





Status:	TICKET RESOLVED
Project:	Technology Operations Board
Components:	None
Fix versions:	None
Parent:	2024 Kindbody EMR Cutover

Type:	Clinic Launches	Priority:	High
Reporter:	Solounge Bowen	Assignee:	Solounge Bowen
Resolution:	Unresolved	Votes:	0
Labels:	ChangeHealth		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 K029_KBI Services_Add Site Lic_Wicker Park_Updated_022124.pdf  Screenshot 2024-07-15 at 9.31.12AM.png  image-20240716-153603.png  Screenshot 2024-07-16 at 10.35.35AM.png
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Issue links:	Blocks		
	blocks	TO-1868	CHC: Chicago Test Panels
	blocks	EC-348	Launch Change Healthcare setup for eL...
	Cloners		
	is cloned by	TO-643	Aurora Lab Launch
	Post-Incident Reviews		
	reviews	TO-644	O'Fallon Lab Launch
	reviews	TO-644	Geneva Lab Launch
	reviews	TO-645	Crest Hill Lab Launch
	reviews	TO-637	West Loop Lab Launch
	reviews	TO-638	Hoffman Estates Lab Launch
	reviews	TO-639	Glenview Lab Launch
	reviews	TO-640	Swansea Lab Launch
	reviews	TO-643	Aurora Lab Launch
	Problem/Incident		
	is caused by	TO-658	Have Chicago contracts signed
	is caused by	TO-654	Chicago User Access

Vendor / Issue Type:	Azalea, Break Fix, Change Healthcare/Optum, Cutover, EMR, Launch, Maintenance, Orchard/Trellis/Beckman, Process Improvement, Security/Credentialing
Key Performance Indicator:	Completion and accuracy of records, Data Quality & Safety Improvement, Improved User Experience
Secondary:	Jainea Williams (Inactive)
Office/Clinic Location:	IL-02 West Loop Clinic

Description

CHC Updates
<div><div><div><div>• 2/21-Submitted Intake Form</div><div>• 6/28- Submitted https://docs.google.com/spreadsheets/d/1rR8zIKfLs7tJTpjvsvusRklSso-aFBUz/edit#gid=1433106212</div><div>◦ Case Number 08370535</div></div><div><div>• Cases</div><div>◦ Quest- 08048546 [LIVE]</div><div>▪ 5/23- Submitted updated intake form with Quest ID</div></div></div></div>

- {{8/11- Confirmed Wicker Park location is live (Acct #: 73928364) }}
- Labcorp- **08048441 & 08572349** **[LIVE]**
 - Labcorp has denied approval for Account Number - **12056140 - Kindbody West Loop (Chicago)**. Confirm with LCA **[DONE]**
 - 9/15- Confirmed Wicker park go live date is 12/11
 - Donor Account
 - KindEOS #12068100 (Donor/Gestational Carrier): Naming Convention: Chicago - KindEOS/Donor - 12068100
 - Submitted intake form with updated info. Pending CHC update
- Natera- **08048570** **[LIVE]**
 - **2/24** - Martin confirmed submitting approval
 - 9/15- Confirmed Wicker park go live date is 12/11
- Orchard- **08454798** **[PENDING]**
 - 8/1- Submitted intake form with Orchard
 - 9/15- Confirmed Wicker park go live date is 12/11
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Internal Updates

- If you can get confirmation from the practice via email that they give the green light to remove 12037770 from **Chicago Wicker Park** and associate it to **Kindbody Glenview** we can then request for Labcorp approval. **[DONE]**
 - Confirm with Siraj
- Have to confirm if these Quest accounts APAL or only National with WDL as the lab code?
 - **[CONFIRM W/ JASMINE]**

Lab Updates

- Quest
 - **8/11**- Confirmed Wicker Park location is live (Acct #: 73928364)
- Labcorp
- **Natera**
 - **3/6**- Submitted Req #:53468
- Orchard
 - 2/21-Andy Provided contract
 - [K029_KBI Services_Add Site Lic_Wicker Park_Updated_022124.pdf](#)

Comments

Comment by [Automation for Jira](#) [06/Dec/23]

The linked issue - [EC-348](#) **[DONE]** has been resolved

Comment by [Automation for Jira](#) [06/Dec/23]

The linked issue - [TO-643](#) **[TICKET RESOLVED]** has been resolved

Comment by [Solounge Bowen](#) [26/Jun/24]

Update

- Sent an email to CHC to follow up on the newest go live date post CHC outage.
- Sent an email to Labcorp team (Steve and Annie) to update go live date and will need to finish testing for Labcorp to be live.

