

2024 Kindbody EMR Cutover (TO-646)

[TO-637] West Loop Lab Launch

Created: 21/Feb/23 Updated: 22/Jul/24 Due: 29/Jul/24

Status:

TICKET RESOLVED

Project:

Technology Operations Board

Components:

None

Fix versions:

None

Parent:

2024 Kindbody EMR Cutover

Type:

Clinic Launches

Priority:

High

Reporter:

Solounge Bowen

Assignee:

Solounge Bowen

Resolution:

Unresolved

Votes:

0

Labels:

ChangeHealth

Remaining Estimate:

Not Specified

Time Spent:

Not Specified

Original estimate:

Not Specified

Issue links:

Blocks

blocks

EG-348

Launch Change Healthcare setup for eL...

Done

Post-Incident Reviews

is reviewed by

TO-635

Kindbody Chicago- Wicker Park Lab Launch

TICKET RESOLVED

Vendor / Issue Type:

Azalea, Break Fix, Change Healthcare/Optum, Cutover, EMR, Launch, Maintenance, Orchard/Trellis/Beckman, Process Improvement, Security/Credentialing

Key Performance Indicator:

Completion and accuracy of records, Data Quality & Safety Improvement, Improved User Experience

Secondary:

Jainea Williams (Inactive)

Office/Clinic Location:

IL-02 West Loop Clinic

Description

CHC Updates

- 2/21-Submitted Intake Form
- 6/28- Submitted <https://docs.google.com/spreadsheets/d/1rR8zIKfLs7tJTpjyvusRklSso-aFBUz/edit#gid=1433106212>
  - Case Number 08370535
- Cases
  - Quest- 08048546 [ LIVE ]
    - 5/23- Submitted updated intake form with Quest ID
    - {{8/11- Confirmed Wicker Park location is live (Acct #: 73928364) }}
  - Labcorp- 08048441 & 08572349[ LIVE ]
    - Labcorp has denied approval for Account Number - 12056140 - Kindbody West Loop (Chicago). Confirm with LCA [ DONE ]
    - 9/15- Confirmed Wicker park go live date is 12/11
    - Donor Account
      - KindEOS #12068100 (Donor/Gestational Carrier): Naming Convention: Chicago - KindEOS/Donor - 12068100
        - Submitted intake form with updated info. Pending CHC update
  - Natera- 08048570[ LIVE ]
    - 2/24 - Martin confirmed submitting approval
    - 9/15- Confirmed Wicker park go live date is 12/11
  - Orchard- 08454798[ PENDING ]
    - 8/1- Submitted intake form with Orchard
    - 9/15- Confirmed Wicker park go live date is 12/11
  -

Internal Updates

- If you can get confirmation from the practice via email that they give the green light to remove 12037770 from **Chicago Wicker Park** and associate it to **Kindbody Glenview** we can then request for Labcorp approval. **[ DONE ]**
  - Confirm with Siraj
- Have to confirm if these Quest accounts APAL or only National with WDL as the lab code?
  - **[ CONFIRM W/ JASMINE ]**

#### Lab Updates

- Quest
  - **8/11-** Confirmed Wicker Park location is live (Acct #: 73928364)
- Labcorp
- **Natera**
  - **3/6-** Submitted Req #:53468
- Orchard
  - 2/21-Andy Provided contract
    - [^K029\_KBI Services\_Add Site Lic\_Wicker Park\_Updated\_022124.pdf]

#### Comments

Comment by [Automation for Jira](#) [ 06/Dec/23 ]

The linked issue - [EC-348](#) **[ DONE ]** has been resolved

Comment by [Solounge Bowen](#) [ 09/Jul/24 ]

Submitted test orders to Labcorp for all Chicago sites:

New Order:

Kindbody West Loop

Req #:52207453

Accession #: Pending from Labcorp

Resulted Orders:

Kindbody Chicago-Wicker Park-12034340

Req #:52174477

Accession #: 18744510000

Kindbody Chicago-Glenview-12037770

Req #:52174563

Accession #:18744510010

Kindbody Chicago-Hoffman-12055730

Req #:52174653

Accession #:18744510030

Kindbody Chicago-Aurora-12070650

Req #:52175152

Accession #: 18744510020

Kindbody Chicago-Crest Hill-12082220

Req #:52175274

Accession #: 18744510050

Kindbody Chicago-Geneva-12082250

Req #:52175304

Accession #: 18744510040

Comment by [Solounge Bowen](#) [ 09/Jul/24 ]

Submitted updated intake form with Labcorp Donor Account information to CHC Case Number: 08572349

Comment by [Solounge Bowen](#) [ 10/Jul/24 ]

Recieved results for West Loop location. Sent over to Labcorp

Kindbody West Loop

Req #:52207453

Accession #: 191445110207

Comment by [Solounge Bowen](#) [ 11/Jul/24 ]

I've successfully tested and confirmed with Labcorp that the go live can be set to July 22,2024

