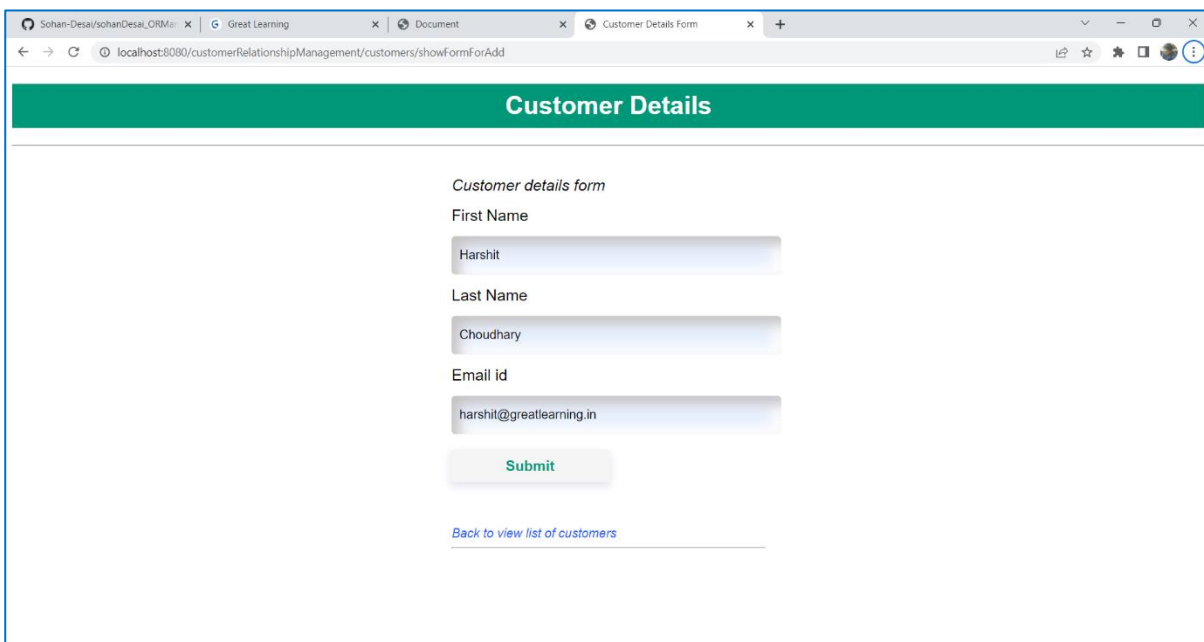
harshit@greatlearning.in

Submit

[Back to view list of customers](#)

The submit button and text fields have Neumorphic design. The **Submit** button changes its appearance when cursor hovers over it.

At the very end is provided a link to go back to customer list page.



Customer Details

Customer details form

First Name

Harshit

Last Name

Choudhary

Email id

harshit@greatlearning.in

Submit

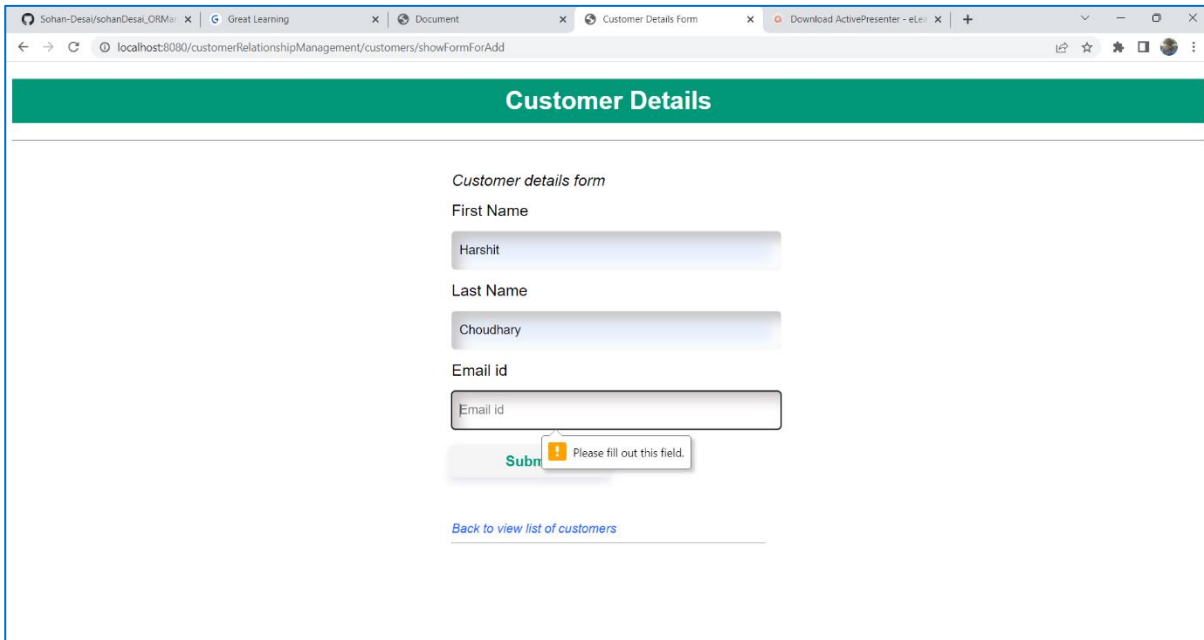
[Back to view list of customers](#)

