

\*000001\*  
Liberty Mutual  
PO Box 958416  
Lake Mary, FL 32795-9959



Sonam Devadiga  
1440 Seneca Dr Apt E  
Blacksburg VA 24060-2474

## Welcome

Thank you for choosing Liberty Mutual.

This package contains your new renters (tenants) insurance policy. Please look over this information and keep it with your important documents.

Be sure to download our mobile app or visit [LibertyMutual.com/register](http://LibertyMutual.com/register) and check out our eService options. eService makes it easy to get information and manage your Liberty Mutual account online whenever you like.

If you have any questions about your coverage, available discounts or product offerings, please call us at 1-800-225-8285.

Sincerely,  
Your Liberty Mutual Service Team

4G000024H4J23131944575000000



### CONTACT US

Questions About  
Your Policy

#### By Phone

For service:

1-800-225-8285

Mon - Fri 8AM-10PM EST

Sat 8AM-8PM EST

Sun 11AM-5PM EST

#### Visit Us Online

[LibertyMutual.com](http://LibertyMutual.com)

#### To Report a Claim

##### By Phone

1-800-2CLAIMS

(1-800-225-2467)

##### Online

[LibertyMutual.com/Claims](http://LibertyMutual.com/Claims)

#### Sign Up for eService

- Pay your bill
  - Go paperless
  - View your policy
  - File or view a claim
- Manage your policy 24/7 at  
[LibertyMutual.com/register](http://LibertyMutual.com/register)

CONTINUE TO THE NEXT PAGE

FOR A GUIDE TO YOUR  
NEW RENTERS PACKET



Learn more about our privacy policy at [LibertyMutual.com/privacy](http://LibertyMutual.com/privacy)

**Important Billing Information Enclosed**

## A GUIDE TO YOUR NEW RENTERS PACKET

PAGE	SECTION
1	<b>Policy Declarations</b> Includes important information about your policy, including insurance information as well as your discounts and benefits.
1	<b>Coverage Information</b> Includes important coverage information. Please review this section in detail to ensure you are fully covered. Contact us with any questions.
4-42	<b>Important Notices &amp; Policy Forms</b> This section includes any notices and policy forms that may change your coverages.



**Named Insured:**

1. Sonam Devadiga

**Policy Number:**

H4J-231-319445-75 0 6

**Policy Period:**

08/26/2020 to 08/26/2021

**Mailing Address:**

1440 Seneca Dr Apt E  
Blacksburg VA 24060-2474

**Important Billing Information Enclosed**



Questions about your Policy?  
Call 1-800-225-8285

Policy Number:  
H4J-231-319445-75 0 6

Report a Claim:  
1-800-2CLAIMS or  
LibertyMutual.com/Claims



**ACTION REQUIRED:**  
PLEASE REVIEW AND KEEP FOR YOUR RECORDS.

## Policy Declarations

Total 12 Month Premium:\* \$76.00



Save an estimated \$24  
annually by switching to  
Paid-in-Full

Bill Frequency: Monthly    Installment Fee Per Payment: \$2.00

\*Total 12 month policy premium above does not include installment fees.

### Insurance Information

Named Insured: Sonam Devadiga

Policy Number: H4J-231-319445-75 0 6

Mailing Address: 1440 Seneca Dr Apt E  
Blacksburg VA 24060-2474

Policy Period: 08/26/2020-08/26/2021 12:01 a.m.  
standard time at the address of the  
Named Insured at Insured Location.

Insured Location: 1431 Seneca Dr  
Blacksburg VA 24060-2483

Declarations Effective: 08/26/2020

Policy  
Declarations

### DISCOUNTS AND BENEFITS SECTION

Your discounts and benefits have been applied to your total policy premium.

- Early Quote Discount
- Online Purchase Discount
- Preferred Payment Discount

## Coverage Information

### Standard Policy

SECTION I COVERAGES	LIMITS	PREMIUM
C. Personal Property	\$ 5,000	
D. Loss of Use of Insured Location	\$ 1,000	

SECTION II COVERAGES	LIMITS	PREMIUM
E. Personal Liability (each occurrence)	\$ 100,000	
F. Medical Payments to Others (each person)	\$ 1,000	

### POLICY DEDUCTIBLES

Losses covered under Section I are subject to a deductible of : \$250



### Want to Add a Coverage?

Call 1-800-225-8285 to talk to your agent about the availability of this coverage and whether it meets your needs.

### Policy Number:

H4J-231-319445-75 0 6

### Report a Claim:

1-800-2CLAIMS or  
LibertyMutual.com/Claims



## Coverage Information continued

Total Standard Policy

\$

76

**Total 12 Month Policy Premium: \$76.00**

### Additional Coverages and Products Available\*

We've reviewed your policy and have identified additional optional coverages and products that can add valuable protection. Talk to your agent about purchasing the following coverages and products and whether they meet your needs.

- **Personal Electronics:** If your smartphone or other devices are not insured, repairing or replacing them can be expensive. Did you know you can insure multiple devices for up to \$10,000 with a deductible of \$50.00?
- **Identity Fraud Expense:** A stolen identity can be scary and expensive. We'll provide counseling, and pay up to \$30,000 for expenses such as lost wages and attorney fees incurred to recover your identity.
- **Water Backup and Sump Pump Overflow:** Water damage can ruin your possessions. If your sump pump fails, or you suffer water damage from a sewer or drain backup, we'll pay for covered home and personal property losses.

\*These optional coverages are subject to policy provisions, limitations, and exclusions. Daily limits or a deductible may apply. For a complete explanation, please consult your agent today.

### Policy Forms and Endorsements: The following forms and endorsements are applicable to your policy

Renters Policy (LMHO 2004 12 17)

Special Provisions - Virginia (LMHO2100VA 0319)

### Important Messages

**Flood Insurance:** Your Homeowners policy **does not** provide coverage for damage caused by flood, even if the flood is caused by a storm surge. Liberty Mutual can help you obtain this coverage through the Federal Emergency Management Agency (FEMA) if your community participates in the National Flood Insurance Program. Please call your representative for more information.

**Earthquake Exclusion:** Your policy does not provide coverage for damage caused by earthquakes. Earthquake coverage is excluded unless purchased by endorsement. Please call your representative for more information.



Questions about your Policy?  
Call 1-800-225-8285

Policy Number:  
H4J-231-319445-75 0 6

Report a Claim:  
1-800-2CLAIMS or  
[LibertyMutual.com/Claims](http://LibertyMutual.com/Claims)



Renters Policy Declarations provided and underwritten by Wausau Underwriters Insurance Company (a stock insurance company), Boston, MA.

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James MacPhee  
President

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Mark C. Touhey  
Secretary

This policy, including endorsements listed above,  
is countersigned by:

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Hamid Mirza  
Authorized Representative

08/25/2020

INSURANCE  
INFORMATION

## Important Notice About Your Electronic Payment

Named Insured:  
Sonam Devadiga

Dear SONAM DEVADIGA ,

Policy Number:  
H4J-231-319445-75

You have elected the Electronic Funds Transfer billing method to pay your policy premium.

Policy Period:  
08/26/2020  
08/26/2021

The payment will be billed to your financial institution on 09/26/2020 for withdrawal from your account within three business days, as noted below.

In the future, payments will be withdrawn within three business days of your originally selected bill day for each installment period, until the insurance premium is satisfied. We will notify you of any change in the payment amount on or before the billing date.

Unsuccessful payments may be subject to a \$25.00 fee.

If **your payment account changes**, e.g., you open a new account, move to a new financial institution, or change your account number, you must notify a service representative immediately to avoid the \$25.00 fee for returned payments.

If you have any questions, please contact a service representative at 1-800-225-8285 .



### ACTION REQUIRED

- Make note of the payment amount for your withdrawal.
- If you need to change your payment account, notify us immediately.



### CONTACT US

Policy Number	Policy Name	Payment Amount
H4J-231-319445-75	SONAM DEVADIGA	\$6.33

### Questions About Your Policy

Installment Fee Amount: \$2.00

For service:  
1-800-225-8285

Billing Date: 09/26/2020

Online  
LibertyMutual.com

Total Withdrawal Amount: \$8.33

GO PAPERLESS

Manage your policy 24/7  
on eService

LibertyMutual.com/register

# RENTERS POLICY

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## AGREEMENT

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In reliance on the information you have given us, we will pay claims and provide coverage as described in this policy if you pay your premiums when due, comply with all applicable provisions outlined in this policy and inform us of any change in title, use or occupancy of the **residence premises**.

This policy applies only to losses occurring during the policy period.

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## POLICY DEFINITIONS

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1. Throughout this policy, "you" and "your" refer to:
  - a. the "named insured" shown in your Policy Declarations; and  
if a resident of the same household:
  - b. the spouse;
  - c. the civil partner by civil union licensed and certified by the state; or
  - d. the **domestic partner**.
2. "We", "us" and "our" refer to the underwriting company providing this insurance as shown in your Policy Declarations.
3. In addition, certain words and phrases are defined as follows:
  - a. **"Actual cash value"**
    - (1) When damage to property is economically repairable, **actual cash value** means the cost of materials and labor needed to repair the damage, less reasonable deduction for wear and tear, deterioration and obsolescence.
    - (2) When damage to property is not economically repairable or loss prevents repair, **actual cash value** means the market value of property in a used condition equal to that of the lost or damaged property, if reasonably available on the used market.
    - (3) Otherwise, **actual cash value** means the market value of new, identical or nearly identical property, less reasonable deduction for wear and tear, deterioration and obsolescence.
  - b. **"Bodily injury"** means bodily harm, sickness or disease, including required care, loss of services and death that results.
  - c. **"Business"** includes:
    - (1) a trade, profession or occupation engaged in on a full-time, part-time or occasional basis, or
    - (2) any other activity engaged in for money or other compensation, except the following:
      - (a) One or more activities, not described in (b) below, for which no **insured** receives more than \$3,000 in total compensation for the 12 months before the beginning of the policy period; or
      - (b) a **short term rental**.
  - d. **"Domestic partner"** means a person living as a continuing partner with you and:
    - (1) is at least 18 years of age and competent to contract;
    - (2) is not a relative; and
    - (3) shares with you the responsibility for each other's welfare, evidence of which includes:
      - (a) the sharing in domestic responsibilities for the maintenance of the household;
      - (b) having joint financial obligations, resources or assets; or
      - (c) one with whom you have made a declaration of domestic partnership or similar declaration with an employer or government entity.

**Domestic partner** does not include more than one person, a roommate whether sharing expenses equally or not, or one who pays rent to the named **insured**.

- e. **"Earthquake"** means shaking or trembling of the earth, whether caused by volcanic activity, tectonic processes or any other cause.
- f. **"Fungi"** means any type or form of fungus, including yeast, mold or mildew, blight or mushroom and any mycotoxins, spore, scents or other substances, products or by-products produced, released by or arising out of **fungi**, including growth, proliferation or spread of **fungi** or the current or past presence of **fungi**. However, this definition does not include any **fungi** intended by the **insured** for consumption.
- g. **"Insured"** means:
  - (1) you; and
  - (2) so long as you remain a resident of the **residence premises**, the following residents of the **residence premises**:
    - (a) your relatives;
    - (b) any other person under the age of 24 who is in the care of any person described in (1) or (2)(a) above.

Anyone described above who is a student temporarily residing away from your **residence premises** while attending school shall be considered a resident of your **residence premises**.

