Lokesh Somapuram (BSc computers)

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PERSONAL STATEMENT

Certified ScrumMaster® and aspiring Agile Coach with nearly 6 years of progressive experience driving Scrum and SAFe implementations in insurance and technology. Expert at facilitating end-to-end Agile ceremonies, coaching cross-functional teams to high performance, and partnering with Product Owners to refine vision and backlogs. Proven track record of improving sprint predictability by 25%, reducing cycle time by 30%, and embedding continuous improvement mindsets across distributed teams.

TECHNICAL PROFICIENCIES

Areas of Expertise include:

Scrum Master / Agile Coaching:
- Facilitate all Scrum events (PI, backlog refinement, sprint planning, daily stand-ups, reviews, retrospectives)
- Coach Product Owners on effective story splitting, acceptance criteria and stakeholder alignment
- Track and report Agile metrics (velocity, burndown, cycle time, team health)
- Remove impediments, manage risks and escalate dependencies for uninterrupted flow
- Drive team maturity through workshops on servant leadership, cross-team collaboration and Agile best practices

Tools & Frameworks:
- Jira, DevOps, MS Project, Balsamiq
- SAFe (4.5/5.0), Kanban, CI/CD fundamentals

Business Analysis & QA:
- Requirements engineering, UAT, gap analysis, data mapping
- Test planning/execution, defect lifecycle, API testing (Postman, ReadyAPI, Swagger)
- Process improvement, root cause analysis, documentation

DOMAIN KNOWLEDGE

Domains: Health Insurance, Property and Causality Insurance and Life & Wealth Insurance

Products In Life Insurance: Traditional, Term, Advanced, A&H, Payout Annuity and Fixed Annuities.

PROFESSIONAL EXPERIENCE

Quality Analyst | Anthem Medisys - Cognizant   **Dec 2019 – Dec 2020**

Responsibilities and Contribution

- Analysing the Software requirements and design and preparing/reviewing understanding or clarifications documents
- Prepare & Review Test Case documents
- Test Case execution.
- Test Reports & Bug Reports generated

Achievements

- On-Time Delivery: Contributing to the successful launch of applications within project deadlines.
- Quality Assurance: Ensuring that applications meet or exceed predefined quality standards and requirements.

- Defect Resolution: Identifying and addressing defects before the application goes live.

Guidewire Tester | USAA – Cognizant   Jan 2021 – Dec 2021

Responsibilities and Contribution

- Understanding the Functional specs.
- Involvement in the Team Meeting for Daily Stand-up and Story wise Stand-up Calls. Involvement in Preparation of Test Procedures, Test Scenarios, Cases, Test Scripts and Test Data
- Doing requirement Preparing test scripts based on swagger details and postman collection.
- Performing execution of test cases in Ready API.
- Project management works (Updating Jira stories for every sprint, updating daily status tracker).
- Involvement in smoke, regression, integration test.
- Debugging issues encountered and provide as much as information to the Dev for the fix.
- Involved in all phases of STLC for the project.
- Good exposure towards Property & Causality Insurance.

Achievements
- On-Time Delivery: Contributing to the successful launch of applications within project deadlines.
- Quality Assurance: Ensuring that applications meet or exceed predefined quality standards and requirements.
- Successfully identified and implemented process improvements that reduced operational costs by 20% and increased efficiency by 15%.

Agile Business/Quality Analyst | Assure Life – DXC Technology   Jan 2022 – Dec 2023

DXC Assure Policy for Life & Wealth: The DXC Assure Policy product is marketed to new and existing clients as a One Go environment for new product offerings. It addresses insurers' biggest challenges by streamlining product development, managing IT costs and staffing constraints. It is component-based and can be implemented on premises, through business process services (BPS), or as a service in the cloud.

Role and Responsibilities

- Gathering Business Requirements
- Adding required stories under planned epic based on requirements of the epic.
- Doing requirement analysis and preparing test scenarios for the story.
- Collaborating with Senior BA's and developers to do contribution towards completing the epic
- Demonstrating newly implemented functionalities to the stakeholders by the end of every sprint.
- Active participating in PI Planning, Sprint Planning, Retrospection and many more to adapt Agile Methodology.
- Tracked sprint health metrics and facilitated root-cause analysis in retrospectives, spawning 12 improvement actions.

Achievements

- Successfully implemented a new functionality in Assure Policy Application like TAMRA – MEC Act Functionality, Premium Tolerance, Loan Tolerance and Anti-Fraud Bank Info.
- Enabled the team to release 8 APIs in six months, increasing feature delivery rate by 40%

Business Analyst/ Scrum Master | CyberLife - DXC Technology   Jan 2024 – Present

DXC Assure CyberLife for Life & Wealth: The DXC Assure CyberLife is a product which issues and maintains policies. It has both online and Batch Systems. Processes data with various business rules, updates its database and sends to its downstream systems. Maintenance and enhancement involve like challenging the functionalities on existing products.

- Servant-lead a 7-member Scrum team: facilitate PI planning, sprint planning, daily stand-ups, demos and retrospectives
- Coached Product Owner and stakeholders on roadmap alignment, prioritization techniques (WSJF) and clear acceptance criteria
- Introduced WIP limits and Kanban swimlanes to balance flow, reducing cycle time by 30% within three sprints
- Tracked sprint burndown and velocity; presented bi-weekly Agile metrics dashboard to leadership for transparency
- Led Agile maturity workshops on Definition of Done, DevOps practices and continuous improvement

- Collaborate with Release Train Engineer to manage cross-team dependencies and drive system demos
- Proactively remove 20+ impediments—ranging from environment setbacks to resource conflicts—to accelerate delivery
- Identify automation opportunities for regression and smoke tests, cutting manual test effort by 20%
- Monitored execution production tickets, participate in the business meetings, conduct the technical status and defect status meetings to go through the project status.
- Gathering requirements and adding new features in Jira with proper description and Acceptance Criteria.
- Testing newly implemented APIs with proper test scenarios to cover both positive and negative test cases.
- Demonstrating the key accomplishments to stakeholders at every sprint end.

Achievements

- Recognized by Product Owner for improving sprint predictability from 60% to 85%
- Delivered 5 major releases on schedule, contributing to CyberLife's migration to cloud and earning the 'Assure CyberLife' product tag

EDUCATION & CERTIFICATIONS

- BSc. (MSCS) from St. Joseph's Degree college, Rayalaseema University, Kurnool with 83% in 2019.
- Master's degree in Statistics (Distance Education from Acharya Nagarjuna University, Guntur with 75% in 2021
- Intermediate (M.P.C) from Sri Masters Junior college, Kurnool with 82% in 2016.
- S.S.C from Everest English high school, Kurnool with 80% in 2014
- Master's degree in Statistics (Distance Education)

Certifications:

- CSM Certified ScrumMaster® by Scrum Alliance
- LOMA 281 - Meeting Customer Needs with Insurance and Annuities - 3rd Edition
- LOMA 291 - Improving the Bottom Line: Insurance Company Operations - 2nd Edition.
- LOMA 302 — The Policy Lifecycle: Insurance Administration
- Fellow, Life Management Institute (FLMI) level1