Azalea (TO-1249) ITO-2388] Azalea/EMR: Mapping Patient's DOR to Azalea's Rendering Provider field Created: 10/Sep/24 Updated: 14/Mar/25 Status: TICKET RESOLVED Project: Technology Operations Board Components: None Fix versions: None Parent: Azalea

Type:	Maintenance	Priority:	Medium		
Reporter:	Solounge Bowen	Assignee:	Solounge Bowen		
Resolution:	Unresolved	Votes:	0		
Labels:	None				
Remaining Estimate:	0 minutes				
Time Spent:	15 minutes				
Original estimate:	Not Specified				

Attachments:	Screenshot 2024-09-10 at 10.10.07 AM.png Screenshot 2024-09-10 at 10.42.19 AM.png Screenshot 2024-09-10 at 11.00.07 AM.png Screenshot 2024-09-10 at 2.00.29 PM.png Screenshot 2024-09-10 at 2.05.08 PM.png Screenshot 2024-09-10 at 2.06.21 PM (f6fe35f0-8ee9-4c89-aa4e-eb02d482be71).png Screenshot 2024-09-10 at 2.06.21 PM.png Screenshot 2024-09-10 at 2.12.21 PM.png Screenshot 2024-09-10 at 2.27.24 PM.png Screenshot 2024-09-10 at 8.12.23 AM (3092f88c-77dd-4094-a581-2f013fb35241).png Screenshot 2024-09-10 at 2.27.24 PM (52cd89a3-8d50-45f4-b29f-a8e94e2a144f).png Screenshot 2024-09-10 at 3.00.19 PM.png				
Issue links:	Blocks				
	is blocked by	KE-13278	Push patient's DOR to Azalea	DONE	
	Problem/Incident				
	causes	TO-2382	Azalea: Financial Navigators needs to	TICKET RESOLVED	
	is caused by	TSD-38586	azalea needs to be Chi Kindbody locti	Escalated to Tech Ops	
	is caused by	TO-3179	Azalea: Sarah Ryerson- patients appea	TICKET RESOLVED	
Vendor / Issue Type:	Azalea, Break Fix				
Key Performance Indicator:	Completion and accuracy of records, Data Quality & Safety Improvement, Impact on cost of care, Improved User Experience				
KPI Measure:	Confirmed that the patient's DOR is now automatically mapped to Azalea as the rendering provider, eliminating manual entry by the billing team. Ticket successfully resolved and closed.				
Office/Clinic Location:	IL-02 West Loop Clinic				
Vendor Ticket ID:	00569656				
Completion date:	14/Mar/25 12:33 PM				

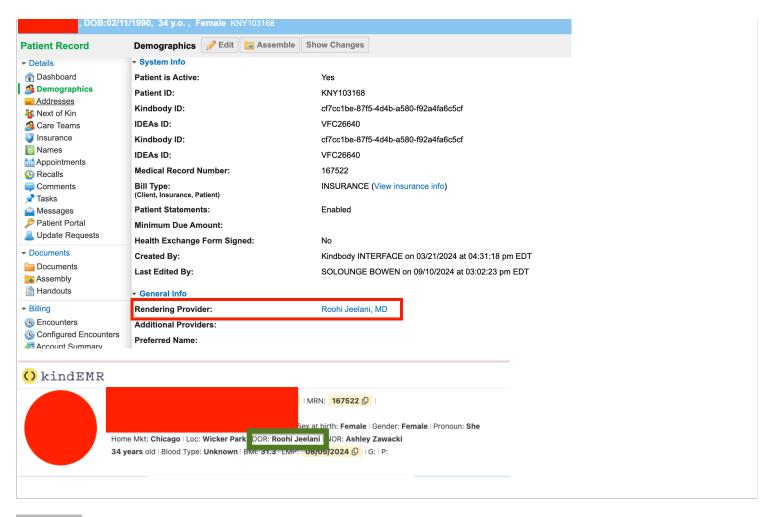
Description

Background: Financial Navigators are having to often check the demographics within Azalea for a patient they are about to verify. Within KindEMR, the DOR is automatically set to the provider and I wanted to know if there is any way to map the information from KindEMR to the patient's profile in Azalea. This will eliminate the manual labor of Billing team manually adding rendering provider under every patient

Navigation

• Patient > Search Patient Name > Demographic Tab

Example MRN: 167522



Comments

Comment by Solounge Bowen [17/Sep/24]

Contacted Marija and Engineering is now reviewing if this feature is available . Pending update

Comment by Solounge Bowen [27/Jan/25]

Followed up in Eng ticket for update on this feature

Comment by Elizabeth Garzon [12/Mar/25]

Hi Solounge Bowen this is now complete! We are now pushing the patient's DOR to azalea as the rendering provider.

Comment by Solounge Bowen [12/Mar/25]

Hi Elizabeth Garzon, AWESOME Thank you team!! Proceeding to close this ticket.

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