

M SOMMU ALAGAPPAN

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OBJECTIVE

Highly motivated Full Stack Developer with a strong passion for coding and programming, seeking a challenging position in a professional organization to enhance my technical skills and contribute to the organizational goals.

TECHNICAL SKILLS

- Frontend: **React.js, Redux, JavaScript ES6, CSS3, HTML5**
- Backend: **Node.js, Express.js**
- Database: **MongoDB, MySQL**
- CSS Framework: **Bootstrap**
- Frontend Deployment: **Netlify**
- Backend Deployment: **Heroku, Render**
- Tools: **Postman**

PROJECTS

1. React Dashboard - Frontend Application

- **Demo Link:** <https://reactuserdashboard.netlify.app/>
- **Features:**
 - Integration with multiple APIs for enhanced user experience.
 - GET and DELETE operations for data retrieval and deletion.
 - Developed comprehensive and detailed dashboards to users.

2. Superfast CRM - Full Stack Application

- **Demo Link:** <https://superfastcrm.netlify.app/>
- **Features:**
 - Login, Logout, and Signup functionalities for authentication.
 - CRUD Operations for data management.
 - Implemented Admin Page for the user data control.

3. Apple Store - Full Stack Application

- **Demo Link:** <https://applestoreproject.netlify.app/>
- **Features:**
 - Add to Cart functionality for seamless product purchases.
 - Secure Authentication using JSON Web Token.
 - Integrated Payment gateway – Razorpay for payments.

4. Burger King - Full Stack Application

- **Demo Link:** <https://burgerkingapp.netlify.app/>
- **Features:**
 - Authorization with Admin Control for product management.
 - Responsive design for web and mobile applications.
 - Server-Database connection using Mongo Client.
 - Frontend-Backend communication through API calls.

GitHub Repo Link: <https://github.com/SommuAlagappan>

WORK EXPERIENCE

AMAZON - Machine Learning Associate in Alexa

(May 2021 - Current)

- Contributed in building Standalone applications using **React-Redux**
- Developed Production tools with **React.js** using **React Components & Hooks**
- Developing backend **Node.js Rest API endpoints** to handle data retrieval requests from the frontend.
- Retrieved Alexa-Customer interaction data from **MongoDB Atlas** cloud-based Database using Mongo Client connector.
- Contributed to CSS design and integrated the **CSS framework** for applications and tools
- Customizing the production tools to accommodate workflow changes based on stakeholder feedback.
- Conducted AI product device testing for Alexa's Natural Language Understanding (NLU) enhancements.
- Assessed AI device's responsiveness in multiple languages simultaneously.

Royal Bank of Scotland - Customer Service & Operational Analyst

(August 2017 - May 2019)

- Handling the process of adding joint party, third party and Power of Attorney to the customer accounts and corporate accounts
- Handling customers from **NatWest and RBS and Ulster banks**
- Perform **EOD checks** to ensure completeness
- **Training new employees** for the core process and guiding them to work efficiently
- Published one **YES check** related to verification of customer signatory
- Segregating the customer's request to the respective teams
- Received **Spot ovation** for **Outstanding performance** during contingency situation

CERTIFICATIONS

- **MERN Full Stack Developer Program** | GUVI - An IIT-M & IIM-A Incubated Ed-Tech Company | [Certificate Link](#)
- The Fundamentals of Digital Marketing | Google Digital Unlocked
- Digital HR Certification | SaaS Industry

ACADEMIC QUALIFICATION

- **Masters in Social Entrepreneurship** | **MSSW, Chennai** | 2019-2021 | 76%
- **Bachelor of Commerce** | **Loyola College** | 2014-2017 | 69%
- Higher Secondary | CMHSS, Karur | 2012-2014 | 97.25%
- SSLC | PAVB, Karur | 2012 | 94.5%

STRENGTHS

- Effective Communicator with excellent presentation and administration skills.
- Proficient in public speaking and anchoring with strong leadership qualities.
- Skilled in time management and adaptability.

ACHIEVEMENTS AND AWARDS

- Received an award for **Star Performance** for the year 2022 at **Amazon**.
- Pursued as a **General Secretary** of Pro-life club in Loyola College.
- **Event Coordinator** in the International Conference of Human Excellence Department.
- **Best Volunteer Award** for Community Service from the Department of Service Learning.
- Won numerous prizes in Elocutions, Essay writing, Storytelling, Ad-zap, and Creative writing.

PERSONAL INFORMATION

- Date of Birth: 05.05.1996
- Languages Known: English, Tamil
- Address: New Perungalathur, Chennai.

DECLARATION

I hereby declare that the above information is true to the best of my knowledge and belief.

(M SOMMU ALAGAPPAN)