Under Section II - Liability Coverage, **"insured"** also means:

  - (3) with respect to animals or watercraft to which this policy applies, any person or organization legally responsible for these animals or watercraft which are owned by you or any person included in g.(2)(a) or (b). A person or organization using or having custody of these animals or watercraft in the course of any **business**, or without permission of the owner is not an **insured**;
  - (4) with respect to any vehicle to which this policy applies:
    - (a) any person while engaged in your employment or the employment of any person included in g.(2)(a) or (b); or
    - (b) any other person using the vehicle on an **insured location** with any **insured's** permission.
- h. **"Insured location"** means:
  - (1) the **residence premises**;
  - (2) that part of any other premises, other structures and grounds, used by you as a residence and which is shown in your Policy Declarations. This includes any premises, structures and grounds you acquire during the policy period for your use as a residence;
  - (3) any premises not owned by you which you have the right or privilege to use arising out of h.(1) or h.(2) above;
  - (4) any part of a premises not owned by any **insured** but where any **insured** is temporarily residing;
  - (5) vacant land, including that which is vacant except for a fence, owned by or rented to any **insured** other than farmland;
  - (6) land owned by or rented to any **insured** on which a one, two, three or four family dwelling is being constructed as a residence for any **insured**;
  - (7) individual or family cemetery plots or burial vaults of any **insured**; or
  - (8) any part of a premises occasionally rented to any **insured** for other than **business** purposes.
- i. **"Occurrence"** means an accident, including exposure to conditions which results in:
  - (1) **bodily injury**; or
  - (2) **property damage**;

during the policy period. Repeated or continuous exposure to the same general conditions is considered to be one **occurrence**.
- j. **"Personal watercraft"** means jet skis, wet bikes or other craft, using a water jet pump powered by an internal combustion engine as the primary source of propulsion.

- k. **"Pollutants or contaminants"** means any of the following:
- (1) liquid fuels;
  - (2) lead or any materials containing lead;
  - (3) asbestos or any materials containing asbestos;
  - (4) radon;
  - (5) formaldehyde or any materials containing formaldehyde;
  - (6) electric fields, magnetic fields, electromagnetic fields, power frequency fields, electromagnetic radiation or any other electric or magnetic energy of any frequency;
  - (7) carbon monoxide;
  - (8) pathogenic or poisonous biological materials;
  - (9) acids, alkalis or chemicals;
  - (10) radioactive substances; or
  - (11) any other irritant or contaminant, including waste, vapor, fumes or odors.
- l. **"Property damage"** means physical damage to or destruction of tangible property, including loss of use of this property.
- m. **"Replacement cost"**
- (1) In case of loss or damage to condominium building items, **replacement cost** means the cost, at the time of loss, to repair or replace the damaged property with new materials of like kind and quality, without deduction for depreciation.
  - (2) In case of loss to personal property, **replacement cost** means the cost, at the time of loss, of a new article identical to the one damaged, destroyed or stolen. When the identical article is no longer manufactured or is unavailable, **replacement cost** means the cost of a new article similar to the one damaged or destroyed and is of comparable quality and usefulness, without deduction for depreciation.
- n. **"Residence employee"** means an employee of any **insured** who performs duties in connection with the maintenance or use of the **residence premises**, including household or domestic services, or who performs duties elsewhere of a similar nature not in connection with the **business** of any **insured**.
- o. **"Residence premises"** means:
- (1) the one, two, three or four family dwelling, used principally as a private residence;
  - (2) other structures and grounds; or
  - (3) that part of any other building;
- where you reside and which is shown in your Policy Declarations.
- p. **"Salvage"** means property having value and included in a covered loss.
- q. **"Short term rental"** means one or more rentals, in whole or in part on the **residence premises** for up to a combined total of 31 days during the policy period.

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## SECTION I - PROPERTY COVERAGES

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### PERSONAL PROPERTY WE COVER

#### COVERAGE C - PERSONAL PROPERTY

1. Personal property owned or used by any **insured** is covered while it is anywhere in the world. When personal property is usually located at an **insured's** residence, other than the **residence premises**, coverage is limited to 10% of the Coverage C limit. Personal property in a newly acquired principal residence is not subject to this limitation for the 30 days immediately after you begin to move the property there.

During the time the **residence premises** is under construction by or for the **insured**, our limit of liability for personal property other than on the **residence premises** shall be equal to the amount specified for Coverage C. Our total limit shall not exceed the policy limit for Coverage C in any one loss.

2. At your request we cover:

- a. personal property owned by others while the property is on that part of the **residence premises** occupied exclusively by any **insured**;
- b. personal property owned by a guest or a **residence employee**, while the property is at any residence occupied by any **insured**.

However, we will not cover personal property owned by tenants or guests if the tenants or guests have compensated the **insured** for use of the **residence premises**.

3. SPECIAL LIMITS FOR PERSONAL PROPERTY

The following groups of personal property are covered only up to the special limit shown in on your Policy Declarations. The special limit is the total amount available for each group for any one loss and does not increase the Coverage C limit. The loss of, or damage to, more than one item in a group arising from the same cause or event is considered one loss.

- a. \$200 on money, pre-paid cards or passes, monetary value carried on electronic chip or magnetic cards, bank notes, bullion, gold other than goldware, silver other than silverware, platinum, coins and medals.
- b. \$1,000 on securities, debit cards, checks, cashier's checks, traveler's checks, money orders and other negotiable instruments, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, passports, tickets, stamps, personal documents, and records or data.

The dollar limit applies to these categories regardless of the medium (such as paper or computer software) on which the material exists.

The limit includes the cost to research, replace or restore the material from the lost or damaged medium.

- c. \$1,000 on watercraft, including their trailers, furnishings, equipment and outboard motors.
- d. \$1,000 on trailers not used with watercraft.
- e. \$1,000 on for loss by theft of jewelry, watches, furs, precious and semiprecious stones.
- f. \$2,500 on for loss by theft of silverware, silver-plated ware, goldware, gold-plated ware and pewterware. Silverware, goldware and pewterware include:
  - (1) plateware, flatware, hollowware, tea sets, trays, trophies and the like;
  - (2) other utilitarian items made of or including silver or gold; and
  - (3) all items of pewterware.
- g. \$2,500 for **business** property, while located on the **residence premises**.
- h. \$250 for **business** property, while located away from the **residence premises**.
- i. \$1,000 for loss to electronic apparatus, while in or upon a motor vehicle or other motorized land conveyance, if the electronic apparatus is equipped to be operated by power from the electrical system of the vehicle or conveyance while retaining its capability of being operated by other sources of power. Electronic apparatus includes:
  - (1) accessories or antennas; or
  - (2) discs or other media;for use with any electronic apparatus described in this item i.
- j. \$1,000 for loss to electronic apparatus, while not in or upon a motor vehicle or other motorized land conveyance, if the electronic apparatus:
  - (1) is equipped to be operated by power from the electrical system of the vehicle or conveyance while retaining its capability of being operated by other sources of power;

- (2) is away from the **residence premises**; and
- (3) is used at any time or in any manner for any **business** purpose.

Electronic apparatus includes:

- (4) accessories or antennas; or
- (5) discs or other media;

for use with any electronic apparatus described in this item j.

- k. \$2,000 for theft of firearms.

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#### PERSONAL PROPERTY WE DO NOT COVER

- 1. Articles separately described and specifically insured, regardless of insured limit, in this or any other insurance.
- 2. Animals, birds or fish.
- 3. Motorized land vehicles including their equipment, parts and accessories while in or upon the vehicle.

However, we do cover:

- a. motorized land vehicles used solely to service a residence and not subject to motor vehicle registration or licensed for road use;
  - b. vehicles designed for the disabled and not licensed for road use; or
  - c. up to \$500 for electric motorized ride-on vehicles designed to be operated by children under the age of eight and designed for speeds of less than six miles per hour.
- 4. Electronic devices, including their accessories and antennas, designed to be operated solely by power from the electrical system of a motor vehicle. This exclusion applies only while such property is in or upon a motor vehicle.
  - 5. Aircraft, including disassembled parts of aircraft. This exclusion does not apply to model aircraft. Any aircraft designed for carrying persons or cargo is not a model aircraft.
  - 6. Hovercraft and parts. Hovercraft means a self-propelled motorized ground effect vehicle and includes, but is not limited to, flarecraft and air cushion vehicles.
  - 7. Property of roomers, boarders, tenants and other residents not related to any **insured**.
  - 8. Property in a location on the **residence premises**, when the location is rented to others by any **insured**.

However, property of any **insured**:

- a. located on the **residence premises** when the **residence premises** is rented in whole or in part as a **short term rental**; or
  - b. located in a sleeping room rented to others by any **insured** on the **residence premises**; is covered.
- 9. Property, away from the **residence premises**, rented or held for rental to others.
  - 10. **Business** merchandise:
    - a. in storage;
    - b. held as a sample; or
    - c. held for sale or delivery after sale.
  - 11. **Business** documents, records or data regardless of the medium on which they exist. However, we do cover the cost of blank recording or storage media, and of pre-recorded computer programs available on the retail market.

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#### PERSONAL PROPERTY LOSSES WE COVER

We cover accidental direct physical loss to property described in Coverage C - Personal Property caused by a peril listed below except as limited or excluded.

1. FIRE OR LIGHTNING.

2. WINDSTORM OR HAIL.

This peril does not include loss to the property contained in a building caused by rain, snow, sleet, sand or dust unless the direct force of wind or hail damages the building causing an opening in a roof or wall and the rain, snow, sleet, sand or dust enters through this opening.

This peril includes loss to watercraft and their trailers, furnishings, equipment, and outboard motors, only while inside a building with:

- a. continuous walls on all sides extending from ground level to the roof;
- b. doors and windows in the walls at various locations; and
- c. a continuous roof sheltering all areas within the wall perimeter.

3. EXPLOSION.

4. RIOT OR CIVIL COMMOTION.

5. AIRCRAFT, including self-propelled missiles and spacecraft.

6. VEHICLES, meaning impact by, or with, or upset of, a vehicle.

7. SMOKE, meaning sudden and accidental damage from smoke, including the emission or puffback of smoke, soot, fumes or vapors from a boiler, furnace or related equipment.

This peril does not include loss caused by smoke from agricultural smudging or industrial operations, including slash burns.

8. VANDALISM OR MALICIOUS MISCHIEF.

9. THEFT, including attempted theft and loss of property from a known location when it is likely that the property has been stolen.

This peril does not include loss caused by theft:

- a. committed by any **insured** or by any other person regularly residing on the **insured location**;
- b. in, to or from a dwelling under construction, or of materials and supplies for use in the construction until the dwelling is completed and occupied;
- c. from that part of a **residence premises** rented by any **insured** to other than an **insured**; or
- d. from any part of the **residence premises** by any person using the premises as part of a **short term rental**.

This peril does not include loss caused by theft that occurs away from the **residence premises** of property while at any other residence owned, rented to, or occupied by any **insured**, except while an **insured** is temporarily residing there.

Property of a student who is an **insured** is covered while at a residence away from home.

10. FALLING OBJECTS.

This peril does not include loss to property contained in a building unless the roof or an outside wall of the building is first damaged by a falling object. Damage to the falling object itself is not included.

11. WEIGHT OF ICE, SNOW OR SLEET which causes damage to property contained in a building.

12. ACCIDENTAL DISCHARGE OR OVERFLOW OF WATER OR STEAM from within a plumbing, heating, air conditioning or automatic fire protective sprinkler system, or from within a household appliance.

This peril does not include loss:

- a. to the appliance or system from which the water or steam escaped;
- b. caused by or resulting from freezing except as provided in the peril of freezing below; or
- c. on the **residence premises** caused by accidental discharge or overflow which occurs off the **residence premises**.

For purposes of coverage under this peril, a plumbing system or household appliance does not include a sump, sump pump or related equipment or a roof drain, gutter, downspout or similar fixtures or equipment.

13. SUDDEN AND ACCIDENTAL TEARING APART, CRACKING, BURNING OR BULGING of a steam or hot water heating system, an air conditioning or automatic fire protective sprinkler system, or an appliance for heating water.

We do not cover loss caused by or resulting from freezing under this peril.

14. FREEZING of a plumbing, heating, air conditioning or automatic fire protective sprinkler system, or of a household appliance.

This peril does not include loss on the **residence premises** while the dwelling is vacant, unoccupied or under construction, including being newly built, remodeled, reconstructed, renovated or repaired, unless you have used reasonable care to:

- a. maintain heat in the building; or
- b. shut off the water supply and drain the system and appliances of water.