On clicking the **Submit** button, the newly entered records are displayed on customer list page.

#Note->

The email field is a required field which has to be populated before submitting the details.

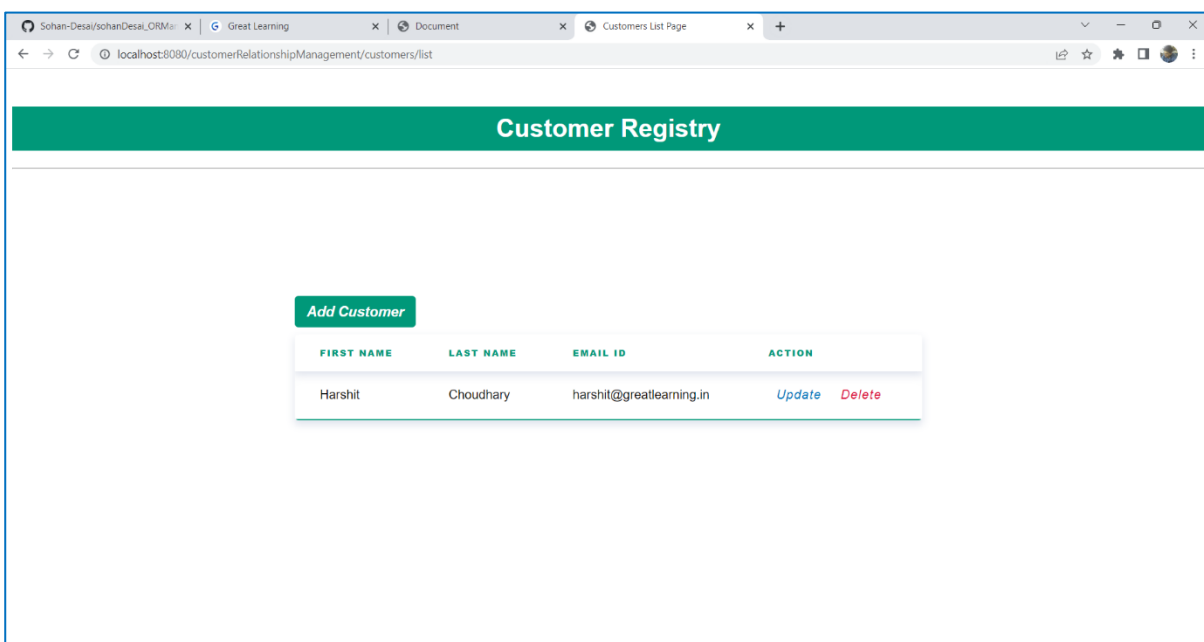
A warning message displays when we click on Submit button without entering data in the email field.



The screenshot shows a web browser window with the URL `localhost:8080/customerRelationshipManagement/customers/showFormForAdd`. The page has a green header with the text "Customer Details". Below the header, the form is titled "Customer details form". It contains three input fields: "First Name" with the value "Harshit", "Last Name" with the value "Choudhary", and "Email id" which is empty. A "Submit" button is located below the email field. A yellow warning message box with an exclamation mark icon and the text "Please fill out this field." is displayed over the "Submit" button. At the bottom of the form, there is a link that says "Back to view list of customers".

