**Solomon Hill**

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**Objective**

I seek entry-level employment in Information Technology, where excellent analytical problem-solving skills and a strong work ethic can add value to an organization.

**Education and Certifications**

Tech Impact ITWorks – Wilmington, DE Mar 2021 – July 2021

* 250+ hours of technical training
* 100+ hours of corporate-level professional development training
* CompTIA A+ certification (in progress)
* Cisco IT Essentials: PC Hardware and Software certification

Penn Foster – Scranton, PA Aug 2014

**Work Experience**

University Of Delaware – Newark, Delaware May 2021- present

*Information Technology Specialist*

* Provide help and advice to computer users and organizations.
* Use Microsoft 365 to take inventory of all equipment received.
* Installing and configuring computer workstations.
* Installing Operating Systems

Lyft – Wilmington, Delaware Feb 2021 – Dec 2021

*Driver*

* Respond to calls and track customers
* Receive customers and safely deliver them to their specified location
* Perform regular cleaning inspections of the vehicle to safeguard customer satisfaction

United States Army – Wilmington, Delaware Oct 2014 – Dec 2020

*Information Technology Specialist*

* Installed, operated, and maintained computer systems and local area networks
* Planned, configured, managed, and monitored a vast area network
* Performed network administration; installed, configured, and maintained network equipment within the LAN.
* Provided Voice over internet protocol (VoIP) and data in support of other units.
* Managed accounts in the Expedient Network Enterprise Center (ENEC)
* Imaged and reimaged computers and laptops
* Led team on command post node (CPN) mission scheduled for Iraq

Amazon – Newcastle, Delaware Jan 2019 – Aug 2019

*Delivery Driver*

* Transported and delivered goods and supplies to clients promptly
* Assisted loading and unloading of materials from delivery vehicles
* Examined orders before and after delivery to ensure that orders were complete, and clients were satisfied

**Community Service**

* Volunteered serving food at the University of Delaware.

**Skills**

* Leadership
* Strong work ethic
* Teamwork
* Flexibility
* Microsoft 365
* G-Suite Experience