For purposes of coverage under this peril, a plumbing system or household appliance does not include a sump, sump pump or related equipment or a roof drain, gutter, downspout or similar fixtures or equipment.

15. SUDDEN AND ACCIDENTAL DAMAGE FROM ARTIFICIALLY GENERATED ELECTRICAL CURRENT.

16. VOLCANIC ERUPTION.

This peril does not include loss caused by *earthquake*, land shock waves or tremors.

17. BREAKAGE OF GLASS, meaning damage to personal property caused by breakage of glass which is a part of a building on the **residence premises**. There is no coverage if breakage of glass is caused by *earthquake*. There is no coverage for loss or damage to the glass.

---

#### PERSONAL PROPERTY LOSSES WE DO NOT COVER

We do not cover loss caused directly or indirectly by any of the following excluded perils. Such loss is excluded regardless of any other cause or event contributing concurrently or in any sequence to the loss. These exclusions apply whether or not the loss event results in widespread damage or affects a substantial area;

1. EARTH MOVEMENT, meaning:

- a. the sinking, rising, shifting, expanding or contracting of earth, all whether combined with water or not. Earth movement includes but is not limited to *earthquake*, landslide, mudflow, mudslide, sinkhole, subsidence, movement resulting from improper compaction, site selection, drilling, fluid injection, hydraulic fracturing or any other external forces, erosion including collapse or subsidence of land along a body of water as a result of erosion or undermining resulting from the action of water. This includes the channeling of a river or stream;
- b. erosion, shifting or displacement of materials supporting the foundation; and
- c. volcanic blast, volcanic explosion, shockwave, lava flow, lahars and fallout of volcanic particulate matter.

This exclusion applies whether the earth movement is caused by or resulting from human or animal forces or any act of nature.

We do cover direct loss by fire, explosion or theft.

2. WATER DAMAGE, meaning:

- a. (1) flood, surface water, waves, tidal water, tsunami, seiche, overflow of a body of water, storm surge or spray from any of these, whether or not driven by wind, including hurricane or similar storm; or  
(2) release of water held by a dam, levee, dike or by a water or flood control device or structure;
- b. water below the surface of the ground, including that which exerts pressure on, or seeps or leaks through a building, wall, bulkhead, sidewalk, driveway, foundation, swimming pool, hot tub or spa, including their filtration and circulation systems, or other structure;
- c. water which escapes or overflows from sewers or drains located off the **residence premises**;



- d. water which escapes or overflows from drains or related plumbing appliances on the **residence premises**. However, this exclusion does not apply to overflow and escape caused by malfunction on the **residence premises**, or obstruction on the **residence premises**, of a drain or plumbing appliance on the **residence premises**; or
- e. water which escapes or overflows or discharges, for any reason, from within a sump pump, sump pump well or any other system designed to remove water which is drained from the foundation area.

Water includes any water borne materials.

This exclusion applies whether the water damage is caused by or resulting from human or animal forces or any act of nature.

Direct loss by fire, explosion or theft resulting from water damage is covered.

- 3. **POWER INTERRUPTION**, meaning the failure of power or other utility service if the failure takes place off the **residence premises**. If any Building Property Losses We Cover ensues on the **residence premises**, we will pay only for the ensuing loss.
- 4. **NEGLECT**, meaning your failure to use all reasonable means to save and preserve property at and after the time of a loss, or when property is endangered.
- 5. Loss caused directly or indirectly by war, including the following and any consequence of any of the following:
  - a. undeclared war, civil war, insurrection, rebellion, or revolution;
  - b. warlike act by a military force or military personnel; or
  - c. destruction or seizure or use for a military purpose.

Discharge of a nuclear weapon shall be deemed a warlike act even if accidental.

- 6. **NUCLEAR HAZARD**, meaning nuclear reaction, nuclear radiation, or radioactive contamination, all whether controlled or uncontrolled, and whether or not one of the forces initiating or contributing to these nuclear hazards is covered within the losses we cover in Section I except direct loss by fire resulting from the nuclear hazard is covered.
- 7. **INTENTIONAL LOSS**, meaning any loss arising out of any act committed:
  - a. by or at the direction of any **insured**;
  - b. with the intent to cause a loss.

This exclusion does not apply to an otherwise covered property loss if the property loss is caused by an act of domestic abuse by another **insured** under the policy provided:

- c. the **insured** claiming a property loss files a police report and cooperates with any law enforcement investigation relating to the act of domestic abuse; and
- d. the **insured** claiming a property loss did not cooperate in or contribute to the creation of the property loss.

Payment pursuant to this provision shall be limited to the insurable interest in the property of the **insured** claiming a property loss.

- e. For purposes of this provision, "domestic abuse" means:

- (1) physical harm, ***bodily injury***, assault, or the infliction of fear of imminent physical harm, ***bodily injury***, or assault between family or household members;
- (2) sexual assault of one family or household member by another;
- (3) stalking of one family or household member by another family or household member; or
- (4) intentionally, knowingly, or recklessly causing damage to property so as to intimidate or attempt to control the behavior of another family or household member.

- 8. **ACTS OR DECISIONS**, including the failure to act or decide, of any person, group, organization or governmental body. However, any ensuing loss not excluded is covered.



9. WEATHER that contributes in any way with a cause or event not covered in this section to produce a loss. However, any ensuing loss caused by a covered peril and not otherwise excluded is covered.
10. PLANNING, CONSTRUCTION OR MAINTENANCE, meaning faulty, inadequate or defective:
  - a. planning, zoning, development, surveying, siting;
  - b. design, specifications, workmanship, repair, construction, renovation, remodeling, grading, compaction;
  - c. materials used in repair, construction, renovation or remodeling; or
  - d. maintenance;
 of property whether on or off the **insured location** by any person or organization. However, any ensuing loss not excluded is covered.
11. FUNGI, WET OR DRY ROT, OR BACTERIA meaning the presence, growth, proliferation or spread of **fungi**, wet or dry rot, or bacteria. This exclusion does not apply to the extent coverage is provided for under Additional Property Coverages - Fungi, Wet or Dry Rot, or Bacteria in Section I - Property Coverages.
12. COLLAPSE, except as provided under Additional Property Coverages - Collapse in Section I - Property Coverages. However, any ensuing loss caused by a covered peril and not otherwise excluded is covered.

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#### COVERAGE D - ADDITIONAL LIVING EXPENSE AND LOSS OF RENT

1. If a loss covered under this section makes that part of the **residence premises** where you reside uninhabitable, we cover Additional Living Expense, meaning the necessary increase in living expenses you incur so that your household can maintain its normal standard of living.  
 Payment shall be for the shortest time required, not exceeding 12 months, to repair or replace the damage or to permanently relocate.
2. If a loss covered under this section makes that part of the **residence premises** you rent to others or hold for rental uninhabitable, we cover your loss of rent, meaning the rental income to you from that part of the **residence premises** you rent to others at the time of the loss, less any expenses that do not continue while the premises is uninhabitable.  
 This coverage does not apply to:
  - a. the **residence premises** or that part of the **insured location** that is not rented or leased to a tenant at the time of the loss; or
  - b. to any increase in rent or lease payment that occurs after the time of the loss.
 Payment shall be for the shortest time required to repair or replace the damage, but not to exceed 12 months.
3. If a civil authority prohibits you from use of the **residence premises** as a result of direct damage to neighboring premises by a cause of loss we cover in this policy, we cover the Additional Living Expense as provided under 1., above, for no more than two weeks during which use is prohibited.

The total limit of liability available for Additional Living Expense and Loss of Rent is shown in your Policy Declarations and is the most we will pay for all loss or costs under 1., 2. and 3., above.

The periods of time under 1., 2. and 3. above are not limited by expiration of this policy.

We do not cover loss or expense due to cancellation of a lease or agreement.

No deductible applies to this coverage.

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#### ADDITIONAL PROPERTY COVERAGES

The following Additional Property Coverages are subject to all the terms, provisions, exclusions, and conditions of this policy.

1. DEBRIS REMOVAL. We will pay the reasonable expense you incur in the removal of:
  - a. debris of covered property provided coverage is afforded for the peril causing the loss; or

- b. ash, dust or particles from a volcanic eruption that has caused direct loss to a building or property contained in a building.

Debris removal expense is included in the limit of liability applying to the damaged property. When the amount payable for the actual damage to the property plus the expense for debris removal exceeds the limit of liability for the damaged property, an additional 5% of that limit of liability will be available to cover debris removal expense.

We will also pay the reasonable expenses you incur, up to \$500, for the removal of trees from the **residence premises**, provided the trees damage Personal Property We Cover. The \$500 limit is the most we will pay in any one loss regardless of the number of fallen trees.

- 2. **REASONABLE REPAIRS.** We will pay for the reasonable cost you incur for necessary measures taken solely to protect covered property from further damage, following a covered loss. This coverage does not increase the limit of liability applying to the property being repaired.
- 3. **TREES, SHRUBS AND OTHER PLANTS.** We cover, as an additional amount of insurance, trees, shrubs, plants or lawns, on the **residence premises**, for loss caused by the following perils: Fire or lightning, Explosion, Riot or civil commotion, Aircraft, Vehicles not owned or operated by a resident of the **residence premises**, Vandalism or malicious mischief, and Theft.

We will pay up to 10% of the limit of liability that applies to Coverage C for all trees, shrubs, plants and lawns. No more than \$500 of this limit will be available for any one tree, shrub or plant.

We do not cover property grown for *business* purposes.

- 4. **FIRE DEPARTMENT SERVICE CHARGE.** We will pay, up to \$500, as an additional amount of insurance, for your liability assumed by contract or agreement for fire department charges incurred when the fire department is called to save or protect covered property from a loss we cover.

We do not cover fire department service charges if the property is located within the limits of the city, municipality or protection district furnishing the fire department response.

- 5. **PROPERTY REMOVED.** We insure covered property against direct loss from any cause while being removed from a premises endangered by a loss we cover. We will cover this property for a maximum of 30 days while removed. This coverage does not change the limit of liability that applies to the property being removed.
- 6. **BUILDING ADDITIONS AND ALTERATIONS.** We cover, as an additional amount of insurance under Coverage C, the building additions, alterations, fixtures, improvement or installations, made or acquired at your expense, to that part of the **residence premises** used exclusively by you. The limit of liability for this coverage shall not exceed 10% of the limit of liability that applies to Coverage C.
- 7. **FUNGI, WET OR DRY ROT, OR BACTERIA.** We will pay up to \$5,000 for:
  - a. the direct physical loss to covered property caused by **fungi**, wet or dry rot, or bacteria;
  - b. the cost to remove **fungi**, wet or dry rot, or bacteria from covered property;
  - c. the cost to tear out and replace any part of the building or other covered property as needed to gain access to the **fungi**, wet or dry rot, or bacteria;
  - d. the cost of any testing of air or property to confirm the absence, presence or level of **fungi**, wet or dry rot, or bacteria, whether performed prior to, during or after removal, repair, restoration or replacement. The cost of such testing will be provided only to the extent that there is a reason to believe there is the presence of **fungi**, wet or dry rot, or bacteria; and
  - e. Coverage D - Additional Living Expense and Loss of Rent.

This coverage, Fungi, Wet or Dry Rot, or Bacteria, only applies when such loss or costs:

- f. are a result of a loss we cover that occurs during the policy period;
- g. are not excluded under Personal Property Losses We Do Not Cover; and
- h. only if all reasonable means are used to save and preserve the property from further damage.

This coverage does not apply to loss to trees, shrubs, or other plants.

The \$5,000 limit of liability is the most we will pay for the total of all loss or costs for Coverages C and D, and does not increase the limit of liability for these coverages, regardless of the number of locations or number of claims made.