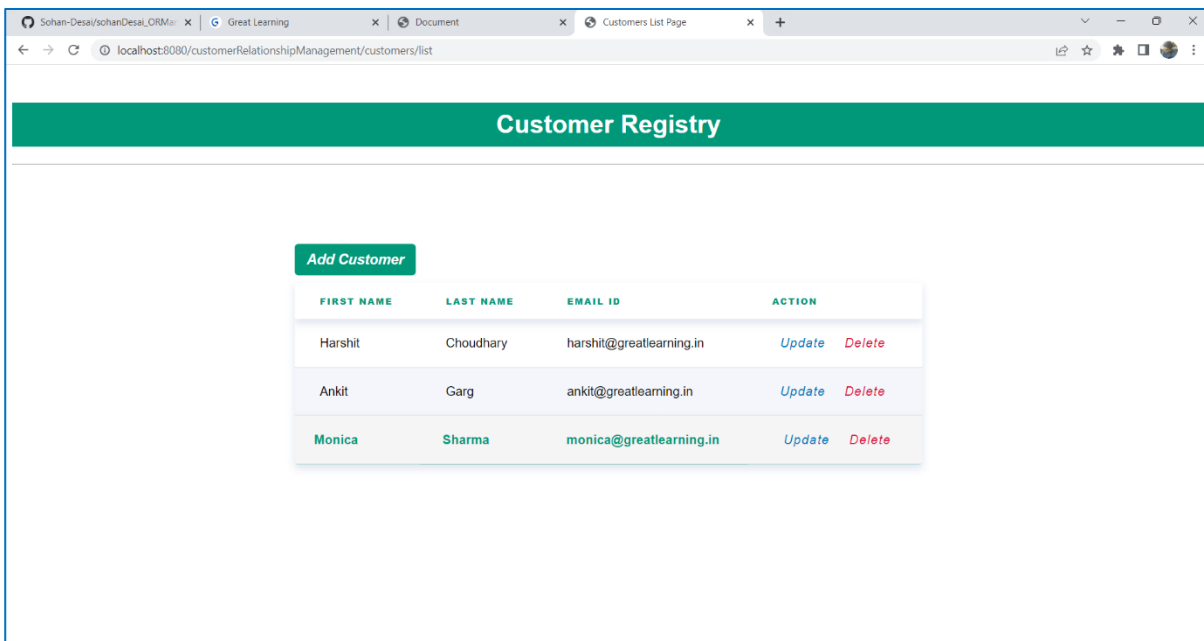
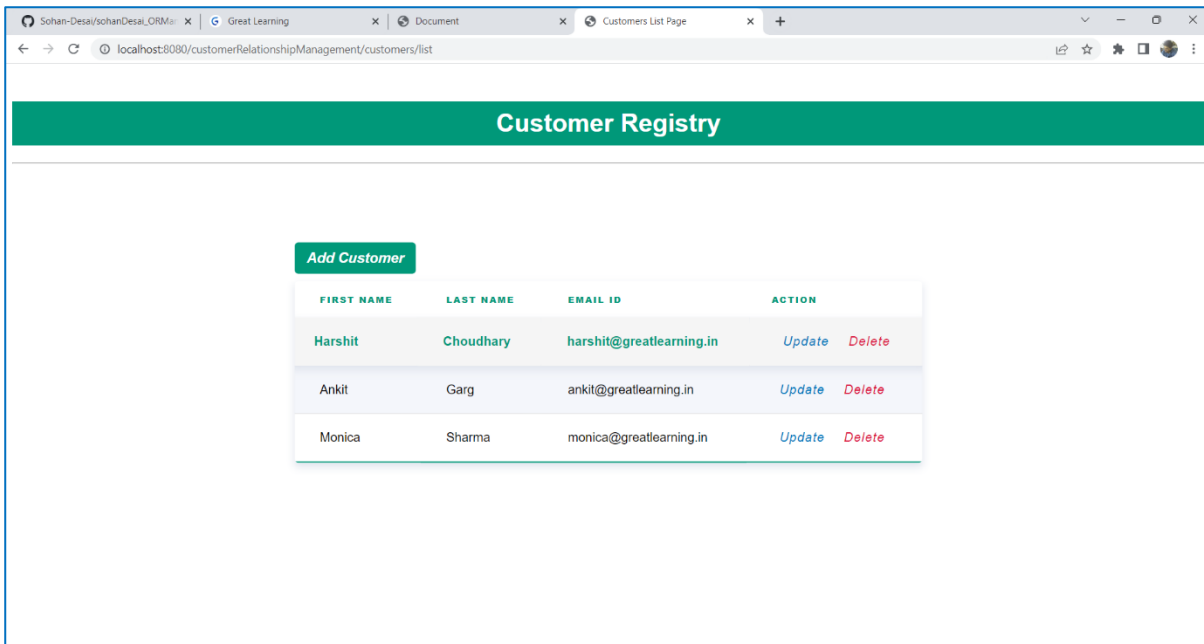
The entered records get displayed on customer list page.

