

[TO-3686] <a href="#">Trellis- Correct lab report need to pushed to patient chart</a> Created: 20/Mar/25 Updated: 20/Mar/25			
Status:	TICKET RESOLVED		
Project:	<a href="#">Technology Operations Board</a>		
Components:	None		
Fix versions:	None		
Type:	Submit a request or incident	Priority:	High
Reporter:	<a href="#">Luis Velazquez</a>	Assignee:	<a href="#">Solounge Bowen</a>
Resolution:	Unresolved	Votes:	0
Labels:	lab		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	Screenshot 2025-02-13 at 9.31.24AM.png            Screenshot 2025-02-13 at 9.35.59AM (6871169f-ba9c-42e0-8da3-64973fbb9436).png            Screenshot 2025-02-13 at 9.35.59AM.png            Screenshot 2025-03-20 at 12.23.27 PM.png		
Issue links:	<b>Post-Incident Reviews</b>		
	is reviewed by	<a href="#">TO-3687</a>	SOP: Trellis - How to push an order r... To Do
	<b>Problem/Incident</b>		
	causes	<a href="#">TSD-42478</a>	Provider Ticket - Correct lab report On Hold
	<b>Relates</b>		
	relates to	<a href="#">KE-14794</a>	EMR > Correct lab report To Do
	relates to	<a href="#">TSD-42478</a>	Provider Ticket - Correct lab report On Hold
Request participants:	None		
Organizations:	None		
Vendor / Issue Type:	Break Fix, Maintenance, Orchard/Trellis/Beckman		
Key Performance Indicator:	Completion and accuracy of records, Data Quality & Safety Improvement, Improved Patient Experience		
KPI Measure:	Reviewed patient MRN: 226377 and successfully pushed corrected lab results for Order ID: 01305-BP-25035, Sample ID: 25035000309, into KEMR. Confirmed that updated results are now visible in the patient's chart.		
Office/Clinic Location:	NY-02 Bryant Park		
Completion date:	20/Mar/25 12:34 PM		

#### Description

Unfortunately Trellis labels for two blood samples for pts 20370 and 226377 were swapped at time of blood draw on 2/4/25, and incorrect lab results were released for their tests performed that day. The lab reports were corrected in Trellis, but I can't remove the incorrect lab reports from the KindEMR.

Is there any way to delete and then re-release the lab report from Trellis? If not, will need to delete the affected lab results entirely from the EMR and upload manually.

Affected sample IDs:

25035000309

25035000308

Affected tests were Estradiol, Follicle-Stimulating Hormone, Luteinizing Hormone, Progesterone. Did not affect the AMH result for these samples that was released today.

Comments

Comment by [Solounge Bowen](#) [ 20/Mar/25 ]

I've looked into the profile of patient MRN:226377 and proceed to push the results of

**Order ID:** 01305-BP-25035

**Sample ID:** 25035000309

Comment by [Solounge Bowen](#) [ 20/Mar/25 ]

Confirmed order was successfully pushed into KEMR and is now showing in the patient's chart

DOB: 05/01/1982 | MRN: 226377

CIGNA

Gender: Not answer | Pronoun:

Home Mkt: New York | Loc: | DOR: Aimee Seungdamrong | CCOR: Lissette Serrano

42 years old | Blood Type: O Pos | BMI: 24.1 | LMP: 01/28/2025 | G: 1 | P: 1001

2025 VOB COMP

Fibroid UT; AFC: 3-4; recheck vit D week of 4/14/25

Lab Orders

Check for new results

Order New Lab

Test name...

Search

Order	Reports	Abnormal?	Ordering Provider	Collected By	Collection	Received	Status	Organization Name
25035000309	Result Summary PDF	No	MAURA TIERNEY	Joana Zamora	2/04/25 6:00 AM	3/20/25 8:13 AM	Results Received	KEMR BP
<div>Test Name(s)</div> <ul style="list-style-type: none"><li>Anti-Mullerian Hormone</li><li>Estradiol</li><li>Follicle-Stimulating Hormone</li><li>Luteinizing Hormone</li><li>Progester...</li></ul>								