**8. COLLAPSE.**

- a. With respect to this coverage collapse means an abrupt falling down or caving in of a building or any part of a building with the result that the building or part of the building cannot be occupied for its intended purpose:
  - (1) A building or any part of a building that is in danger of falling down or caving in is not considered to be in a state of collapse.
  - (2) A part of a building that is standing is not considered to be in a state of collapse even if it has separated from another part of the building.
  - (3) A building or any part of a building that is standing is not considered to be in a state of collapse even if it shows evidence of cracking, bulging, sagging, bending, leaning, settling, shrinkage or expansion.
- b. We insure for direct physical loss to covered property involving collapse of the dwelling or any part of the dwelling if the collapse was caused by one or more of the following:
  - (1) The perils under Personal Property Losses We Cover;
  - (2) Decay that is hidden from view, unless the presence of such decay is known to an **insured** prior to collapse or there are visible signs of water damage and the **insured** has not taken prompt action to prevent further damage;
  - (3) Insect or vermin damage that is hidden from view, unless the presence of such damage is known to an **insured** prior to collapse;
  - (4) Weight of contents, equipment, animals or people;
  - (5) Weight of rain which collects on a roof; or
  - (6) Use of defective material or methods in construction, remodeling or renovation if the collapse occurs during the course of the construction, remodeling or renovation.
- c. Loss to an awning, fence, patio, deck, pavement, swimming pool, hot tub or spa, including their filtration and circulation systems, landscape sprinkler system, underground pipe, flue, drain, cesspool, septic tank, foundation, retaining wall, bulkhead, pier, wharf or dock is not included under b.(2) through (6) above, unless the loss is a direct result of the collapse of the dwelling or any part of the dwelling to which it is attached.

This coverage does not increase the limit of liability that applies to the damaged covered property.

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## SECTION I - PROPERTY CONDITIONS

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- 1. **SECTION I - DEDUCTIBLE.** Unless otherwise stated in this policy, we cover only that part of the loss over the applicable deductible shown in your Policy Declarations.

The deductible does not apply to Coverage D - Additional Living Expense and Loss of Rent or Fire Department Service Charge.
- 2. **YOUR DUTIES TO SELECT AND MAINTAIN POLICY LIMITS.** It is your responsibility to select and maintain adequate amounts of insurance on your personal property and building additions and alterations. To assist you with this responsibility, we will suggest annual changes to your policy limits. These suggestions will be made effective on the renewal of your policy and will be based upon average factors for your area supplied to us by recognized appraisal agencies. Payment of your renewal is all that is necessary to indicate your acceptance of the new amount.
- 3. **AN INSURED'S DUTIES AFTER LOSS.** In case of a loss to which this insurance may apply, you must perform the following duties:
  - a. cooperate with us in the investigation, settlement or defense of any claim or suit;
  - b. give immediate notice to us or our agent. With respect to a loss caused by the peril of windstorm or hail, that notice must occur no later than 365 days after the date of loss;

- c. notify the police in case of loss by theft;
- d. protect the property from further damage, make reasonable and necessary repairs required to protect the property and keep an accurate record of repair expenses;
- e. prepare an inventory of the loss to the building and damaged personal property showing in detail the quantity, description, purchase price and age. Attach all bills, receipts and related documents that justify the figures in the inventory;
- f. as often as we reasonably require:
  - (1) exhibit the damaged and undamaged property;
  - (2) provide us with records and documents we request and permit us to make copies; and
  - (3) submit to examinations under oath and subscribe the same. We may examine you separately and apart from your spouse, civil or **domestic partner**, or any other **insured**. You shall not interfere with us examining any other **insured**.
- g. submit to us, within 60 days after we request, your signed, sworn proof of loss which sets forth, to the best of your knowledge and belief:
  - (1) the time and cause of loss;
  - (2) interest of the **insured** and all others in the property involved and all encumbrances on the property;
  - (3) other insurance which may cover the loss;
  - (4) changes in title or occupancy of the property during the term of the policy;
  - (5) specifications of any damaged building and detailed repair estimates;
  - (6) an inventory of damaged personal property described in 3.e.;
  - (7) receipts for additional living expenses incurred or records supporting the loss of rent.
- 4. **INSURABLE INTEREST AND LIMIT OF LIABILITY.** Even if more than one person has an insurable interest in the property covered, we will not be liable in any one loss:
  - a. for more than the amount of the **insured's** interest at the time of loss; or
  - b. for more than the applicable limit of liability,
 whichever is less.
- 5. **LOSS SETTLEMENT.** Covered property losses are settled at **actual cash value** at the time of loss but not exceeding the smallest of the following amounts:
  - a. the applicable limit of liability;
  - b. the direct financial loss you incur; or
  - c. our pro rata share of any loss when divided with any other valid and collectible insurance applying to the covered property at the time of loss.
- 6. **LOSS TO A PAIR OR SET.** In case of loss to a pair or set we may elect to:
  - a. repair or replace any part to restore the pair or set to its value before the loss; or
  - b. pay the difference between **actual cash value** of the pair or set before and after the loss.
- 7. **APPRAISAL.** If you and we do not agree on the amount of **actual cash value** or the amount of the loss, then, on the written demand of either, each shall select a competent and disinterested appraiser and notify the other of the appraiser selected within 20 days of such demand. The appraisers shall first select a competent and disinterested umpire; and failing for 15 days to agree upon such umpire, then, on request of you or the company and after notice of hearing to the non-requesting party by certified mail, such umpire shall be selected by a judge of a court of record in the county in which the property covered is located. The appraisers shall then appraise the loss, stating separately the **actual cash value** of each item, and failing to agree, shall submit their differences, only, to the umpire. An award in writing, so itemized, of any two of these three, when filed with the company shall determine the amount of loss.

Each party will:

- a. pay its own appraiser; and
- b. bear the other expenses of the appraisal and umpire equally.

In no event will an appraisal be used for the purpose of interpreting any policy provision, determining causation or determining whether any item or loss is covered under this policy. If there is an appraisal, we still retain the right to deny the claim.

8. **SUIT AGAINST US.** No action shall be brought against us unless there has been compliance with the policy provisions and the action is started within one year after the inception of the loss or damage.
9. **OUR OPTION.** If we give you written notice within 30 days after we receive your signed, sworn proof of loss, we may repair or replace any part of the property damaged with equivalent property.
10. **LOSS PAYMENT.** We will adjust all losses with you. We will pay you unless some other person is named in the policy to receive payment. Loss will be payable 60 days after:
  - a. we reach agreement with you;
  - b. there is an entry of a final judgment; or
  - c. there is a filing of an appraisal award with us.
11. **ABANDONMENT OF PROPERTY.** We need not accept any property abandoned by any **insured**.
12. **NO BENEFIT TO BAILEE.** We will not recognize any assignment or grant any coverage for the benefit of any person or organization holding, storing or transporting property for a fee regardless of any other provision of this policy.
13. **OTHER INSURANCE AND SERVICE AGREEMENTS.** If a loss covered by this policy is also covered by:
  - a. other insurance, we will pay only the proportion of the loss caused by a peril insured against under this policy that the limit of liability applying under this policy bears to the total amount of insurance covering the loss; or
  - b. a service agreement, this insurance is excess over any amounts payable under any such agreement. Service agreement includes a service plan, property restoration plan or warranty, even if it is characterized as insurance.
14. **RECOVERED PROPERTY.** If you or we recover any property for which we have made payment under this policy, you or we will notify the other of the recovery. At your option, the property will be returned to or retained by you or it will become our property. If the recovered property is returned to or retained by you, the loss payment will be adjusted based on the amount you received for the recovered property.
15. **SALVAGE VALUE.** Any value that may be realized from **salvage** will not diminish the amount of your deductible. We need not accept, but have all rights to **salvage**.
16. **VOLCANIC ERUPTION PERIOD.** One or more volcanic eruptions that occur within a 72-hour period will be considered as one volcanic eruption.

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## SECTION II - LIABILITY COVERAGES

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### LIABILITY LOSSES WE COVER

#### COVERAGE E - PERSONAL LIABILITY

If a claim is made or a suit is brought against any **insured** for damages because of **bodily injury** or **property damage** caused by an **occurrence** to which this coverage applies, we will:

1. pay up to our limit of liability for the damages for which the **insured** is legally liable; and
2. provide a defense at our expense by counsel of our choice even if the allegations are groundless, false or fraudulent. We may investigate and settle any claim or suit that we decide is appropriate. Our duty to settle or defend ends when the amount we pay for damages resulting from the **occurrence** equals our limit of liability.

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## COVERAGE F - MEDICAL PAYMENTS TO OTHERS

We will pay the necessary medical expenses incurred or medically ascertained within three years from the date of an accident causing **bodily injury**. Medical expenses means reasonable charges for medical, surgical, X-ray, dental, ambulance, hospital, professional nursing, prosthetic devices and funeral services. This coverage does not apply to you or regular residents of your household other than **residence employees**. As to others, this coverage applies only:

1. to a person on the **insured location** with the permission of any **insured**; or
  2. to a person off the **insured location**, if the **bodily injury**:
    - a. arises out of a condition on the **insured location** or the ways immediately adjoining;
    - b. is caused by the activities of any **insured**;
    - c. is caused by a **residence employee** in the course of the **residence employee's** employment by any **insured**; or
    - d. is caused by an animal owned by or in the care of any **insured**.
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## LIABILITY LOSSES WE DO NOT COVER

1. COVERAGE E - PERSONAL LIABILITY and COVERAGE F - MEDICAL PAYMENTS TO OTHERS do not apply to **bodily injury** or **property damage**:
  - a. which is expected or intended by any **insured** or which is the foreseeable result of an act or omission intended by any **insured**;  
This exclusion applies even if:
    - (1) such **bodily injury** or **property damage** is of a different kind or degree than expected or intended; or
    - (2) such **bodily injury** or **property damage** is sustained by a different person, or persons, entity, real or personal property than expected or intended.This exclusion does not apply to **bodily injury** resulting from the use of reasonable force by any **insured** to protect persons or property.
  - b. which results from violation of criminal law committed by, or with the knowledge or consent of any **insured**.  
This exclusion applies whether or not any **insured** is charged or convicted of a violation of criminal law, or local or municipal ordinance.
  - c. arising out of **business** pursuits of any **insured**.  
This exclusion does not apply to:
    - (1) activities which are ordinarily incidental to non-**business** pursuits;
    - (2) the occasional or part-time **business** pursuits of any **insured** who is under 23 years of age;
    - (3) the rental or holding for rental of any part of the **residence premises**:
      - (a) as a **short term rental** for the exclusive use as a residence;
      - (b) in part, unless intended for use as a residence by more than two roomers or boarders; or
      - (c) in part, as an office, school, studio or private garage;
  - d. arising out of the rendering or failing to render professional services;
  - e. arising out of any premises owned or rented to any **insured** which is not an **insured location**;
  - f. arising out of the ownership, maintenance, use, loading or unloading of:
    - (1) aircraft.  
This does not apply to model aircraft. Any aircraft designed for carrying persons or cargo is not a model aircraft.
    - (2) motorized land vehicles, including any trailers, owned or operated by or rented or loaned to any **insured**.



This exclusion does not apply to:

- (a) a trailer not towed by or carried on a motorized land vehicle;
  - (b) a motorized land vehicle designed for recreational use off public roads, not subject to motor vehicle registration, licensing or permits and:
    - i. not owned by any **insured**; or
    - ii. owned by any **insured**, while on an **insured location**;
  - (c) a motorized golf cart which is owned by any **insured** when used to play golf on a golf course;
  - (d) a motorized land vehicle used solely for assisting the disabled or solely for the maintenance of a residence, which is:
    - i. not designed for travel on public roads; and
    - ii. not subject to motor vehicle registration, licensing or permits;
  - (e) electric motorized ride-on vehicles designed to be operated by children under the age of eight and designed for speeds of less than six miles per hour; or
  - (f) a motorized land vehicle in dead storage on an **insured location**.
- (3) watercraft:
- (a) owned by or rented to any **insured** if it has inboard or inboard-outdrive motor power of more than 50 horsepower;
  - (b) owned by or rented to any **insured** if it is a sailing vessel 26 feet or more in overall length, with or without auxiliary power;
  - (c) powered by one or more outboard motors with 50 or more total horsepower if the outboard motors are owned by any **insured**.  
However, outboard motors of 50 or more total horsepower are covered for the policy period if:
    - i. you acquired them prior to the policy inception, and:
      - (i) declared them at policy inception; or
      - (ii) you ask us in writing to insure them within 45 days after you become the owner;
    - ii. you acquire them during the policy period, provided you ask us to insure them:
      - (i) during the policy period in which you become the owner; or
      - (ii) within 45 days after you become the owner;whichever is greater, and pay any resulting additional premium from the date acquired.
  - (d) designed as an air boat, air cushion, or similar type of craft; or
  - (e) owned by any **insured** which is a **personal watercraft**.

