IT/Hardware Request (TO-2383)

[TO-2390] IT: Order new Shipping Labels to West Loop and Silicon Valley Created: 10/Sep/24 Updated: 18/Sep/24

Status:	TICKET RESOLVED
Project:	Technology Operations Board
Components:	None
Fix versions:	None
Parent:	IT/Hardware Request

Type:	IT Request	Priority:	Low	
Reporter:	Ashley Wong	Assignee:	Solounge Bowen	
Resolution:	Unresolved	Votes:	0	
Labels:	None			
Remaining Estimate:	0 minutes			
Time Spent:	20 minutes			
Original estimate:	Not Specified			

Attachments:	Screenshot 2024-09-11 at 3.23.29 PM.png Screenshot 2024-09-11 at 3.42.37 PM.png Screenshot 2024-09-12 at 10.11.03 AM.png Screenshot 2024-09-13 at 9.24.04 AM.png		
Vendor / Issue Type:	Hardware Request		
Key Performance Indicator:	Impact on cost of care, Improved User Experience, IT		
Technical Resource:	Krista Laitner (Inactive)		
Office/Clinic Location:	CA-03 Silicon Valley / Los Altos		
Vendor Ticket ID:	0000037356 & 0000037357		

Description

Background: West Loop and Silicon Valley locations is request for new shipping labels to be sent to their clinic.

Link to Product: https://www.amazon.com/gp/product/B07QY487BC/ref=sw_img_1?smid=A3UM0A4GSTT61E&th=1

Issue created in Slack from a message.

Comments

Comment by Solounge Bowen [10/Sep/24]

Hi Ashley,

I've received the request to have new shipping labels sent to the West Loop and Silicon Valley locations. I've submitted this order via Hybrent currently pending approval. Once complete I'll provide the tracking information for both locations.

Purchase Orders:

- 0000037356
- 0000037357

Comment by Solounge Bowen [11/Sep/24]

Ashley Wong West Loop order has been approved. Pending Silicon Valley

Amazon order # 111-1468282-7301805

Request estimated delivery Thursday, Sep 12, 2024

Purchase Order / Reference: 0000037356

Items that will be shipped



Spartan Industrial - 2.25" X 1.25" Direct Thermal Labels, Perforated Barcode Address Labels, Compatible with Rollo & Zebra Desktop Printers - 10 Rolls, 1000/Roll

1 at \$34.55 \$34.55

Order details

Amazon order # 111-1468282-7301805

Request received on Tuesday, Sep 10, 2024 Purchase Order / Reference: 0000037356

Ship to

Solounge Bowen Vios West Loop 333 S. Desplaines Street Suite 201 Chicago, IL 60661 United States

Estimated Delivery Date - Rush Shipping

Thursday, Sep 12, 2024 10 AM - 3 PM

Buyer

Solounge Bowen on behalf of KBI Services, Inc.

cc: Krista Laitner

Comment by Solounge Bowen [11/Sep/24]

Hi Ashley Wong, Silicon Valley order has been approved and

Amazon order # 113-9138603-8978635

Estimated delivery on Thursday, Sep 12, 2024

Purchase Order / Reference: 0000037357

Items that will be shipped



Spartan Industrial - 2.25" X 1.25" Direct Thermal Labels, Perforated Barcode Address Labels, Compatible with Rollo & Zebra Desktop Printers - 10 Rolls, 1000/Roll

1 at \$34.55 \$34.55

Order details

Amazon order # 113-9138603-8978635

Request received on Tuesday, Sep 10, 2024 Purchase Order / Reference: 0000037357

Ship to

Solounge Bowen Kindbody Silicon Valley 4756 El Camino Real

Los Altos, CA 94022 United States

Estimated Delivery Date - FREE Prime Delivery

Thursday, Sep 12, 2024

Buyer

Solounge Bowen on behalf of KBI Services, Inc.

Summary

 Items (1):
 \$34.55

 Shipping & Handling:
 \$0.00

 Promotion Applied:
 \$0.00

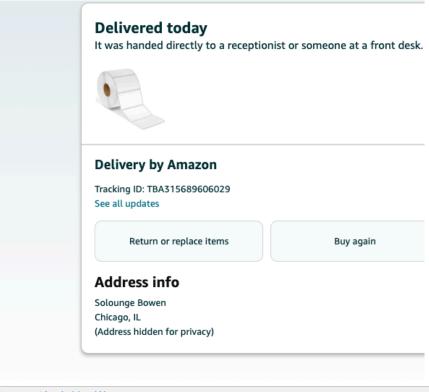
 Total before Tax:
 \$34.55

 Estimated Tax:
 \$3.15

 Order Total:
 \$37.70

Comment by Solounge Bowen [12/Sep/24]

Confirming, Labels have been delivered to West loop location. Ashley Wong would you be able to provide who would be good contacts to confirm they have recieved the package? Thank you!



Comment by Ashley Wong [12/Sep/24]

Hello! @Lonyl Palao is Silicon Valley and @Heidi Hausermann / @Jill Mathews / @Emmanuel Magno are West Loop. Hope this helps! Ash

Comment by Lonyl Palao [13/Sep/24]

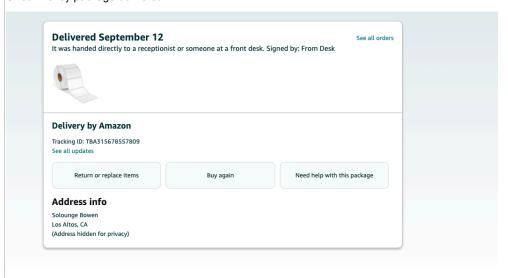
Thank you so much!

On Sep 12, 2024, at 4:42 PM, Ashley Wong <ashley.wong@kindbody.com> wrote:

Hello! @Lonyl Palao is Silicon Valley and @Heidi Hausermann / @Jill Mathews / @Emmanuel Magno are West Loop. Hope this helps! Ash

Comment by Solounge Bowen [13/Sep/24]

Silicon Valley package delivered



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