

Chicago, IL
708-264-8295

Sok Andy Chim
Full-Stack Software Developer

sokandy95@icloud.com
[linkedin.com/in/sok-chim-1b3344101/](https://www.linkedin.com/in/sok-chim-1b3344101/) | github.com/Sokandy95

Diligent, outgoing developer driven with the passion to succeed and learn. Handles multiple tasks at once while paying close attention to detail, and learning new concepts and skills quickly. Technologist who works well with others and collaborates proactively to find solutions with knowledge.

SKILLS

Programming Languages: Python, JavaScript, Java, MERN, CSS, HTML5

Frameworks: Django, MySQL, Spring Boot

Version Control and Deployment: Git, GitHub, Amazon Web Services

DEVELOPMENT PROJECTS

GymJunkies – Mock social media site for people who wish to share their fitness progress

aKHsor – Language learning platform to help young Khmer Americans learn the Khmer writing system

PROFESSIONAL EXPERIENCE

H&M Group: <i>COS US & International Agent</i> Jul 2018 to Present Accurately stores client information in databases while maintaining a low Contact Resolution time. Troubleshoots client webpages to assist with checkout process, boosting online sales up by 20% in 2021.	LA Fitness: <i>Assistant Sales Manager</i> Feb 2019 to Jul 2019 Worked with customers to find products and service that best meet their needs, while ensure that client data is accurately processed in sales systems. Explained complex mobile application concepts and assisted with troubleshooting client profiles on both web and mobile interfaces	Bank of America: <i>Client Service Representative</i> Nov 2017 to Feb 2019 Created client rapport and built relationship with clients between multiple centers while maintaining accurate data processing. Enhanced financial center Digital Conversion metrics by 15% by educating clients on mobile apps and web banking
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ACHEIVEMENTS

Recipient of multiple Tone Of Voice awards with H&M Group

Recipient of the Bank Of America 2017 Annual Rising Top Performer Award

Recipient of the Bank Of America 4th Quarter 2017 Rising Top Performer Award

TRAINING EDUCATION

Zion-Benton Township High School – Class of 2013

Coding Dojo Bootcamp – Full-Stack Development

HarvardX CS50 – Intro to CS