

# JustiPlay Legal Document Report

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## Document Summary

**Document Type:** Manpower Outsourcing Services Contract

This document outlines a service level agreement (SLA) between a buyer (Central Government) and a service provider (Pravidhi India) for manpower outsourcing services. The agreement details the scope of work, obligations of both parties, and terms and conditions for service delivery and payment. It aims to ensure consistent service delivery by the service provider, defining roles, responsibilities, and actions for non-compliance. The contract specifies the number of resources to be hired, billing cycle, and total contract value. It also includes details on service standards, compliance with labor laws, and leave policies for the outsourced manpower.

**Overall Risk Assessment:** Medium Risk

## Risk Drivers

- Potential for disputes regarding service quality and adherence to labor laws.
- Dependency on the service provider for maintaining necessary licenses and registrations.
- Ambiguity in defining 'sufficient and qualified manpower'.
- Risk associated with calculation of total amount due to complex formula.

## Clause-by-Clause Analysis

| Clause             | Risk Level | Educational Suggestion   |
|--------------------|------------|--|
| Agreement Overview | Low        | Understanding the purpose of the agreement is crucial for both parties. Consider clarifying any ambiguities before proceeding. |

|                            |        |  |
|----------------------------|--------|--|
| Scope of Services          | Medium | The definition of 'sufficient and qualified manpower' may be subjective. Consider adding objective criteria to this definition.      |
| Compliance with Laws       | High   | Ensuring compliance with all applicable laws is critical. Consider implementing regular audits to verify compliance.                 |
| Licenses and Registrations | Medium | Maintaining valid licenses and registrations is essential. Consider establishing a system for tracking and renewing these documents. |
| Working Shifts             | Medium | Ensure all agreements regarding working shifts are documented and comply with labor laws. Consider consulting with HR professionals. |
| Leave Policy               | Low    | Understanding the leave policy is important for both parties. Consider clarifying the process for requesting and approving leave.    |

**IMPORTANT DISCLAIMER:**

*This report is for **educational and awareness purposes only**. It does NOT constitute legal advice and does NOT create an attorney-client relationship.  
For legal guidance specific to your situation, please consult a qualified legal professional.*