Trellis: Manually Pushing Results into Kindbody EMR

This guide explains how to manually push results from Trellis into the Kindbody EMR system. This process ensures that patient records are updated accurately when automatic syncing does not occur.
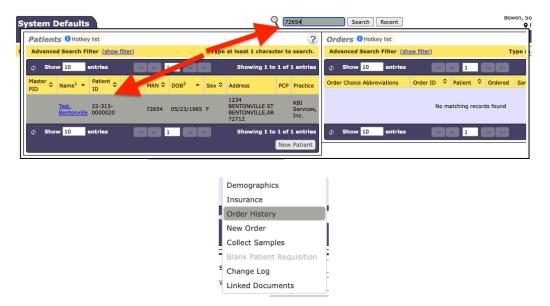
> ⚠️ **When to Use This Process** 🔗
>
> - If results are missing from the EMR after processing in Trellis.
> - If an automatic sync issue occurs and manual intervention is required.
> - If results need to be pushed immediately for patient care.

📘 Instructions 🔗

1. **Log in to Trellis** → **Link to Trellis**
   - Navigate to the Trellis system and sign in using your credentials.

2. **Locate the Patient's Results**
   - Use the search function to find the patient by name, ID, or order number.
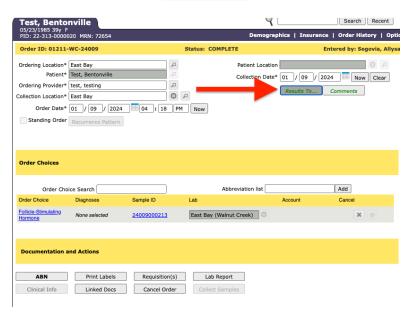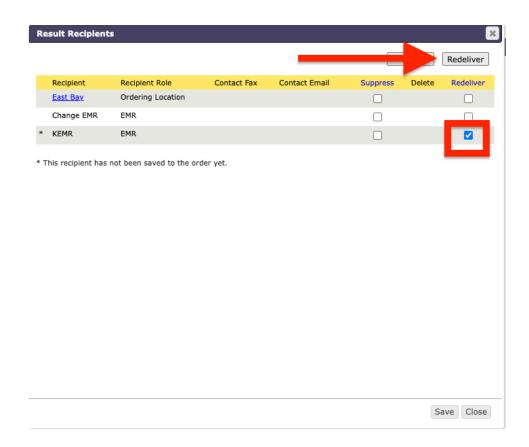   - Confirm that the results are available and correct and select **Order History**

3. **Initiate the Manual Push**
   - Select the patient's record.
   - Click on the option to **Result To** and select the **Redeliver box to KEMR** (terminology may vary based on system updates).

Test, Bentonville
05/23/1985 39y F
PID: 22-313-0000020 MRN: 72654

Search | Recent

Demographics | Insurance | Order History | Options

Order History Filter (show filter)

Cumulative

KBI Services, Inc.: Test, Bentonville / Patient ID: 22-313-0000020 / MRN: 72654

View Archive

Total rows selected: 0 | Clear

Show 10 entries

| 1 |

Showing 1 to 5 of 5 entries

Order ID	Order Choice Abbreviations	Order Date	Ordering Provider	Status
01190-FI-24093	E2 (R), FSH (R)	04/02/2024 11:43AM	test, testing	Collection Pending, No Results
01213-RL-24089	BHCG (R), E2 (R), FSH (R), LH (R), PGN (R)	03/29/2024 12:59PM	Staff Member, Unknown	Partial Results
01211-WC-24009	FSH (R)	01/09/2024 4:18PM	test, testing	Complete
01000-EN-22347	AMH (R), LH (R), BHCG (R), E2 (R)	12/13/2022 1:37AM	Westphal, Lynn, REI	Partial Results
01095-OU-22313	BHCG (R), E2 (R), FSH (R), LH (R), PGN (R), SA (R)	11/09/2022 12:58PM	Parikh, Toral	No Results

Show 10 entries

| 1 |

Showing 1 to 5 of 5 entries

Review Order

Samples

Labels

Requisition

Change Log

Lab Report ►

Linked Documents

Lab Info Request

Work in Progress

Test, Bentonville
05/23/1985 39y F
PID: 22-313-0000020 MRN: 72654

Search | Recent

Demographics | Insurance | Order History | Optio

Order ID: 01211-WC-24009   Status: COMPLETE   Entered by: Segovia, Allysa

Ordering Location* East Bay
Patient* Test, Bentonville
Ordering Provider* test, testing
Collection Location* East Bay
Order Date* 01 / 09 / 2024 : 04 : 18 PM   Now

Standing Order   Recurrence Pattern

Patient Location
Collection Date* 01 / 09 / 2024   Now   Clear

Results To...   Comments

Order Choices

Order Choice Search   Abbreviation list   Add

Order Choice	Diagnoses	Sample ID	Lab	Account	Cancel
Follicle-Stimulating Hormone	None selected	24009000213	East Bay (Walnut Creek)		✕

Documentation and Actions

ABN	Print Labels	Requisition(s)	Lab Report
Clinical Info	Linked Docs	Cancel Order	Collect Samples

Result Recipients

Recipient	Recipient Role	Contact Fax	Contact Email	Suppress	Delete	Redeliver
East Bay	Ordering Location			☐		☐
Change EMR	EMR			☐		☐
* KEMR	EMR			☐		☑

Redeliver

* This recipient has not been saved to the order yet.

Save   Close

Redelivery Options

Do you wish to override the recipient's configuration and force delivery? Or do you wish to deliver based on the recipient's configuration?

Force delivery of preliminary and final order choices

Force delivery of final order choices
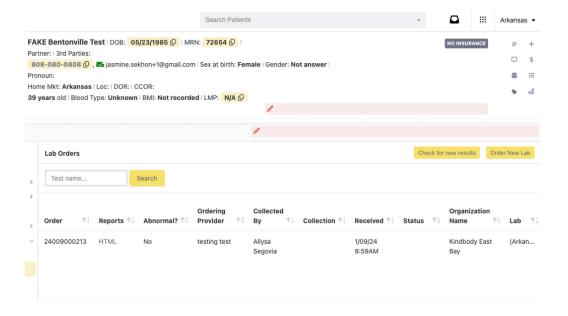
Redeliver normally

4. **Confirm in Kindbody EMR**
   - Log in to the Kindbody EMR system.
   - Navigate to the patient's chart and verify that the results appear correctly.

5. **Troubleshooting**
   - If the results do not appear after manual submission, wait a few minutes and refresh the EMR.

> ℹ Highlight important information in a panel like this one. To edit this panel's color or style, select one of the options in the menu.

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