**Devanshi Patel**

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# EDUCATION

# Computer Programming and Analysis Advanced Diploma – Durham College September 2020 – Present

* Cumulative GPA (4.83/5.00)
* Courses: Linux I, Net Development I and II, Systems Development I and II, Web Development Fundamentals, System Support & Automation, Object-Oriented Programming I and II, Web Development-Intermediate
* Learned how to:
  + Research, analysis, to make decision, to troubleshoot the problems in the code and to find the effective way to solve it.
  + Learned to work on a project using different software development.

# RELATED SKILLS

* Strong understanding in object-oriented programming and other computer related concepts
* In-depth knowledge of HTML/CSS/C#/C++/Python/.NET/Linux
* Excellent commination skills gained by working in a group, by constantly collaborating with the different group members
* Leveraged great teamwork skills by supervising the new incoming staff at A&W Restaurants
* Enthusiastic willing to take responsibility, can work under pressure and meet the deadlines
* Proficient in Microsoft Office programs including Word, Excel, Outlook, and PowerPoint

# EXPERIENCE

# Team Leader May 2021 – Present

A&W Restaurants, Whitby, ON

* Greeted customers upon their entry into the store and helped them with any questions and concerns
* Experience in teamwork and to solve difficult problems, to make sure each and every customer receives good service
* Maintained high ethical standards and integrity while displaying absolute loyalty to superiors and to the organization
* Implementation of new policies and procedures with minimal resistance and with a positive impact
* Developed a strong relationship with customers by empathizing on, practicing empathy, active listening skills, and portraying positive attitude at the time difficult agreements

**Certifications**

* C.P.L (C Programming Language)