# 2024 New Clinic Lab Launch (TO-501)

# [TO-513] Walnut Creek,CA - New Clinic Launch Created: 03/Aug/23 Updated: 20/Dec/24 Due: 11/Dec/23 Resolved: 03/Jan/24

Status:	TICKET RESOLVED		
Project:	Technology Operations Board		
Components:	None		
Fix versions:	None		
Parent:	2024 New Clinic Lab Launch		

Type:	Clinic Launches	Priority:	Medium		
Reporter:	Automation for Jira	Assignee:	Solounge Bowen		
Resolution:	Done	Votes:	0		
Labels:	ChangeHealth				
Σ Remaining Estimate:	Not Specified	Remaining Estimate:	Not Specified		
Σ Time Spent:	Not Specified	Time Spent:	Not Specified		
Σ Original Estimate:	Not Specified	Original estimate:	Not Specified		

ssue links:	Blocks	Blocks						
	blocks	TO-773 CHC: Update Walnut Creek's Name in SST			TICKET RESOLVED			
	Relates	Relates						
	relates to	POPS-773 Walnut Cre	ek, CA (12/1	9/23)	In Progress			
Sub-tasks:	Key	Summary	Туре	Status	Assignee			
	TO-605	Create consents and their to-do's	Sub-task	TICKET RESOLVED	Solounge Bowen			
	TO-606	Sign contract to order lab equipment	Sub-task	TICKET RESOLVED	Martin Adampa			
	TO-607	Kick off Endo Lab Launch Worklist	Sub-task	TICKET RESOLVED	Martin Adampa			
	TO-608	Add Azalea identifiers for Location &	Sub-task	TICKET RESOLVED	Solounge Bowen			
	TO-609	Walnut Creek: Complete ID.me and CHC	Sub-task	TICKET RESOLVED	Jainea Williams			
	TO-610	Launch Change Healthcare setup for eL	Sub-task	TICKET RESOLVED	Martin Adampa			
	TO-611	Launch Change Healthcare setup for eRx	Sub-task	TICKET RESOLVED	Solounge Bowen			
	TO-612	Contact Lab to setup contract and obt	Sub-task	TICKET RESOLVED				
	TO-613	Add Host Code in Trellis	Sub-task	TICKET RESOLVED	John Trahan			
	TO-614	Orchard Kick Off Meeting to confirm S	Sub-task	TICKET RESOLVED	Solounge Bowen			
	TO-615	Review ODE Server Requirements (VM)	Sub-task	TICKET RESOLVED	John Trahan			
	TO-616	Document which PC the ODE is on and h	Sub-task	Rejected	John Trahan			
	TO-617	Add Location to Trellis	Sub-task	TICKET RESOLVED	John Trahan			
	TO-618	Create Device Engine in Trellis	Sub-task	TICKET RESOLVED	John Trahan			
	TO-619	Install Device Engine on VM	Sub-task	TICKET RESOLVED	John Trahan			
	TO-620	Add Testing Facility to Location	Sub-task	TICKET RESOLVED	John Trahan			

TO-621	Add Manual Instrument to Location	Sub-task	TICKET RESOLVED	John Trahan
TO-622	Add Instrument to Location	Sub-task	TICKET RESOLVED	John Trahan
TO-623	Set up Network and VPN	Sub-task	TICKET RESOLVED	Melissa Kopena
TO-624	Add Payers to EMR Market	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-625	Add Facility OJID / CHC Facility Iden	Sub-task	TICKET RESOLVED	Solounge Bowen
TO-626	Add Ephemeral User Access	Sub-task	TICKET RESOLVED	Martin Adampa
TO-627	Kindbody Walnut Creek: Set Up Test Co	Sub-task	TICKET RESOLVED	Martin Adampa
TO-628	Provide CHC Unique Prefix	Sub-task	TICKET RESOLVED	Martin Adampa
TO-629	Add initial users	Sub-task	TICKET RESOLVED	Martin Adampa

**Key Performance Indicator:** Completion and accuracy of records, Data Quality & Safety Improvement, Impact on cost of care, Improved User Experience

#### Description

#### Purpose:

Complete the steps needed for completing a Clinic Launch.

#### Internal Updates

• 9/22- Katie confirmed new go-live date as 12/19/2023

# **CHC Updates**

- 8/4- Submitted Rx intake form
- 8/4- Submitted Lab intake form

**CHC Cases** 

#### QUEST-08461414

- 8/30-Contacted Belinda to initiate interface request
- 9/15- Follow-up with Sarij for an update
- 12/1- Solounge to follow up on why this case is no longer showing in the CHC Hub. (Possibly related to Quest National Account Config)
  - 12/4- COnfirmed case was closed due to Quest National Acct config.
    - New Case # 08338838

# • NATERA- 08483663

- 8/30- Submitted test order → Req #:67587 [ CONFIRMED GO LIVE 10/24 ]
- o 9/22-Confirmed with CHC the new go-live date of 12/19

#### LABCORP-08496015

- 8/17- Submitted updated intake form with LCA info
- 9/15- Follow-up with Siraj for an update

# ORCHARD-08483662

- 9/6- [ CONFIRMED GO LIVE 10/24 ]
- 11/4- Solounge requested the contact from Andy Tolle
- 11/8- Martin followed up with Stephen Gentile to sign the contract for us

# Lab Updates

Acct #

# • QUEST-73942180

8/30-Contacted Belinda to initiate interface request

# • NATERA- 43266

8/30- Submitted test order → Req #:67587

# LABCORP-4017685

- 11/30- Rebecca Loy confirmed this will be assign to a Project mgr and will keep us updated ASAP.
- 12/14- Submmitted test order → Req #:50806731
  Accession: 348X9250760 [ CONFIRMED GO LIVE 12/14 ]

# • ORCHARD-WC

# References

- https://docs.google.com/spreadsheets/d/1Vs\_hxjwCRKsBcWg72q2GhIDJuQ9eD9wCtD0JoS97Lgg/edit#gid=447015131
- Use Clinic Launch SOP for reference
  - $\bullet \ \ https://kindbody.atlassian.net/wiki/spaces/TechOps/pages/1716650005/Change+Healthcare+New+Clinic+Launch$

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