

Warranty Information: Frequently Asked Questions

Q1. What is the warranty on Apple MacBooks sold on Amazon.in?

Apple MacBooks sold by sellers on Amazon.in carry Apple's one-year manufacturer warranty from date of purchase, subject to manufacturer's own terms and conditions.

Q2. Where can I check the warranty validity of my product?

You can check your warranty by entering your serial number at the link below. You can also contact Apple customer support directly at the toll-free numbers given below.

Manufacturer	Check your warranty online	Toll free number (Laptops)
Apple	https://checkcoverage.apple.com/in/en	0008001009009

Q3. What if I get a product with expired warranty OR my warranty starts before the actual date of purchase?

In the exceptional case that your laptop's warranty is expired or your warranty starts before the actual date of purchase, please attempt to register on the Apple portal as this will update the warranty start period. For assistance, contact Apple customer care at the above toll-free number.

If the activation is declined at the Apple portal and the issue is unresolved, please contact Amazon Customer Service at <https://www.amazon.in/gp/help/customer/contact-us> through chat, email or phone and we will assist you in resolving this.

Q4. What if I get a damaged/defective product?

Amazon.in has a 10-day replacement-only policy for laptops. In case of a technical problem with your item, we may ask you to contact the manufacturer directly for better resolution of your problem.