Solace PubSub+ Distributed Tracing suing self-managed OTEL Collector with Jaeger, Dynatrace, New Relic and DataDog

solacePubSub+DistributedTracing

Demo 101 for dummies, experts and everyone in between

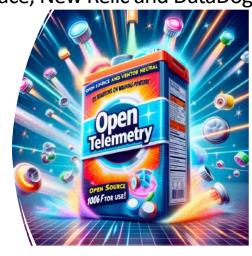


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1 Purpose

Describe how to get OpenTelemetry (OTEL) traces from a simple application chain to Jaeger and/or other observability Cloud solutions using standard self-managed versions of OTEL collector and Jaeger.

1.1 Application chain

Solace SDKPerf *publisher* – Solace Broker *topic* – Solace Broker *queue1* and *queue2* – Solace SDKPerf *consumer*

1.2 Reference

Solace PubSub+ Distributed Tracing is an additional option for Solace PubSub+ and SAP AEM event brokers. The Distributed Tracing part of this demo is based on work from my colleague Daniel Brunold (https://github.com/dabgmx, also well-known for his work on the Solace Prometheus Exporter, see https://github.com/solacecommunity/solace-prometheus-exporter)

For this demo Daniel got some good inspiration from the Solace Codelabs 'Getting Started with Solace Distributed Tracing and Context Propagation' at https://codelabs.solace.dev/codelabs/dt-otel/

In addition, you can also use Solace Syslog Forwarding to ingest Event, System and Command logs information.

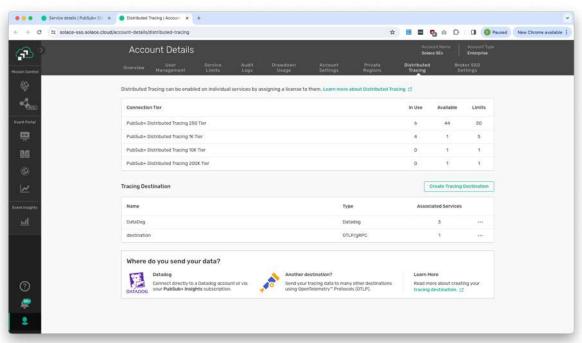
2 Setup

2.1 Prerequisites

A Solace broker running in the PubSub+ Cloud platform or self-managed.

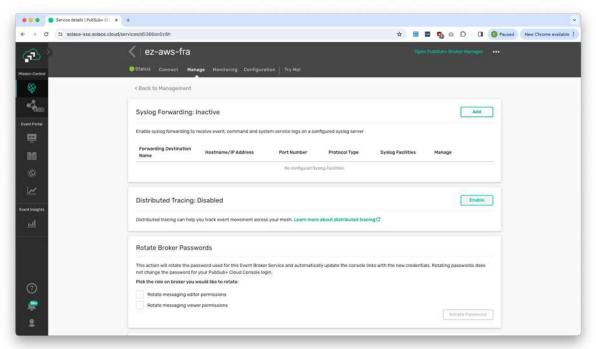
2.2 Configuration

For Solace PubSub+ Cloud brokers Distributed Tracing can be enabled on individual services by assigning a license to them. This license is available for multiple Connection Tiers.

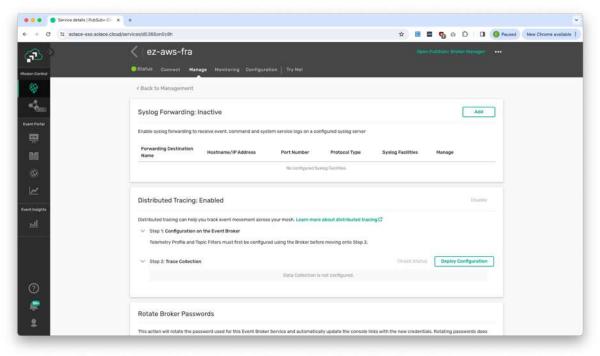


In this demo you will enable Distributed Tracing but you will not use the [Deploy Configuration] option to deploy a managed OTEL collector as you will use a self managed OTEL collector with local Jaeger and optional other destinations.

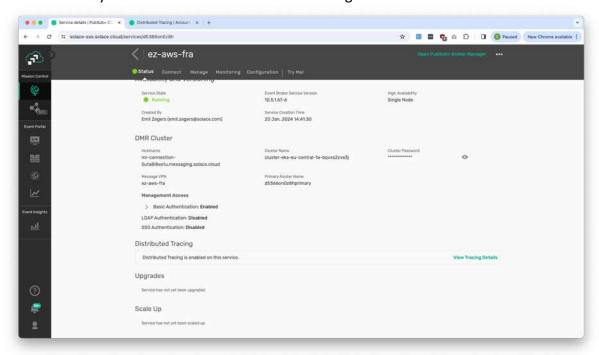
In Mission Control go to Cluster Manager and select the service where you want to use Distributed Tracing. In the service overview click Manage then Advanced Options. In the Distributed Tracing section click [Enable]



Do not click [Deploy Configuration] as you will setup your own OTEL collector in this demo.

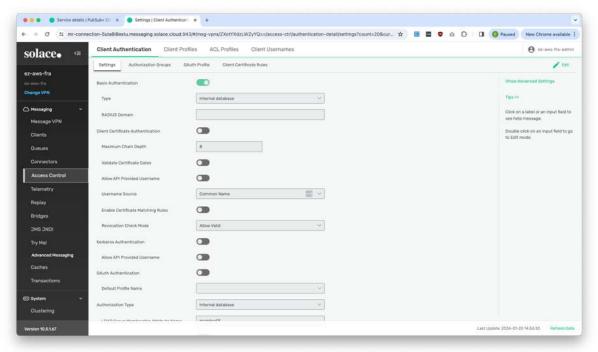


When enabled you'll find a section Distributed Tracing in the Status overview.

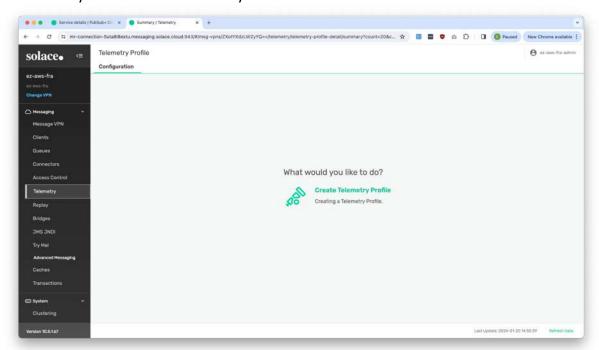


2.3 Configure Broker

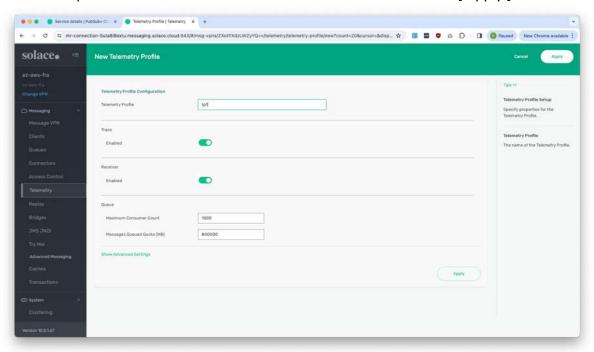
Open PubSub+ Broker Manager and verify under Access Control that Basic Authentication is enabled and set to Type Internal database.



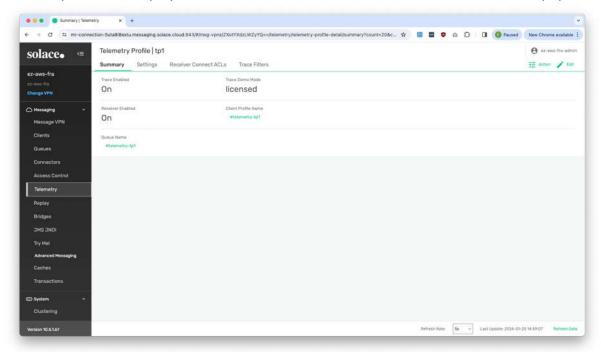
At Telemetry click Create a Telemetry Profile.