Customer table



The screenshot shows a web browser window with the URL `localhost:8080/customerRelationshipManagement/customers/list`. The page has a green header with the text "Customer Registry". Below the header, there is a green button labeled "Add Customer". Below the button is a table with the following data:

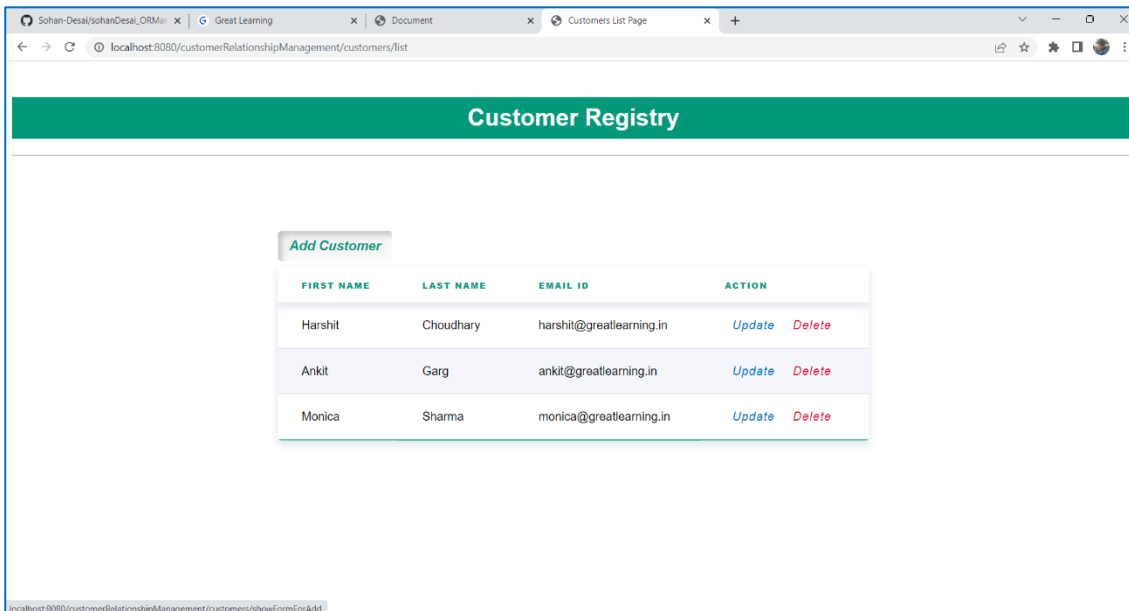
FIRST NAME	LAST NAME	EMAIL ID	ACTION
Harshit	Choudhary	harshit@greatlearning.in	Update Delete



