Curriculum Vitae

MOHD. VASEEM

About Me

📅 Overall 10 Years' of Experience

🎂 18th April, 1983

📍 Raipur, Chhattisgarh

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Project Manager: State Data Center Operation. Futuresoft Pvt. Ltd.

- Overall, 10 Years of Experience in IT Infrastructure domain and SME for Data Centre Technology having deep understanding of Consulting, Implementation and roll-out of the project including O&M Phase.

⚙ Profile Summary and Project Experience

- Workplace Supporting Knowledge under various CMMI-L5 IT/ITES organization.

- Currently working as "Project Manager in State Data Center Govt. of Uttarakhand and handling a team expertise in Server, Network/Security and Helpdesk managing 24/7 SDC Operation.

- Being a Technology Consultant and Govt. PMU deep knowledge and working experience with various Government and Central Ministry IT Project and Re Engineering or Re Architecture of Government website.

- Asset the department for operation and Maintenance of Overall IT Operation and Process implementation in SDC.

- Assist State in technical evaluations of bids related to e–Governance projects/initiatives

- Liaising with senior officers of the State Government / Ministry to operationalize for development of new transformational business opportunities.

- Being a Project consultant Monitor the status of implementation of IT Infrastructure device under Smart City Project, Dehradun command and control center.

- Experience of leading and managing teams with proven track record of working with diverse, cross functional teams from different vertical (Hyper Converges, VMware-Nutanix/Network/Security, SOC Operation & DR Environment)

- Excellent knowledge of latest IT systems and infrastructure & Pre-Sales Consulting and Solution Architecture of OEM product and services.

⚙️ Major Key Achievement /Previous Consulting

- Successfully Completing UAT sign off of Nutanix HCI Server Hardware under supervision of NIC Technical Committee for Govt. of Uttarakhand.

- Prepare SDC Operational Plan and procedure document along with SOP for SDC regular IT Operation as per Standard ITIL Process workflow.

- Successfully completed UAT Sign off & monitor the implementation of various IT-Infrastructure & Helpdesk monitoring tool at State Data Center with the help of SeMT Team.

- Successfully Provide Consultancy service for Implementation and roll out District Mineral Foundation, Ministry of Mines Govt. of India project across all the state and district level and arrange operational training cum usage drive at various state mining offices for adoption of PMKKKY-DMF portal.

- Successfully Provide Project consultancy service for implementing Mining Tenement System for Indian Bureau of Mines, Ministry of Mines Govt. of India and arrange field training at different IBM regional offices with the help of Wipro to roll-out the MTS project across various regional offices.

- Successfully UAT sign-off, of application go-live with respect to RFP/SRS and provides recommendation of clearance of related milestone.

- Successfully conduct application/Website/ Data Center UAT/ tests as per SRS/Plan and procedures & scrutinize bills and recommend payments linked with the milestone.

- Successfully IT-Infrastructure implementing and Hardware monitoring of various e governance project CGSWAN, CHOiCE, e District CSC, CG Social Audit unit, at CG State Data Center in Govt. of Chhattisgarh under DCO- IT Implementation Team.

- Assist the department for implantation of ISMS (ISO/IES 27001-2013) Security & Infrastructure Audit in State Data Centre with Senior Manager and closing the findings during Internal & external Audit.

🎓 Education

Educational Qualification					
S.No.	Exam Passed	University/Board	Year	Class	Percentage
1	10th	MP State Board	2000	1st	66%
2	12th	CG State Board	2002	2nd	59.9%
3	BCA	SMUIT	2011	1st	63%
4	MCA	Kalinga University	2016	1st	76%

Global Certification

- JHCNP Hardware & Networking Training - 2009.
- MCP- Desktop Administrating (Win 7/ Win 10)
- MCP-Windows Server 2008 & 2012. (F148-7401).
- MCSA-2012 (Certification ID- F792-3322) (Hyper-V, Cluster, AD/DNS/GPO/ Basic Networking).
- ITIL Foundation V4 (IT- Service Management). (Certification ID: - GR671154753MV)
- Prince2 Foundation Certification in Project Management. (Certification ID: - GR656155570MV)
- Perusing PG Diploma in Information Security & Cyber Crime from IGNOU.

Skills

- **IT Project Management**
- **eGovernance & PMO**
- **Technology Consulting**
- **IT Infrastructure & Data Center**
- **System Integration**

Work Experience

Project wise Experience: - Project Profile 1.

Organization	**Future Soft Solution Service Pvt. Ltd.**
Duration	**Dec 2019 to Aug 2020.**
Work Location	**Dehradun**
Designation	**Project Manager: State Data Center. Govt. of Uttarakhand.**
Client	**Information Technology Development Agency, State Data Center, Dehradun**
Project Scope	Providing Project Consultancy and Overall monitoring of IT Infrastructure device, Server, Switch router, network devices and administrating/monitoring of various e government web-application hosted in HCI based State Data Center.

Overall Roll & Responsibility

Operation & Maintenance of State Data Center Operation: -

- Responsible for SDC IT Operations as a single point of contact in service domain which includes End User Operations and Infrastructure, Service Level Management, Vendor Management, Process and Audits, Team Management, Resource Management and Operational Excellence.

- 24*7 Monitoring of IT infrastructure including Data Centre, application hosting, voice & data network, security and regular backup operation.

- Oversee day-to-day NOC operations, escalations, ticketing and communications with all customers.

- Work with SDC core team (Nutanix HCI Server/Security/Backup /Virtualization/Cloud/Vendor Management/Team Management/SLA Management

- Responsible for all kind of communications with all the stakeholders like State IT Department /NIC/ Other Govt. Departments/ respective vendors & OEM.

- Work with NIC eOffice PMU team for deployment and roll out the eOffice Project in various government departments (directorate/Department/Secretariat & all over the District.

- Monitoring NKN & JIO Link through NMS/ NNMI tool and fetch out the utilization report from ISPI Monitoring portal to validate the network connectivity and availability and root cause analysis as part of the problem management process.

- In coordination with the State e Mission Team, assist the State Government in defining the standards for application architecture, database design, data center IT infra development.

- Ensure Incident Time line Report is created immediately after resolution.

- Being a Final Acceptance Committee (FAT) perform and evaluate / monitoring of system and application deployment final acceptance test and sign off the document.

- Study the EOI/ LLD/HLD or various technical solution architecture design document and provide input to SeMT in view of proposal document to clarify the BOQ.

- Guiding SI in planning and deployment of IT infrastructure in Cloud Infrastructure. (IAAS)

- Validating detailed technical design documents submitted by the SI from IT infrastructure point of view (e.g. hardware flexibility, performance, scalability, network reliability, failure/ disaster recovery, business continuity, security and other related aspects).

- Assist State in technical evaluations of bids related to e–Governance projects/initiatives

- Prepare project review reports/presentations and facilitate review meetings/discussions at different levels managing and guiding resources deployed for project management team.

- Responsible for the recruitment and training of new staff writing documentation for ICT procedures, security and disaster recovery policy.

Project Profile 2.	
Organization	**National Institute for Smart Government**
Work Location	**Hyderabad and Nagpur**
Duration	**Sep 2017 to Nov 2019**
Designation	**Consultant Technology Infrastructure & Data Center.**
Client	**IBM (Indian Bureau of Mines & Ministry of Mines)**
Project Scope	**Provide Consultancy services to implement & roll out of web based online Mining tenement system & National level DMF portal (PMKKKY).**

Work scope	Technology Consulting and Project Management Govt. Being a PMU Monitor overall supply, installation, customization, commissioning and rollout of MTS application across PAN India level & Support Core and Co-ordination committee meeting. And maintain MOM during high level meeting with ministry. Validating detailed technical design documents submitted by the Wipro Technology (SI) from IT infrastructure point of view (e.g. hardware flexibility, performance, scalability, network reliability, failure/ disaster recovery, business continuity, security and other related aspects).

Overall Roll & Responsibility (Project Monitoring Unit)

- Being a PMU & Technology Consultant help to Prepare RFP for hiring Cloud Service Provider within very short period of time to meet the customer & IA requirement to push the IBM project to next level of operation phase.

- Oversee the project on behalf of Ministry of Mines and intimate the project stakeholders of possible risks & related mitigation plans.

- Delivering wide ranging of IT Implementation & IT Infrastructure projects. Review and validate System Design Document, System UAT, Application and Website UAT as per RFP and guide Stakeholder to successfully sign off the documents and implement the solution as per requirement.

