

Status:	TICKET RESOLVED
Project:	Technology Operations Board
Components:	None
Fix versions:	None

Type:	Epic	Priority:	Low
Reporter:	Katie Mastel	Assignee:	Solounge Bowen
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Issue links:	Post-Incident Reviews		
	is reviewed by	TO-3419	2025 New Clinic Lab Launch
Vendor / Issue Type:	Change Healthcare/Optum, EMR, IT: New Location/Closure, Launch, Orchard/Trellis/Beckman, Security/Credentialing		
Key Performance Indicator:	Completion and accuracy of records, Data Capture Rate, Data Quality & Safety Improvement, Improved User Experience, IT		
KPI Measure:	Supported 6 clinic lab launches in 2024, coordinating weeks of configuration with a third-party vendor and 5 lab vendors. Established strong partnerships and ensured accurate, on-time setup of lab information for each clinic's successful launch.		
Secondary:	Jainea Williams (Inactive)		
Technical Resource:	Melissa Kopena (Inactive)		
Epic Name:	2024 New Clinic Lab Launch		
Completion date:	31/Dec/24 12:34 PM		

Comments
Comment by Solounge Bowen [04/Jun/24]
Due to Change Heathcare’s Outage, it’s has put a hold on add new locations. Currently the only functionalities are the following: <ul style="list-style-type: none">Update user’s accessAdd new usersRemove users
Comment by Solounge Bowen [26/Jun/24]
Change Healthcare has resumed Site implementation and we are continuing to set up San Diego and Charlotte