


2024 Kindbody EMR Cutover (TO-646)

[TO-638] Hoffman Estates Lab Launch

Created: 21/Feb/23 Updated: 22/Jul/24 Due: 29/Jul/24

Status:	TICKET RESOLVED		
Project:	Technology Operations Board		
Components:	None		
Fix versions:	None		
Parent:	2024 Kindbody EMR Cutover		
Type:	Clinic Launches	Priority:	High
Reporter:	Solounge Bowen	Assignee:	Solounge Bowen
Resolution:	Unresolved	Votes:	0
Labels:	ChangeHealth		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 K029_KBI Services_Add Site Lic_HoffmanEstates_Updated_022124.pdf		
Issue links:	Blocks		
	blocks	<a href="#">EG-348</a> Launch Change Healthcare setup for eL...	Done
	Post-Incident Reviews		
	is reviewed by	<a href="#">TO-635</a> Kindbody Chicago- Wicker Park Lab Launch	TICKET RESOLVED
	Problem/Incident		
	is caused by	<a href="#">TO-658</a> Have Chicago contracts signed	TICKET RESOLVED
Vendor / Issue Type:	Azalea, Break Fix, Change Healthcare/Optum, Cutover, EMR, Launch, Maintenance, Orchard/Trellis/Beckman, Process Improvement, Security/Credentialing		
Key Performance Indicator:	Completion and accuracy of records, Data Quality & Safety Improvement, Improved User Experience		
Secondary:	Jainea Williams (Inactive)		
Office/Clinic Location:	IL-02 West Loop Clinic		

Description

CHC Updates
<ul style="list-style-type: none"><li>2/21-Submitted Intake Form</li><li>6/28- Submitted <a href="https://docs.google.com/spreadsheets/d/1rR8zIKfLs7tJTpjvsvusRklSso-aFBUz/edit#gid=1433106212">https://docs.google.com/spreadsheets/d/1rR8zIKfLs7tJTpjvsvusRklSso-aFBUz/edit#gid=1433106212</a><ul style="list-style-type: none"><li>Case Number 08370535</li></ul></li><li>Cases<ul style="list-style-type: none"><li>Quest- 08048546 [ LIVE ]<ul style="list-style-type: none"><li>5/23- Submitted updated intake form with Quest ID</li><li>{{8/11- Confirmed Wicker Park location is live (Acct #: 73928364) }}</li></ul></li><li>Labcorp- 08048441 &amp; 08572349[ LIVE ]<ul style="list-style-type: none"><li>Labcorp has denied approval for Account Number - 12056140 - Kindbody West Loop (Chicago). Confirm with LCA [ DONE ]</li><li>9/15- Confirmed Wicker park go live date is 12/11</li><li>Donor Account<ul style="list-style-type: none"><li>KindEOS #12068100 (Donor/Gestational Carrier): Naming Convention: Chicago - KindEOS/Donor - 12068100<ul style="list-style-type: none"><li>Submitted intake form with updated info. Pending CHC update</li></ul></li></ul></li></ul></li><li>Natera- 08048570[ LIVE ]<ul style="list-style-type: none"><li>2/24 - Martin confirmed submitting approval</li><li>9/15- Confirmed Wicker park go live date is 12/11</li></ul></li><li>Orchard- 08454798[ PENDING ]<ul style="list-style-type: none"><li>8/1- Submitted intake form with Orchard</li><li>9/15- Confirmed Wicker park go live date is 12/11</li></ul></li></ul></li></ul>

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Internal Updates

- If you can get confirmation from the practice via email that they give the green light to remove 12037770 from **Chicago Wicker Park** and associate it to **Kindbody Glenview** we can then request for Labcorp approval.**[ DONE ]**
  - Confirm with Siraj
- Have to confirm if these Quest accounts APAL or only National with WDL as the lab code?
  - **[ CONFIRM W/ JASMINE ]**

Lab Updates

- Quest
  - **8/11**- Confirmed Wicker Park location is live (Acct #: 73928364)
- Labcorp
- **Natera**
  - **3/6**- Submitted Req #:53468
- Orchard
  - 2/21-Andy Provided contract
    - [^K029\_KBI Services\_Add Site Lic\_Wicker Park\_Updated\_022124.pdf]

Comments

Comment by [Automation for Jira](#) [ 06/Dec/23 ]

The linked issue - [EC-348](#) **[ DONE ]** has been resolved

Comment by [Solounge Bowen](#) [ 09/Jul/24 ]

Submitted test orders to Labcorp for all Chicago sites:

New Order:

Kindbody West Loop

Req #:52207453

Accession #: Pending from Labcorp

Resulted Orders:

Kindbody Chicago-Wicker Park-12034340

Req #:52174477

Accession #: 18744510000

Kindbody Chicago-Glenview-12037770

Req #:52174563

Accession #:18744510010

Kindbody Chicago-Hoffman-12055730

Req #:52174653

Accession #:18744510030

Kindbody Chicago-Aurora-12070650

Req #:52175152

Accession #: 18744510020

Kindbody Chicago-Crest Hill-12082220

Req #:52175274

Accession #: 18744510050

Kindbody Chicago-Geneva-12082250

Req #:52175304

Accession #: 18744510040

Comment by [Solounge Bowen](#) [ 09/Jul/24 ]

Submitted updated intake form with Labcorp Donor Account information to CHC Case Number: 08572349

Comment by [Solounge Bowen](#) [ 11/Jul/24 ]

I've successfully tested and confirmed with Labcorp that the go live can be set to July 22,2024