- Work with the Mining Nodal Officers to understand the existing workflow of web-based Mining Tenement System (MTS) various module (Registration/Returns/ Mine Plan/ Star Rating/ OAS/ module including objective, development, criticality, ownership, stakeholder's, inter-linkages MIS Reports and help the Wipro Technology to implement and migrate the legacy system into newly proposed website for this purpose attend various meeting with the NIC technical committee to capture the data.

- Assist the department and implementation agency to start developing and implementation of customer website & application for this purpose attend various meeting with customer to push the project to next operation phase.

- Coordination for requirement gathering, impact analysis, user acceptance testing and demonstration of new developments, modifications and feature enhancements in the proposed website.

- Monitor overall supply, installation, customization, commissioning and rollout of MTS website & Support Core and Co-ordination committee.

- Monitor overall IT infra deployment including DC and DR Virtual Machine and Verifying vm's usage and utilization on monthly basis and forwarded it to Wipro For further process. Coordinate with Cloud Service Provided and Monitoring SLA.

- Review and Validating POA of various Proposed API Integration of Payment gateway, SMS & Email gateway, Digital Signature Integration and other Aadhar & GST API Integration in the application.

- Review the PMKKKY-DMF application modules and provides feedback to prepare various kind of MIS reports required to identify mining affected area and beneficiary information.

- Planning of DC-DR setup for continuity of website and application and put up in technical committee for approval.

- Approve quality, check & validation of overall supply, installation, customization, commissioning functionality and rollout of MTS(Mining Tenement System and DMF Portal).

Project Profile: - 3	
Organization	**Sify Technologies Ltd.**
Work Location	**Raipur (Chhattisgarh)**
Duration	**June 2014 to Sep 2017**
Project	**Implementation & Operation Maintenance of State Data Center**
Client	**Chhattisgarh InfoTech & biotech Promotion Society Govt. of (CG)**
Designation	**System Engineer: SDC Operation:**
Project Scope	Administrating and Monitoring of various e-Government hosted application in SDC and new change and release management of SDC operation.

Overall Roll & Responsibility

Operation & Maintenance of State Data Center Operation: -
- Administrating and Monitoring of various e-Government hosted application in SDC and new change and release management of SDC Operation. Provide Project Coordination & System Administration for various Govt. Projects including CGSWAN, CHOiCE, e District and other govt. project in CG State Data Center.

- Supporting & monitoring the Data Center Server infrastructure, Windows Server, Linux, maintenance and backup as well as performing other regular support activities to ensure 99.95% availability of DC equipment.

- Assist in technical evaluations of external agency proposals related to Implementation of various e – governance initiatives in the SDC.

- Working Knowledge on Installation and configuring of Server hardware like HP/Dell/IBM Blade and Rack Server /Switch/ Laptop/ Desktop/ Workstation Hardware, Win 7, 10, Windows 2008, 2012, 2016, VMware vSphere, Server Automation in Data Center environment.

- Responsible to implement International Best Practices in relevant area of data Center like Security, DR Implementation, and Cloud Implementation etc.

- Monitor DC Server Infrastructure by IBM Tivoli Monitoring tool.

- Ensure 24x7 Helpdesk and NOC operations & personal on-call support whenever necessary.

- Very good knowledge and understanding of ITIL/ITSM, IT Operations, infrastructure services support, operations monitoring and end user support.

- Deployment of the changes in UAT/Staging/Production environment as per the

SDC change & Release Management policy. Maintain all kind of form (Change/Release from, IP Address release form, Backup form, Access Request form etc.) to ensure ISO standard is fulfill properly.

Project Profile: 4	
Organization	**Kingston Info Solution Service Pvt. Ltd. Bangalore**
Work Location	**Kolkata.**
Project	**IDC- Workplace Support (India Delivery Center)**
Duration	**Jan 2013 to July 2013**
Client	**Accenture IDC Kolkata**
Designation	**IT – Infrastructure Engineer**
Project Scope	**Providing IT Infrastructure Support in Accenture IDC workplace.**

Overall Roll & Responsibilities.

Monitoring of GNOC Operation.

- Providing Desktop L1& L2 Support & complete Troubleshooting Knowledge on Desktop client end to end Support & Workplace Support. Like Domain Joining – Re-joining maintaining AD & All systems count on weekly and monthly basis and providing SLA accordingly to Senior Manager or Core Team.