This exclusion does not apply while the watercraft is stored.

Horsepower means the maximum power rating assigned to the engine or motor by the manufacturer.

Exclusions e. and f. do not apply to **bodily injury** to a **residence employee** arising out of and in the course of the **residence employee's** employment by any **insured**;

- g. arising out of:
- (1) the entrustment by any **insured** to any person;
  - (2) the supervision by any **insured** of any person;
  - (3) any act, decision or omission by any **insured**;

- (4) any liability statutorily imposed on any **insured**; or
  - (5) any liability assumed through an unwritten or written agreement by any **insured**;  
with regard to any aircraft, motorized land vehicle or watercraft which is not covered under Section II of this policy;
  - h. caused directly or indirectly by war, including the following and any consequences of the following:
    - (1) undeclared war, civil war, insurrection, rebellion, or revolution;
    - (2) warlike act by a military force or military personnel; or
    - (3) destruction or seizure or use for a military purpose.Discharge of a nuclear weapon shall be deemed a warlike act even if accidental;
  - i. which results from the legal liability of any **insured** because of home care services, day care or any hospice related activity provided to any person by or at the direction of:
    - (1) any **insured**;
    - (2) any employee of any **insured**;
    - (3) any other person actually or apparently acting on behalf of any **insured**.This exclusion does not apply to:
    - (4) home care services provided to the relatives of any **insured**;
    - (5) occasional or part-time home care services provided by any **insured** under 23 years of age;
  - j. which arises out of the transmission of a communicable disease by any **insured**;
  - k. arising out of physical or mental abuse, sexual molestation or sexual harassment;
  - l. arising out of the use, sale, manufacture, delivery, transfer or possession by any person of a controlled substance(s) as defined by the Federal Food and Drug Law at 21 U.S.C.A. Sections 811 and 812. Controlled substances include but are not limited to cocaine, LSD, marijuana and all narcotic drugs. However, this exclusion does not apply to the legitimate use of prescription drugs by a person following the lawful orders of a licensed health care professional;
  - m. arising out of any **insured's** participation in, or preparation or practice for any prearranged or organized race, speed or demolition contest, or similar competition involving a motorized land vehicle or motorized watercraft regardless of whether such contest is spontaneous, prearranged or organized. This exclusion does not apply to a sailing vessel less than 26 feet in overall length with or without auxiliary power.
2. COVERAGE E - PERSONAL LIABILITY does not apply to:
- a. Liability:
    - (1) for any assessment charged against you as a member of an association of property owners, except as provided under Additional Liability Coverages - Loss Assessment Coverage in Section II - Liability Coverages;
    - (2) under any contract or agreement. However, this does not apply to written contracts:
      - (a) that directly relate to the ownership, maintenance or use of an **insured location**; or
      - (b) where the liability of others is assumed by the **insured** prior to an **occurrence**;unless excluded in 2.a.(1) above or elsewhere in this policy;
    - (3) liability arising out of any written or oral agreement for the sale or transfer of real property, including but not limited to liability for:
      - (a) known or unknown property or structural defects;
      - (b) known or hidden defects in the plumbing, heating, air conditioning or electrical systems;
      - (c) known or unknown soil conditions or drainage problems; or
      - (d) concealment or misrepresentation of any known defects;



- b. **property damage** to property owned by any **insured**;
- c. **property damage** to property rented to, occupied or used by or in the care of any **insured**. This exclusion does not apply to **property damage** caused by fire, smoke, explosion or water;
- d. **bodily injury** to any person eligible to receive any benefits required to be provided or voluntarily provided by any **insured** under:
  - (1) any workers' compensation;
  - (2) non-occupational disability; or
  - (3) occupational disease law;
- e. **bodily injury** or **property damage** for which any **insured** under this policy is also an **insured** under a nuclear energy liability policy or would be an **insured** but for its termination upon exhaustion of its limit of liability. A nuclear energy liability policy is a policy issued by Nuclear Energy Liability Insurance Association, Mutual Atomic Energy Liability Underwriters, Nuclear Insurance Association of Canada, or any of their successors;
- f. **bodily injury** to an **insured** within the meaning of parts (1) or (2) of Policy Definitions, 3.g. **Insured**;
- g. **bodily injury** or **property damage** arising, in whole or part, out of the actual, alleged, or threatened discharge, dispersal, seepage, migration, release, escape, emission, transmission, absorption, ingestion or inhalation of **pollutants or contaminants** at any time. This includes any loss, cost or expense arising out of any:
  - (1) request, demand or order that any **insured** or others test for, monitor, abate, clean up, remove, contain, treat, detoxify, neutralize, or in any way respond to, or assess, the effects of **pollutants or contaminants**;
  - (2) claim or suit by or on behalf of a governmental authority for damages because of testing for, monitoring, cleaning up, removing, containing, treating, detoxifying, neutralizing, or in any way responding to, or assessing, the effects of **pollutants or contaminants**;

This exclusion does not apply to **bodily injury** sustained within a building on the **residence premises** and caused by, smoke, fumes, including carbon monoxide, vapor or soot from equipment used to heat that building;
- h. liability arising from any transmission, upload or download, whether intentional or not, of computer code, programs or data;
- i. liability arising out of any animal that any **insured** acquires, owns or keeps that:
  - (1) is of a breed or kind named by or controlled by any local, state, or federal ordinance or law because of public safety concerns;
  - (2) has previously inflicted injury upon any person resulting in:
    - (a) maiming, disfigurement, mutilation, impairment, disability or death; or
    - (b) loss of work, schooling, or a loss of ability to carry on with a normal routine;
  - (3) has been trained to fight or attack;
  - (4) has been trained to kill;
  - (5) is a wild canine or feral dog or an offspring from breeding with a wild canine;
  - (6) is illegal to acquire, own or keep;
  - (7) is wild by birth or by nature and the species is not customarily domesticated;
  - (8) is a bird of prey;
  - (9) is venomous; or
  - (10) is a primate.

Item (3) above does not apply in the event the animal is reacting to protect people or property from imminent harm.

This exclusion does not apply to any person or organization described as an **insured** in Policy Definitions, item g.(3).

3. COVERAGE F - MEDICAL PAYMENTS TO OTHERS does not apply to **bodily injury**:
- to a **residence employee** if the **bodily injury** occurs off the **insured location** and does not arise out of or in the course of the **residence employee's** employment by an insured;
  - to any person, eligible to receive any benefits required to be provided or voluntarily provided under any workers' compensation, non-occupational disability, or occupational disease law;
  - from any nuclear reaction, radiation or radioactive contamination, all whether controlled or uncontrolled or however caused, or any consequence of any of these;
  - to any person, other than a **residence employee** of any **insured**, regularly residing on any part of the **insured location**.

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### ADDITIONAL LIABILITY COVERAGES

We cover the following in addition to the limits of liability:

- CLAIM EXPENSES. We pay:
  - expenses we incur and costs taxed against any **insured** in any suit we defend;
  - premiums on bonds required in a suit we defend, but not for bond amounts greater than the limit of liability for Coverage E - Personal Liability. We are not obligated to apply for or furnish any bond; and
  - reasonable expenses incurred by any **insured** at our request, including actual loss of earnings (but not loss of other income) up to \$200 per day, for assisting us in the investigation or defense of any claim or suit.
- FIRST AID EXPENSES. We will pay expenses for first aid to others incurred by any **insured** for **bodily injury** covered under this policy. We will not pay for first aid to you or any other **insured**.
- DAMAGE TO PROPERTY OF OTHERS. We will pay on a **replacement cost** basis up to \$500 per occurrence for **property damage** to property of others caused by any **insured**.

We will not pay for *property damage*:

- if insurance is otherwise provided in this policy;
  - caused intentionally by any **insured** who is 13 years of age or older;
  - to property owned by any **insured**;
  - to property owned by or rented to a tenant of any **insured** or a resident in your household. This does not apply to **short term rentals**; or
  - arising out of:
    - (1) **business** pursuits;
    - (2) any act or omission in connection with a premises owned, rented or controlled by an **insured**, other than the **insured location**; or
    - (3) the ownership, maintenance, or use of aircraft, watercraft or motorized land vehicles. This does not apply to a motorized land vehicle designed for recreational use off public roads, not subject to motor vehicle registration, licensing or permits and not owned by any **insured**.
4. CREDIT CARD, FUND TRANSFER CARD, FORGERY AND COUNTERFEIT MONEY.

We will pay up \$1,000 for:

- the legal obligation of an **insured** to pay because of theft or unauthorized use of credit cards issued to or registered in any **insured's** name;
- loss resulting from theft or unauthorized use of a fund transfer card used for deposit, withdrawal or transfer of funds, issued to or registered in any **insured's** name.

We do not cover use by a resident of your household, a person who has been entrusted with the credit card or fund transfer card or any person if any **insured** has not complied with all terms and conditions under which the credit card or fund transfer card is issued.

- c. loss to any **insured** caused by forgery or alteration of any check or negotiable instrument; and
- d. loss to any **insured** through acceptance in good faith of counterfeit United States or Canadian paper currency.

All loss resulting from a series of acts committed by any one person or in which any one person is concerned or implicated is considered to be one loss.

We do not cover loss arising out of **business** pursuits or dishonesty of any **insured**.

Defense:

- e. We may make any investigation and settle any claim or suit that we decide is appropriate.
- f. If a suit is brought against any **insured** for liability covered under this Credit Card or Fund Transfer Card Coverage, we will provide a defense at our expense by counsel of our choice.
- g. We have the option to defend at our expense any **insured** or any **insured's** bank against any suit for the enforcement of payment under the forgery coverage.

#### 5. LOSS ASSESSMENT.

- a. we will pay loss assessments charged during the policy period against you by the association of property owners up to \$2,000, when the assessment is made as a result of:

- (1) each direct loss to property, caused by a peril that would be covered under Section I - Property Coverages of this policy;

SPECIAL EXCLUSION: There is no coverage for any loss assessment resulting from the peril of **earthquake**. However, loss assessment for ensuing direct loss by fire, explosion or theft is covered.

- (2) each **occurrence** to which Section II - Liability Coverages of this policy would apply; and

- (3) liability for each act of a director, officer or trustee in the capacity as a director, officer or trustee, provided:

- (a) the director, officer or trustee is elected by the members of the association of property owners; and
- (b) the director, officer or trustee serves without deriving any income from the exercise of his/her duties, which are solely on behalf of the association of property owners.

- b. DEDUCTIBLE. We will pay only that part of your assessment per unit for property insured under Section I that exceeds \$500. No other deductible applies to this coverage. If our liability for a loss results from Section I and coverage under this option, only the larger deductible will apply.

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### SECTION II - LIABILITY CONDITIONS

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- 1. LIMIT OF LIABILITY. Our total liability under Coverage E for all damages resulting from any one **occurrence** will not exceed the limit of liability for Coverage E shown in your Policy Declarations. This limit is the same regardless of the number of **insureds**, claims made or persons injured.

Our total liability under Coverage F for all medical expense payable for **bodily injury** to one person as the result of one accident shall not exceed the limit of liability for Coverage F shown in your Policy Declarations.