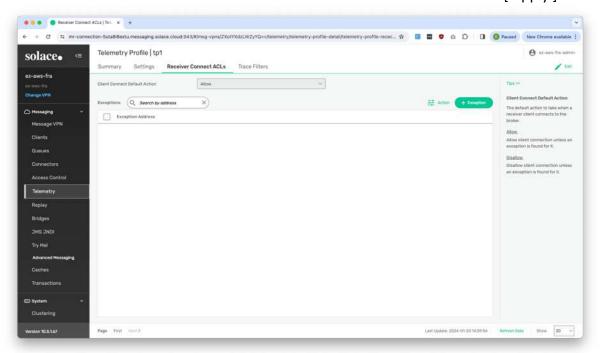
Use name "tp1" and check if Trace and Receiver are enabled then click [Apply]

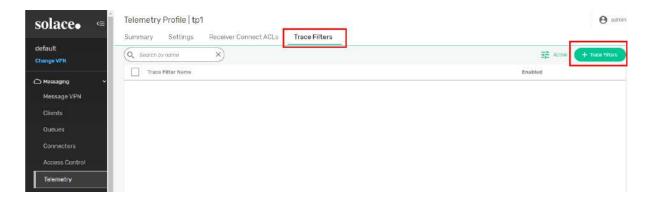


Telemetry Profile is displayed with Client Profile Name and Queue Name #telemetry-tp1

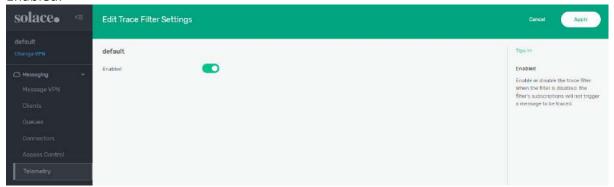


Click Edit at Receiver Connect ACLs to switch from Disallow to Allow and click [Apply]

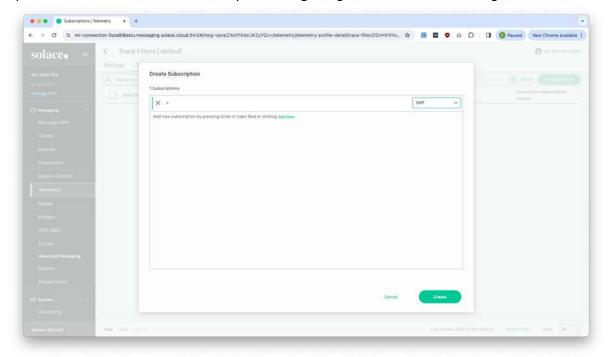


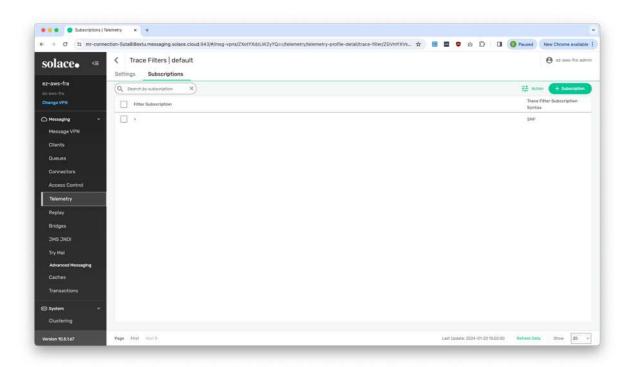


At Trace Filters click [+ Trace Filters] to add a filter with name "default" and set it to Enabled.

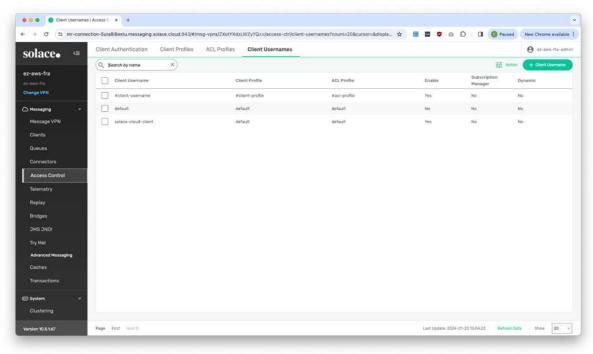


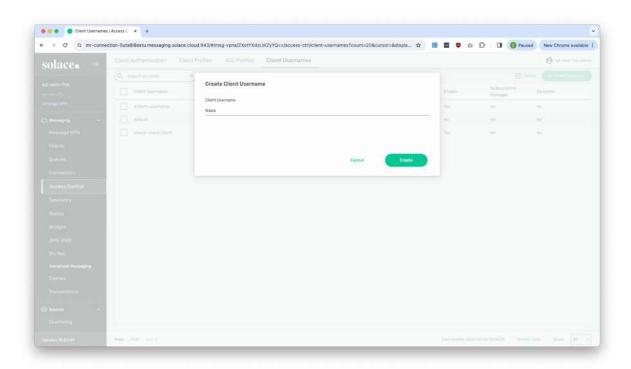
Open this filter and create a subscription using the greater than wildcard sign ">"

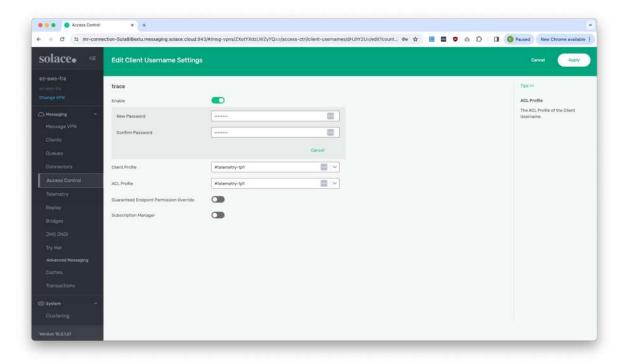




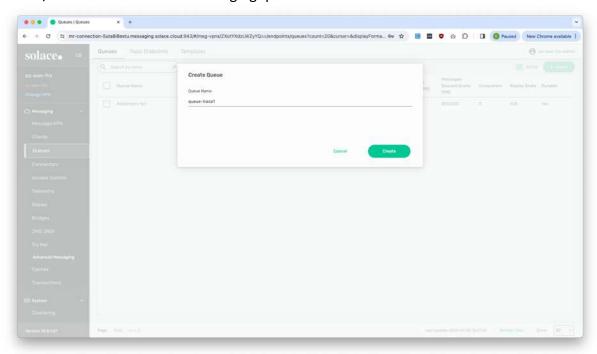
At Access Control go to Client Usernames and click [+ Client Username] to create a client username "trace" with password "trace123" and "#telemetry-tp1" profiles:

