Amartya Kumar Bera

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Objective

To be associated with a dynamic and progressive organization that will allow me to utilize my abilities and qualifications in the Information Technology field to add value to the organization while providing me with opportunities for growth.

Computer Hardware Skills

- Diagnosed hardware and software issues
- Remote Computer(AnyDesk) troubleshooting.
- Desktop/Laptop repairing, upgrading and assembling.
- Router configuration
- Firewall configuration
- Switch configuration
- Network performance monitoring
- (DUAL-BOOT),Data recovery.

Computer Software Skills

- JAVA(J2SE,J2EE)
- C,C++,HTML
- Spring , Spring Boot

Experience

IT-EXECUTIVE , GLOCAL HEALTHCARE   28/5/2024 – Present

- Diagnose and Resolve hardware and software issues.
- Provide remote on-site support as needed.
- Insall, configure, and update hardware and software system.
- Conduct regular maintenance and troubleshoot issues.
- Keep inventory of IT assets and ensure proper documentation.
- Provide training session for staff on using IT systems and troubleshooting common issues.

TECHNICAL ASSISTANT , GMIT IT'S CAMPUS   1/3/2024 - 25/5/2024

Internship

- Technical Support
- Hardware & Software Maintenance
- Network Administration
- Lab Set up Maintenance
- Programming Support
- Documentation

Education

Bachelor of Computer Application (M.A.K.A.U.T)   2024

Institute : Dinabandhu Andrews Institute of Technology & Management.

Result : 8.45 CGPA

Higher Secondary (WBCHSE)   2021

Institute : Khanpur Hirendralal Sarkar High School

Result : 62%

Secondary (WBBSE)   2019

Institute : Niva Ananda Vidyalaya

Result : 55%

(Amartya Kumar Bera)