- 2. SEVERABILITY OF INSURANCE. This insurance applies separately to each **insured**. This condition shall not increase our limit of liability for any one **occurrence**.
- 3. YOUR DUTIES AFTER LOSS. In case of an accident or **occurrence**, the **insured** shall perform the following duties that apply:
  - a. give written notice to us or our agent as soon as practicable, which sets forth:
    - (1) the identity of the policy and **insured**;

- (2) reasonably available information on the time, place and circumstances of the accident or **occurrence**;
- (3) names and addresses of any claimants and witnesses; and
- (4) in case of loss under the Credit Card, Fund Transfer Card, Forgery and Counterfeit Money, also notify the credit card or fund transfer card company;
- b. promptly forward to us every notice, demand, summons or other process relating to the accident or **occurrence**;
- c. at our request, help us:
  - (1) to make a settlement;
  - (2) to enforce any right of contribution or indemnity against any person or organization who may be liable to any **insured**;
  - (3) with the conduct of suits and attend hearings and trials;
  - (4) to secure and give evidence and obtain the attendance of witnesses;
- d. under the Additional Liability Coverages - Damage to the Property of Others - submit to us within 60 days after the loss, a sworn statement of loss and exhibit the damaged property, if within the **insured's** control;
- e. submit within 60 days after the loss, evidence or affidavit supporting a claim under the Additional Liability Coverages, Credit Card, Fund Transfer Card, Forgery and Counterfeit Money Coverage, stating the amount and cause of loss;
- f. the **insured** shall not, except at the **insured's** own cost, voluntarily make any payment, assume any obligation or incur any expense other than for first aid to others at the time of the **bodily injury**.
- 4. DUTIES OF AN INJURED PERSON - COVERAGE F - MEDICAL PAYMENTS TO OTHERS. The injured person or someone acting for the injured person will:
  - a. give us written proof of claim, under oath if required, as soon as practical;
  - b. authorize us to obtain copies of medical reports and records.

The injured person shall submit to physical examination by a doctor selected by us when and as often as we reasonably require.
- 5. PAYMENT OF CLAIM - COVERAGE F - MEDICAL PAYMENTS TO OTHERS. Payment under this coverage is not an admission of liability by any **insured** or us.
- 6. PAYMENT OF INTEREST - COVERAGE E - PERSONAL LIABILITY.
 

If a notice, demand, summons, judgment, or other process is promptly forwarded to us as required by Liability Condition 3.b. under Your Duties After Loss and we accept the defense or agree to the judgment, we will pay interest on the judgment, subject to all of the following:

  - a. We will pay the interest on that part of the judgment that is covered by this policy and that does not exceed our applicable limit of liability.
  - b. We will pay interest that accrues on the judgment until we pay, tender, or deposit in court that part of the judgment which does not exceed the limit of liability that applies.
  - c. If we appeal the judgment, we will pay interest on the entire judgment.
  - d. Post-judgment interest is in addition to the applicable limit of liability.
  - e. Where we are required to cover prejudgment interest, it shall be included in the limit of liability and is not an additional amount of insurance.
- 7. SUIT AGAINST US. No action shall be brought against us unless there has been compliance with the policy provisions.
 

No one shall have any right to join us as a party to any action against any **insured**. Further, no action with respect to Coverage E shall be brought against us until the obligation of the **insured** has been determined by final judgment or agreement signed by us.

8. **BANKRUPTCY OF AN INSURED.** Bankruptcy or insolvency of any **insured** shall not relieve us of any of our obligations under this policy.
9. **OTHER INSURANCE - COVERAGE E - PERSONAL LIABILITY.** This insurance is excess over any other valid and collectible insurance except insurance written specifically to cover as excess over the limits of liability that apply in this policy.

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## SECTIONS I AND II - PROPERTY AND LIABILITY CONDITIONS

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### 1. POLICY PERIOD AND CHANGES.

- a. The effective time of this policy is 12:01 A.M. at the **residence premises**. This policy applies only to loss under Section I, or **bodily injury** or **property damage** under Section II, which occurs during the policy period. This policy may be renewed for successive policy periods if the required premium is paid and accepted by us on or before the expiration of the current policy period. The premium will be computed at our then current rate for coverage then offered.
- b. Changes:
  - (1) Before the end of any policy period, we may offer to change the coverage provided in this policy. Payment of the premium billed by us for the next policy period will be your acceptance of our offer.
  - (2) This policy contains all agreements between you and us. Its terms may not be changed or waived except by endorsement issued by us. If a change requires a premium adjustment, we will adjust the premium as of the effective date of change. Additional or return premium of \$3.00 or less will be waived.

### 2. CONCEALMENT OR FRAUD.

This policy was issued in reliance upon the information provided on your application. We may void this policy if you or an **insured** have intentionally concealed or misrepresented any material fact or circumstance, or engaged in fraudulent conduct, at the time application was made or any time during the policy period.

We may void this policy or deny coverage for a loss or **occurrence** if you or an **insured** have intentionally concealed or misrepresented any material fact or circumstance, or engaged in fraudulent conduct, in connection with the presentation or settlement of a claim.

We may void this policy or deny coverage because of fraud or material misrepresentation even after a loss or **occurrence**. This means we will not be liable for any claims or damages which would otherwise be covered. If we make a payment, we may request that you reimburse us. If so, you must reimburse us for any payments we may have already made.

### 3. LIBERALIZATION CLAUSE.

If we make a change which broadens coverage under this edition of our policy without additional premium charge, that change will automatically apply to your insurance as of the date we implement the change in your state.

This liberalization clause does not apply to changes implemented that involve a broadening and a restriction of coverage or an increase in premium.

### 4. CANCELLATION.

- a. You may cancel this policy at any time by returning it to us or by notifying us in writing of the date cancellation is to take effect. We may waive the requirement the notice be in writing by confirming the date and time of cancellation to you in writing.
- b. We may cancel this policy only for the reasons stated below by notifying you in writing of the date cancellation takes effect. This cancellation notice may be delivered to you, or mailed to you at your mailing address shown in your Policy Declarations. Proof of mailing shall be sufficient proof of notice.
  - (1) When you have not paid the premium we may cancel at any time by notifying you at least 10 days before the date cancellation takes effect.
  - (2) When this policy has been in effect for less than 60 days and is not a renewal with us, we may cancel for any reason by notifying you at least 10 days before the date cancellation takes effect.

- (3) When this policy has been in effect for 60 days or more, or at any time if it is a renewal with us, we may cancel if there has been a material misrepresentation of fact which if known to us would have caused us not to issue the policy or if the risk has changed substantially since the policy was issued.

This can be done by notifying you at least 30 days before the date cancellation takes effect.

- c. When this policy is canceled, the premium for the period from the date of cancellation to the expiration date will be refunded. If the return premium is not refunded with the notice of cancellation or when this policy is returned to us for cancellation, we will refund it within a reasonable time after the date cancellation takes effect.
5. NON-RENEWAL. We may elect not to renew this policy. We may do so by delivering to you, or mailing to you at your mailing address shown in your Policy Declarations, written notice at least 30 days before the expiration date of this policy. Proof of mailing shall be sufficient proof of notice.
6. ASSIGNMENT. Assignment of this policy shall not be valid unless and until we give our written consent.
7. OUR RIGHT TO RECOVER PAYMENT. You may waive in writing before a loss all rights of recovery against any person. If not waived, we may require an assignment of rights of recovery for a loss. If not waived, we may require an assignment of rights of recovery for a loss to the extent that payment is made by us.

If an assignment is sought, the **insured** shall sign and deliver all related papers and cooperate with us in any reasonable manner.

Subrogation does not apply under Section II to Coverage F - Medical Payments to Others or Additional Liability Coverages, Damage to Property of Others.

8. DEATH. If you die:
- a. we insure your legal representative, but only with respect to the premises and property of the deceased covered under the policy at the time of death.
- b. **insured** shall include:
- (1) any member of the household who is an **insured** at the time of your death, but only while a resident of the **residence premises**; and
- (2) with respect to your property, the person having proper temporary custody of the property until appointment and qualification of a legal representative.

## THIS ENDORSEMENT CHANGES YOUR POLICY - PLEASE READ IT CAREFULLY

### SPECIAL PROVISIONS - VIRGINIA

It is agreed your policy is amended as follows:

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#### SECTION I - PROPERTY COVERAGES

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##### PERSONAL PROPERTY WE COVER

##### COVERAGE C - PERSONAL PROPERTY

Items 1. and 2. are deleted and replaced by the following:

1. We cover personal property owned or used by an **insured** while it is anywhere in the world.
2. At your request, we will cover personal property owned by:
  - a. others while the property is on the part of the **residence premises** occupied by an **insured**;
  - b. a guest while the property is in any residence occupied by an **insured**;
  - c. a **residence employee** while the property:
    - (1) is in any residence occupied by an **insured**; or
    - (2) is in the physical custody of that employee and that employee is engaged in the service of an **insured**.

##### 3. SPECIAL LIMITS FOR PERSONAL PROPERTY

Items **a.**, **b.**, **e.**, and **i.** are deleted and replaced by the following:

- a. \$200 on money, bank notes, bullion, gold other than goldware or gold-plated ware, silver other than silverware or silver-plated ware, platinum and coins.
- b. \$1,000 on securities, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, passports, tickets and stamps. This dollar limit applies to these categories regardless of the medium (such as paper or computer software) on which the material exists. This limit includes the cost to research, replace or restore the information from the lost or damaged material.
- e. \$1,500 for loss by theft of jewelry, watches, furs, precious and semi-precious stones.
- i. \$1,000 for loss to electronic apparatus, used to transmit, record, receive or reproduce sound, while in or upon a motor vehicle or other motorized and conveyance, if the electronic apparatus is equipped to be operated by power from the electrical system of the vehicle or conveyance while retaining its capability of being operated by other sources of power. Electronic apparatus includes:
  - (1) accessories or antennas; or
  - (2) tapes, wires, records, discs or other media;for use with any electronic apparatus used to transmit, record, receive or reproduce sound.

Items **f.**, **g.**, **h.**, and **j.** are deleted.

##### PERSONAL PROPERTY WE DO NOT COVER

Item **3.** is deleted and replaced by the following:

3. Motor vehicles or all other motorized land conveyances. This includes electronic apparatus used to transmit, record, receive, or reproduce sound, and that is designed to be operated solely by the use of the power from the electrical system of motor vehicles or all other motorized land conveyances.



Electronic apparatus includes:

- a. accessories or antennas; or
- b. tapes, wires, records, discs or other media;

for use with any electronic apparatus.

The exclusion of property described above applies only while the property is in or upon the vehicle or conveyance.

We do cover vehicles or conveyances not subject to motor vehicle registration which are:

- a. used to service an **insured's** residence; or
- b. designed for assisting the handicapped.

Items 5. and 7. are deleted and replaced by the following:

- 5. Aircraft and parts. Aircraft means any contrivance used or designed for flight, except model aircraft;
- 7. Property of roomers, boarders and other tenants, except property of:
  - a. **residence employees**; or
  - b. roomers and boarders related to an **insured**;

Item 11. Is deleted.

The following exclusions are added:

- 12. **Business** property pertaining to a **business** actually conducted on the **residence premises**; or
- 13. **Business** property away from the **residence premises**.

#### **PERSONAL PROPERTY LOSSES WE COVER**

##### **2. WINDSTORM OR HAIL.**

The second paragraph is deleted and replaced by the following:

This peril includes loss to watercraft and their trailers, furnishings, equipment, and outboard engines or motors, only while inside a fully enclosed building. This limitation does not apply to rowboats and canoes on the **residence premises**.

##### **9. THEFT.**

Exclusion c. "From that part of a **residence premises** rented by any **insured** to other than an **insured**" is deleted and replaced by the following:

- c. From the **residence premises** while the portion of the **residence premises** customarily occupied exclusively by an **insured** is rented to others:
  - (1) caused by a tenant, members of the tenant's household, or the tenant's employees;
  - (2) of money, bank notes, bullion, gold, goldware, gold-plated ware, silver, silverware, silver-plated ware, pewterware, platinum and coins;
  - (3) of securities, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, passports, tickets and stamps; or
  - (4) of jewelry, watches, furs, precious and semi-precious stones.

