

Status:	TICKET RESOLVED
Project:	Technology Operations Board
Components:	None
Fix versions:	None
Parent:	2024 Kindbody EMR Cutover

Type:	Clinic Launches	Priority:	High
Reporter:	Automation for Jira	Assignee:	Solounge Bowen
Resolution:	Done	Votes:	0
Labels:	ChangeHealth, EMR		
Σ Remaining Estimate:	Not Specified	Remaining Estimate:	Not Specified
Σ Time Spent:	Not Specified	Time Spent:	Not Specified
Σ Original Estimate:	Not Specified	Original estimate:	Not Specified

Issue links:	Blocks			
	blocks	TO-634	KBV Cutover Location Launch (Setup)	TICKET RESOLVED
	blocks	POPS-749	Milwaukee, WI (10/10/23)	Done
	blocks	EC-252	MIL - EMR Cutover Clinic Launch	In Progress
	is blocked by	TO-945	Milwaukee: User Access	TICKET RESOLVED
	Relates			
	relates to	TO-868	Kindbody Milwaukee Test Codes & Groups	TICKET RESOLVED
	relates to	TO-660	Set Up Milwaukee Provider's EPCS & ID...	TICKET RESOLVED
	relates to	TO-894	Milwaukee: TextExpander @ Phrases	TICKET RESOLVED
	relates to	TO-4057	KEMR- Add user to all KBV sites and I...	TICKET RESOLVED

Sub-tasks:	Key	Summary	Type	Status	Assignee
	TO-729	Create consents and their to-do's	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-730	Sign contract to order lab equipment	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-731	Kick off Endo Lab Launch Worklist	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-732	Add Azalea identifiers for Location &...	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-733	Launch Change Healthcare setup for eL...	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-734	Launch Change Healthcare setup for eRx	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-735	Contact Lab to setup contract and obt...	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-736	Add Host Code in Trellis	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-737	Orchard Kick Off Meeting to confirm S...	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-738	Review ODE Server Requirements (VM)	Sub-task	TICKET RESOLVED	John Trahan
	TO-739	Document which PC the ODE is on and h...	Sub-task	Rejected	John Trahan
	TO-740	Add Location to Trellis	Sub-task	TICKET RESOLVED	John Trahan
	TO-741	Create Device Engine in Trellis	Sub-task	TICKET RESOLVED	John Trahan

	TO-742	Install Device Engine on VM	Sub-task	TICKET RESOLVED	John Trahan
	TO-743	Add Testing Facility to Location	Sub-task	TICKET RESOLVED	John Trahan
	TO-744	Add Manual Instrument to Location	Sub-task	TICKET RESOLVED	John Trahan
	TO-745	Add Instrument to Location (physical ...	Sub-task	TICKET RESOLVED	John Trahan
	TO-746	Set up Network and VPN	Sub-task	TICKET RESOLVED	Melissa Kopena
	TO-747	Add Payers to EMR Market	Sub-task	Rejected	Solounge Bowen
	TO-748	Add Facility OJID / CHC Facility Iden...	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-749	Add Ephemeral User Access	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-750	Request Test Panels to be built	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-751	Provide CHC Unique Prefix	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-752	End to End Testing KEMR -> Trellis En...	Sub-task	TICKET RESOLVED	John Trahan
Vendor / Issue Type:	Change Healthcare/Optum				
Key Performance Indicator:	Completion and accuracy of records				
KPI Measure:	Ensured all lab vendors are configured with the KEMR and that all users are assigned in their respective roles with Kindbody's 3rd party vendors by go live				

Description

Purpose:

Complete the steps needed for completing a Clinic Launch.

Use Clinic Launch SOP for reference

<https://kindbody.atlassian.net/wiki/spaces/TechOps/pages/1716650005/Change+Healthcare+New+Clinic+Launch>

