Solomon Hill

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Contact Information

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Objective

I seek entry-level employment in Information Technology, where excellent analytical problem-solving skills and a strong work ethic can add value to an organization.

Education and Certifications

- Tech Impact ITWorks – Wilmington, DE Mar 2021 – July 2021
  - 250+ hours of technical training
  - 100+ hours of corporate-level professional development training
  - CompTIA A+ certification (in progress)
  - Cisco IT Essentials: PC Hardware and Software certification

- Penn Foster – Scranton, PA Aug 2014

Work Experience

University Of Delaware – Newark, Delaware May 2021- present

- Computer Support Specialist
- Provide help and advice to computer users and organizations.
- Use Microsoft 365 to take inventory of all equipment received.
- Installing and configuring computer workstations.
- Installing Operating Systems

Lyft – Wilmington, Delaware Feb 2021 – Dec 2021

- Driver
- Respond to calls and track customers
- Receive customers and safely deliver them to their specified location
- Perform regular cleaning inspections of the vehicle to safeguard customer satisfaction

United States Army – Wilmington, Delaware Oct 2014 – Dec 2020

- Information Technology Specialist
- Installed, operated, and maintained computer systems and local area networks
- Planned, configured, managed, and monitored a vast area network
- Performed network administration; installed, configured, and maintained network equipment within the LAN.
- Provided Voice over internet protocol (VoIP) and data in support of other units.
- Managed accounts in the Expedient Network Enterprise Center (ENEC)
- Imaged and reimaged computers and laptops
- Led team on command post node (CPN) mission scheduled for Iraq

Amazon – Newcastle, Delaware Jan 2019 – Aug 2019

- Delivery Driver
- Transported and delivered goods and supplies to clients promptly
- Assisted loading and unloading of materials from delivery vehicles
- Examined orders before and after delivery to ensure that orders were complete, and clients were satisfied

Community Service

- Volunteered serving food at the University of Delaware.
- Staffed convocation of UD graduates.

Skills

- Leadership
- Strong work ethic
- Teamwork
- Flexibility
- Microsoft 365
- G-Suite Experience