[TO-3686] Trellis- Correct lab report need to pushed to patient chart Created: 20/Mar/25 Updated: 20/Mar/25				
Status:	TICKET RESOLVED			
Project:	Technology Operations Board			
Components:	None			
Fix versions:	None			

Туре:	Submit a request or incident	Priority:	High		
Reporter:	Luis Velazquez	Assignee:	Solounge Bowen		
Resolution:	Unresolved	Votes:	0		
Labels:	lab				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original estimate:	Not Specified				

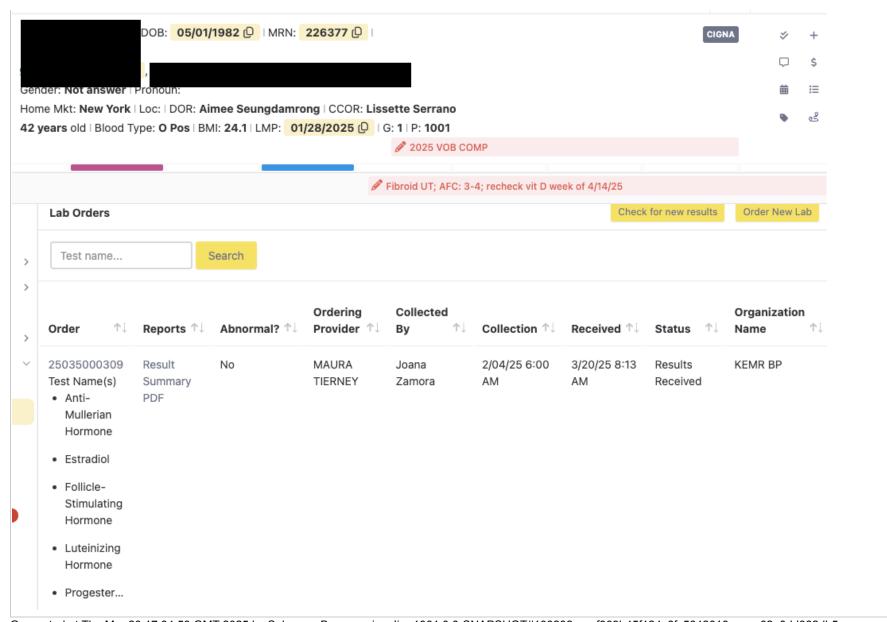
Attachments:	Screenshot 2025-02-13 at 9.31.24AM.png Screenshot 2025-02-13 at 9.35.59AM (6871169f-ba9c-42e0-8da3-64973fbb9436).png					
	Screenshot 2025-02-1	3 at 9.35.59AM.png 🛮 🖴	Screenshot 2025-03-20 at 12.23.27 PM.png			
Issue links:	Post-Incident Reviews					
	is reviewed by	TO-3687	SOP: Trellis - How to push an order r	To Do		
	Problem/Incident					
	causes	TSD-42478	Provider Ticket - Correct lab report	On Hold		
	Relates					
	relates to	KE-14794	EMR > Correct lab report	To Do		
	relates to	TSD-42478	Provider Ticket - Correct lab report	On Hold		
Request participants:	None					
Organizations:	None					
Vendor / Issue Type:	Break Fix, Maintenance, Orchard/Trellis/Beckman					
Key Performance Indicator:	Completion and accuracy of records, Data Quality & Safety Improvement, Improved Patient Experience					
KPI Measure:	Reviewed patient MRN: 226377 and successfully pushed corrected lab results for Order ID: 01305-BP-25035, Sample ID: 25035000309, into KEMR.					
	Confirmed that updated results are now visible in the patient's chart.					
Office/Clinic Location:	NY-02 Bryant Park					
Completion date:	20/Mar/25 12:34 PM					

Description

Unfortunately Trellis labels for two blood samples for pts 20370 and 226377 were swapped at time of blood draw on 2/4/25, and incorrect lab results were released for their tests performed that day. The lab reports were corrected in Trellis, but I can't remove the incorrect lab reports from the KindEMR.

Is there any way to delete and then re-release the lab report from Trellis? If not, will need to delete the affected lab results entirely from the EMR and upload manually.

25035000308 Affected tests were Estradiol, Folicie-Stimulating Hormone, Luteinizing Hormone, Progesterone. Did not affect the AMH result for these samples that was released today. Comments Comment by Solounge Bowen (xxxxxxxx) I've looked into the profile of patient MRN:226377 and proceed to push the results of Order ID: 01305-BP-25035 Sample ID: 25035000309 Comment by Solounge Bowen (xxxxxxx) Confirmed order was successfully pushed into KEMR and is now showing in the patient's chart	
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