- Assessment of IT devices or workstation details, Collecting the Systems Asset / Information Details from various Data Centre globally with the help of Accenture Local technical support team.

- Collecting Desktops host name, IP address, MAC address, asset tag, serial tag & systems hardware configuration details (Ram, Hard Disk, and CPU), their model no. and primary use of the application.

- Perform ITIL process framework to assure trouble free change & release of new or upgraded hardware devices solutions.

- Good knowledge on administrating and monitoring of windows server 2008 R2, Good knowledge on installation configuration of DNS, DHCP, Active directory for single site or multi-site environment, configuring different type of OU, groups sub groups and assign various groups policy access right on it.

- Server health check-up, collecting error log files, and monitoring of some other core server on workplace (Hyper-V, SAN, Backup Server, Application Server etc.)

- Maintenance SCCM-client Push Installation/Deployed, Daily& monthly Check list of unknown clients and repair it comparing AD-SCCM client workstation on weekly basis & maintain SLA.

- Work with IT-Helpdesk Team for closing of IT-Service Request and coordinate with Tech Team for Ticket management BMC Remedy, Track -IT tool & closing it within time line.

Project Profile: 5	
Organization	**IOPEX Technologies Ltd.**
Client	**MPHASIS an HP Company**
Work Location	**Raipur (Chhattisgarh)**
Project Scope	**Providing IDC-Enterprise IT Support for Mphasis BPO & Maintain LAN setup of more than 3300 Desktop & 30 Laptop connection by MPLS lease line.**
Duration	**June 2010 to Aug 2012**
Designation	**Senior Support Engineer**

Overall Roll & Responsibilities

CIO -IT Enterprise Support Unit.

- Manage the deployment, monitoring, maintenance, OS upgrade, and support of all IT systems, including servers, PCs, operating systems, hardware, software, and peripherals

- SPOC for all servers' incident, problem, change management regular patch and antivirus deployment in all the servers and desktop /Laptop.

- Troubleshooting of all the level 1 ticket and resolved the issue withing timeline.

- Monitoring the helpdesk ticketing tool (BMC Remedy/JiRA HP SM) and resolved all the level one issue.

- Monitoring of Usage and Utilization of Server recourse (CPU/Disk/Memory) and prepare the weekly status report as part of deliverable.

- Provide Daily monthly and Weekly Dashboard to OPS Mgr. to properly manage Client SLA meet.

Training Attended

- Nutanix HCI based software defined data Center implementation and monitoring.

- Workshop on Microfocus HP EMS tool (OBR, OMI, APM, HP-Diagnostic, ArcSight ESM tool) for SDC IT Infrastructure Monitoring & POC for reporting Analysis.

- Workshop on implementation plan of DC-DR & near DR along with Backup Solution in SDC Dehradun.

- 5 days' Workshop on Implementation of ISO standard in SDC and high-level meeting for planning of NCIIPC or Cert-in emplane to get security advisory to identify critical IT Asset.

- Workshop on policy and guideline for hiring meity emplaned cloud service provider and related key feature available in the External Cloud environment.

- Attend technically workshop on Cloud IAAS functionality & overall DC-DR architecture.

- Attend technically workshop for migration of old legacy system & website into new Cloud environment & related risk assessment.

- ITIL – Information Technology Infrastructure Library V3 by APMG at Accenture IDC Kolkata. (Mar 2013).

- ISMS (ISO/IES- 27001-2005 & 2013) Security Audit Training provided by Sify Technology for Tire-2 Data Centre.

- Workshop and demonstrating of POC for implementation and migration activity of existing old data center IT Infra to new Software Defined data Center stuck.
- Workshop and demonstration of POC of e Mudra DSC Implementation and Digitally sign off workflow in the application modules.

- Workshop on Overall Data Center Architecture review and Cloud based setup environment for DC-DR site and product wise POC with OEM vendor.

Languages

- Hindi
- English

Personal Interests

- Music
- Net Surfing
- Sports
- Learning

Personal Details

Father's Name: Late. Mohd. Ibrahim
Birthday: April 18, 1983
Gender: Male

Marital Status: Married
Nationality: Indian
Passport Number: **J7133850**

PAN Number: - **AJGPV2541N**

email: - **vaseemrpr@gmail.com**

Mobile: - **8871899636**

Declaration

I, Mohd. Vaseem, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

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MOHD. VASEEM   Raipur, Chhattisgarh