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Diligent and passionate problem-solver with the drive to succeed and learn. Handles multiple tasks at once while paying close attention to detail, and learning new concepts and skills quickly. Technologist who works well with others and collaborates proactively to develop solutions with knowledge.

TECHNOLOGY SUMMARY

Programming Languages: *Python, JavaScript, Java, SQL*

Front-end: *CSS, HTML, Bootstrap, Sass*

Frameworks: *Springboot, Flask, Django, Express.js*

Version Control and Deployment: *AWS, GitHub, Git*

DEVELOPMENT PROJECTS

RelayRides – *Java, SQL, HTML, CSS, Bootstrap, Sass*

(Group Project) Web program that allows users to post their car for rent, and rent other members' vehicles.

BudgetBuddy – *React, ExpressJS, JavaScript, HTML, CSS, Bootstrap, Sass*

(Solo Project) Application that sets a budget for the user and logs their expenses. Program also allows for goal setting and expense monitoring.

PROFESSIONAL EXPERIENCE

H&M Group – Site Traffic Controller
July 2019 to Present

- Creates and monitors agents' daily schedules according to business needs.
- Monitors call traffic, while troubleshooting agents' and site technical difficulties, reducing the quantity of outbound IT cases.

LA Fitness – Sales Manager
February 2019 to July 2019

- Worked closely with customers to find services to best fit their fitness needs, and ensured that client data is accurately processed in sales systems.
- Top sales performer from March to July 2019, boosting club membership sales by 20% for 2019.

Bank of America – Bank Teller
November 2017 to February 2019

- Built client rapport, and created relationships with clients between multiple centers, while maintaining accurate data processing.
 - Enhanced centers' Digital Conversion metrics by 15% by educating clients on mobile and web banking.
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ACHEIVEMENTS

Recipient of multiple Tone of Voice awards with H&M
Recipient of the BoA 2017 Annual Rising Top Performer Award
Recipient of the BoA 4th Quarter Top Performer Award

EDUCATION

Zion-Benton Township High School
CodingDojo SEI - Full-Stack Software Development
Codecademy - continued education on software development