

Status:	TICKET RESOLVED
Project:	Technology Operations Board
Components:	None
Fix versions:	None

Type:	Maintenance	Priority:	Medium
Reporter:	Solounge Bowen	Assignee:	Solounge Bowen
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	0 minutes		
Time Spent:	30 minutes		
Original estimate:	Not Specified		

Issue links:	Post-Incident Reviews		
	reviews	TO-3686	Trellis- Correct lab report need to p... TICKET RESOLVED
Vendor / Issue Type:	Orchard/Trellis/Beckman		
Key Performance Indicator:	Completion and accuracy of records, Data Capture Rate, Impact on cost of care, Improved Patient Experience, Improved User Experience		
KPI Measure:	Manual result pushes should be completed in ≤30 mins with 95%+ accuracy and resolved within 1 business day. Escalations <5%. Trends will be tracked to improve SOPs and assess automation needs if needed.		
Request participants:	None		

Description

Background:

- Create an SOP that covers how to push a Trellis order back into the Kindbody EMR for anyone that may need to use it for reference

Next Steps:

Follow Up:

References:

Comments

Comment by Solounge Bowen [ 02/Apr/25 ]

Documentation can be found →  
<https://kindbody.atlassian.net/wiki/spaces/TechOps/pages/2677702661/Trellis+Manually+Pushing+Results+into+Kindbody+EMR>

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