The following is added:

##### **18. COLLAPSE OF A BUILDING OR ANY PART OF A BUILDING.**

This peril does not include settling, cracking, shrinking, bulging or expansion.



## PERSONAL PROPERTY LOSSES WE DO NOT COVER

Under **2. WATER DAMAGE**, item **d.** is deleted and replaced by the following:

- d.** water which escapes or overflows from drains or related plumbing appliances on the **residence premises**, except as provided under SECTION I - PROPERTY COVERAGES, PERSONAL PROPERTY LOSSES WE COVER, item **12. ACCIDENTAL DISCHARGE OR OVERFLOW OF WATER OR STEAM**.

Item **7. INTENTIONAL LOSS** is deleted and replaced by the following:

### **7. INTENTIONAL LOSS.**

We do not provide coverage for an **insured** who commits or directs an act with the intent to cause a loss.

Items **9. WEATHER** and **10. PLANNING, CONSTRUCTION OR MAINTENANCE** are deleted and replaced by the following:

### **9. WEATHER CONDITIONS.**

However, this exclusion applies only if weather conditions contribute in any way with a cause or event excluded under the foregoing PERSONAL PROPERTY LOSSES WE DO NOT COVER.

### **10. PLANNING, CONSTRUCTION OR MAINTENANCE:**

- a.** planning, zoning, development, surveying, siting;
- b.** design, specifications, workmanship, repair, construction, renovation, remodeling, grading, compaction;
- c.** materials used in repair, construction, renovation or remodeling; or
- d.** maintenance;

of part or all of any property whether on or off the **residence premises**.

Items **11. FUNGI, WET OR DRY ROT, OR BACTERIA** and **12. COLLAPSE** are deleted.

## ADDITIONAL PROPERTY COVERAGES

Item **1. DEBRIS REMOVAL** is deleted and replaced by the following:

### **1. DEBRIS REMOVAL.**

We will pay the reasonable expense incurred by you in the removal of debris of covered property provided coverage is afforded for the peril causing the loss. Debris removal expense is included in the limit of liability applying to the damaged property. We will also pay the reasonable expense you incur for removal of fallen trees which cause damage to covered property.

When the amount payable for the actual damage to the property plus the expense for debris removal exceeds the limit of liability for the damaged property, an additional 5% of that limit of liability will be available to cover debris removal expenses.

Item **4. FIRE DEPARTMENT SERVICE CHARGE** is deleted and replaced by the following:

### **4. FIRE DEPARTMENT SERVICE CHARGE.**

- a.** We will pay up to \$500 for your liability assumed by contract or agreement for fire department charges incurred when the fire department is called to save or protect covered property from a peril insured against. We do not cover fire department service charges if the property is located within the limits of the city, municipality or protection district furnishing the fire department response.

- b. We will pay for the cost charged by a volunteer fire department that is not fully funded by real estate taxes or other property taxes for service charges where the fire department is called in to save or protect property insured under such policy from a peril insured against. The limit of such coverage is \$250. Any bill for such service charges shall be sent to the owner of the property for which the services were rendered. The amount billed shall not exceed the limit of such coverage. This coverage shall not apply to service charges made in response to a call outside of the volunteer fire department's fire protection district, city, or municipality pursuant to contract.

This coverage is additional insurance. No deductible applies to this coverage.

Items 7. FUNGI, WET OR DRY ROT, OR BACTERIA and 8. COLLAPSE are deleted.

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## SECTION I - PROPERTY CONDITIONS

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Under 3. AN INSURED'S DUTIES AFTER LOSS, item f.(3) is deleted and replaced by the following:

- (3) Submit to examination under oath and sign the same.

Items 7. APPRAISAL and 8. SUIT AGAINST US are deleted and replaced by the following:

7. APPRAISAL. If you and we fail to agree on the amount of loss, either may demand an appraisal of the loss. In this event, each party will choose a competent and impartial appraiser within 20 days after receiving a written request from the other. The two appraisers will choose an umpire. If they cannot agree upon an umpire within 15 days, you or we may apply in writing, for the appointment of an umpire, to a judge of a court of record in the state where the **residence premises** is located.

The appraisers will separately set the amount of loss. If the appraisers submit a written report of an agreement to us, the amount agreed upon will be the amount of loss. If they fail to agree, they will submit their differences to the umpire. A decision agreed to by any two will set the amount of loss.

Each party will:

- a. pay its own appraiser; and
- b. bear the other expenses of the appraisal and umpire equally.

If the written demand is made by us, then you shall be reimbursed by us for the reasonable cost of your appraiser and your portion of the cost of the umpire.

If there is an appraisal, we will still retain our right to deny the claim.

8. SUIT AGAINST US. No action can be brought unless the policy provisions have been complied with and the action is started within two years after the date of loss.

Item 10. LOSS PAYMENT is deleted and replaced by the following:

10. LOSS PAYMENT. We will adjust all losses with you. We will pay you unless some other person is named in the policy to receive payment. Loss will be payable within 30 days after we receive your proof of loss and:

- a. reach agreement with you; or
- b. there is an entry of a final judgment; or
- c. there is a filing of an appraisal award with us.

The following condition is added:

LOSS CLAUSE.

Payment of loss will not reduce the amount of this insurance.

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## SECTION II - LIABILITY COVERAGES

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### LIABILITY LOSSES WE DO NOT COVER

#### 1. COVERAGE E - PERSONAL LIABILITY and COVERAGE F - MEDICAL PAYMENTS TO OTHERS:

Under item f., following the caption "This exclusion does not apply to:", items (2)(b) and (2)(f) are deleted and replaced by the following:

- (b) a motorized land conveyance designed for recreational use off public roads and not subject to motor vehicle registration, or a golf cart or snowmobile; provided that it is:
  - i. not owned by an **insured**; or
  - ii. owned by an **insured** and on an **insured location**;
- (f) a motorized land conveyance in dead storage on an **insured location**;

### ADDITIONAL LIABILITY COVERAGES

#### 1. CLAIM EXPENSES.

Paragraphs b. and c. are deleted and replaced by the following:

- b. premiums on appeal bonds required in a suit we defend; premiums on bonds to release attachments in a suit we defend, but not for bond amount greater than the limit of liability for Coverage E; and the cost of bail bonds required of the **insured** because of an accident arising out of the use of any vehicle covered by this policy, not to exceed \$250 per bail bond. We need not apply for or furnish any such bonds;
- c. reasonable expenses incurred by an **insured** at our request, including actual loss of earnings (but not loss of other income) and vacation time or other benefit loss of up to \$50 per day, for assisting us in the investigation or defense of a claim or suit; and

Under 3. DAMAGE TO PROPERTY OF OTHERS, paragraph e.(3) is deleted and replaced by the following:

- (3) the ownership, maintenance or use of aircraft, watercraft or motor vehicles or all other motorized land conveyances. This exclusion does not apply to:
  - (a) a snowmobile, golf cart; or
  - (b) any motorized land conveyance designed for recreational use off public roads, not subject to motor vehicle registration.

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## SECTION II - LIABILITY CONDITIONS

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#### 7. SUIT AGAINST US.

The following paragraph is added:

Any person or organization or their legal representative who has secured such judgement or written agreement against the **insured** shall be entitled to recover under this policy to the extent of the insurance afforded under this policy.

Item 8. BANKRUPTCY OF AN INSURED is deleted and replaced by the following:

- 8. BANKRUPTCY OF AN INSURED. Bankruptcy or insolvency of any **insured**, or the bankruptcy or insolvency of any **insured's** estate, shall not relieve the insurer of any of its obligations under the policy. Any party who has obtained a judgment against the **insured**, which is returned unsatisfied, may bring an action against the insurer to recover damages insured by the policy.

Item 9. OTHER INSURANCE - COVERAGE E - PERSONAL LIABILITY is deleted and replaced by the following:

9. OTHER INSURANCE - COVERAGE E - PERSONAL LIABILITY. If a loss covered by this policy is also covered by other insurance, we will pay only the proportion of the loss that the limit of liability that applies under this policy bears to the total amount of insurance covering the loss. However, with respect to **bodily injury** or **property damage** arising out of the ownership, maintenance, operation, use, loading or unloading of any motor vehicle or watercraft to which this policy applies, this insurance under COVERAGE E - PERSONAL LIABILITY shall be excess insurance over any other valid and collectible insurance available to the **insured**.

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## SECTIONS I AND II - PROPERTY AND LIABILITY CONDITIONS

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Item 3. LIBERALIZATION CLAUSE is deleted and replaced by the following:

3. LIBERALIZATION CLAUSE. If we adopt any revision which would broaden the coverage under this policy without additional premium the broadened coverage will immediately apply to this policy.

Item 4. CANCELLATION is deleted and replaced by the following:

4. CANCELLATION.

- a. You may cancel this policy at any time by returning it to us or by notifying us of the date cancellation is to take effect.
- b. We may cancel this policy only for the reasons stated below by notifying you in writing of the date cancellation takes effect. This cancellation notice, stating the reasons for cancellation, may be delivered to you, or mailed to you at your mailing address shown in the Declarations.

We will mail the cancellation notice to you in accordance with Virginia Law. We will retain a copy of the notice. Proof of mailing will be sufficient proof of notice.

- (1) When you have not paid the premium, we may cancel at any time by notifying you at least 10 days before the date cancellation takes effect.
- (2) When this policy has been in effect for less than 90 days and is not a renewal with us, we may cancel by letting you know at least 10 days before the date cancellation takes effect.
- (3) When this policy has been in effect for more than 90 days or at any time if it is a renewal with us, we may cancel for one or more of the following reasons:
  - (a) conviction of a crime arising out of acts increasing the probability that a peril insured against will occur;
  - (b) discovery of fraud or material misrepresentation;
  - (c) willful or reckless acts or omissions increasing the probability that a peril insured against will occur as determined from a physical inspection of the insured premises;
  - (d) physical changes in the property which result in the property becoming uninsurable as determined from a physical inspection of the insured premises.
  - (e) foreclosure efforts by the secured party against the subject property covered by the policy that have resulted in the sale of the property by a trustee under a deed of trust as duly recorded in the land title records of the jurisdiction in which the property is located.

This can be done by letting you know at least 30 days before the date cancellation takes effect.

Item 5. NONRENEWAL is deleted and replaced by the following:

5. NONRENEWAL.

We may elect not to renew this policy. We may do so by delivering to you, or mailing to you at your mailing address shown in the Declarations, written notice, together with our reasons for nonrenewal, at least 30 days before the expiration date of this policy. We will mail the nonrenewal notice to you in accordance with Virginia Law. We will retain a copy of the notice. Proof of mailing will be sufficient proof of notice.

If this policy is written for a policy period of less than one year, we agree that we will not refuse to renew except as of the expiration of a policy period which coincides with the end of an annual period commencing with its original effective date.

The following condition is added:

9. MODIFICATION OF TERMS. The terms of this policy are amended to conform to the statutes, rules and regulations of the state where this policy is issued whenever the terms of this policy are less favorable to the **insured**.

All other provisions of this policy apply.

## Choose The Payment Option That Works For You

We are committed to making billing easy and hassle free. That is why we offer a selection of billing and payment options to choose from.

