[TO-4283] Add Exten						
Status:	TICKET RESOLVED					
Project:	Technology Operations Board					
Components:	None					
Fix versions:	None					
Type:	Submit a request or i	ncident	Priority:	Low		
Reporter:	Ryan Perry		Assignee:	Solounge B	Solounge Bowen	
Resolution:	Resolved		Votes:	0	0	
Labels:	None			<u> </u>		
Remaining Estimate:	Not Specified					
Time Spent:	Not Specified					
Original estimate:	Not Specified					
Attachments:						
Issue links:	Problem/Incident					
	is caused by	TSD-46234	Edit a xml do	Edit a xml document		
[Tech Ops] Vendor/ Issue Type:	Software & SaaS Tools - Google					
[TO] Key Performance Indicator:	Improved User Experience					
KPI Measure:	Investigated and found the editing application was blocked in the Chrome Web Store. Access to the application was granted to specific users via Google Admin.					
Request participants:	None					
Technical Resource:	Matthew Ammlung					

Hi,

I'm need to edit a xml document but I cannot. Maybe the type of computer I have doesn't work or I don't have permission? Can you help me?

Thank you!

Gabrielle

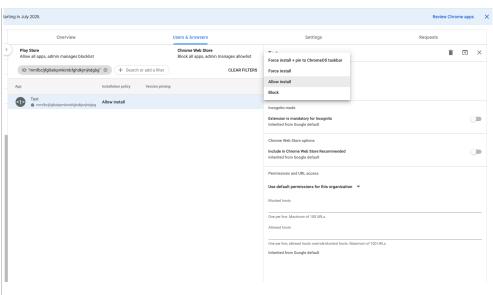
Comments

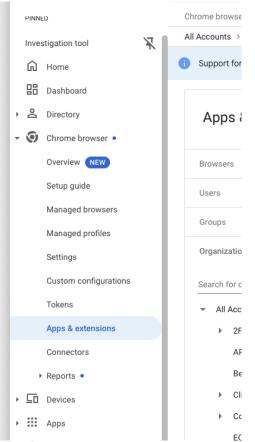
Comment by Solounge Bowen [21/Jul/25]

Updates

- Investigated the application and discovered that it was blocked in the Chrome Web Store.
- Collaborated with Matt to determine how to make the application accessible to specific individuals or groups.
- Successfully granted access to the app and confirmed with Ryan that it is now available for the designated group, allowing the user on the Chromebook to proceed with its use.
- This can all be found under Apps & extension under Google Admin







Generated at Sat Jul 26 16:40:33 UTC 2025 by Solounge Bowen using Jira 1001.0.0-SNAPSHOT#100287-rev:0139ea21e0f8b5dafbd2e1eb33923e0c468b7f69.