↳ [TO-816] Jira - Appointment Type Custom Ticket Created: 12/Oct/22 Updated: 23/Apr/24

Status:	TICKET RESOLVED
Project:	Technology Operations Board
Components:	None
Fix versions:	None
Parent:	Process Requests

Type:	Task	**Priority:**	Medium
Reporter:	Michelle Proctor (Inactive)	**Assignee:**	Solounge Bowen
Resolution:	Unresolved	**Votes:**	0
Labels:	EMR, calendar		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	🖼 Screen Shot 2022-10-13 at 3.29.54 PM.png
Vendor / Issue Type:	Process Improvement
Key Performance Indicator:	Data Capture Rate
KPI Measure:	Creating a workflow to track new appointment type request

Description

Please create a Custom Ticket for Michelle Proctor with the following fields:

https://docs.google.com/spreadsheets/d/1V0jLHtA1CkP_21_MWd9lKHkVKzbiMmD3uplK58rhS4g/edit#gid=0

Follow Up

- 10/12 Confirmed with Michelle that this should be added to the TSD Portal
- 10/13 Contacted Sam for suggestions since the fields section of the request type reached it's max limit
- 10/14 Created a new project (AR) and followed up with Michelle for any adjustments needed

References

- Link to AR Board
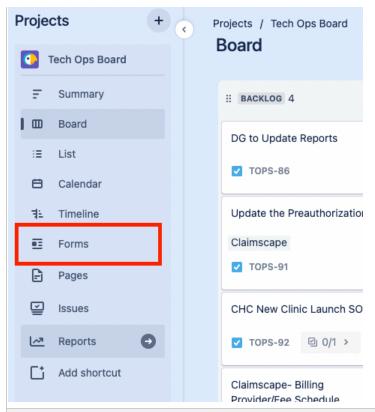- Link to Form in Support Portal

Comments

Comment by Michelle Proctor (Inactive) [13/Oct/22]

Solounge Bowen If it can't be added to TSD portal, can we create a customized PROD ticket with these fields? TSD could send users the link to that instead.

Comment by Solounge Bowen [13/Oct/22]

Michelle Proctor so that was actually my next idea however looking into your PROD board based on the type of "project" it's. built on , it does not have the "Forms" option as our Tech Ops board has. I am going to meet with Sam to further discuss this .

Projects +

Tech Ops Board

Projects / Tech Ops Board
Board

| Summary
| Board
| List
| Calendar
| Timeline
| Forms
| Pages
| Issues
| Reports →
| Add shortcut

:: **BACKLOG** 4

DG to Update Reports

☑ TOPS-86

Update the Preauthorizatio

Claimscape

☑ TOPS-91

CHC New Clinic Launch SO

☑ TOPS-92   ☐ 0/1 ›

Claimscape- Billing
Provider/Fee Schedule

Comment by Michelle Proctor (Inactive) [13/Oct/22]

Thank you! I would be okay with setting up a different project to manage these requests, too.

Generated at Mon Mar 17 19:10:21 GMT 2025 by Solounge Bowen using Jira 1001.0.0-SNAPSHOT#100282-
rev:c25640cf5d9c9b732a2e3790a5dcaa6ff1457b49.