

Q1 - Monitoring

Considering that this involves important data with potential legal implications - it is important that we set the following requirements for the logging process:

- 1) We need to know whether jobs succeed or fail, and if they fail - which atomic operations in the database have been completed before failure.
- 2) We need to know some basic infrastructure data on when a job runs, so we can potentially correlate script failure with things such as cpu or storage.
- 3) We need to be able to see payment failures over time - both in total and per user to detect any suspicious activity as well as information about these transactions to further drill down into the cause and effect.
- 4) We need a historical audit trail that is trustworthy and easily queryable.
- 5) We need to send alerts whenever failures or suspicious activity happen.

As a general plan of attack - I would recommend the following:

- Make sure the script directly writes down its results into the DB into two new tables - one for total script results summaries - and one for each individual transaction done during execution. These tables can be linked to each other using foreign keys, as well as to other data such as user accounts.
 - This ensures a valid, trustworthy audit trail that follows data duplication, backup, restore rules etc. that are already in place
 - Since data is relationally linked, we can correlate data
 - If there are many failed transactions expected, a regular data archiving process can be set up.
- We then set up a logging framework such as the ELK stack or Grafana and connect the DB as a data source, as well as monitor the infrastructure where the script runs and the database infrastructure directly.
 - Since the DB is relational, we can easily query it and get our data in time series.
 - This allows us to aggregate data, spot trends and setup alerts as well as visualise the data for human use.

So - to answer the questions posed in the original assignment more directly:

**1) Which helpful data attributes would you extract from the cron process?
(should something be added in the code?)**

For the new database tables as output for the script, I would recommend at least the following columns:

Table 1 - PaymentMonitorJobs

- (PK) Id
- Date started
- Time spent running
- Total results uncovered
- Execution status (Success or failure)

Table 2 - PaymentMonitorResults

- (PK) Id
- (FK) JobID
- (FK) UserID
- (FK) PaymentID / SubscriptionId
- Timestamp
- Description of the change
- Previous State (If applicable, e.g. old ID)
- New State (If applicable, e.g. new ID)
- Action Type (delete, new or update)

2) What should be monitored in the infrastructure?

On both the server that runs the script as the actual database server, we should gather some basic metrics such as:

- CPU usage
- Memory usage
- Network usage
- Disk I/O usage
- Disk space usage

This would allow us to potentially correlate this issues with script failures, or even with original payment/subscription failures.

3) Which tools would you use in order to collect/monitor/present/notify?

I think you mentioned you already use Grafana, which would be good for this. Slack is also mentioned, which would be useful for sending alert notifications to.

4) Describe the setup and the work needed in order to implement it

- Setup the two new tables in the database
- Update the script to perform the new row inserts
- Install a Grafana setup, with agents on both the infrastructure machines
- Setup the infrastructure monitoring on Grafana
- Setup the SQL monitoring on Grafana
- Setup alerts for failures / suspicious activity.