

Reason for registering (tick all boxes that apply)

☐ Kidney patient

☐ Blind

☐ Speech difficulties

☐ Dementia

☐ Partially sighted

☐ Physical impairment

☐ Families with children under 5

☐ Hearing loss or deafness

☐ Mental health

Medical equipment/aids (that rely on electricity or water)

If English is not your first language, please tell us what is

What signing this form means to you


By signing this form, you confirm that you understand we may need to pass your details to third parties during an emergency. This may include the British Red Cross, local authorities or emergency services. If you have a nominated contact, you're giving your explicit consent for us to talk to them about your priority services on your behalf. This may mean we share information about you and your supply with them.

Print name

Signed

Date

For information on how we collect, store and process your data, see our privacy notice at [SSEN.co.uk/PrivacyNotice/](#) or contact us to request a paper copy. If you no longer need priority services, call 0800 294 3259 or email [networks.priority.services@sse.com](mailto:networks.priority.services@sse.com) and we'll remove you from the register.



### Your data

Please tick if you'd like us to share your information (including details of your reason for registering) with the organisations listed below for use on their priority services registers:

☐ Thames Water

☐ My energy supplier and/or gas transporter

PERFORATED EDGE

Protecting your data

Please don't worry – we take data protection very seriously. We'll make sure we keep any details you share with us safe and confidential.

Helping you plan ahead

If you use a dialysis machine or other medical equipment at home, we'll give you plenty of notice before we start any planned work.

Preparing for every eventuality

If your lights go out or your water stops flowing for a prolonged period of time, we'll aim to provide portable generators or bottled water as quickly as we can.

Extra support when you need it most

Joining our priority services register gives you extra peace of mind in emergencies.



Caring for people with kidney disease

Working in partnership to support your needs



# Your peace of mind is our priority

The Renal Association, The National Kidney Federation and Kidney Care UK are working in partnership with Thames Water and Scottish and Southern Electricity Networks (SSEN) to offer you extra support if you need it.



## Find out whether you're entitled to:

- Benefits
- Discounted bills
- Funding for energy-saving measures at home



## Learn how to:

- Save water and energy
- Switch energy suppliers
- Make the most of your heating, hot water and thermostats in your home

Call us for a free benefit check on

 03301 359 110



## Join our priority services register for peace of mind



## Rely on:

- Portable generators or bottled water in emergencies whenever possible
- Proactive support during planned work
- Personalised communications
- A dedicated priority phone line

To register today, fill in the attached form or visit

 [thameswater.co.uk/ssen](https://thameswater.co.uk/ssen)

# Register for priority services

## Contact details

For the person who may need extra help during a power cut or water supply interruption

Title	First name	Surname	Postcode
Address			
Home phone			
Mobile phone			
Textphone			



## Your doorstep password

If you'd like us to use a password when we visit you, please enter it here:

(Maximum 8 characters)

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## My nominated contact (if applicable)

A friend or family member who we can contact about your priority services as well as power or water disruptions in your area

Title	First name	Surname	Postcode
Address			
Home phone			
Mobile phone			
Textphone			
Relationship			



## Please complete and return to:

Priority Services  
Scottish and Southern Electricity Networks  
FREEPOST, RTGH-TXST-ZAEG  
Inveralmond House  
200 Dunkeld Road  
Perth  
PH1 3AG