### PAYMENT OPTIONS

- **Electronic Funds Transfer (EFT).** Save time and money with our convenient EFT option. Once you enroll, your insurance payment will be withdrawn directly from your checking/savings account. A charge may be applied to each installment unless paid in full, although installment fees will be lower than for other payments options. As a convenience, we will make every attempt to issue any refunds due to your bank account from which the payment was received. Sign up by visiting [LibertyMutual.com/register](http://LibertyMutual.com/register) or if you already have an eService account, simply login.
- **Recurring Credit Card\*.** Save time with our recurring credit card option. Once you enroll, your insurance payment will be charged directly to your credit card. As a convenience, we will make every attempt to issue any refunds due to your credit card from which the payment was received. We accept all major credit cards including American Express, Visa, MasterCard and Discover. A charge will be applied to each installment unless paid in full. Sign up by visiting [LibertyMutual.com/register](http://LibertyMutual.com/register) or if you already have an eService account, simply login.
- **Online.** Pay your bill online with eService at [LibertyMutual.com/register](http://LibertyMutual.com/register). Click to register, or if you already have an eService account, simply login. A charge may be applied to each installment unless paid in full.
- **Direct Bill.** Choose a billing frequency (i.e. Monthly, Quarterly, Pay in Full, Pay in Two and Bi-Monthly) that is right for you and receive paper bills by mail. A charge will be applied to each installment unless paid in full.

\*This option is available for most policy types.

### REFUNDS

In most states and in most situations, any refunds owed will automatically be refunded in the same method your last payment was received. For example, if the last payment you made was with a credit card, we will apply your refund back to your credit card. We will refund electronic check payments back to your checking account instead of mailing you a check. Electronic check payments include:

- Check payments processed online at [LibertyMutual.com](http://LibertyMutual.com)
- A Liberty Mutual Service Rep initiated one-time check or EFT payment

However, we will typically mail a refund check in the following situations:

- The refund amount is greater than the last single payment amount received
- Your bank rejects an electronic refund
- Your credit card company rejects an electronic refund

### FEES

- An installment charge may be applied to the outstanding account balance if there is a current installment amount due depending on the payment option chosen. You can avoid future installment charges by paying the Account Balance in full or you may save on future installment charges by enrolling in Electronic Funds Transfer (EFT) payment option.
- If we receive your payment after the due date, you may be charged a late fee of up to \$15.00. Late payments may affect your future premiums, your coverage or continuation of your policy.
- A returned payment fee may be charged for any payment not accepted by your financial institution.

If you have any questions please contact us at 1-800-225-8285 and a representative will be happy to assist you.

Thank you for insuring with Liberty Mutual. We appreciate your business.

## Important Information

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August 25, 2020

Thank you for choosing Liberty Mutual as your homeowners insurance provider. We take pride in offering you excellent products with personal service at a competitive price. To offer the most competitive price, we consider many factors when determining your premium. This includes a combination of information, such as your claims history and property characteristics. Some of the information we considered was obtained from a consumer report. This information has contributed to your rate not qualifying for our lowest possible rate.

TransUnion Consumer Solutions, P.O. Box 2000, Chester, PA 19022-2000; 800-645-1938 provided the credit based insurance score we used.

The following reasons related to your credit information were considered in our underwriting process:

Average amount of time accounts have been established; Age of oldest account reported; No auto accounts reported in the last 5 years; Limited number of open and closed accounts reported as paid on time

While the above consumer reporting agency(ies) provided the insurance credit score, they did not make the decision as to what rate we offer you, nor can they provide you with a reason why a particular underwriting decision was made.

You are entitled to obtain a copy of the consumer report(s) we reviewed and if your request is made to the consumer reporting agency(ies) listed above within sixty (60) days from the date of this notice the report will be provided by them free of charge. This will help you better understand what was reviewed and to dispute any errors that may appear on the report. You will need to provide identification, such as a copy of your driver's license, passport, or birth certificate when you request your report(s).

If you believe the report includes inaccurate information, you may request the consumer reporting agency to reinvestigate and issue an updated report within thirty (30) days without charge. If the consumer reporting agency makes any corrections to your report, please ask them to send a copy to Liberty Mutual so we can review your updated information.

If you have any questions, please contact us at 1-800-225-8285 and a representative will be happy to assist you.



## Extraordinary Life Event Credit Exception Request

PMKT 479 03 10 CWNB

The preceding notice advises you that your credit information contributed to the decision we made. If you believe any of the extraordinary circumstances listed below has unfavorably affected your credit history, you may request an exception to our use of this information.

- Catastrophic medical expense due to illness, injury, disease or disability;
- Divorce or dissolution of a marriage;
- Death of a spouse or family member;
- Involuntary loss of employment;
- Identity theft;
- Total or other loss that makes your home uninhabitable;
- Victim of domestic abuse;
- Care of an adult dependent or dependent grandchild;
- Impact from a major natural catastrophe, including hurricanes or tornadoes;
- Military deployment overseas

You may send your request by e-mail to [CreditExceptionRequest@LibertyMutual.com](mailto:CreditExceptionRequest@LibertyMutual.com) or by writing to:

Credit Exception Request  
Liberty Mutual Group  
175 Berkeley Street  
Mail Stop J04H  
Boston, MA 02116

Please provide us with your name, address, telephone number and policy number. Upon receipt of your request, we will send you an Extraordinary Circumstance Credit Exception form. You will be asked to complete the form and return it with the necessary documentation to support your request. Upon receipt of your form and documentation, Liberty Mutual will review your information and determine whether you may be entitled to a lower premium. Please contact us within 90 days of this notice, if you want us to consider a request for an exception.





## Virginia - Important Information Regarding Your Insurance

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In the event you need to contact someone about this insurance for any reason, please contact your Sales Representative as shown on the Declarations.

If you have additional questions, you may contact the company issuing this insurance at the following address and telephone number:

Liberty Mutual Insurance Group  
175 Berkeley Street  
Boston, MA 02117  
Customer Relations  
(617) 357-9500

If you have been unable to contact or obtain satisfaction from the Sales Representative or company, you may contact the Virginia State Corporation Commission's Bureau of Insurance at:

Box 1157  
Richmond, VA 23218  
Telephone: (800) 552-7945  
(804) 371-9741

Written correspondence is preferable so that a record of your inquiry is maintained. When contacting your Sales Representative, company or the Bureau of Insurance, have your policy number available.

## Notice of Privacy Policy

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Liberty Mutual\* values you as a customer and takes your personal privacy seriously. When you request a rate quotation, apply for insurance, request changes to your insurance policy or submit a claim, you disclose information about yourself or members of your family. This notice tells you how we treat the information we collect about you.

### 1. INFORMATION WE MAY COLLECT

We collect information about you from:

- Applications or other forms you complete, and information you provide to us over the telephone;
- Your business dealings with us and other companies;
- Your employer or association for Liberty Mutual Group products;
- Consumer reporting agencies, Motor Vehicle Departments, inspection services and medical providers; and
- Visits to our Liberty Mutual website.

### 2. TYPES OF INFORMATION WE MAY DISCLOSE

We may disclose the following about you:

- Information from your application or other forms, such as your name, date of birth, address, social security number, vehicle and driver information;
- Information about your transactions with us, our affiliates or others, such as your insurance coverages, payment history, and certain claims information; and
- Information we receive from third parties, such as your motor vehicle records and claims history.

### 3. TO WHOM INFORMATION MAY BE DISCLOSED

We do not disclose personal information about you to anyone unless allowed by law. We are allowed by law to provide information to:

- A third party that performs services for us, such as claims investigations, medical examinations, inspections, and appraisals or for roadside assistance or the repair of your vehicle if you have a claim;
- Our affiliated companies and reinsurers;
- Insurance regulators and reporting agencies;
- Consumer reporting agencies to obtain loss history information, motor vehicle reports, or credit report information where permitted by law;
- State Motor Vehicle Departments to obtain a report of any accidents or convictions or to confirm your compliance with compulsory motor vehicle liability insurance laws;
- Law enforcement agencies or other government authorities to report suspected illegal activities;
- A person or organization conducting insurance actuarial, or research studies;
- Companies that provide marketing services on our behalf, or as part of a joint marketing agreement with banks, credit unions, and affinity partners, or providers of annuity and financial products and services offered through us to our customers; and
- As otherwise permitted by law.

### 4. HOW WE PROTECT INFORMATION

We maintain physical, electronic, and procedural safeguards to protect your nonpublic personal information. These safeguards comply with applicable laws. We retain your information for as long as required by law or regulation. The only employees or agents who have access to your information are those who must have it to provide products or services to you. We do not sell your information to mass marketing or telemarketing companies. Any information we share with third parties, such as those organizations which perform a service for us or market our products, is subject to appropriate confidentiality protections and may be used only for the purposes intended.

\*This privacy notice is provided on behalf of the following Liberty Mutual companies and affiliates that provide personal automobile, homeowners, life insurance and annuities: Liberty Mutual Insurance Company, Liberty Mutual Fire Insurance Company, Liberty Insurance Corporation, LM Insurance Corporation, The First Liberty Insurance Corporation, Liberty Insurance Company of America, Liberty Northwest Insurance Corporation, Liberty Life Assurance Company of Boston, Liberty County Mutual Insurance Company (Texas only), Liberty Lloyds of Texas Insurance Company, LM Property and Casualty Insurance Company, Liberty Mutual Personal Insurance Company, Liberty Personal Insurance Company, Liberty Mutual Mid-Atlantic Insurance Company, LM General Insurance Company, American States Preferred Insurance Company, Consolidated Insurance Company, Wausau General Insurance Company, Wausau Underwriters Insurance Company, Wausau Business Insurance Company, Montgomery Mutual Insurance Company, North Pacific Insurance Company, Peerless Indemnity Insurance Company, Indiana Insurance Company, and The Netherlands Insurance Company.



## IMPORTANT NOTICE - PLEASE READ CAREFULLY

### Notice of Earthquake Exclusion

This policy does **NOT** include coverage for earthquake. Coverage for this peril is excluded under the ***Earth Movement*** exclusion under ***Section I*** of your policy.

Restated, the exclusion eliminates coverage for:

**Earth Movement**, meaning the sinking, rising, shifting, expanding or contracting of earth, all whether combined with water or not. Earth movement includes but is not limited to earthquake, landslide, mudflow, mudslide, sinkhole, subsidence, erosion or movement resulting from improper compaction, site selection or any other external forces. Earth movement also includes volcanic explosion or lava flow.

We do cover direct loss by fire, explosion or theft and breakage of glass which is part of the building, storm door or storm window.

Coverage may be available at your request. If you have already purchased Earthquake coverage, it will be shown on your Policy Declarations. If you have not purchased this coverage and are interested in more information, please contact the agent or broker listed on the Policy Declarations.

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*No coverage is provided by this notice, nor does it replace any provision of your policy. It is important that you read your policy and all accompanying endorsements carefully. If your policy and this notice conflict, the policy prevails.*

## IMPORTANT NOTICE - PLEASE READ CAREFULLY

### Notice of Flood Exclusion

This policy does **NOT** include coverage for flood. Coverage for this peril is excluded under the **Water Damage** exclusion under **Section I** of your policy. Restated, the exclusion eliminates coverage for:

**Water Damage**, meaning:

- a. flood, surface water, waves, tidal water, tsunami, overflow of a body of water, or spray from any of these, whether or not driven by wind;
- b. water below the surface of the ground, including water which exerts pressure on, or seeps or leaks through sidewalks, driveways, foundations, walls, basement or other floors or through doors, windows or any other openings in such sidewalks, driveways, foundations, walls or floors;
- c. water which backs up through sewers or drains originating outside of the *residence premises'* plumbing system; or
- d. water which backs up, overflows or discharges, for any reason, from within a sump pump, sump pump well or any other system designed to remove subsurface water which is drained from the foundation area.

Direct loss by fire, explosion or theft resulting from water damage is covered.

Coverage for water which backs up through sewers or drains is available at your request. If you have already purchased this coverage, please review your limits to be sure they are adequate. If you have not purchased this coverage and are interested in more information, please contact your independent Safeco agent.

Information regarding availability of Flood Insurance for your area may be obtained from us or your independent Safeco agent or the National Flood Insurance Program. Coverage for contents may be available on a Flood Insurance policy, for an additional premium.

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*No coverage is provided by this notice, nor does it replace any provision of your policy. It is important that you read your policy and all accompanying endorsements carefully. If your policy and this notice conflict, the policy prevails.*