SAJID SABREEN

SYSTEMS ADMINSTRATOR

CONTACT

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Github.com/SomeOrdinaryBro

SKILLS

Proficient in Python programming

Strong problem-solving and analytical abilities.

Active participation in open-source projects and continuous learning of new technologies.

IT Help Desk management, Windows administration, and troubleshooting expertise.

EDUCATION

Al Manar International School

2006 - 2018

Completed Local Ordinary Level (O/L) curriculum

Professional Graduates Degree in IT

BCS, Chartered Institute for IT

2019 - 2022

Completed PGD in IT with a focus on system analysis, database management, cybersecurity, and project management.

PERSONAL PROJECTS

- Smart Sleep - **Click Here (Source Code)**
- Learning Management System - WIP
- Help Desk Ticketing System - WIP

PROFILE

As an ambitious Systems Administrator with a strong background in IT Help Desk, Windows administration, troubleshooting, and security, I am now eager to transition my skills to a Software Developer role. With a passion for coding in Python, I actively engage in open-source projects and continuously explore new programming languages to stay at the forefront of technology. My dedication to personal growth and excellence drives me to make a positive impact in software development and contribute to the dynamic tech landscape.

WORK EXPERIENCE

SYSTEMS ADMINISTRATOR

H Connect International · Pathway Healthcare   2022, Sept 21 - Present

- Managed Office 365 administration and user accounts, ensuring seamless collaboration and optimized workflows.
- Utilized Microsoft Azure for deploying and maintaining scalable applications in a secure cloud environment.
- Created and maintained comprehensive software documentation for user guidance and system efficiency.
- Handled user administration tasks, promptly addressing inquiries and maintaining high user satisfaction.
- Conducted software installations and configurations with thorough testing for smooth implementation.

Freelance Software Developer   2019, Aug - Present

- Developed various college projects, including a Burger Ordering Application, utilizing C++, C, and Python.
- Created programs for Infinity Gaming to automatically shut down PCs when not in use, resulting in improved energy efficiency and cost savings.
- Designed and implemented Twitter Bots and Python programs using Twitter API and Reddit API to find trending tags and analyze social media trends.
- Developed Discord Bots with OpenAI API and other libraries to create AI-powered ChatBots and Music Players, enhancing user experience.

Technologies Used: Python, Django, Flask, C, C++, OpenAI API, Twitter API, Reddit API, Git, GitLens, Docker, Kivy.

Cafe Manager - Part Time

Infinity Gaming, Colombo   2020, Oct - 2022, Aug

- Managed day-to-day operations of a busy gaming zone, overseeing a team of staff members and ensuring high-quality customer service.
- Implemented marketing strategies to attract new customers and promote special events, leading to a boost in foot traffic and sales.
- Handled customer inquiries and resolved issues promptly, maintaining a positive and welcoming atmosphere in the cafe.

TECHNICAL SUPPORT SPECIALIST

Dialog Axiata PLC · Full-time   2019, Nov - 2020, Feb

- Oversaw Technical Issues in Dialog Television Department

REFERENCES WILL BE PROVIDED UPON REQUEST