2024 New Clinic Lab Launch (TO-501)

↳ **[TO-510] Columbus- New Clinic Launch** Created: 28/Apr/23 Updated: 28/May/24 Due: 09/Jan/24

Status:	TICKET RESOLVED
Project:	Technology Operations Board
Components:	None
Fix versions:	None
Parent:	2024 New Clinic Lab Launch

Type:	Clinic Launches	**Priority:**	Medium
Reporter:	Automation for Jira	**Assignee:**	Solounge Bowen
Resolution:	Unresolved	**Votes:**	0
Labels:	ChangeHealth		
Σ Remaining Estimate:	Not Specified	**Remaining Estimate:**	Not Specified
Σ Time Spent:	Not Specified	**Time Spent:**	Not Specified
Σ Original Estimate:	Not Specified	**Original estimate:**	Not Specified

Attachments: 📄 K029_KBI Services_Add Site Lic_Columbus_080323 (1).pdf

Issue links:

Blocks

blocks	POPS-725	Columbus, OH (12/12/23)	Done

Relates

relates to	TO-761	Kindbody Columbus Test Codes & Group	TICKET RESOLVED

Sub-tasks:

Key	Summary	Type	Status	Assignee
TO-517	Create consents and their to-do's	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-518	Sign contract to order lab equipment	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-519	Kick off Endo Lab Launch Worklist	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-520	Add Azalea identifiers for Location &...	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-521	Complete ID.me and CHC setup for prov...	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-522	Launch Change Healthcare setup for eL...	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-523	Launch Change Healthcare setup for eRx	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-524	Contact Lab to setup contract and obt...	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-525	Add Host Code in Trellis	Sub-task	TICKET RESOLVED	John Trahan
TO-526	Orchard Kick Off Meeting to confirm S...	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-527	Review ODE Server Requirements (VM)	Sub-task	TICKET RESOLVED	John Trahan
TO-528	Document which PC the ODE is on and h...	Sub-task	TICKET RESOLVED	John Trahan
TO-529	Add Location to Trellis	Sub-task	TICKET RESOLVED	John Trahan
TO-530	Create Device Engine in Trellis	Sub-task	TICKET RESOLVED	John Trahan
TO-531	Install Device Engine on VM	Sub-task	TICKET RESOLVED	John Trahan
TO-532	Add Testing Facility to Location	Sub-task	TICKET RESOLVED	John Trahan

	TO-533	Add Manual Instrument to Location	Sub-task	TICKET RESOLVED	Melissa Kopena
	TO-534	Add Instrument to Location	Sub-task	TICKET RESOLVED	John Trahan
	TO-535	Set up Network and VPN	Sub-task	TICKET RESOLVED	Melissa Kopena
	TO-536	Add Payers to EMR Market	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-537	Add Facility OJID / CHC Facility Iden...	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-538	Add Ephemeral User Access into Columb...	Sub-task	TICKET RESOLVED	Martin Adampa
	TO-539	Request Test Panels to be built	Sub-task	TICKET RESOLVED	Solounge Bowen
	TO-540	Provide CHC Unique Prefix	Sub-task	TICKET RESOLVED	Solounge Bowen

Vendor / Issue Type:	Change Healthcare/Optum
Key Performance Indicator:	Completion and accuracy of records, Data Capture Rate, Data Quality & Safety Improvement

Description

Purpose:

Complete the steps needed for completing a Clinic Launch.

Use Clinic Launch SOP for reference

https://kindbody.atlassian.net/wiki/spaces/TechOps/pages/1716650005/Change+Healthcare+New+Clinic+Launch

Reference

- https://docs.google.com/spreadsheets/d/1V3wrMUnSFEg-XkzLTnSIs3TgThU8LLFLfx641vd5dBQ/edit#gid=1608186177
- https://docs.google.com/spreadsheets/d/1SO5s6M9KYvjC-m-iryrX8z_j34YXDqxE/edit?usp=drive_link&ouid=104161313591134251452&rtpof=true&sd=true

CHC Update

- 6/7- Submitted intake form → https://docs.google.com/spreadsheets/d/1V3wrMUnSFEg-XkzLTnSIs3TgThU8LLFLfx641vd5dBQ/edit#gid=1608186177
- 6/28- Submitted Rx Intake Form → https://docs.google.com/spreadsheets/d/1SO5s6M9KYvjC-m-iryrX8z_j34YXDqxE/edit?usp=drive_link&ouid=104161313591134251452&rtpof=true&sd=true
    - Case Number 08370407**[COMPLETE]**
- **Cases**
    - **QUEST- 08317038**
        - 7/7 - Pending Quest approval for client id **73941954**. The next update will be in 4 weeks, unless we receive Quest approval sooner. **[CONTACTED LAB VENDOR]**
        - 8/22- Followed up w/ Siraj to see if Quest approved **[DONE]**
        - 8/23- Confirmed go live **[CONFIRMED GO LIVE 10/10]**
    - **LAPCORP- 08335849**
        - 7/13- Pending update from CHC
        - 8/4- Submitted test order Req #:49232859
            - Accession: 21944511000
        - 8/7- Confirmed go live **[CONFIRMED GO LIVE 10/10]**
    - **NATERA- 08335862**
        - 6/26- Submitted test order Req #:62339
            - Accession: 2023121941
        - 6/29- Confirmed go live**[CONFIRMED GO LIVE 9/5]**
- **ORCHARD- 08488971**
    - 8/15- Submitted updated intake form with this lab
    - 8/22- CHC confirmed lab is set and ready for go live **[CONFIRMED GO LIVE 10/10]**

Lab Update

- **QUEST- 08317038**
    - 6/7- Provided lab account **#73941954**
    - 8/9- Contacted Andrea Southern to escalated

- 8/14- Followed up for updates
- 8/22- Followed up for updates
  - 8/23- Submitted test order
    - Req #:42277663
    - Accession: WX353428N
    - Confirmed go live **[CONFIRMED GO LIVE 10/10]**
- **NATERA- 08335862**

  - 6/26- Submitted test order Req #:62339
    - Accession: 2023121941
  - 6/29- Confirmed go live**[CONFIRMED GO LIVE 9/5]**
- **LAPCORP- 08335849**

  - 8/4- Submitted test order Req #:49232859
    - Accession: 21944511000
  - 8/7- Confirmed go live **[CONFIRMED GO LIVE 10/10]**
- **ORCHARD- 08488971**

  - 8/22- CHC confirmed lab is set and ready for go live **[CONFIRMED GO LIVE 10/10]**

*Internal Update *

- **5/17 -** Pending lab acct #'s to submit intake form to CHC **[RECIEVED]**
- **11/15**

  - Katie confirmed new go live date is 12/4/23
  - Sent over contract to Stephen Gentile to sign
- 11/30- Contract was sent back to Andy /Orchard

Comments

Comment by Solounge Bowen [10/Jan/24]

John Trahan & Melissa Kopena could you update the status of the tickets you're assigned to? Thank you!

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