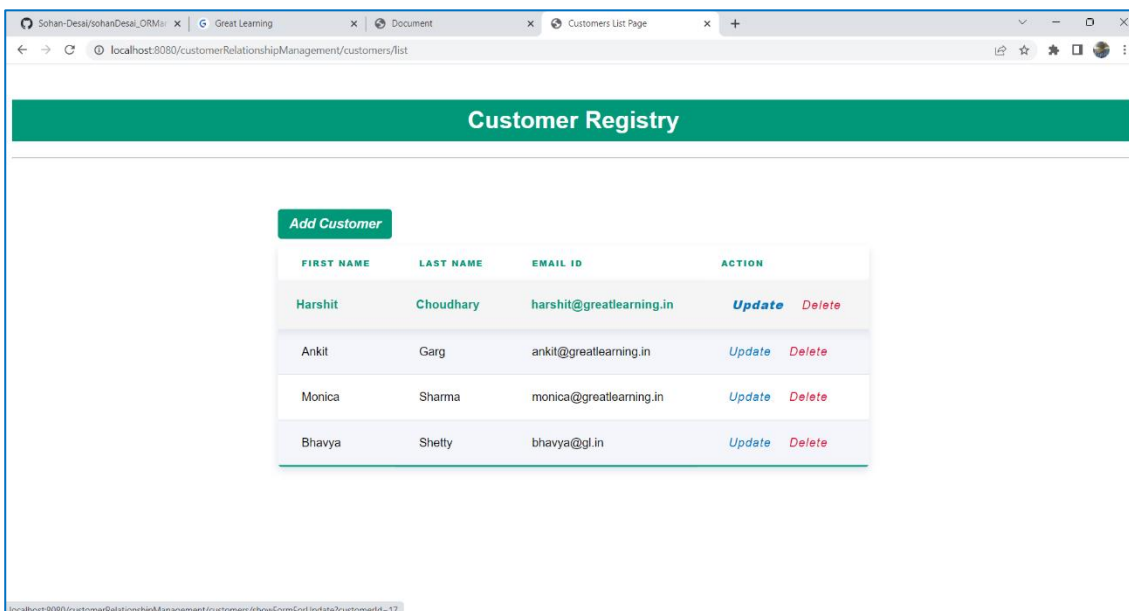
Both the “**Add Customer**” and table body rows change appearance when cursor hovers on them.

While the rows get slightly enlarged (by 2%) and the inline text changes color, size and thickness.

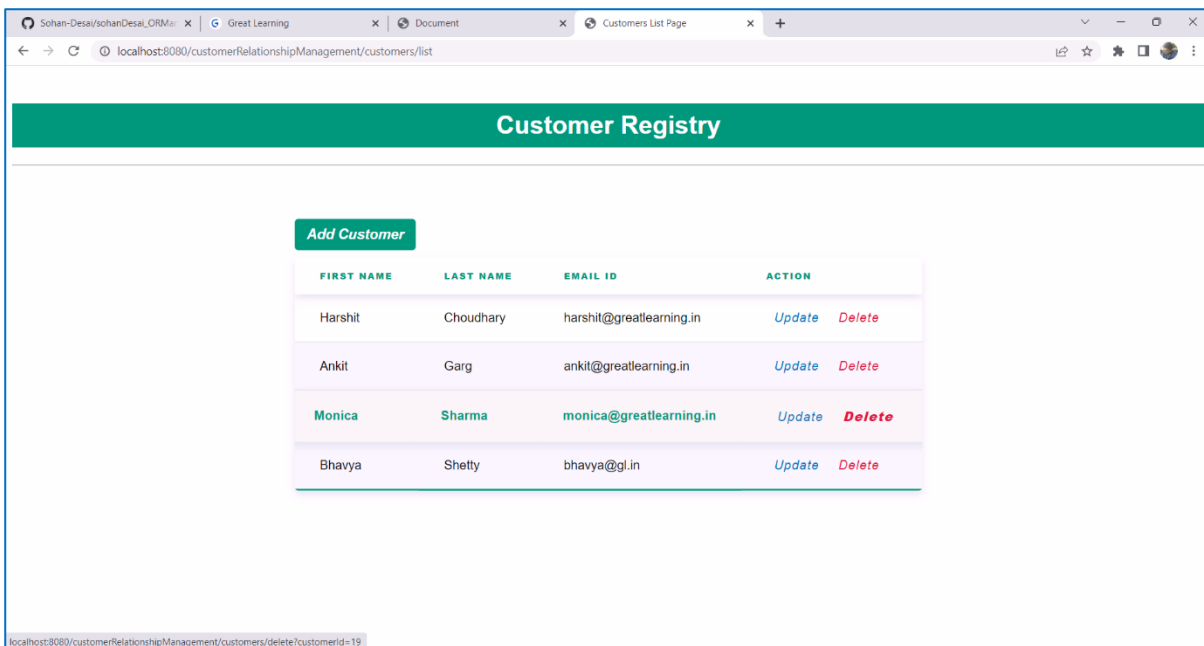
Whereas the “**Add Customer**” button takes appearance of an inset button.



