SONALI SAHOO

Cloud Support Associate

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Cuttack

PROFILE

Looking forward a challenging career that will rpovide me with ample oppourtinity to grow and to perform any organisational task.

I am working as a Techinical Support Associate in Vuchi Media Private Limited. I am having 1 year experience in my current company as an advertising agency associate.

EDUCATION

Gita Autonomous College
Bachelor's in Technology (B.Tech)
Aug 2019 - Apr 2023

TECHNICAL SKILLS

- GIT
- AWS
- JAVA
- LINUX
- C

SKILLS

- PERSONAL SKILLS
- DATA ENTRY
- WORKSPACE SAFETY
- ORAL COMMUNICATION
- DESICION MAKING
- FLEXIBLE SCHEDULE

CERTIFICATIONS

- 4 weeks Java programming language from Sky Rider Institution, Bhubaneshwar
- 40 hours certification course on core java from Aptech Learning, Bhubaneshwar
- AWS certification from TEKS Academy

PROFESSIONAL EXPERIENCE

Technical Support Executive
Vuchi Media Private Limited | Apr 2023 - Present

Currently I am working in Technical Support Team. I have worked on Jira as well as DSP platform. I am working as a Task Coordinator. I have provided technical support to customers and team members regarding platform issues. Resolved customers complaints in a timely manner with appropriate solutions. Provided training and guidance to junior Associates in software engineering techniques.