Comment by [Solounge Bowen](#) [09/Jul/24]

Submitted test orders to Labcorp for all Chicago sites:

New Order:

Kindbody West Loop

Req #:52207453

Accession #: Pending from Labcorp

Resulted Orders:

Kindbody Chicago-Wicker Park-12034340

Req #:52174477

Accession #: 18744510000

Kindbody Chicago-Glenview-12037770

Req #:52174563

Accession #:18744510010

Kindbody Chicago-Hoffman-12055730
Req #:52174653
Accession #:18744510030

Kindbody Chicago-Aurora-12070650
Req #:52175152
Accession #: 18744510020

Kindbody Chicago-Crest Hill-12082220
Req #:52175274
Accession #: 18744510050

Kindbody Chicago-Geneva-12082250
Req #:52175304
Accession #: 18744510040

Comment by Solounge Bowen [09/Jul/24]

Submitted updated intake form with Labcorp Donor Account information to CHC Case Number: 08572349

Comment by Solounge Bowen [11/Jul/24]


I've successfully tested and confirmed with Labcorp that the go live can be set to July 22,2024

Comment by Solounge Bowen [15/Jul/24]

Confirmed that we want to configure Wicker Park GeneScreen account

Genescreen client id (27695 for Wicker Park)


RE: GeneScreen Chicago Account ID Needed for Change Healthcare Configuration [ref:!00D3008KK.!5007V02ZYkJl:ref] External Inbox



Raza, Siraj F
Hi Jasmine and Solounge, I will keep you updated when we have completed PROD restoration of connectivity with Genescreen. Upcoming PTO: _____ Siraj


Fri, Jun 28, 2:37 PM ☆

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Solounge Bowen
Hi Siraj, I've confirmed that we would like to proceed with only one client ID 27695 for Wicker Park only . Thank you! -- Solounge Y. Bowen, CAPMSenior Technica

Fri, Jul 12, 4:09 PM (3 days ago) ☆



Raza, Siraj F
to me, Jasmine, Teresa, Optum

Hi Solounge,
Thank you for confirming. We are all set and ready for go live with the correct Genescreen client id (27695 for Wicker Park) associated to Kindbody Chicago site.

Have a wonderful weekend!

Fri, Jul 12, 4:54 PM (3 days ago) ☆ ☰

Comment by Solounge Bowen [16/Jul/24]

Laura sent over standard Trellis lab for Chicago locations. I've confirmed that Clinician matches this setup

<u>Test Name</u>	<u>Default Units</u>
AMH	ng/mL
DHE-S	ug/dL
E2	pg/mL
FRT4	ng/dL
HCG	mIU/mL
FSH	mIU/mL
LH	mIU/mL
PRL	ng/mL
Prog	ng/mL
Rub-IgG	IU/mL
Testo	ng/dL
TPOAb	IU/mL
TSH	uIU/mL
Vit D	ng/mL



Step 1 - Enter Data

Facility:Kindbody Chicago

Lab:Kindbody Laboratories

Step 2 - To Create a Client ID Specific List, Select a Client ID.

Client ID:

Step 3 - To Create a Caregiver Specific List, Select a Caregiver.

Caregiver:

Step 4 - Add Test Code to List

Test Code. Search for a Test Code.

Sort ByAlphaCustom

Remove SelectedSelect AllSavePrint

Test	Description
18 Test(s) In List:	
<input type="checkbox"/> AMH	Anti-Mullerian Hormone
<input type="checkbox"/> BHCG	Beta hCG, Quantitative
<input type="checkbox"/> CRYO	Cryopreservation
<input type="checkbox"/> CRYOSEMEN	Cryopreservation and Semen Analysis
<input type="checkbox"/> DHEA-S	DHEA
<input type="checkbox"/> E2	Estradiol Total
<input type="checkbox"/> FSH	Follicle-Stimulating Hormone
<input type="checkbox"/> FRT4	Free T4
<input type="checkbox"/> LH	Luteinizing Hormone
<input type="checkbox"/> PGN	Progesterone
<input type="checkbox"/> PRL	Prolactin
<input type="checkbox"/> RUB-IGG	Rubella-IgG
<input type="checkbox"/> SEMEN	Semen Analysis
<input type="checkbox"/> IUIREPORT	Sperm Prep
<input type="checkbox"/> TSH	Thyroid-Stimulating Hormone
<input type="checkbox"/> TESTO	Total Testosterone
<input type="checkbox"/> TPO	TPO
<input type="checkbox"/> VITDA	Vitamin D

Remove SelectedSelect AllSavePrint