

SOMTO EZENAGU

ezenagus@canisius.edu | Buffalo, NY | 336-866-9949 | <https://www.linkedin.com/in/somtoezenagu/>

EDUCATION

Canisius University, Buffalo, NY

Expected May 2028

- *B.S. in computer science,*
- **GPA:** 3.9/4.0, *Dean's List*
- **Related Coursework:** *Intro to programming, Data Structure, Calculus, Discrete Mathematics.*

TECHNICAL SKILLS

Programming languages: Python, CSS, JavaScript, C++, SQL, Java.

Tools and Methodologies: Microsoft Office Suite, Jira, GitLab, GitHub, Fusion360

Workplace Communication: Email (Gmail, Outlook), Discord, Zoom.

WORK EXPERIENCE

Fidelity Bank, Assistant IT Manager Intern, IT Infrastructure & Support

Lagos, Nigeria

March 2023 – May 2023

- Provided assistance in network configurations and system troubleshooting, resulting in a 25% reduction in system downtime, ensuring minimal disruption to banking operations.
- Collaborated with senior IT managers to implement innovative solutions, leading to a 15% increase in transaction processing speed and enhancing overall customer satisfaction.
- Managed data backups, system documentation, and IT inventory, reducing recovery time from 4 hours to 2 hours and improving asset tracking accuracy by 35%, ensuring efficient resource allocation.

Canisius University, Campus Tour Guide

Buffalo, NY

January 2024 – present

- Conduct 10+ campus tours per week for prospective students and their families, providing information on academic programs, student life, and campus resources.
- Assist with admissions events and open houses, contributing to a 15-20% increase in prospective student engagement.
- Represent the university at orientation sessions, interacting with hundreds of visitors each semester.

PROJECT

Pet Policy & Claims Management Software

- Designed and implemented a system to manage pet insurance policies and claims, improving record-keeping and claim processing efficiency.
- Integrated Python's datetime module to track policy durations, payment history, and claim submission dates accurately.
- Applied object-oriented programming principles to improve system structure and ensure long-term maintainability.
- Enhanced data retrieval by implementing functions to search for specific policies and claims, reducing lookup time.

LEADERSHIP, ACTIVITIES & AFFILIATIONS

- **National Society of Black Engineers (NSBE)**, Senator
- **Student Life**, Orientation Leader
- **E-sports member**
- **Canisius Division 2 Soccer Player**