Similarly, the “**Update**” and “**Delete**” hyperlinks increase in font-weight when the cursor hovers on them.



Update link hover



Delete link hover

On the clicking the **Update** link, the “Customer details” form loads, pre-populated with existing data.

User can make necessary changes and click on “**Submit**” button.

The screenshot shows a web browser window with the URL `localhost:8080/customerRelationshipManagement/customers/showFormForUpdate?customerId=17`. The page has a green header with the text "Customer Details". Below the header, there is a form titled "Customer details form". The form contains the following fields:

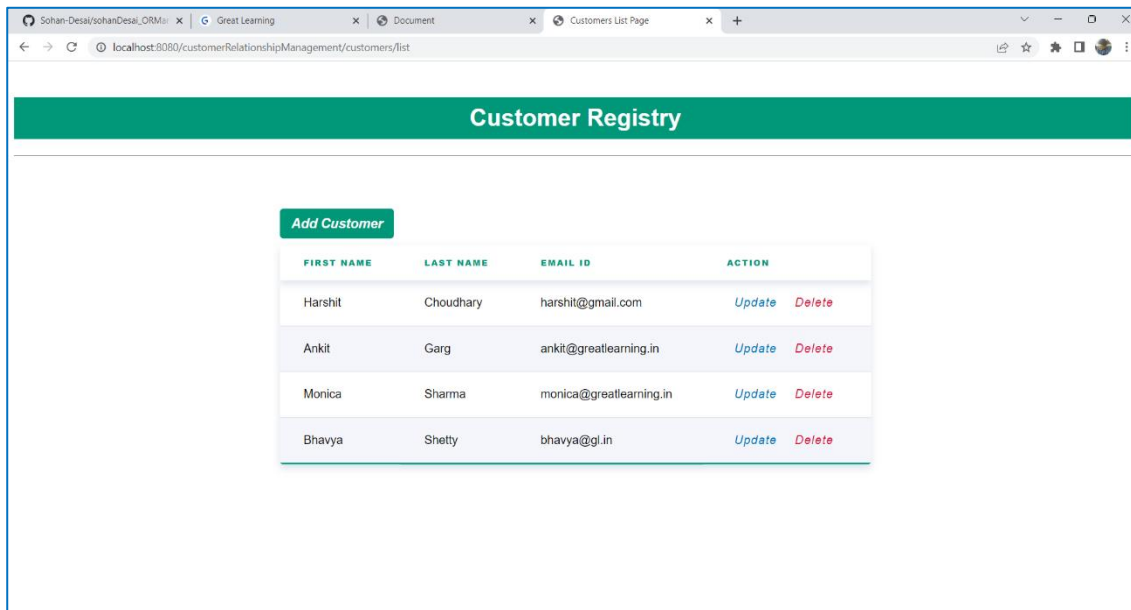
- First Name:
- Last Name:
- Email id:

Below the form, there is a green button labeled "Submit". At the bottom of the page, there is a link labeled "Back to view list of customers".

