

Status:	Waiting for Business
Project:	Technology Operations Board
Components:	None
Fix versions:	None
Parent:	2025 New Clinic Lab Launch

Type:	Clinic Launches	Priority:	Low
Reporter:	Automation for Jira	Assignee:	Solounge Bowen
Resolution:	Unresolved	Votes:	0
Labels:	ChangeHealth		
Σ Remaining Estimate:	Not Specified	Remaining Estimate:	Not Specified
Σ Time Spent:	Not Specified	Time Spent:	Not Specified
Σ Original Estimate:	Not Specified	Original estimate:	Not Specified

Issue links:	Relates				
	relates to POPS-697 Philadelphia, PA (6/6/23) In Progress				
Sub-tasks:	Key	Summary	Type	Status	Assignee
	TO-597	Create consents and their to-do's	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-598	Kick off Endo Lab Launch Worklist	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-599	Add Azalea identifiers for Location &...	Sub-task	TICKET RESOLVED	Krista Laitner
	TO-600	Complete ID.me and CHC setup for prov...	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-601	Launch Change Healthcare setup for eL...	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-602	Launch Change Healthcare setup for eRx	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-603	Add Payers to EMR Market	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-604	Add Facility OJID	Sub-task	TICKET RESOLVED	Solounge Bowen
Key Performance Indicator:	Completion and accuracy of records, Data Quality & Safety Improvement, Impact on cost of care, Improved User Experience				
Vendor Ticket ID:	Case Number 09127192				

Description

Purpose:

Complete the steps needed for completing a Clinic Launch.

Use Clinic Launch SOP for reference

<https://kindbody.atlassian.net/wiki/spaces/TechOps/pages/1716650005/Change+Healthcare+New+Clinic+Launch>

https://docs.google.com/spreadsheets/d/1_fXnVcwG6OVPZMOfcWhGr0CS16U2pe7eR9TN-FiDRYl/edit?pli=1#gid=2084059496

CHC Updates

- 2/3- Submitted Intake form (Lab)
- 2/7- Submitted Rx Intake form
 - Case # 08013975
- 2/13- Submitted updated intake form with Natera
- [Bioreference](#)
 - Case # 08014299

- 2/22 - Pending updates
- 4/25- Pending approval. refer CHC Onboarding Case # 08014299 for updates. [REJECTED]
- 7/26- Confirmed w/ Katie M. that Bioreference should not be set
 - **Case closed**
- [Labcorp](#)
 - **Case # 08018969**
 - 2/22 - Pending approval. Provide them **Labcorp Request ID - 729191** and reference CHC Onboarding Case # 08018969 so the LCA rep can follow up and escalate internally.
 - 5/17- Submitted test order → **Req #:48269014**[SUCCESS]
 - 5/31- Submitted test order for another acct → **Req #:48429232**
 - **6/1- Confirmed Go Live → 5/31/2023**
- [Quest](#)
 - **Case # 08006872**
 - 2/22 - Pending updates
 - 3/9- Confirmed no test is required and set to go live **3/24/2023**
- [Natera](#)
 - **Case # 08030497**
 - 2/22 - Pending updates
 - **3/9 - Went Live**
- [Orchard](#)
 - Pending signed contract [TO DO]

Internal Updates

11/15- Katie confirmed go live date has been pushed to possible March 2024

Lab Updates

- [Bioreference](#)
 - **Case # 08014299**
 - Case closed , Bioref no longer used
- [Labcorp](#)
 - **Case # 08018969**
 - **6/1- Confirmed Go Live → 5/31/2023**
- [Quest](#)
 - **Case # 08006872**
 - 3/9- Confirmed no test is required and set to go live **3/24/2023**
- [Natera](#)
 - **Case # 08030497**
 - **3/9 - Went Live**
- [Orchard](#)

Comments

Comment by [Solounge Bowen](#) [22/Jan/24]

Pending go live date. Once received from Katie I will pick back up on the Orchard Configuration

Comment by [Solounge Bowen](#) [08/Oct/24]

Still Pending go live

Comment by [Solounge Bowen](#) [15/Oct/24]

Submitted a CHC ticket requested Test Groups be built within facility

Case Number 09127192

Generated at Mon Mar 17 18:41:27 GMT 2025 by Solounge Bowen using Jira 1001.0.0-SNAPSHOT#100282-
rev:c25640cf5d9c9b732a2e3790a5dcaa6ff1457b49.