

Status:	TICKET RESOLVED
Project:	<a href="#">Technology Operations Board</a>
Components:	None
Fix versions:	None
Parent:	<a href="#">Azalea</a>

Type:	Maintenance	Priority:	Medium
Reporter:	<a href="#">Solounge Bowen</a>	Assignee:	<a href="#">Solounge Bowen</a>
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	0 minutes		
Time Spent:	15 minutes		
Original estimate:	Not Specified		

Attachments:	Screenshot 2024-09-10 at 10.10.07 AM.png  Screenshot 2024-09-10 at 10.42.19AM.png  Screenshot 2024-09-10 at 11.00.07AM.png  Screenshot 2024-09-10 at 2.00.29 PM.png  Screenshot 2024-09-10 at 2.05.08 PM.png  Screenshot 2024-09-10 at 2.06.21 PM (f6fe35f0-8ee9-4c89-aa4e-eb02d482be71).png  Screenshot 2024-09-10 at 2.06.21 PM.png  Screenshot 2024-09-10 at 2.12.21 PM.png  Screenshot 2024-09-10 at 2.27.24 PM.png  Screenshot 2024-09-10 at 8.12.23 AM (3092f88c-77dd-4094-a581-2f013fb35241).png  Screenshot 2024-09-10 at 2.27.24 PM (52cd89a3-8d50-45f4-b29f-a8e94e2a144f).png  Screenshot 2024-09-10 at 3.00.19 PM.png		
Issue links:	<b>Blocks</b> is blocked by <a href="#">KE-13278</a> Push patient's DOR to Azalea DONE <b>Problem/Incident</b> causes <a href="#">TO-2382</a> Azalea: Financial Navigators needs to... TICKET RESOLVED is caused by <a href="#">TSD-38586</a> azalea needs to be Chi Kindbody lociti... Escalated to Tech Ops is caused by <a href="#">TO-3179</a> Azalea: Sarah Ryerson- patients appea... TICKET RESOLVED		
Vendor / Issue Type:	Azalea, Break Fix		
Key Performance Indicator:	Completion and accuracy of records, Data Quality & Safety Improvement, Impact on cost of care, Improved User Experience		
KPI Measure:	Confirmed that the patient's DOR is now automatically mapped to Azalea as the rendering provider, eliminating manual entry by the billing team. Ticket successfully resolved and closed.		
Office/Clinic Location:	IL-02 West Loop Clinic		
Vendor Ticket ID:	00569656		
Completion date:	14/Mar/25 12:33 PM		

Background: Financial Navigators are having to often check the demographics within Azalea for a patient they are about to verify. Within KindEMR, the DOR is automatically set to the provider and I wanted to know if there is any way to map the information from KindEMR to the patient's profile in Azalea. This will eliminate the manual labor of Billing team manually adding rendering provider under every patient

- Patient > Search Patient Name > Demographic Tab

Example MRN: 167522

DOB:02/11/1990, 34 y.o., Female KNY103168

Patient Record

Demographics

Edit

Assemble

Show Changes

Details

Dashboard

Demographics

Addresses

Next of Kin

Care Teams

Insurance

Names

Appointments

Recalls

Comments

Tasks

Messages

Patient Portal

Update Requests

System Info

Patient is Active:

Patient ID:

Kindbody ID:

IDEAs ID:

Kindbody ID:

IDEAs ID:

Medical Record Number:

Bill Type:

Patient Statements:

Minimum Due Amount:

Health Exchange Form Signed:

Created By:

Last Edited By:

General Info

Rendering Provider:

Additional Providers:

Preferred Name:

Documents

Documents

Assembly

Handouts

Billing

Encounters

Configured Encounters

Account Summary

kindEMR

MRN: 167522

Sex at birth: Female | Gender: Female | Pronoun: She

Home Mkt: Chicago | Loc: Wicker Park | DOR: Roohi Jeelani | NOR: Ashley Zawacki

34 years old | Blood Type: Unknown | BMI: 31.3 | LMP: 08/05/2024 | G: | P:

Comments
Comment by Solounge Bowen [ 17/Sep/24 ]
Contacted Marija and Engineering is now reviewing if this feature is available . Pending update
Comment by Solounge Bowen [ 27/Jan/25 ]
Followed up in Eng ticket for update on this feature
Comment by Elizabeth Garzon [ 12/Mar/25 ]
Hi Solounge Bowen this is now complete! We are now pushing the patient's DOR to azalea as the rendering provider.
Comment by Solounge Bowen [ 12/Mar/25 ]
Hi Elizabeth Garzon , AWESOME Thank you team!! Proceeding to close this ticket.