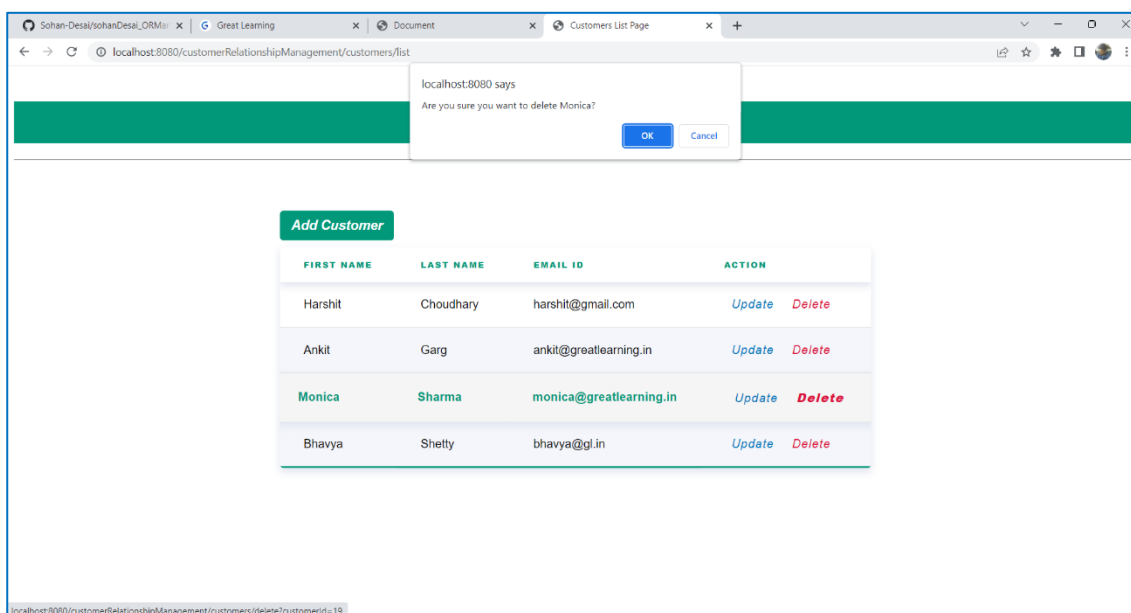
After clicking on “**Submit**” button. The updated record gets displayed on customer list page.

Eg: [harshit@greatlearning.in](#) is updated to [harshit@gmail.com](#)

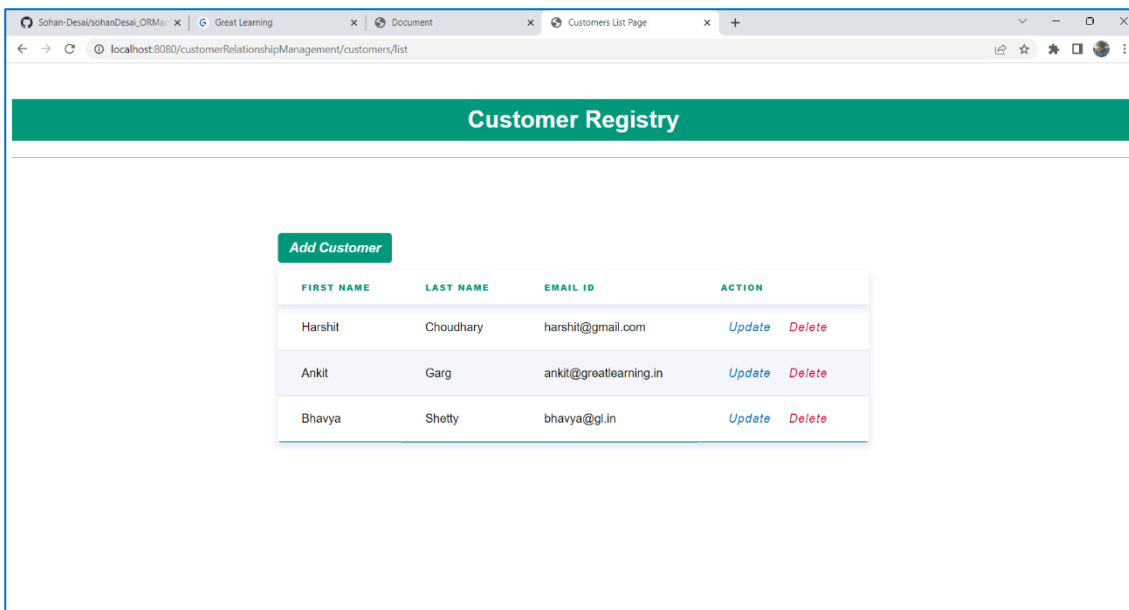
Here we see the record has been updated.



Finally, on clicking the **Delete** link, a message pops up on the page asking to confirm whether to delete concerned record from database.



On confirmation, the record gets deleted while remaining records are displayed on the page.



Monica's records are deleted

Thus, we have successfully checked all the functionalities of our Spring MVC project.

Thank you!

#Note->

Please note that there is a minor jitter in the header row whenever the cursor hovers over last row of table. I however couldn't deduce the exact reason for that bug.

Also you will find a video recording of this project on my google drive. Link to which is I've shared below.

https://drive.google.com/drive/folders/14Ji3uxexF9MAJ0v2_7xj6zHzQv73_2KH?usp=sharing

Thanks again!