

SOKHIBJON OTABAEV

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PROFESSIONAL SUMMARY

Accounting and Management graduate and current MBA student with strong analytical, leadership, and financial skills. Experienced in supervising high-performance hospitality teams in a luxury hotel environment. Adept at operational management, customer service excellence, and business decision-making. Committed to professional growth and contributing effectively to organizational success.

EDUCATION

Master of Business Administration (MBA)

University Canada West, Vancouver (2024–2026)

BSc (Hons) Accounting and Management

University of Ulster (2019–2022)

PROFESSIONAL EXPERIENCE

Supervisor, Food & Beverage Department

Carlton Tower Jumeirah, London, UK (2022–2024)

- Supervised daily F&B operations in a prestigious 5-star luxury hotel.
- Led, coached, and trained staff to maintain exceptional service and operational standards.
- Handled guest relations, ensuring high satisfaction and immediate issue resolution.
- Supported budgeting, inventory management, cost control, and performance reporting.
- Collaborated with management and other departments to improve workflow and efficiency.
- Managed schedules, onboarding, and task assignments to optimize operations.

KEY SKILLS

- Leadership & Team Management
- Financial Analysis & Reporting
- Customer Service Excellence
- Strategic Planning & Decision-Making
- Communication & Interpersonal Skills

ADDITIONAL INFORMATION

Languages:

- English – Fluent

- Uzbek – Native
- Russian – Intermediate
- Turkish – Advanced