Bill Based On: Actual Meter Reading, Average Payment Plan, Maryland Assistance Programs,

Billing Period: May 06 to Jun 02, 2020 for 28 days
Bill For: SONEE J MILLER

SONEE J MILLER 175 PYSELL RD #1-UN 3 MC HENRY MD 21541 June 04, 2020

**Page 1 of 2** D08

\$ 11.39

Account Number: 110 141 978 616

Amount Due: \$173.40

Due Date: June 24, 2020

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-686-0011. For Payment Options, call 1-800-736-3401. Pay your bill online at www.firstenergy.corp.com

Bill issued by: Potomac Edison, PO Box 3615, Akron OH 44309-3615

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.	Previous Balance Payments/Adjustments	189.71 -104.00
Generation, Transmission & Energy Cost Adjustment Price	Balance at Billing on Jun 04, 2020	85.71
(SOS) electricity is 6.095 cents/kWh, effective through September 30, 2020. SOS electricity will cost 6.016 cents/kWh beginning on October	Potomac Edison - Payment Plan Amount Potomac Edison - Misc. Charges <b>Total Current Charges</b>	123.00 -35.31 <b>87.69</b>
1, 2020 through May 31, 2021. The weighted average price of SOS electricity will be 6.042 cents/kWh through May 31, 2021. The price for	Amount Due by Jun 24, 2020	\$173.40
SOS from June 1, 2021, through May 31, 2022, will be set in January	You are legally responsible for a \$277.49 actual account balance.	

Total Charges

Your next meter reading is scheduled to be estimated. If you would like to provide us with an actual reading, please do so between Jul 05, 2020 and the close of business on Jul 07, 2020. See the back of this bill for more information.

For a detailed explanation of how to read your bill, visit www.firstenergycorp.com/PEBill

2021

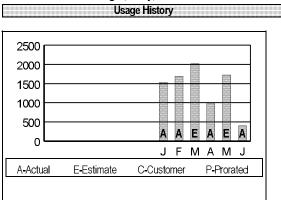
The EmPOWER MD charge funds programs that can help you reduce your energy consumption and save you money. For more information, including how to participate, go to: www.energysavemd.com.

Effective June 1, 2020, the Administrative Credit has changed. Also, the Generation Charge and Energy Cost Adjustment have changed for customers who have not selected an alternate electricity supplier. Please visit www.potomacedison.com, or call 1-800-686-0011.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will not resume normal collections or shut-off activity until at least July 1, 2020, and will comply with any state orders to postpone these activities as long as necessary. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit www.firstenergycorp.com/billassist.

Our utilities are continuing meter reading operations during the coronavirus health emergency. You may see these essential employees in your neighborhood if you're home during the day. Their work takes place entirely outdoors and without customer interaction. Please keep the path to your meter clear of snow and other debris, and keep dogs secured away from the area. Please do not approach our meter readers, as they are trained to maintain social distancing. All

## Additional messages, if any, can be found on back.



Average Daily Use (KWH) 14
Average Daily Temperature 63
Days in Billing Period 28
Last 6 Months Use (KWH) 8,337
Average Monthly Use (KWH) 1,390

**71** 00 31 69 40 Usage Information for Meter Number S321911523 Jun 02, 2020 KWH Reading (Actual) 31,658 May 06, 2020 KWH Reading (ESTIMATE) KWH used 401 Charges From Potomac Edison Customer Number: 0804901316 5000878784 Rate: Residential Service PE-RSRF Generation Charge 22.39 1.59 Transmission Charge Customer Distribution Charge 5.70 Distribution Charge 7.20 Electric Universal Service Fee 0.32 Energy Cost Adjustment 2.46 Administrative Credit -0.73 Electric Distribution Investment Surcharge 0.12 Cogeneration PURPA Surcharge 5.08 Franchise Tax 0.25 EmPower MD Surcharge 2.26 MD Environmental Surcha 0.06 Current Consumption Bill Charges 46.70 -0.31 Security Deposit Interest 1/12th Credit

Detail Payment and Adjustment Information

05/13/20 Payment -104.00

Average Payment Plan (APP) Summary

Actual Charges Billed During 5 APP Months 723.09

APP Amount During 5 APP Months 619.00

Difference Between Actual Charges and APP Amount 104.09

Account Balance Information

Maryland Assistance Programs Account Balance

Previous bill was 189.71

Previous bill was
Total payments/adjustments
Balance at billing
Current charges
Maryland Assistance Programs Balance
Actual Account Balance
Previous bill was
Total payments/adjustments
169.71
85.71
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85.71

Total payments/adjustments
Balance reductions:
EUSP Arrears Credit
Balance at billing
Current charges
Actual Account Balance
277.49

Return this part with a check or money order payable to Potomac Edison

PotomacEdison 76 South Main Street Akron, OH 44308-1890

SONEE J MILLER 175 PYSELL RD #1-UN 3 MC HENRY MD 21541 Account Number: 110 141 978 616

Amount Paid

Amount Due \$173.40

Due Date Jun 24, 2020

POTOMAC EDISON PO BOX 3615 AKRON OH 44309-3615 Messages (Continued)

of our employees wear photo ID badges. If you have concerns or questions, please contact your utility company.

## Explanation of Terms

Base Charge - Charge for services necessary for the delivery of electric service, including generation, transmission and distribution.

Customer Distribution Charge - Fixed charge for meter reading, billing, service line maintenance and equipment.

Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.

Concertion Charge, Charge for the production of electricity.

Generation Charge - Charge for the production of electricity.

KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.

**Distribution Charge -** Variable charge for the cost of using local wires, transformers, substations and other equipment needed to deliver electricity to a premise.

a**te Payment Charge -** A charge added to the bill on balances owed after ne Due Date.

Non-Basic Charges - Charges for services not required for the delivery of

Prorated Reading - Reading calculated by multiplying the daily average electric usage between two recent readings by the number of days in the billing period.

Transmission Charge - Charges for moving high voltage electricity from a generation facility to our distribution lines.

## Important Information

If you have questions about your Potomac Edison account: **Call Customer Service** at 1-800-686-0011 Monday - Friday, from 8 a.m. - 6 p.m. **Call Payment Options** at 1-800-736-3401 Monday - Friday, from 8 a.m. - 6 p.m.

Visit our website at: www.firstenergycorp.com Write to us at: Potomac Edison, 76 S. Main St., A-RPC. Akron, OH 44308-1890.

Customers with hearing or speech impairments can contact the Telecommunications Relay Service (TRS) at 711.

For your protection, all of our employees wear Photo I.D. badges.

Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, call 1-866-283-8081.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-686-0011. Say "Meter Reading" when asked "Which of these can I help you with today?" Have the date you took the reading available. If this is to avoid a scheduled estimate, please check the front of the bill for entry dates.

Provide reading by telephone or on-line only: DO NOT MAIL 9 q 9 8 2 8 8 8 2 2 3 7 6 6 When reading your meter, if the hand falls Draw hands on the dials exactly as they appear on your electric meter.

If you have a **DIGITAL METER** write the numbers here:

between two numbers, always report the lower number