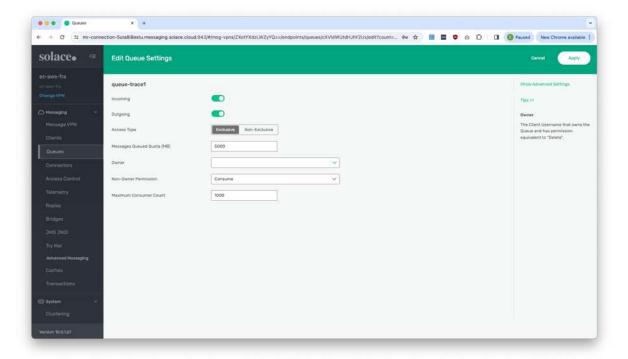


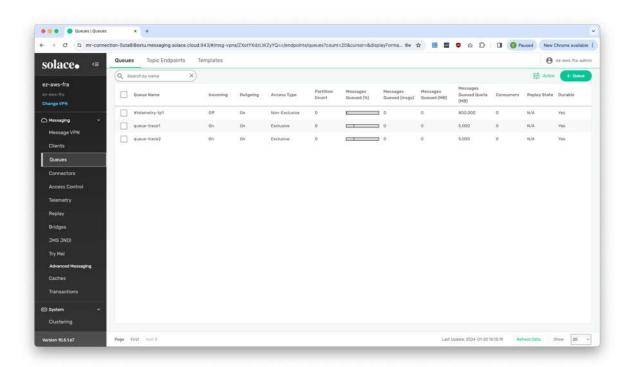


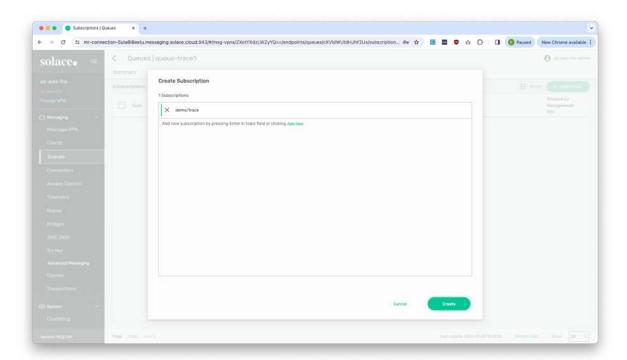


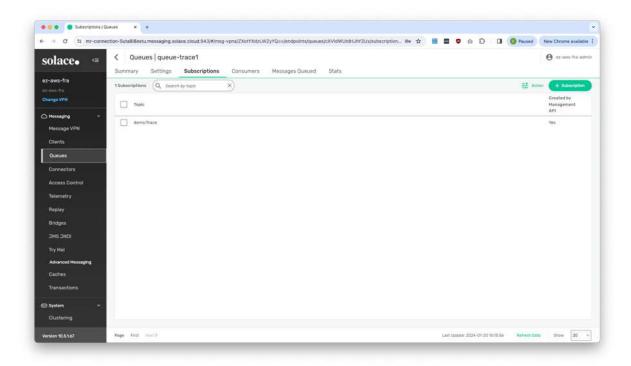
Create two or more queues (queue-trace1, queue-trace2, ...) with subscription "demo/trace". These are the messaging queues.







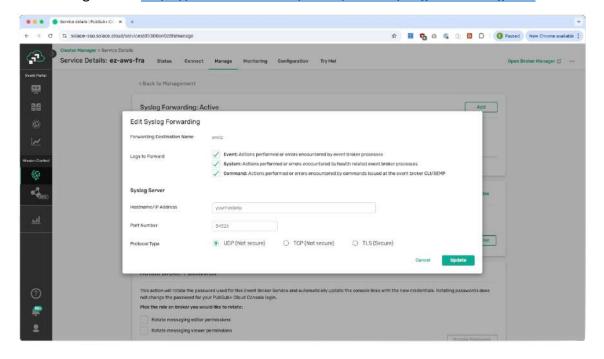




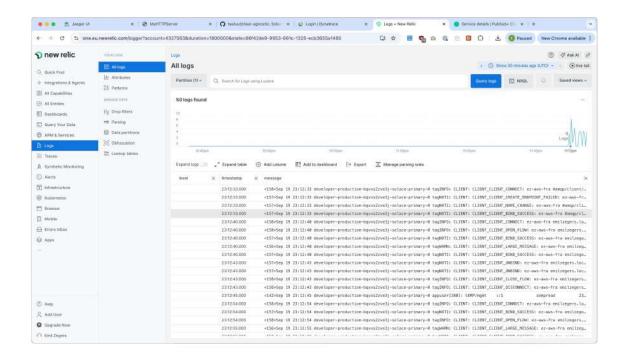
Configuration of the broker is now done.

2.4 Syslog Forwarding

See for configuration https://docs.solace.com/Cloud/cloud-syslog-forwarding.htm



Exported the log data to New Relic (you can have a permanent free account with some restrictions). Looks like Jaeger does not (directly) support ingesting log data? TODO: check, also explore Loki.



When using the JSON export, the log data can also be displayed by the Simple OTEL endpoint Python script. Example log data:

```
{"resourceLogs":[{"resource":{},"scopeLogs":[{"scope":{},"logRecords":[{"timeUnixNano":"17266
72533000000000","observedTimeUnixNano":"1726672533570971000","severityNumber":10,"severityTex t":"notice","body":{"stringValue":"\u003c157\u003eSep 18 15:15:33 developer-production-bqvxs2zve3j-solace-primary-0 tagNOTI: CLIENT: CLIENT_CLIENT_UNEND: ez-aws-fra
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG Client (325)
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG username solace-cloud-client Unbind to
Flow Id (576), ForwardingMode(StoreAndForward), final statistics - flow(0, 0, 0, 0, 0, 1, 0,
0, 1, 0), isActive(No), Reason(Client issued unbind)"},"attributes":[{"key":"facility","value":{"intValue":"19"}},{"key":"hostname","value
":{"stringValue":"developer-production-bqvxs2zve3j-solace-primary-
0"}},{"key":"message","value":{"stringValue":"CLIENT: CLIENT_CLIENT_UNBIND: ez-aws-fra
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG Client (325)
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG username solace-cloud-client Unbind to
Flow Id (576), ForwardingMode(StoreAndForward), final statistics - flow(0, 0, 0, 0, 0, 1, 0,
0, 1, 0), isActive(No), Reason(Client issued unbind)"}}, {"key":"priority", "value": {"intValue":"157"}}, {"key":"appname", "value": {"stringValue":"tagNOTI"}}], "traceId":"", "spanId":""}, {"timeUnixNano":"1726672533000000000", "observedTim
eUnixNano":"1726672533602244000","severityNumber":10,"severityText":"notice","body":{"stringValue":"\u003c157\u003eSep 18 15:15:33 developer-production-bqvxs2zve3j-solace-primary-0
tagNOTI: CLIENT: CLIENT_CLIENT_UNBIND: ez-aws-fra
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG Client (325)
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG username solace-cloud-client Unbind to
Flow Id (1074), ForwardingMode(StoreAndForward), final statistics - flow(0, 0, 0, 0, 0, 1, 0,
0, 1, 0), isActive(No), Reason(Client issued unbind)"},"attributes":[{"key":"priority","value":{"intValue":"157"}},{"key":"facility","value":{"intValue":"developer-production-
bqvxs2zve3j-solace-primary-
0"}},{"key":"appname","value":{"stringValue":"tagNOTI"}},{"key":"message","value":{"stringValue":"tagNOTI"}}
ue":"CLIENT: CLIENT_CLIENT_UNBIND: ez-aws-fra
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG Client (325)
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG username solace-cloud-client Unbind to
Flow Id (1074), ForwardingMode(StoreAndForward), final statistics - flow(0, 0, 0, 0, 0, 1, 0,
0, 1, 0), isActive(No), Reason(Client issued unbind)"}}],"traceId":"","spanId":""},{"timeUnixNano":"172667253300000000","observedTimeUnixNano":"1726672533631824000","severityNumber":9,"severityText":"info","body":{"stringValue":"\
u003c158\u003eSep 18 15:15:33 developer-production-bqvxs2zve3j-solace-primary-0 tagINF0:
CLIENT: CLIENT CLIENT CLOSE FLOW: ez-aws-fra
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG Client (325)
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG username solace-cloud-client Pub flow
session flow name 50e5f354f0154822a429ca719cdb87ac (1052), transacted session id -1, publisher id 1001, last message id 117988, window size 50, final statistics – flow(0, 0, 0,
```

```
":{"stringValue":"developer-production-bqvxs2zve3j-solace-primary-
0"}},{"key":"message","value":{"stringValue":"CLIENT: CLIENT_CLIENT_CLOSE_FLOW: ez-aws-fra
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG Client (325)
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG username solace-cloud-client Pub flow
session flow name 50e5f354f0154822a429ca719cdb87ac (1052), transacted session id -1, publisher id 1001, last message id 117988, window size 50, final statistics – flow(0, 0, 0,
:"1726672533639511000","severityNumber":9,"severityText":"info","body":{"stringValue":"\u003c
158\u003eSep 18 15:15:33 developer-production-bqvxs2zve3j-solace-primary-0 tagINFO: CLIENT:
CLIENT_CLIENT_DISCONNECT: ez-aws-fra emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG
Client (325) emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG username solace-cloud-
client WebSessionId (N/A) reason(Peer TCP Closed) final statistics - dp(14, 9, 1, 2, 15, 11,
974, 884, 33001, 66116, 33975, 67000, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0) conn(0, 0, 95.97.192.6:52946, ESTAB, 0, 0, 0) zip(0, 0, 0, 0, 0.00, 0.00, 0, 0, 0, 0, 0, 0, 0) web(0, 0, 0, 0, 0, 0, 0), SslVersion(TLSv1.2), SslCipher(ECDHE-RSA-AES256-SHA384 TLSv1.2 Kx=ECDH
Au=RSA Enc=AES(256)
Mac=SHA384)"},"attributes":[{"key":"facility","value":{"intValue":"19"}},{"key":"message","va
lue":{"stringValue":"CLIENT: CLIENT CLIENT DISCONNECT: ez-aws-fra
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYvr7dG Client (325)
emilzegers.local/60503/b12f5c57cd5958cd0001/vG0dYyr7dG username solace-cloud-client
WebSessionId (N/A) reason(Peer TCP Closed) final statistics - dp(14, 9, 1, 2, 15, 11, 974, 884, 33001, 66116, 33975, 67000, 0, 0, 0, 0, 0, 0, 0, 0, 0, 0) conn(0, 0, 95.97.192.6:52946, ESTAB, 0, 0, 0) zip(0, 0, 0, 0, 0.00, 0.00, 0, 0, 0, 0, 0, 0, 0) web(0, 0, 0, 0, 0, 0), SslVersion(TLSv1.2), SslCipher(ECDHE-RSA-AES256-SHA384 TLSv1.2 Kx=ECDH Au=RSA Enc=AES(256)
Mac=SHA384)"}},{"key":"priority","value":{"intValue":"158"}},{"key":"hostname","value":{"stri
ngValue": "developer-production-bqvxs2zve3j-solace-primary
0"}},{"key":"appname","value":{"stringValue":"tagINFO"}}],"traceId":"","spanId":""}]}]}
Some yaml excerpts below.
Add New Relic exporter to exporters section:
 otlphttp/newrelic:
    endpoint: ${NEW RELIC EXPORTER OTLP ENDPOINT}
       insecure: false
    headers:
       api-key: ${NEW RELIC LICENSE KEY}
Service section:
service:
telemetry:
 logs:
  level: "debug"
pipelines:
 logs:
  receivers: [syslog]
  exporters: [logging, otlphttp/newrelic, otlphttp/jsontest]
 traces:
  receivers: [solace/broker1, otlp]
  processors: [batch]
   exporters: [logging, otlp/jaeger, otlphttp/newrelic, otlphttp/dynatrace, otlphttp/jsontest]
  exporters: [logging, otlp/jaeger, otlphttp/newrelic, otlphttp/jsontest]
```

See section OTEL Collector for full YAML configuration information.

2.5 Jaeger

Download Jaeger from here: https://www.jaegertracing.io/download/

Examplefor for MacOS: jaeger-1.53.0-darwin-amd64.tar.gz

Installation

```
mkdir -p ~/jaeger
cd ~/jaeger
tar xzvf <your download directory>/jaeger-1.53.0-darwin-amd64.tar.gz
```

Gives output like:

```
x jaeger-1.53.0-darwin-amd64/
x jaeger-1.53.0-darwin-amd64/example-hotrod
...
x jaeger-1.53.0-darwin-amd64/jaeger-ingester
x jaeger-1.53.0-darwin-amd64/jaeger-query
```

Remove extended attributes from extracted files to avoid MacOS popup warnings on downloaded (executable) files, assuming you are allowed to administer the Mac you are working on:

```
xattr -rc '~/jaeger'
```

If necessary, add sudo.

Start

```
cd ~/jaeger/jaeger-1.53.0-darwin-amd64/
./jaeger-all-in-one
# Or detached:
#nohup ./jaeger-all-in-one > /dev/null 2>&1 &
```

To stop kill the process with Control-C.

2.6 OTEL collector

Download from here:

https://github.com/open-telemetry/opentelemetry-collector-releases/releases/

Example for MacOS ARM: otelcol-contrib_0.96.0_darwin_arm64_darwin_arm64.tar.gz

Installation

mkdir -p ~/otelcol/otelcol-contrib_0.96.0_darwin_arm64 cd ~/otelcol/otelcol-contrib_0.96.0_darwin_arm64 tar xzvf <your download directory>/otelcol-contrib_0.96.0_darwin_arm64_darwin_arm64.tar.gz

Gives output like:

x LICENSE

x README.md

x otelcol-contrib

Prepare config files here:

cd ~/otelcol

Ping for IP address (what is preferred method to obtain -static- IP address?):

ping mr-connection-5uta8l8extu.messaging.solace.cloud

Added a custom hostname ez-dt.messaging.solace.cloud

Example for one broker: otel-collector-config-single.yaml: <TODO: add yaml>

When working with multiple brokers define additional receivers and include in service/receivers:

```
receivers:
solace/broker1:
 broker: [1.2.3.4:5671]
 max unacknowledged: 500
 auth:
  sasl_plain:
   username: trace
   password: trace123
 queue: queue://#telemetry-tp1
  insecure: false
  insecure_skip_verify: true
solace/broker2:
 broker: [4.3.2.1:5671]
 max unacknowledged: 500
 auth:
  sasl_plain:
   username: trace
   password: trace123
 queue: queue://#telemetry-tp1
 tls:
   insecure: false
   insecure_skip_verify: true
service:
telemetry:
 logs:
   level: "debug"
pipelines:
   receivers: [solace/broker1, solace/broker2]
   processors: [batch]
   exporters: [logging, otlp/jaeger]
```

To get rid of other Apple messages like "can't be opened because Apple cannot check it for malicious software.", assuming you are allowed to administer the Mac you are working on:

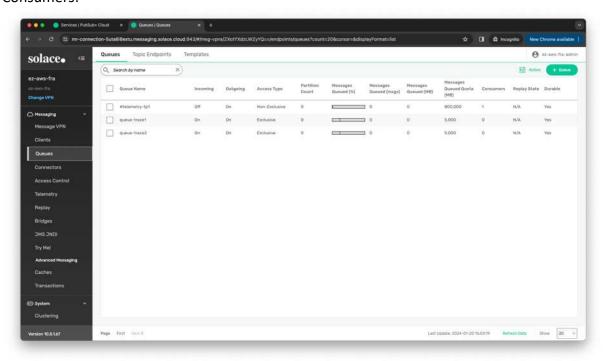
```
sudo spctl --master-disable
```

Start

```
cd ~/otelcol/otelcol-contrib_0.96.0_darwin_arm64
./otelcol-contrib --config=../otel-collector-config-single.yaml
# Or detached:
#nohup ./otelcol-contrib --config=../otel-collector-config-single.yaml > /dev/null 2>&1 &
```

To stop kill the process with Control-C.

In the Broker verify that the Telemetry queue #telemetry-tp1 has a (1) consumer at Consumers:



3 Testing the application chain

3.1 Solace SDKPerf

In this demo you will use Solace SDKPerf, a general purpose testing tool with support for OpenTelemetry. You can find information about SDKPerf at

https://docs.solace.com/API/SDKPerf/SDKPerf.htm and downloads at https://solace.com/downloads/?fwp downloads types=other

On MacOS you can for example use the Java version: sdkperf-jcsmp-8.4.14.10.zip or sdkperf-mqtt-8.4.15.5.zip

3.2 Installation

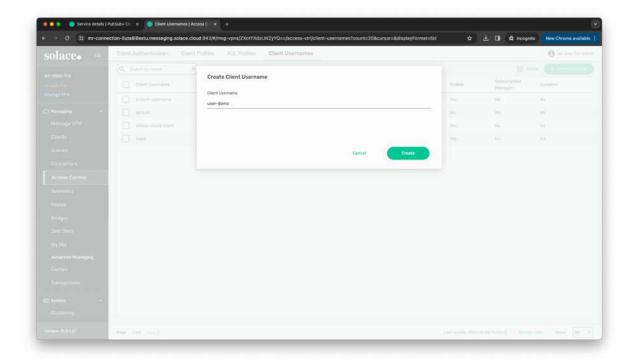
mkdir -p ~/sdkperf cd ~/sdkperf tar xzvf <your download directory>/sdkperf-jcsmp-8.4.14.10.zip tar xzvf <your download directory>/sdkperf-mqtt-8.4.15.5.zip

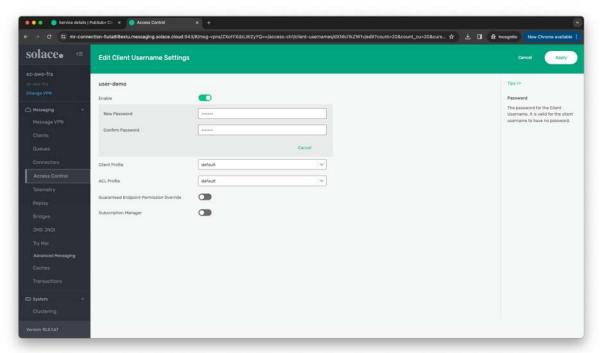
Gives output like:

```
x sdkperf-jcsmp-8.4.14.10/
x sdkperf-jcsmp-8.4.14.10/lib/
...
x sdkperf-jcsmp-8.4.14.10/sdkperf_java.bat
x sdkperf-jcsmp-8.4.14.10/sdkperf_java.sh
```

And similar for the MQTT version

In Broker Manager > Messaging > Acces Control > Client Usernames create user user-demo with password default.





Publish a message and receive it from 2 queues:

cd ~/sdkperf/sdkperf-jcsmp-8.4.14.10

Using Distributed Tracing from/to SDKPerf

https://solace.community/discussion/1633/distributed-tracing-context-propagation

With default user solace-cloud-client and initial auto-generated hostname

Can add -md flag to dump message, or -tmd to dump trace message (sort of works does drop an error)

./sdkperf_java.sh -cip=tcps://mr-connection-5uta8l8extu.messaging.solace.cloud:55443 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 -mr=1 -msa=32768 -q -tcc -tcrc -tecip="http://localhost:4317"

Run repeatedly every 10 seconds

while true; do ./sdkperf_java.sh -cip=tcps://mr-connection-5uta8l8extu.messaging.solace.cloud:55443 - cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 -mr=1 -msa=32768 -q -tcc -tcrc -tecip="http://localhost:4317"; sleep 10; done

With default user solace-cloud-client and initial auto-generated hostname

 $./sdkperf_java.sh - cip=tcps://mr-connection-5uta8l8extu.messaging.solace.cloud:55443 - cu=solace-cloud-client@ez-aws-fra - cp=deun1l905ashrflooldf1qhrfg - ptl='demo/trace' - sql='queue-trace1, queue-trace2' - mt=persistent - mn=1 - mr=1 - ms=32768 - q$

With default user solace-cloud-client and additional created hostname

./sdkperf_java.sh -cip=tcps://ez-dt.messaging.solace.cloud:55443 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 -mr=1 -msa=32768 -q

With default user solace-cloud-client and IP address (Dynamic? Going round between 18.159.178.64, 18.153.239.155, ... How to find these, and/or create static?)

./sdkperf_java.sh -cip=tcps://18.159.178.64:55443 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 - mr=1 -msa=32768 -q

With created user user-demo

./sdkperf_java.sh -cip=tcps://mr-connection-5uta8l8extu.messaging.solace.cloud:55443 -cu=user-demo@ez-aws-fra -cp=default -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mt=persistent -mn=1 -mr=1 - msa=32768 -q

For MQTT

./sdkperf_mqtt.sh -cip=ssl://ez-dt.messaging.solace.cloud:8883 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace1,queue-trace2' -mpq=1 -msq=1 -mr=1 -mr=1 -msa=32768 -q -tcc -tcrc -tecip="http://localhost:4317"

MQTT5

./sdkperf_mqtt5.sh -cip=ssl://ez-dt.messaging.solace.cloud:8883 -cu=solace-cloud-client@ez-aws-fra -cp=deun1l905ashrflooldf1qhrfg -ptl='demo/trace' -sql='queue-trace3' -mpq=1 -msq=1 -mr=1 -mr=1 -msa=32768 -q -tcc -tcrc -tecip="http://localhost:4317"

https://docs.solace.com/API/SDKPerf/Command-Line-Options.htm https://docs.solace.com/API/SDKPerf/Example-Commands.htm



Can use something like iTerm to have all terminals together (jaeger, otelcollector, sdkperf and Simple OTEL endpoint from top to bottom).

4 Results

4.1 Simple OTEL endpoint

The Simple OTEL endpoint Python script processes POST requests from OTEL collector exporter with metrics in JSON and just displays the data received. See the simpleotelendpoint.py script, and relevant configuration in OTEL collector YAML file.

Example configuration for JSON:

```
otlphttp/jsontest:
  endpoint: "http://localhost:3317/"
  compression: "none"
  encoding: "json"
  tls:
    insecure: true
```

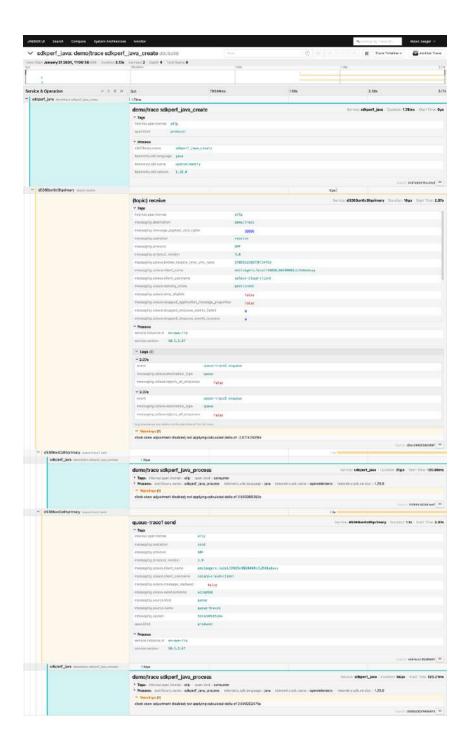
headers:

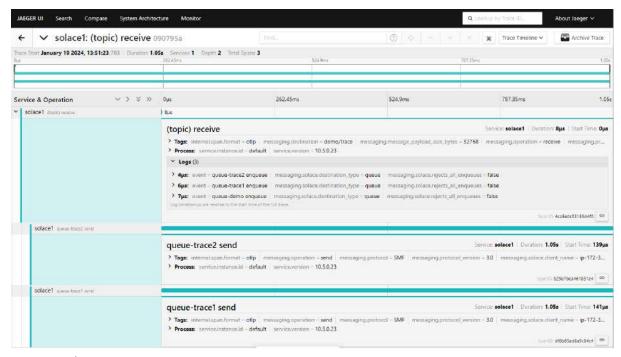
Content-Type: "application/json"



4.2 Jaeger

Navigate to http://localhost:16686 to access the Jaeger UI (server status info at http://0.0.0.0:14269/, see https://www.jaegertracing.io/docs/1.53/deployment/ for more info).

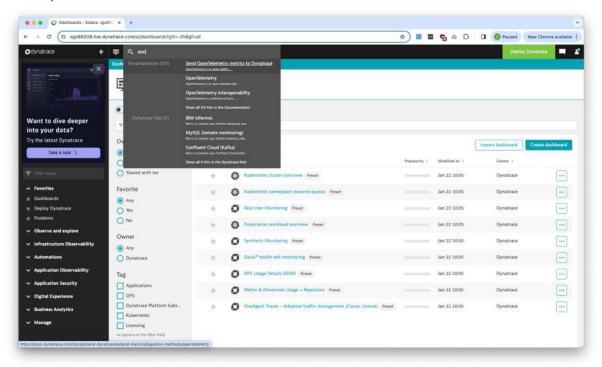




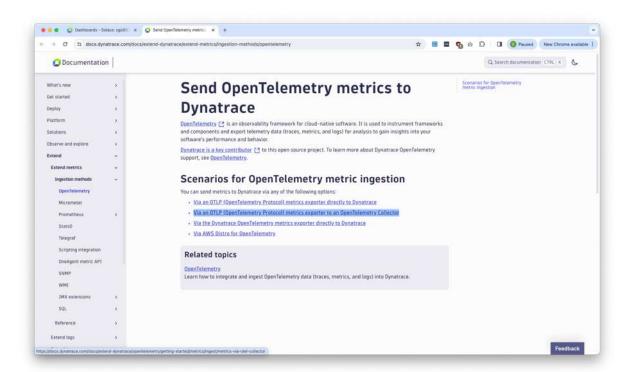
4.2.1 Loki

TODO

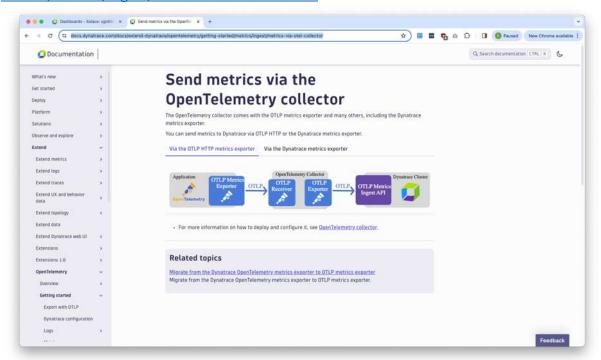
4.3 Dynatrace



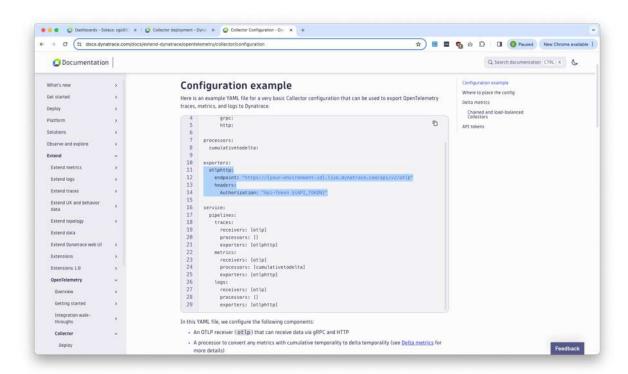
https://docs.dynatrace.com/docs/extend-dynatrace/extend-metrics/ingestion-methods/opentelemetry

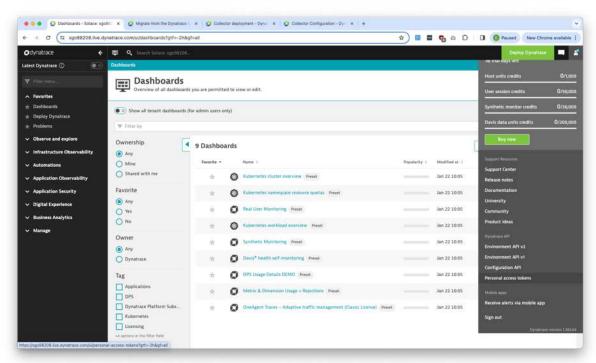


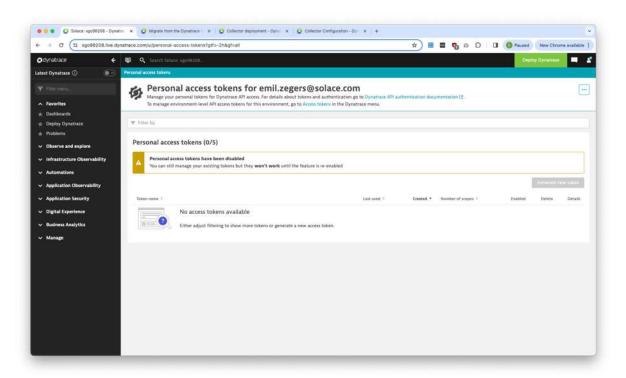
https://docs.dynatrace.com/docs/extend-dynatrace/opentelemetry/gettingstarted/metrics/ingest/metrics-via-otel-collector

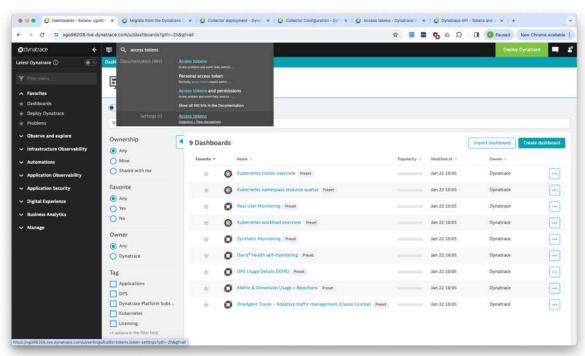


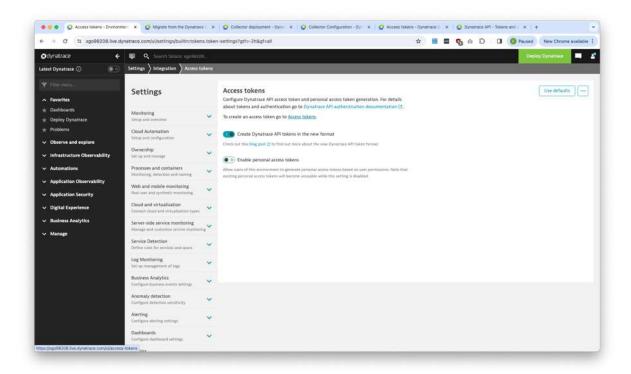
https://docs.dynatrace.com/docs/extend-dynatrace/opentelemetry/collector#example-configuration

