

ChangeHealthcare/Optum: Provider Approving EPCS access and ID.me setup

i Change Healthcare/Optum has developed an EPCS mandate for all current and pending e-prescribing regulations by state. On January 1, 2023, EPCS will be enforced for all [Medicare Part D and Medicare Advantage prescription drug plans](#) to be transmitted electronically.

In addition to the federal government regulations, most U.S. states also have mandates for e-prescribing controlled medications. Many states have already enacted the mandates, with Minnesota being the first state in 2011 followed by many other states to date.

Providers must comply with the mandate and also register with and receive an ID number from the [DEA](#). In addition, compliance has multiple steps including two-factor authentication and other safety measures.

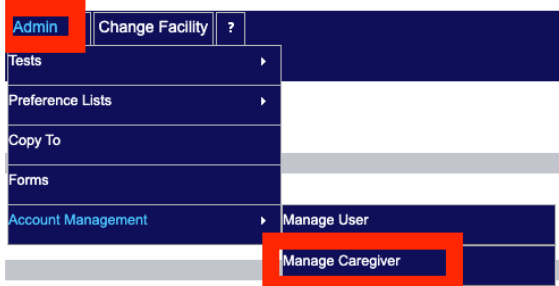
Instructions [🔗](#)

⚠️ Make sure that you clear your cache and that you are in the correct market before proceeding.

1. Sign into Optum's Clinical Exchange → [Click to open](#)

2. Go to the **Manage Caregiver** settings

a. **Admin** → **Account Management** → **Manage Caregiver**



b. Search for the desired provider's name

c. Confirm **"Approve"** is next to the provider's name

i.



3. Enter the EPCS pin given by IT and one time password from your authenticator app into the following fields and click "Approve".

Using One Time Passcode

Using Push Notification

2 Factor Authentication

Approving DEA Registrant: **Provider Name**

Provider EPCS PIN:

Select Device:

One Time Passcode:

The most recently added 2FA method will always be at the top of the list.

Approve

Note:

1: Complete approval using ID.me 2FA

2: By clicking the sign button you are attesting the digital signature representing your legal signature.

2 Factor Authentication

Approving DEA Registrant: **Provider Name**

Provider EPCS PIN:

Select Device:

Send Push Notification:

Note:

1: Complete approval using ID.me 2FA

2: By clicking the sign button you are attesting the digital signature representing your legal signature.



References:

The Format and Content of a DEA Number

F 5 2 4 5 6 7 8 9

1 2 3 4 5 6 7 8 9

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