

IT/Hardware Request (TO-2383)

[TO-2390] IT: Order new Shipping Labels to West Loop and Silicon Valley

Created: 10/Sep/24 Updated: 18/Sep/24

Status:

TICKET RESOLVED

Project:

Technology Operations Board

Components:

None

Fix versions:

None

Parent:

IT/Hardware Request

Type:

IT Request

Reporter:

Ashley Wong

Resolution:

Unresolved

Labels:

None

Remaining Estimate:

0 minutes

Time Spent:

20 minutes

Original estimate:

Not Specified

Priority:

Low

Assignee:

Solounge Bowen

Votes:

0

Attachments:

Screenshot 2024-09-11 at 3.23.29 PM.png

Screenshot 2024-09-11 at 3.42.37 PM.png

Screenshot 2024-09-12 at 10.11.03AM.png

Screenshot 2024-09-13 at 9.24.04AM.png

Vendor / Issue Type:

Hardware Request

Key Performance Indicator:

Impact on cost of care, Improved User Experience, IT

Technical Resource:

Krista Laitner (Inactive)

Office/Clinic Location:

CA-03 Silicon Valley / Los Altos

Vendor Ticket ID:

0000037356 & 0000037357

Description

Background: West Loop and Silicon Valley locations is request for new shipping labels to be sent to their clinic.

Link to Product: https://www.amazon.com/gp/product/B07QY487BC/ref=sw_img_1?smid=A3UM0A4GSTT61E&th=1

Issue created in Slack from a [message](#).

Comments

Comment by Solounge Bowen [10/Sep/24]

Hi Ashley,

I've received the request to have new shipping labels sent to the West Loop and Silicon Valley locations. I've submitted this order via Hybrent currently pending approval. Once complete I'll provide the tracking information for both locations.

Purchase Orders:

• 0000037356

• 0000037357

Comment by Solounge Bowen [11/Sep/24]

Ashley Wong West Loop order has been approved. Pending Silicon Valley

Amazon order # 111-1468282-7301805

Request estimated delivery **Thursday, Sep 12, 2024**

Purchase Order / Reference: 0000037356

Items that will be shipped



Spartan Industrial - 2.25" X 1.25" Direct Thermal Labels, Perforated Barcode Address Labels, Compatible with Rollo & Zebra Desktop Printers - 10 Rolls, 1000/Roll

1 at \$34.55 **\$34.55**

[Order details](#)

Amazon order # [111-1468282-7301805](#)
Request received on Tuesday, Sep 10, 2024
Purchase Order / Reference: 0000037356

Ship to
Solounge Bowen
Vios West Loop
333 S. Desplaines Street
Suite 201
Chicago, IL 60661
United States

Estimated Delivery Date - Rush Shipping
Thursday, Sep 12, 2024 10 AM - 3 PM

Buyer
Solounge Bowen on behalf of KBI Services, Inc.

cc: [Krista Laitner](#)

Comment by [Solounge Bowen](#) [11/Sep/24]

Hi [Ashley Wong](#) , Silicon Valley order has been approved and

Amazon order # [113-9138603-8978635](#)
Estimated delivery on **Thursday, Sep 12, 2024**
Purchase Order / Reference: 0000037357

Items that will be shipped



Spartan Industrial - 2.25" X 1.25" Direct Thermal Labels, Perforated Barcode Address Labels, Compatible with Rollo & Zebra Desktop Printers - 10 Rolls, 1000/Roll

1 at \$34.55 **\$34.55**

[Order details](#)

Amazon order # 113-9138603-8978635

Request received on Tuesday, Sep 10, 2024

Purchase Order / Reference: 0000037357

Ship to

Solounge Bowen
Kindbody Silicon Valley
4756 El Camino Real

-
Los Altos, CA 94022
United States

Estimated Delivery Date - FREE Prime Delivery

Thursday, Sep 12, 2024

Buyer

Solounge Bowen on behalf of KBI Services, Inc.

Summary

Items (1):	\$34.55
Shipping & Handling:	\$0.00
Promotion Applied:	\$0.00
Total before Tax:	\$34.55
Estimated Tax:	\$3.15
Order Total:	\$37.70

Comment by [Solounge Bowen](#) [12/Sep/24]

Confirming, Labels have been delivered to West loop location. [Ashley Wong](#) would you be able to provide who would be good contacts to confirm they have recieved the package? Thank you!

Delivered today

It was handed directly to a receptionist or someone at a front desk.



Delivery by Amazon

Tracking ID: TBA315689606029

[See all updates](#)

Return or replace items

Buy again

Address info

Solounge Bowen

Chicago, IL

(Address hidden for privacy)

Comment by [Ashley Wong](#) [12/Sep/24]

Hello! [@Lonyl Palao](#) is Silicon Valley and [@Heidi Hausermann](#) / [@Jill Mathews](#) / [@Emmanuel Magno](#) are West Loop. Hope this helps!
Ash

Comment by [Lonyl Palao](#) [13/Sep/24]

Thank you so much!

On Sep 12, 2024, at 4:42 PM, Ashley Wong <ashley.wong@kindbody.com> wrote:

Hello! [@Lonyl Palao](#) is Silicon Valley and [@Heidi Hausermann](#) / [@Jill Mathews](#) / [@Emmanuel Magno](#) are West Loop. Hope this helps!
Ash

Comment by [Solounge Bowen](#) [13/Sep/24]

Silicon Valley package delivered

Delivered September 12

It was handed directly to a receptionist or someone at a front desk. Signed by: From Desk

[See all orders](#)



Delivery by Amazon

Tracking ID: TBA315678557809

[See all updates](#)

Return or replace items

Buy again

Need help with this package

Address info

Solounge Bowen

Los Altos, CA

(Address hidden for privacy)