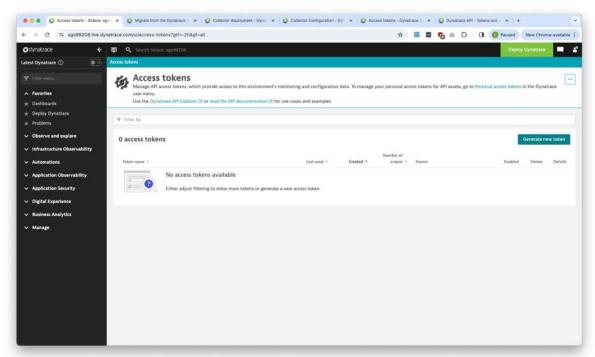






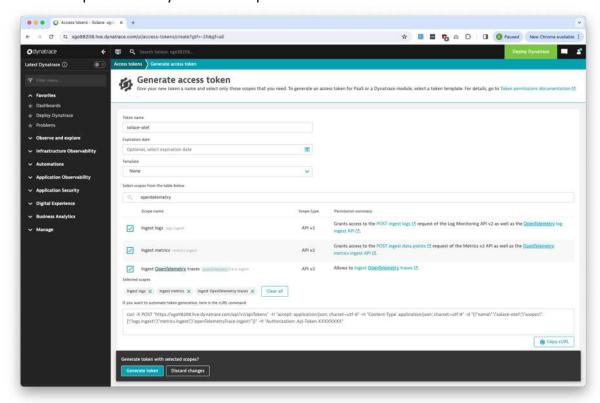




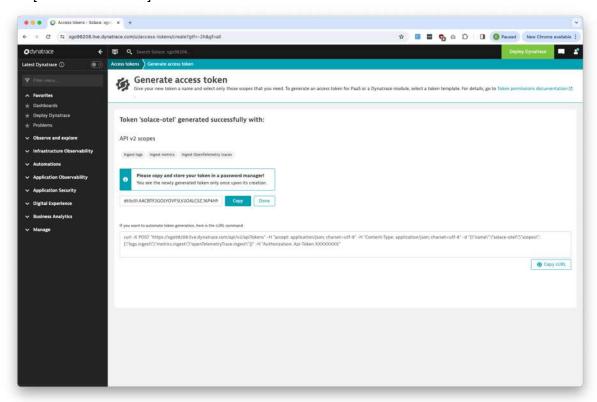


Token name: solace-otel

Search for OpenTelemetry and add Scopes

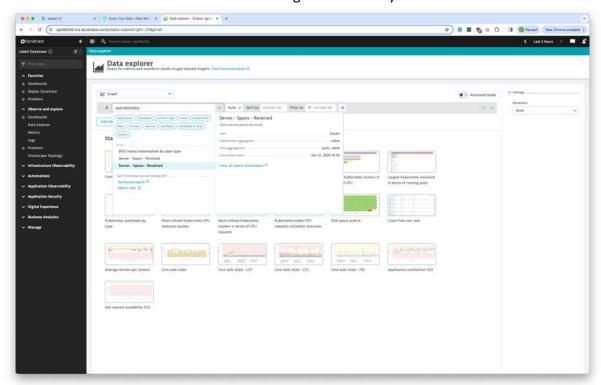


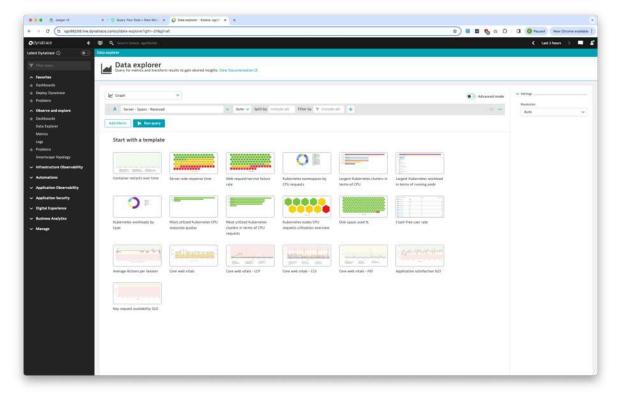
Click [Generate token]



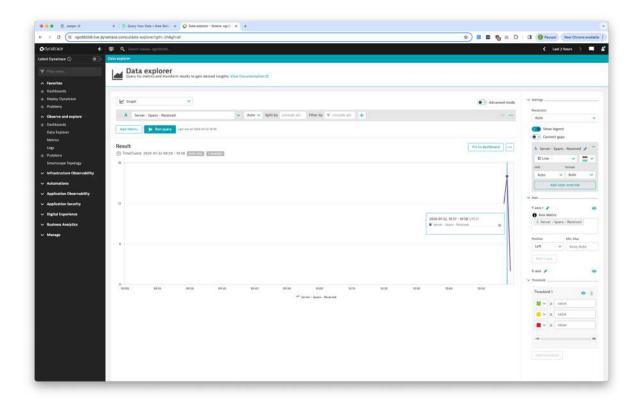
Copy token and add to YAML file.

Now send some events with SDKPerf resulting in traces in Dynatrace.

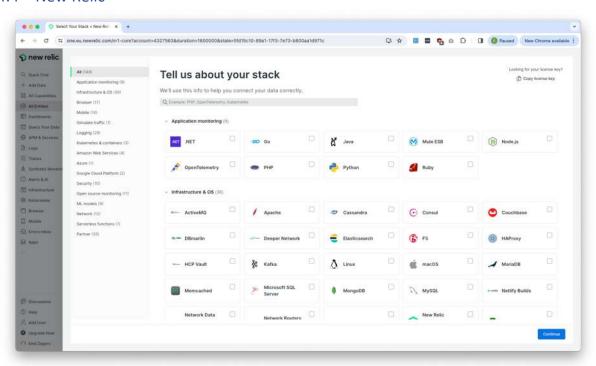


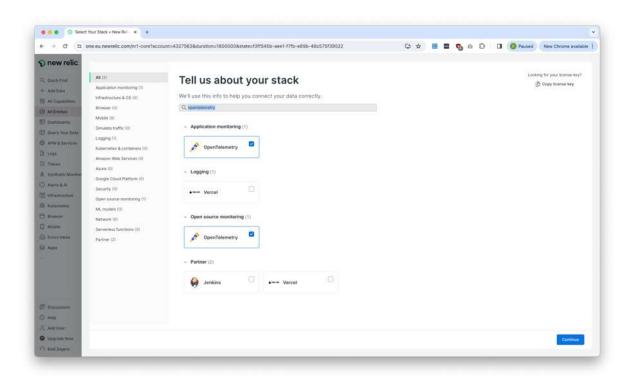


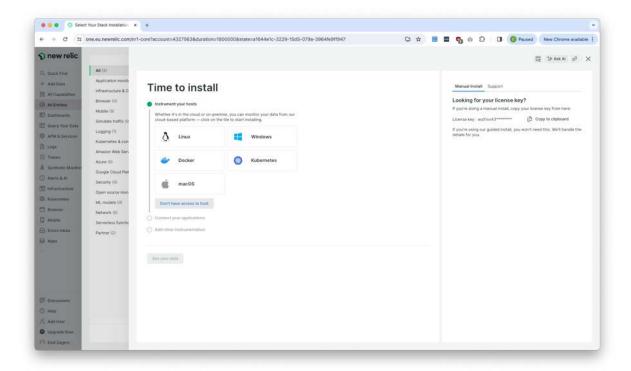
Click [Run query]