Locations/Clinics

Markets	Facilities	Functions	Go Live Status
Vancouver, Oregon	Vancouver		[DONE/LAUNCHED]
Detroit	Detroit		[DONE/LAUNCHED]
Milwaukee	Milwaukee		[DONE/LAUNCHED]
Chicago	<ul style="list-style-type: none"> Aurora Crest Hill Geneva Wicker Park West Loop Hoffman Estate Glenview 	<ul style="list-style-type: none"> Aurora - Monitoring/sperm prep Crest Hill- Batch cycles Geneva- Monitoring/ sperm prep Wicker Park - DXI Beckmans are located here and does all of the testing for West Loop and Glenview West Loop - Retrieval's / transfer/hysteros Hoffman E- Monitoring/ sperm prep , Beckmans are located here and runs all of the other sites blood Glenview - Monitoring only 	[IN PROGRESS]
St.Louis, Missouri	<ul style="list-style-type: none"> Swansea Lindbergh (Creve Couer) O'Fallon [NO NEED TO SET UP] Mercy Hospital[NO NEED TO SET UP] Missouri Baptist [NO NEED TO SET UP] 		[DONE/LAUNCHED]

Intake Forms

→ https://docs.google.com/spreadsheets/d/1i8D6u_hVElp8kx9EVaFm57QgtHWbZ5e82sxobfrLTpw/edit#gid=144387336

→ <https://docs.google.com/spreadsheets/d/1xgBUIHAXI1svMPNSAxxFRihrRuiNoCF9/edit#gid=1692386411>

References

→ <https://docs.google.com/spreadsheets/d/1qEEUNvukW-FXq5D5QNs-vSgXu0f6zkAlb9gTySiWt3E/edit#gid=817756777>

CHC Update

- 9/26 - Confirmed new go live date for **October 3, 2023** to Siraj
- 7/7- Submitted Intake forms (Lab & Rx) into SST & CHC
 - SST Request # 1562113
- Cases
 - **QUEST-**
 - 7/20- Since Quest client id 73928365 is a National/Enterprise account, Quest has informed that the channel partners should inform their clients to reach out to their Quest sales rep directly so the Quest sales rep can initiate the request.
 - Bobby has submitted this and confirmed they have 2 acct #'s
 - 8/14- Submitted an updated intake form that included a new Quest client ID that should be used
 - 8/16- Confirmed with CHC to cancel initial acct that was set w/ Quest
 - 8/29- CHC confirmed that this is a national acct and KB would have to contact Quest Rep[**CONTACTED**]
 - 9/5- Test not required[**CONFIRMED GO LIVE 10/10**]
 - **LABCORP-**
 - 8/1- Submitted test req : 49190774
 - 8/14- Pending updates from Bobby for the newest client ID from Labcorp
 - 8/29- CHC confirmed pending approval [**CONTACTED**]
 - 9/5- Submitted test order → **Req #:49601392 ----Accession: 24844511030**
 - 9/5 [**CONFIRMED GO LIVE 10/10**]
 - **NATERA-**
 - 8/14- Submitted an updated intake form that included a new Natera client ID that should be used
 - 8/29- CHC confirmed pending approval[**CONTACTED**]
 - 8/30- Submitted test order → **Req #:67585 ---- Accession: 2023161828**
 - 9/5- [**CONFIRMED GO LIVE 10/10**]
 - **ORCHARD**
 - 9/5- [**CONFIRMED GO LIVE 10/10**]

Lab Update

- **QUEST-**
 - 8/29- Bobby requested new interface for this acct, Belinda confirmed this is processed.
- **LABCORP-**
 - 8/17- Confirmed with Annie that we would like to have initial acct cancelled so that we can proceed with setting up the new account that has been requested for this site
 - 8/29- Contacted Annie and Mike to escalate approval. Mike confirmed approval has been sent to CHC
 - 8/31- Submitted test order → **Req #:49190774 ----Accession: 21444511000**
- **NATERA-**
 - 8/29- Contacted Aryn to escalate approval
 - 8/30- Submitted test order → **Req #:67585**

Internal Update

- 5/17- Pending lab acct #'s so that I can submit intake form to CHC
- 7/10- Added all Milwaukee users/providers to CHC, some are pending EMR access
 - https://docs.google.com/spreadsheets/d/1KITZaCE8YBFuOWGK6Wz0TkOfvTQCrQ_5h38bq1QHztQ/edit#gid=1124482245
- 7/20- Bobby & Katie informed me that the current Milwaukee site will remain operational until TBD time. The best route will be creating new acct #'s for this site completely

Comments

Comment by [Automation for Jira](#) [05/Sep/23]

The linked issue - [TO-915](#) [**TICKET RESOLVED**] has been resolved