Phillip Linley Jr.

Software Developer

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https://solus90.github.io/

EXPERIENCE

Random Acts Studios, Columbus OH- *Frontend Design Intern*

Jan 2020 - Present

- Multiple frontend projects including translation of Photoshop to HTML/CSS
- Conversion of HTML to Magento templates
- Javascript and CSS changes to multiple websites

Chipotle Mexican Grill, Columbus OH- *Customer Care Coordinator*

August 2018 - May 2020

- Providing superior support with an emphasis in high volume responses to customer inquiries via Salesforce
- Oversaw successful implementation of Chipotle Rewards program (over 10 million guests in first year)

Verizon Wireless, Hilliard OH- *Business Coordinator*

June 2016 - August 2018

- Took inbound customer service/tech support calls from large businesses
- Handled sensitive confidential information for large corporations

Verizon Wireless, Columbus OH - *Experience Specialist*

August 2014 - June 2016

- Retail service representative assisted with troubleshooting devices and educating clients on technology
- Light sales and inventory, focused on customer service and experience

Ricoh USA, Hilliard - *Sr. On-Site Support Specialist*

December 2012 - July 2014

- BMW Financial Services Credit department
- Took inbound calls from BMW dealerships and assisted with credit applications and other general office procedures.

EDUCATION

Shawnee State University, Portsmouth OH - *A.A. Social Science*

January 2009 - May 2012

While at Shawnee I served as president of Young Americans for Liberty as well as serving on the leadership board of Students for Christ.

Skills

HTML, CSS, JavaScript, Vue.js, Node.js, Firebase, Git, npm, Bootstrap, SASS, LESS, WordPress

PROJECTS

Flowers Website
- Created multiple template files from html files in Magento
- Created styling changes using less/sass
- Header rework to look modern and mobile friendly

Portfolio

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