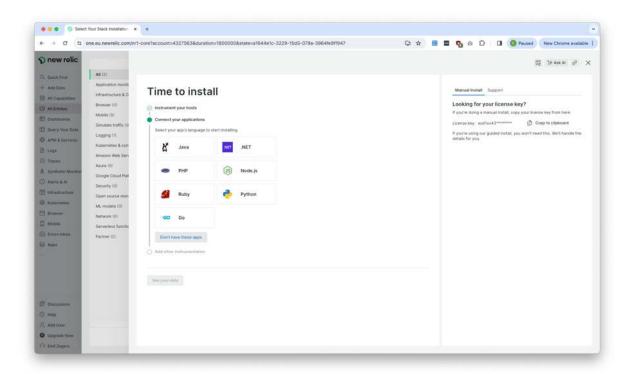


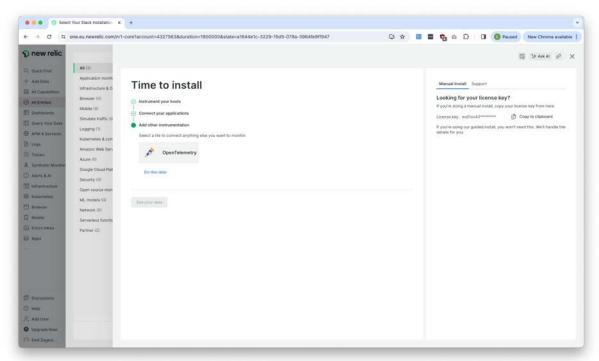
4.4 New Relic



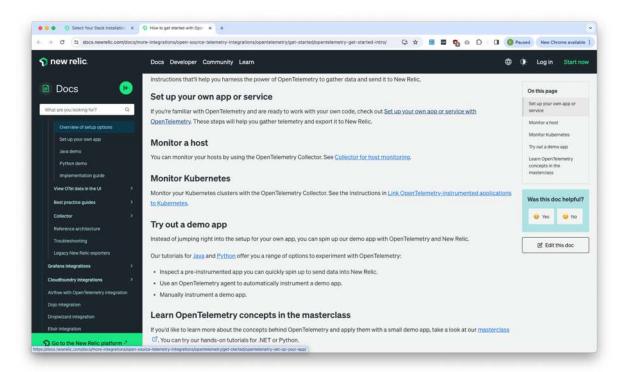




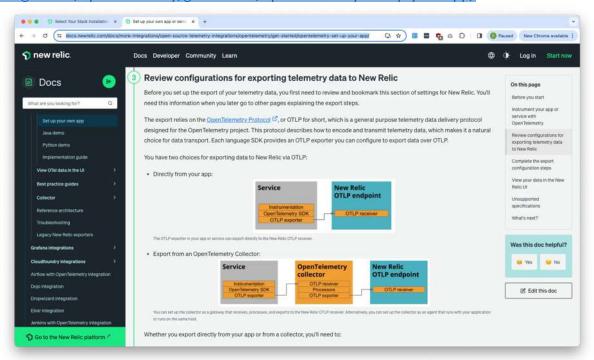




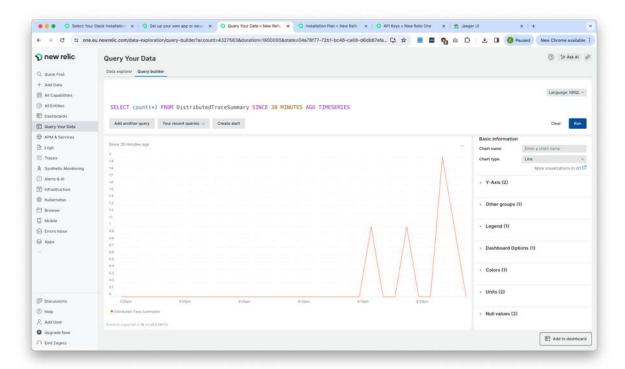
https://docs.newrelic.com/docs/more-integrations/open-source-telemetry-integrations/opentelemetry/get-started/opentelemetry-get-started-intro/



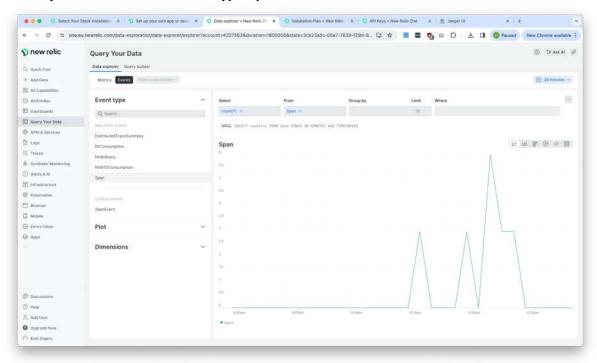
https://docs.newrelic.com/docs/more-integrations/open-source-telemetry-integrations/opentelemetry/get-started/opentelemetry-set-up-your-app/

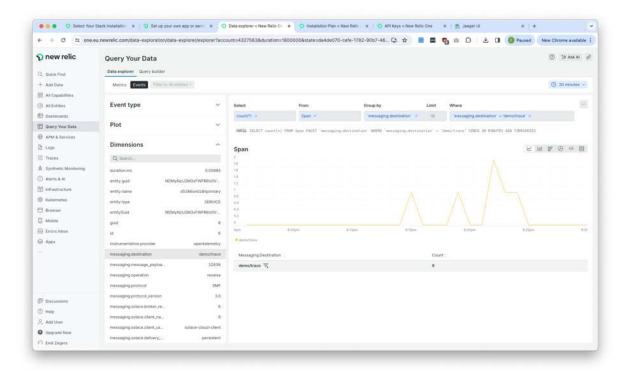


See YAML example at https://docs.newrelic.com/docs/more-integrations/open-source-telemetry-integrations/open-source-telemetry-integrations/opentelemetry/collector/opentelemetry-collector-basic/



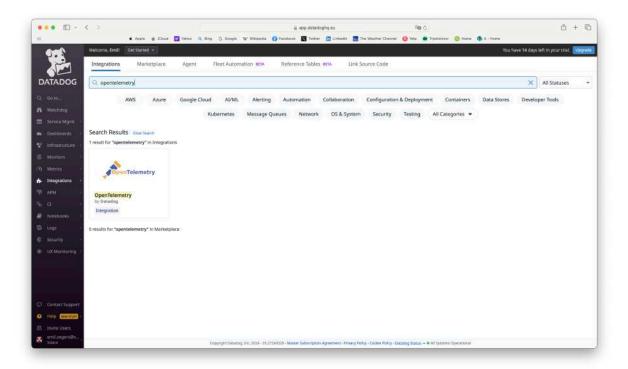
In Query Your Data select Event Type Span

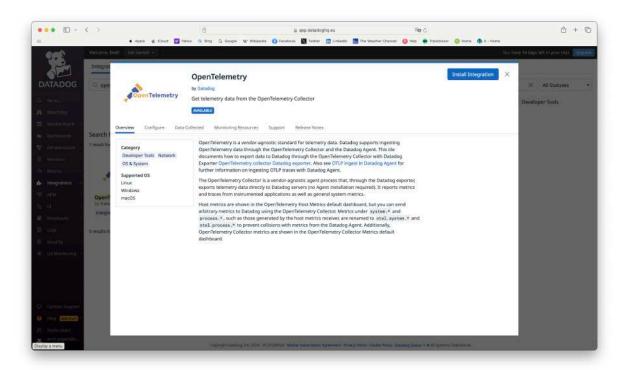


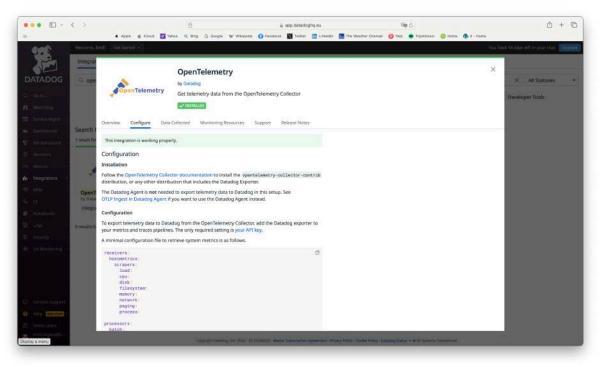


4.5 DataDog

NOTE: no time yet to add... Keep an eye on updates.







exporters:
 datadog:
 api:

key: "<Your API key goes here>"

service:
 pipelines:
 metrics:

receivers: [hostmetrics]
processors: [batch]
exporters: [datadog]

4.6 Splunk

NOTE: no time yet to add... Keep an eye on updates.

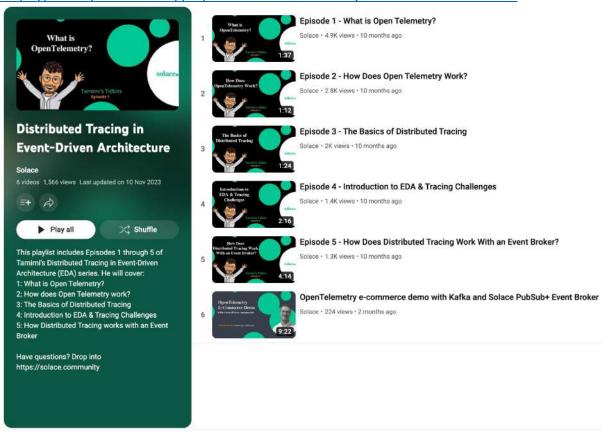
TODO: need for enterprise cloud package with Splunk?

5 Resources

https://github.com/taatuut/clear-agnostic

The repo also contains this document and the deck on Distributed Tracing used at the Solace Connect user group in Amsterdam on January 25th, 2024 https://solace.com/event/solace-connect-user-group-benelux-2024/

https://www.youtube.com/playlist?list=PLY1Ks8JEfJR7jWm3aafht9cou2oleB Ef



OpenTelemetry e-commerce demo with Kafka and Solace PubSub+ Event Broker https://www.youtube.com/watch?v=RIHQGVS5KNM