TextExpander (TO-1256)

[TO-1063] TextExpander Active User Audit Created: 18/Apr/23 Updated: 02/May/24 Due: 18/May/23 Resolved: 02/Jun/23

Status:	TICKET RESOLVED			
Project:	Technology Operations Board			
Components:	None			
Fix versions:	None			
Parent:	TextExpander			

Type:	Maintenance	Priority:	Medium		
Reporter:	Solounge Bowen	Assignee:	Solounge Bowen		
Resolution:	Done	Votes:	0		
Labels:	TextExpander				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original estimate:	Not Specified				

Issue links:	Relates					
	relates to	TO-1006	TextExpander User Audit (7/23)	TICKET RESOLVED		
Vendor / Issue Type:	Audit, Process Improvement					
Key Performance Indicator:	Data Quality & Safety Improvement, Improved User Experience, Reduction of cost, Reduction of time/workload					
KPI Measure:	Removed over 60 users , saving the company money from unused subscriptions					

Description

Purpose:

• Currently there are users that have license for TexExpander that do not use the service. Will need to perform an audit and remove inactive users from TextExpander

Next Steps

- 1. Export current list of 147 members
- 2. Audit and remove members who are inactive
 - 1. Document → https://docs.google.com/spreadsheets/d/1ZnkWAwj9lkG6e_aYa6iRXXs2vYjfBdolK1QfxjOsoPk/edit#gid=0
- 3. Review with Jordie Booth
- · Roles that should have T.E. access
 - Hina
 - REI's
 - Lynn Westphal
 - Meredith Ellis
 - $\circ \quad Kindbody Embryologists@kindbody.com\\$
- Follow Up
 - 5/18 Confirmed users that will need to be removed from T.E.[COMPLETE]
- References
- https://docs.google.com/spreadsheets/d/1ZnkWAwj9lkG6e_aYa6iRXXs2vYjfBdolK1QfxjOsoPk/edit#gid=0
- https://docs.google.com/document/d/1tk3GaVR0JedPhsR4Ma3c6NC3czhHBLXZbr7Tow0dEQk/edit#heading=h.546500nzjnte

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