



D08

Bill For: SONEE J MILLER
175 PYSELL RD #1-UN 3
MC HENRY MD 21541

Due Date: June 24, 2020

Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your next meter reading is scheduled to be estimated. If you would like to provide us with an actual reading, please do so between Jul 05, 2020 and the close of business on Jul 07, 2020. See the back of this bill for more information.

For a detailed explanation of how to read your bill, visit www.firstenergycorp.com/PEBill

The EmPOWER MD charge funds programs that can help you reduce your energy consumption and save you money. For more information, including how to participate, go to: www.energysavemd.com.

Effective June 1, 2020, the Administrative Credit has changed. Also, the Generation Charge and Energy Cost Adjustment have changed for customers who have not selected an alternate electricity supplier. Please visit www.potomac Edison.com, or call 1-800-636-0011.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will not resume normal collections or shut-off activity until at least July 1, 2020, and will comply with any state orders to postpone these activities as long as necessary. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit www.firstenergycorp.com/billassist.

Our utilities are continuing meter reading operations during the coronavirus health emergency. You may see these essential employees in your neighborhood if you're home during the day. Their work takes place entirely outdoors and without customer interaction. Please keep the path to your meter clear of snow and other debris, and keep dogs secured away from the area. Please do not approach our meter readers, as they are trained to maintain social distancing. All

Additional messages, if any, can be found on back.

Month	A-Actual	E-Estimate	C-Customer	P-Prorated
J	400	1100	0	0
F	400	1300	0	0
M	400	1600	0	0
A	400	600	0	0
M	400	1300	0	0
J	400	0	0	1000

	This Year
Average Daily Use (KWH)	14
Average Daily Temperature	63
Days in Billing Period	28
Last 6 Months Use (KWH)	8,337
Average Monthly Use (KWH)	1,390

You are legally responsible for a \$277.49 actual account balance.
Usage Information for Meter Number S321911523

Charges From Potomac Edison

Detail Payment and Adjustment Information

Average Payment Plan (APP) Summary

Account Balance Information

Previous bill was	189.71
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Actual Account Balance

Previous bill was	370.10
Total payments/adjustments	-104.00
Balance reductions:	
EUSP Arrears Credit	0.00
Balance at billing	266.10
Current charges	11.39
Actual Account Balance	277.49

**76 South Main Street
Akron, OH 44308-1890**

Amount Paid	
Amount Due	\$173.40
Due Date	Jun 24, 2020

SONEE J MILLER
175 PYSELL RD #1-UN 3
MC HENRY MD 21541

POTOMAC EDISON
PO BOX 3615
AKRON OH 44309-3615

[illegible]

Messages (Continued)

of our employees wear photo ID badges. If you have concerns or questions, please contact your utility company.

Explanation of Terms

Base Charge - Charge for services necessary for the delivery of electric service, including generation, transmission and distribution.
Customer Distribution Charge - Fixed charge for meter reading, billing, service line maintenance and equipment.
Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.
Generation Charge - Charge for the production of electricity.
KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

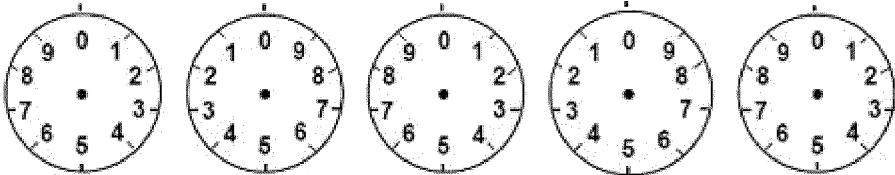
Distribution Charge - Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.
Late Payment Charge - A charge added to the bill on balances owed after the Due Date.
Non-Basic Charges - Charges for services not required for the delivery of electric service.
Prorated Reading - Reading calculated by multiplying the daily average electric usage between two recent readings by the number of days in the billing period.
Transmission Charge - Charges for moving high voltage electricity from a generation facility to our distribution lines.

Important Information

If you have questions about your Potomac Edison account:
Call Customer Service at 1-800-686-0011 Monday - Friday, from 8 a.m. - 6 p.m.
Call Payment Options at 1-800-736-3401 Monday - Friday, from 8 a.m. - 6 p.m.
Visit our website at: www.firstenergycorp.com
Write to us at: Potomac Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.
Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

For your protection, all of our employees wear Photo I.D. badges.
Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.
To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-686-0011. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: