	Scenario
	*Setting up AI-Fridge,A member plans dinner,Person leaves a note, Experiencing issues

	Expectations
	• Easy setup,clear instructions • personalized recipes,easy grocery management,seamless messaging,shared calendars,prompt support,personalized guidance

	Onboarding	Daily usage	Family features	Maintenance and Support
Actions	1.Recieve&unpack AI-Fridge 2.Download smartthings app 3.Create account&connect to wifi	1.Access recipes & meal planning 2.Manage grocery lists & shopping 3.Monitor expiration dates & storage	1.Assign household roles&permissions 2.Communicate with family members	1.Recieve software updates & notifications 2.Access troubleshooting guides & support
Pains	• Complex Setup • Connectivity issues	• Limited recipe options,manual list management.	• Limited access control • Disconnected communication	• Unwanted updates • Lengthy support wait times
Feelings	Hopeful,Slightly anxious	Relieved,Satisfied	Happy,Engaged	Secure & Supportive
Opportunities	Simplify setup process Interactive tutorials	• Expand recipe library • AI-powered expiration tracking	• Streamline media sharing • Personalized family recommendations	• Protoactive maintenance • 24/7 AI-powered chat support