# MY JOURNEY ANALYZING STUDENT FEEDBACK – FUTURE INTERNS DATA SCIENCE & ANALYTICS TASK 3

#### Text:

I recently completed **Task 3** of my Data Science & Analytics Internship at <u>Future Interns</u> — and here's a detailed look at what I worked on, what I learned, and the final outcome.

## **♦ ♦ Project Overview**

The goal of this task was to analyze **student feedback data** collected after college events or courses. The dataset contained numerical ratings students gave to various teaching aspects such as:

- Subject expertise
- Ability to explain concepts clearly
- Use of presentations
- Structuring of the course
- Degree of difficulty of assignments
- Support for students going above and beyond
- Course recommendation based on relevance

Although the dataset didn't include free-text comments, it offered valuable numeric insights into student satisfaction.

## **⋒** ♦ Steps in my analysis

Here's how I structured the entire project step by step:

### 1 Data Cleaning & Preparation

- Loaded the dataset in Google Colab using pandas
- Dropped unnecessary columns like 'Unnamed: 0' (auto-generated index)
- Ensured all rating columns were numeric, converting them if necessary
- Checked for missing values (none were found)

### **2** Data Exploration

- Viewed the first few rows and descriptive statistics
- Checked the unique values and ranges to ensure data quality
- Calculated the overall average rating to get a quick sense of satisfaction

### **3** Mini Dashboard & Visualizations

To make the analysis clear and visually appealing, I created a mini dashboard inside the notebook with:

- **Horizontal bar chart**: showing average rating per feedback question
- Correlation heatmap: showing how ratings across aspects relate to each other
- **Histogram**: distribution of ratings for "Degree of difficulty of assignments"
- **Violin plot**: visualizing distribution and density of ratings across questions
- **Table**: summarizing average ratings in tabular form

### **4** Key Metrics Section

#### Calculated:

- Highest rated aspect (e.g., Explains concepts in an understandable way)
- Lowest rated aspect (e.g., Degree of difficulty of assignments)
- Overall average rating across all questions

This helped highlight which aspects students valued most and which might need attention.

### **5** Sentiment Analysis (and why it couldn't be applied)

Since the dataset didn't include open-ended text comments, direct sentiment analysis using NLP tools like TextBlob wasn't possible.

Instead, I noted that high average ratings still suggest overall positive sentiment.

As a recommendation, I suggested that future surveys should include a free-text comment section to enable qualitative sentiment analysis and word clouds.

## **♦** Final Summary & Recommendations

- Students gave consistently high ratings, showing strong satisfaction across most aspects.
- Slightly lower scores on "Degree of difficulty of assignments" indicate a potential area for improvement.
- Including text comments in future surveys would provide richer qualitative insights to complement numeric ratings.

## **★ ◆ Tools & Libraries Used**

- Google Colab
- pandas
- matplotlib & seaborn for visualizations

## **★** ◆ Outcome

All analysis, visualizations, and recommendations were consolidated into a well-documented Google Colab notebook, which I uploaded to my public GitHub repository:

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This notebook acts as a mini report and dashboard showing both visual and textual insights.

### **★ ◆ What I learned**

- The importance of data cleaning and exploring data before analysis
- How to create clear and insightful visualizations using matplotlib and seaborn
- How to structure a notebook so it reads like a report
- The value of even simple numeric data in understanding student sentiment
- The importance of communicating findings clearly using markdown and visuals

## **♦ Next steps**

- Share my GitHub repo and notebook as part of my internship deliverables
- Post about this project on LinkedIn to document my learning journey
- Continue to the next tasks in the internship to explore new datasets and domains

## Thank you for reading!

If you'd like to see the notebook, feel free to check the .ipynb file in my repository or connect with me here on LinkedIn.

**Project done as part of the Data Science & Analytics track at Future Interns.**